

# National Institute on Scaling Work-Based Learning

**Pre-Meeting for the NGA Policy Academy Cohorts** 

Monday April 8th, 2019

Point Clear, Alabama



#### Welcome

#### **Pre-Meeting for the NGA Policy Academy Cohorts**

Monday April 8th

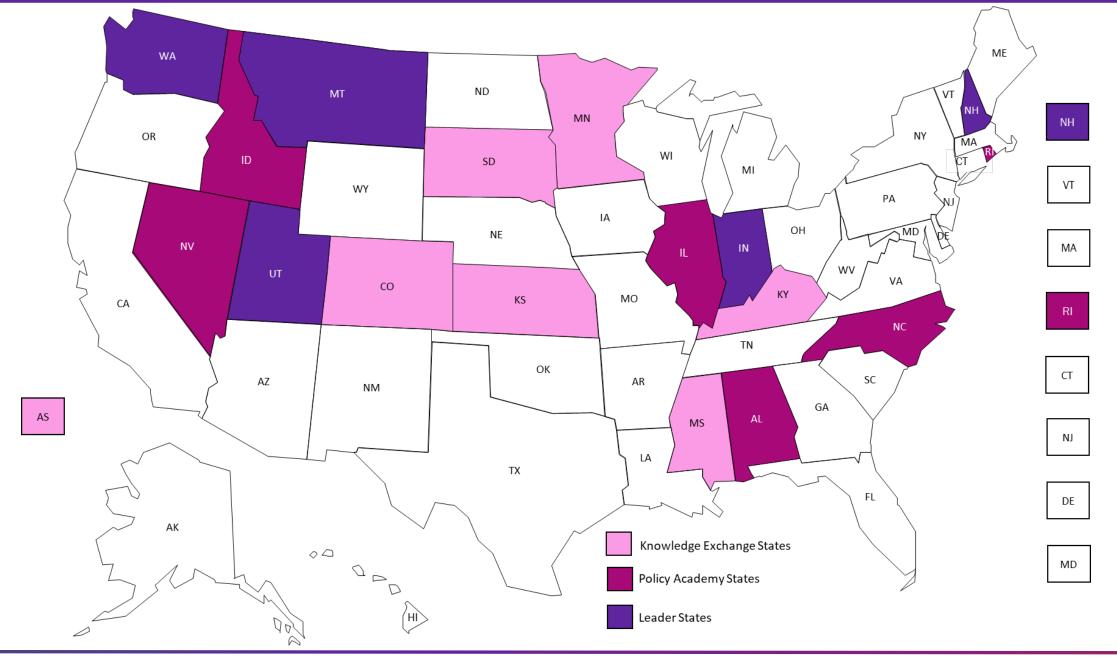
8:30 - 9:30 AM

### Welcome

#### Speakers:

- Martin Simon, Interim Director, Economic Opportunity Division, NGA Center for Best Practices
- Meghan Wills, Program Director, Economic Opportunity Division, NGA Center for Best Practices
- Rachael Stephens, Senior Policy Analyst, Economic Opportunity Division, NGA Center for Best Practices









# State Exchange: Best Practices from the Policy Academy Cohorts

**Pre-Meeting for the NGA Policy Academy Cohorts** 

Monday April 8th

9:00 - 10:15 AM

# State Exchange: Best Practices from the Policy Academy Cohorts

#### **Moderator:**

 Kristin Baddour, Policy Analyst, Economic Opportunity Division, NGA Center for Best Practices



# **Table Topics**

| Room                                    | State Presenter                   |
|---|-----------------------------------|
| Equity in Work-Based Learning           | <i>Nick Moore</i> , Alabama       |
| The Continuum of Work-Based<br>Learning | Emily Rusca, Illinois             |
| Dashboard Development                   | Caroline Sullivan, North Carolina |
| Rural Opportunities                     | Shannon Lewis, Montana            |
| Branding and Marketing                  | <i>Matt Thompson</i> , Idaho      |

You will have the opportunity to go to two facilitated table conversations.

Please split your state teams to maximize conversation opportunities.





#### **State Team Time**

#### **Pre-Meeting for the NGA Policy Academy Cohorts**

Monday April 8th

10:15 AM - 12:00 PM

| Room                       | State          |
|----------------------------|----------------|
| Azalea A                   | American Samoa |
| Azalea A                   | Mississippi    |
| Azalea B                   | Colorado       |
| Azalea B                   | Kansas         |
| Azalea C                   | Minnesota      |
| Azalea C                   | Kentucky       |
| Azalea D                   | Alabama        |
| Azalea E                   | Nevada         |
| Azalea F                   | North Carolina |
| Magnolia 3                 | Montana        |
| Magnolia 5                 | Indiana        |
| Magnolia 6                 | New Hampshire  |
| Magnolia 7                 | Washington     |
| Dogwood                    | Utah           |
| Boardroom 1                | Idaho          |
| Hospitality Parlour 4126 * | Illinois       |
| Hospitality Parlour 4106 * | Rhode Island   |

<sup>\*</sup> In a different building- shuttle is provided





# Maintaining Momentum: Building on Policy Academy Achievements

**Pre-Meeting for the NGA Policy Academy Cohorts** 

Monday April 8th

1:00 - 2:30 PM

# Maintaining Momentum: Building on Policy Academy Achievements

#### **Moderator:**

 John Guerriero, Policy Analyst, Economic Opportunity Division, NGA Center for Best Practices

#### Speaker:

 Kimberlee Carlile, Director of Industry and Talent Initiatives, Utah Governor's Office of Economic Development







# 2016 NGA Policy Academy Working Committee

| Education                            | Governement                                | Industry           |
|--------------------------------------|--|--------------------|
| State Board of Education             | Governor's Education Advisor               | Salt Lake Chamber  |
| Utah System of Technical<br>Colleges | Governor's Office of Economic  Development | Women Tech Council |
| Utah System of Higher<br>Education   | Department of Workforce<br>Services        | DellEMC            |



# UTAH AEROSPACE PATHWAYS:

# Developing the Future Manufacturing Workforce

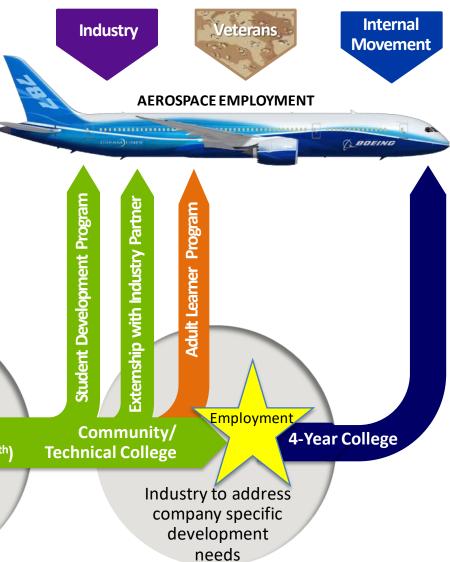
Targeted strategic outreach events

K - 8th Grade

Engage with student development programs

Skill Center (11-12<sup>th</sup>)
Traditional High School (9-12<sup>th</sup>)

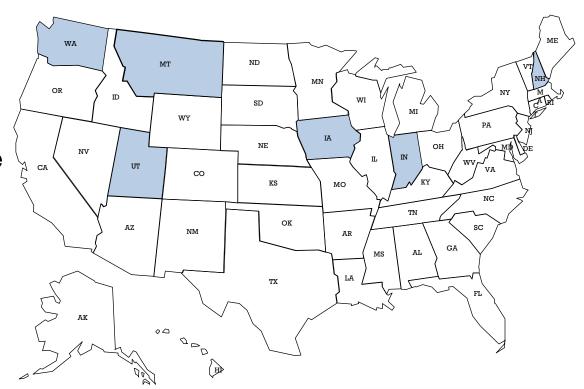
Engage with career technical educators





## NGA Policy Academy on Scaling Work-Based Learning

- Indiana
- lowa
- Montana
- New Hampshire
- Utah
- Washington







# **Strategic Planning**

- Work-based learning definition
  - Work-Based Learning is a continuum of awareness, exploration, preparation and training activities that combine structured learning and authentic work experiences implemented through an industry and education partnership.
- Branding
  - Silicon Slopes Tech Summit
- Scaling best practices
  - Pathway Programs



# **Scaling Pathways**

#### Medical Innovations Pathway:

| <b>Education Partners</b> | Companies | Students/Year | Adult Learners |
|---------------------------|-----------|---------------|----------------|
| 8                         | 10        | 50            | 30             |

#### Diesel Tech Pathways:

| <b>Education Partners</b> | Companies | Students/Year |
|---------------------------|-----------|---------------|
| 14                        | 53        | 120           |



# **Scaling Pathways**

Utah Tech Pathways:

| <b>Education Partners</b> | Companies | Students/Year |
|---------------------------|-----------|---------------|
| 11                        | 15        | 50            |

AEC Pathways:

| <b>Education Partners</b> | Companies | Students / Year |
|---------------------------|-----------|-----------------|
| 7                         | 20        | 40              |



## TALENT READY UTAH

#### **OUR MISSION:**

Focus and optimize the efforts of business partnerships to increase capacity for education that meets workforce needs.

#### **OUR GOALS:**

- 1. Increase the number of employers investing in work-based learning partnerships with education.
- 2. Develop talent to meet the growing demand leading to high-skill, high-wage jobs in the state.



# **Funding and Resources**

- Strategic Workforce Investment:
  - 27 projects
- Talent Ready Utah Grants:
  - 30 projects



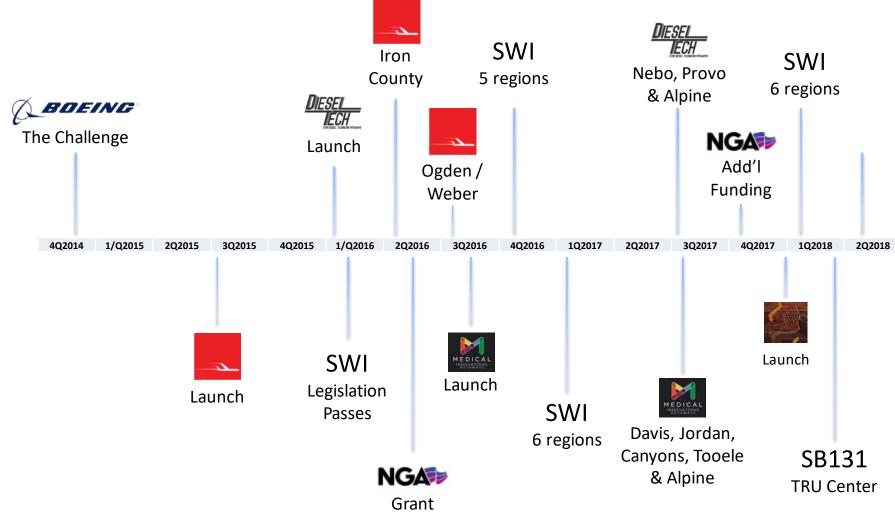
# **Necessary Partnerships**

- Education:
  - CTE
  - Superintendents
  - Commissioners Offices/Board of Education
- Industry:
  - Needs and Champions
- Government/Community:
  - Governor Support
  - Legislature
  - Chambers
  - Trade Organizations





#### TALENT READY UTAH TIMELINE





#### What's Next

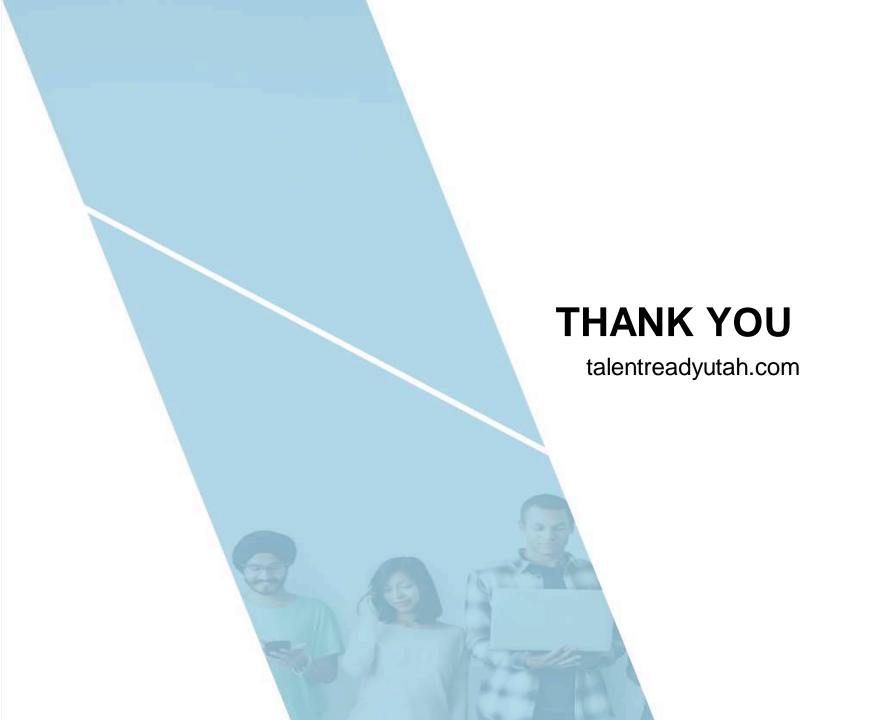
Pathways

Utah Works

Talent Ready Apprenticeship Connection

Online Platform









#### **State Team Time**

**Pre-Meeting for the NGA Policy Academy Cohorts** 

Monday April 8th

2:45 - 4:45 PM

| Room                       | State          |
|----------------------------|----------------|
| Azalea A                   | American Samoa |
| Azalea A                   | Mississippi    |
| Azalea B                   | Colorado       |
| Azalea B                   | Kansas         |
| Azalea C                   | Minnesota      |
| Azalea C                   | Kentucky       |
| Azalea D                   | Alabama        |
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| Hospitality Parlour 4106 * | Rhode Island   |

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## **Pre-Meeting Wrap-Up**

**Pre-Meeting for the NGA Policy Academy Cohorts** 

Monday April 8th

4:45 - 5:15 PM



# National Institute on Scaling Work-Based Learning

Tuesday, April 9<sup>th</sup> – Wednesday, April 10<sup>th</sup>, 2019 Point Clear, Alabama



## **Welcome and Overview of Day One**

**National Institute on Scaling Work-Based Learning** 

Tuesday April 9<sup>th</sup>

8:00 - 8:30 PM

# **Welcome and Overview of Day One**

#### Speakers:

- Martin Simon, Interim Director, Economic Opportunity Division, NGA Center for Best Practices
- Meghan Wills, Program Director, Economic Opportunity Division, NGA Center for Best Practices
- Rachael Stephens, Senior Policy Analyst, Economic Opportunity Division, NGA Center for Best Practices



## **The National Governors Association**

#### **Founding**

Founded in 1908, the National Governors Association is the voice of the nation's governors and one of the most respected public policy organizations in the country. The association's members are the governors of the 55 states, territories and commonwealths.





#### **What We Do**

Through NGA, governors identify priority issues and deal with matters of public policy and governance at the state, national and global levels. Our research arm, NGA Solutions, helps in developing and implementing innovative solutions to public policy challenges. Our advocacy team ensures that states are a strong voice in Washington, D.C. We also provide total consultative services, including management and technical assistance to both new and incumbent governors, their senior executive staff and trusted advisors.



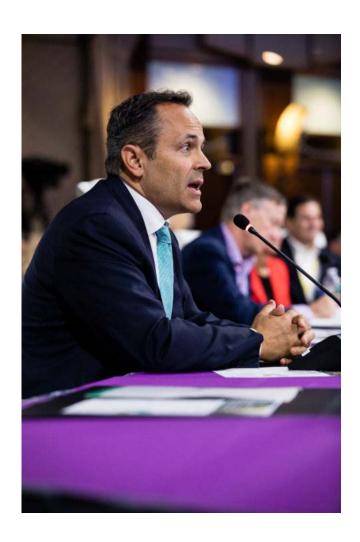
#### **NGA Solutions: The NGA Center for Best Practices**

#### **Services:**

- State Technical Assistance
- Multi-State Policy Academies
- Research & Published Reports

#### **Policy Areas:**

- **Economic Opportunity**
- Education
- Environment, Energy & Transportation
- Health
- Homeland Security & Public Safety





# **Economic Opportunity Division Content Areas**





# Why Work-Based Learning?

Businesses struggle to find the skilled workers they need to be competitive in the global economy

Many individuals lack the training and education necessary to fill these open jobs



# **High-Quality Work-Based Learning**





# **Benefits of Work-Based Learning**

#### **Participating Young People**

- Apply content learned in the classroom
- Explore career options and make informed decisions about education and work
- Build "soft skills"
- Gain work experience that can launch a career
- Interact with and learn from adult mentors

#### **Businesses**

- Nurture student interest in careers in their industry
- Build partnership with schools
- Ensure that education curriculum develops essential skills
- Increase employee retention and productivity
- Audition potential job applicants
- Develop highly skilled workforce



### NGA Policy Academy on Scaling Work-Based Learning

# States will expand high-quality work-based learning opportunities for youth and young adults to enter middle-skill STEM jobs

- ✓ Embed work-based learning into state education and workforce systems
- ✓ Increase number of work-based learning programs and participants, deliver positive outcomes to more employers and individuals
- ✓ Ensure students and learners on all pathways have access to work-based learning opportunities



# **Elements of State Systems Change**

# Vision & Communication

Statewide vision for scaling high-quality work-based learning and broad stakeholder support:

- Governor
- Education & workforce systems
- Business & industry

# Data & Measurement

Data collection & measurement of scale and quality of WBL programs:

- Number of programs and participants
- Outcomes
- Growth over time

# Resources & Policy

Policies and resources to sustain work-based learning:

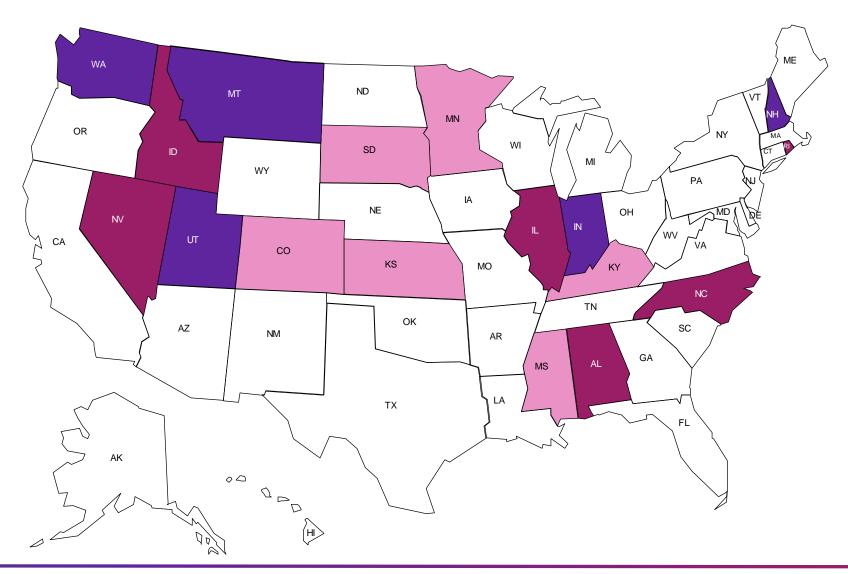
- Policy and process changes in state agencies
- New or reallocated funding



# **NGA Participating States**

AS

- Leader States
- Policy Academy
  States
- Knowledge Exchange





### **Best Practices: Vision & Communication**

- Establish a clear vision and measurable goals for work-based learning, with leadership from the governor
- Task a cross-agency leadership team with overseeing progress to vision and goals
- Secure buy-in from key stakeholders at the state and local levels, including employers
- Communicate benefits of work-based learning to students, parents, educators, employers



### **Best Practices: Data & Measurement**

- Focus on data & measurement from the beginning and work with state education/workforce data system experts
- Establish a common statewide definition for work-based learning; collect data across systems based on this definition
- Capture baseline data on scope and quality of existing work-based learning efforts
  - Start with an inventory of programs and measure participation
  - Identify gaps in what data can be gathered
  - Develop metrics to measure quality
- Develop systems and protocols for sharing, gathering, and storing data from multiple agencies and institutions



# **Best Practices: Resources & Policy**

- Build capacity across systems and at local level to implement and sustain expansion of work-based learning
  - Cross-agency task forces, councils, or dedicated committees
  - Dedicated offices housed in or attached to the governor's office
- Partner with state legislature to implement policy changes
  - New programs, employer incentives
  - Permanent staff, advisory boards
  - Funding for WBL entities to issue sub-grants, support new pilot programs, etc.
- Identify resources beyond pilots/incentive funds to sustain efforts over long term





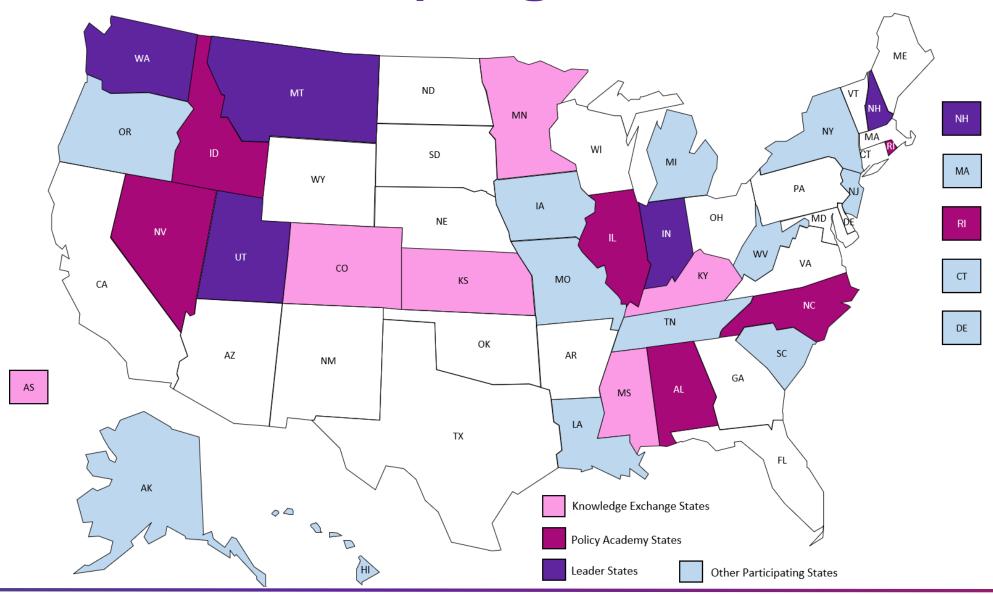
### **State Introductions**

**National Institute on Scaling Work-Based Learning** 

Tuesday April 9<sup>th</sup>

8:30 - 9:15 AM

## **States Participating in the Institute**





### **State Introductions**

One person from each state will introduce themselves and others from their state, and share:

- One area of success in work-based learning;
- One major question or challenge you would like to address or learn about during the Institute.





# Achievements and Lessons Learned Through NGA's Policy Academy on Scaling Work-Based Learning

**National Institute on Scaling Work-Based Learning** 

Tuesday April 9th

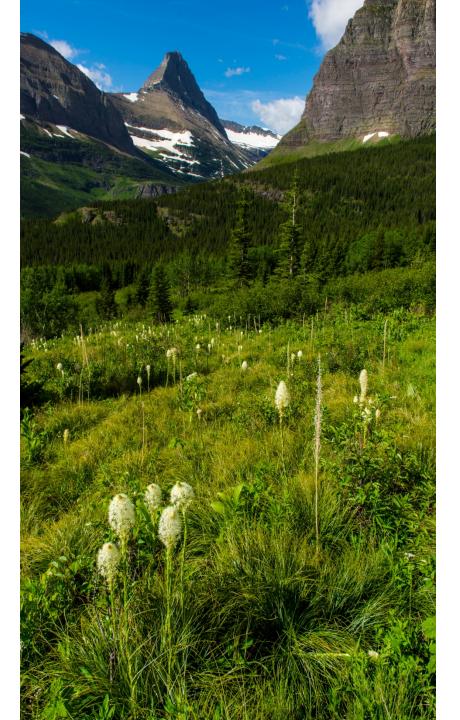
9:15 - 10:15 AM

### **Achievements and Lessons Learned**

### **Speakers**

- David Etzwiler, Chief Executive Officer, Siemens Foundation
- Shannon Lewis, Director, Montana State Workforce Innovation Board
- Randall Brumfield, Chief Academic Officer, Idaho State Board of Education
- John Russ, Area Manager, Idaho Department of Labor
- Rachel De Vaughn, Assistant Executive Director of Work-Based Learning and Special Initiatives, Mississippi Community College Board





# NGA Policy Academy on Scaling Work-Based Learning Montana – Leader State

April 9, 2019 Point Clear, AL

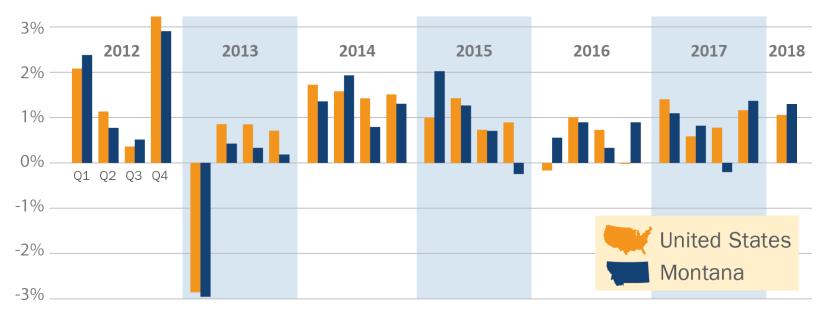
**Shannon Lewis**SWIB Director



# Montana's Economy is Growing

#### **Personal Income Growth by Quarter**

Montana and the United States



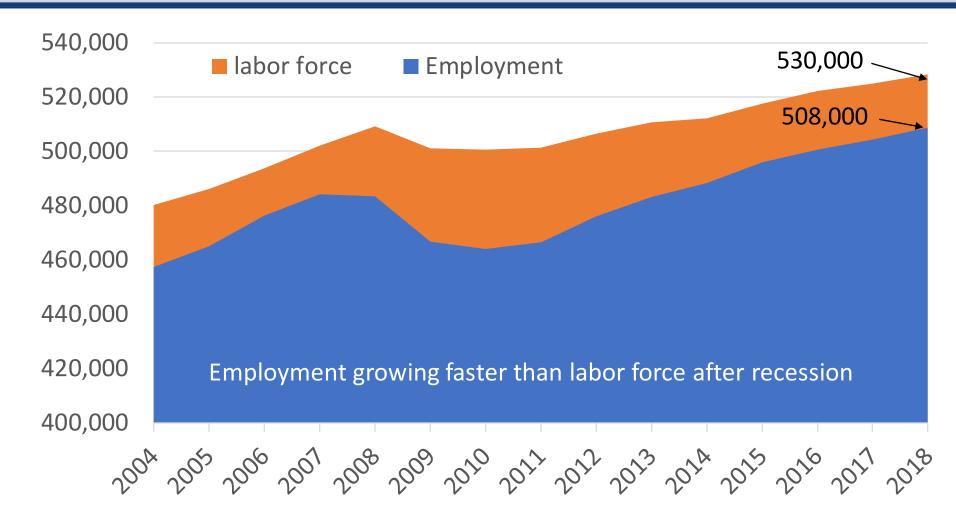
Source: Bureau of Economic Analysis (BEA), U.S. Department of Commerce (DOC)

Montana's Personal Income Growth 11<sup>th</sup> Fastest Among States.





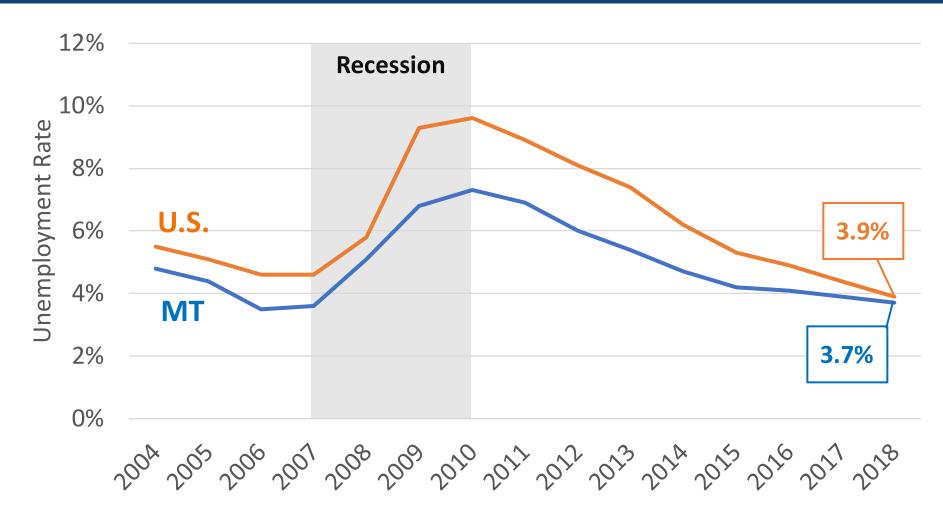
# **Employment and Labor Force Growing**







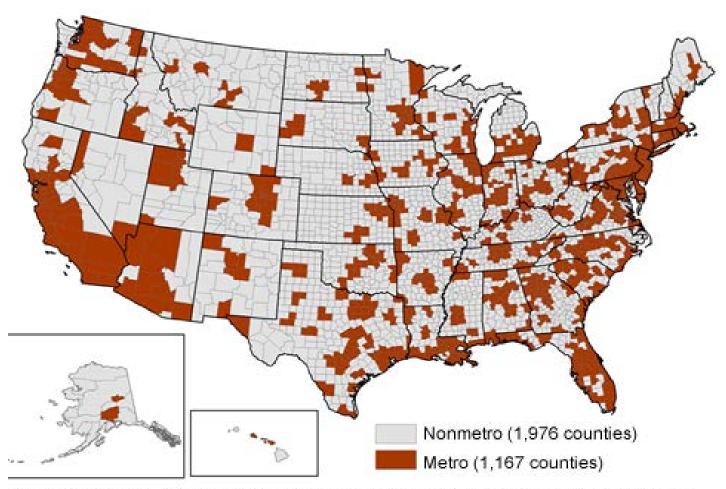
# Unemployment Rate Falling







## Montana is BIG. . . and RURAL



Source: USDA, Economic Research Service using data from the U.S. Census Bureau.



## Montana's Definition of WBL

Work-based learning is a continuum of activities that engage employers and extend the classroom into the workplace, connecting acquired knowledge and skills to a student's future employment





## Montana's Vision for WBL

To scale and enhance high-quality WBL experiences in Montana to:

- Serve Montana's priority workforce development needs;
- Create sustainable talent development pipelines for Montana's high-demand industries;
- Foster career (and college) readiness for Montana's youth and young adults; and
- Ensure alignment of education, government, community, and business resources toward priority employer needs.



## Montana's WBL Framework

#### Clear Work-based Learning Partnership Agreement

A **clear** articulation of the work-based learning partnership between the participant, the educational institution or intermediary organization, and the sponsoring employer. The agreement describes terms and expectations of the experience, including learning objectives aligned with a career pathway, duration, and the financial or educational compensation afforded to the participant.

#### <u>Authentic Work Experience Component</u>

Participant engages in an **authentic** work experience that is of value and relevant to the sponsoring employer partner(s) workforce needs. Participant is supervised and mentored in the completion of assigned tasks and projects.

#### Structured Learning Component

Participant engages in **structured** learning activities to enrich and enhance knowledge, skills, and abilities. That includes curricula linked to the sponsoring employer's skills needs and the concepts participants encounter in the workplace.

#### Culminating Assessment and Recognition of Skills

The experience culminates in an assessment to gather sponsoring employer feedback and garner formal **recognition** of participants' learning and acquired skills. A partner educational institution or third party intermediary organization carries out the assessment to ensure that recognition is aligned with the attainment of a credential or progress along a career pathway.





# Montana's WBL Accomplishments

#### **NGA Phase I Accomplishments**

- Convened cross-sector stakeholders to define WBL and develop a strategic plan to expand work-based learning;
- Held statewide Governor's Symposium to share resources and develop statewide capacity to deliver high-quality work-based learning;
- Increased awareness among educators, employers, businesses, students and parents of WBL and experiential learning opportunities and the benefits of WBL; and
- Aligned funding opportunities with expansion of apprenticeship and work-based learning infrastructure.



# Montana's WBL Accomplishments

#### **NGA Phase II Accomplishments**

- Stakeholders have a common understanding of work-based learning and a shared statewide vision for incorporating highquality work-based learning into education and workforce training programs.
- Statewide, stakeholders understand the value of work-based learning and are building opportunities for growth and stronger relationships between education, training, and industry partners.



### Montana's Current Work

- Governor Bullock continues to support workforce development initiatives throughout the state, including WBL. He's convened the Future Ready Cabinet comprised of cabinet members, the Superintendent of Public Instruction, the Adjutant General of Montana's National Guard, and the Commissioner of Higher Education.
- Work-Based Learning partners are developing a "playbook" for business and industry leaders interested in engaging in WBL.
- Montana is moving forward with a combined plan for WIOA and Perkins V, which will emphasize WBL along with workforce investment and career and technical education.



## How Will We Know We're Successful?

- All Montana students will have access to high-quality WBL experiences across the continuum that prepares them for college and/or career.
- Increased engagement from business and industry leaders with local school districts to develop opportunities for students.





# Challenges

Data systems that are aligned to measure participation and effectiveness of WBL programs with meaningful data to better understand the gaps and areas for improvement.









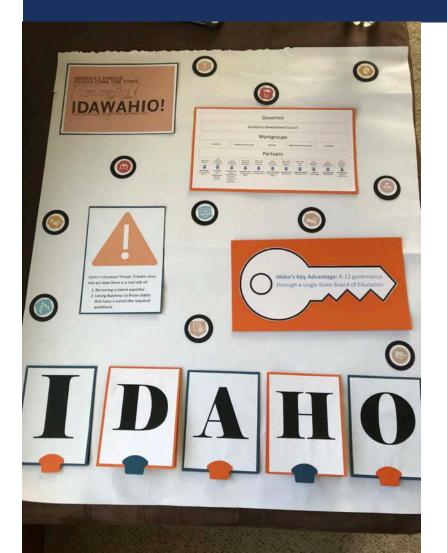
### IDAHO HIGHLIGHTS- POLICY ACADEMY STATE

RANDALL BRUMFIELD AND JOHN RUSS

### POLICY ACADEMY THEMES

- Breaking Down Silos
- Working Collaboratively
- Patience with One Another

### BEFORE & AFTER























### **POLICY WINS**

- Prior Learning Assessment
- Advanced Opportunities
- Lumina Grant
- Senior Project defined to include work based learning
- Micro-certification/badge definition
- Mastery-Based Learning Expansion

### POLICY – STILL TO DO

- Further refinement of Advanced Opportunities
- Making WBL part of the institutionally designated general education credits

### Work Based Learning Asset Map

#### **Idaho LEADER**

Learn.Do.Earn.

#### **Get Started** – *leader.nextsteps.idaho.gov*

|            | Learning About Work  |   |  | Learning Through Work   |   |   | Learning At Work   |  |
|------------|--|---|--|---|---|---|--|--|
| Category   | Career<br>Education  | Employer<br>Engagement  | Externships  | Internships   | Pre-<br>Apprenticeship  | Со-ор   | On-the-Job<br>Training   | Apprenticeship   |
| Definition | Teachers bring career information into the classroom.                                    | Students learn by directly engaging with potential future employers.  | Short practical<br>work experiences<br>to "ground-truth"<br>theory.                  | A short-term position providing experience and exposure. May be paid or unpaid and for-credit or noncredit. | A program that teaches<br>basic technical and job-<br>readiness skills to prepare<br>for an apprenticeship.                             | Structured method of<br>classroom learning<br>integrated with<br>workplace experience<br>where credit is received<br>for both.                          | Individuals are taught<br>by other employees<br>how to complete a task<br>while doing the job.   | An "earn while you learn" model where on-the-job training is coupled with related instruction. Wage gains are incorporated and the experience culminates in industry-recognized credentials. |
| Activities | Career Counseling  Pathway Planning  Presentations                                       | Host a tour for middle<br>school/high school<br>students or participate in<br>school-organized career<br>fairs.         | Host a teacher during the summer to bring real-world experiences into the classroom. | Connect with college<br>& career advisors at<br>high schools to reach<br>high-school interns.               | Partner with an industry association to develop a program to teach workplace skills.  | Connect with a local community college or other postsecondary institution to identify cooperative education opportunities in areas of in-demand skills. | Partner with the Idaho Department of Labor, Division of Vocational Rehabilitation and/or Department of Health & Welfare to hire Veterans, individuals with disabilities. and other individuals seeking work. | Develop registered apprenticeship programs for hard-to-fill positions.   |
|            | examining growth<br>careers<br>Industry Speakers<br>Interviews with<br>current employees | Provide an opportunity for students to job shadow.  Become a mentor through the STEM Action Center's Mentorship Portal. |  | Connect with postsecondary institutions to reach college interns.   | Host a competitive job-<br>skill-building event<br>requiring potential<br>apprentices to collaborate<br>on project-based<br>activities. |   |  | Expand apprenticeship programs<br>to School to Registered<br>Apprenticeship to engage high<br>school students.   |
|            | I  |   | Teacher<br>xternship Pil   | ot  |   | University of Idaho Co-op Expansion   |  |  |

Apprenticeship Idaho NGA Policy Academy on Scaling Work-Based Learning

Mississippi – Knowledge Exchange State

> April 9, 2019 Point Clear, AL



# MISSISSIPPI WORKS: BUILT TO PREPARE, CONNECT, AND SUSTAIN A HIGH-QUALITY WORKFORCE FOR ECONOMIC GROWTH



#### HIGH-PERFORMANCE WORKFORCE

Education is preparation. Whether entering the job market for the first time, filling skills gaps for a career change, or seeking new credentials for new opportunities, Mississippi's workforce will be prepared at every education level for occupations with higher earning power.



#### **WORKFORCE ON DEMAND**

The Workforce on Demand model gives Mississippi businesses a unique advantage by identifying the right labor pool, connecting the pool with jobs, and verifying skills to ensure the right person for the right job is found at the right time.



#### **BUSINESS AND INDUSTRY ENGAGEMENT**

By aligning workforce strategies, such as apprenticeships, with hiring cycles, Mississippi businesses can capitalize on a precision workforce. This creates a pipeline that channels the state's high-performance workforce into occupations that fulfill dynamic industry needs.



#### Mississippi's Labor Force is Skilled and Ready to Work

#### **PREPARE**

**EDUCATION** Early Childhood Academies • K-12 • Community Colleges

Universities · Complete to Compete · MS Scholars

MS Tech Masters. Dropout Prevention

TRAINING MS Apprenticeship Program • MDE Certification Processes

MS Training Academies · WET Training Fund · WIDA/Smart Start

and Career Pathways · MS Works Training Fund

AWARENESS Job Scout • Get on the Grid • Pathways to Possibilities

SUPPORT Families First Childcare Voucher System Rehabilitation Services

MS Department of Human Services

#### CONNECT

MS Development Authority • MS Department of Employment Security Local Economic Developers • Community College Board MS Works App • MS Grad Jobs • MS Tech Jobs

#### SUSTAIN

MS Manufacturers Association • MS Hospital Association

North MS Industrial Development Association • MS Concrete Association

MS Retail and Grocers Association • MS Outdoor Industry Association

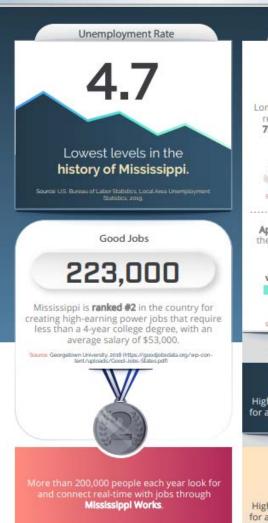
MS Automotive Association



#### **MISSISSIPPI ECONOMY**

#### SCORECARD

January 2019



### 1,221,000

Employment

Longest sustained period of employment growth recorded in the last 20 years, with more than 75,000 Individuals added to the labor market since 2012.

### \*\*\*\*\*

ource: U.S. Bureau of Labor Statistics, Current Employment Statistics, 2019

Approximately 80 percent of individuals within the 25-55 age group are in the workforce, which mirrors the national trend.

Workforce participation rate



Source: U.S. Bureau of Labor Statistics, Current Employment Statistics, 2018.

Income Tax

#### \$1.8 billion

Highest recorded in Mississippi history, accounting for a \$400 million increase in collections since 2011.

Source Mississippi Department of Revenue 2018.

Sales Tax

\$2.1 billion

Highest recorded in Mississippi history, accounting for a \$264 million increase in collections since 2011.

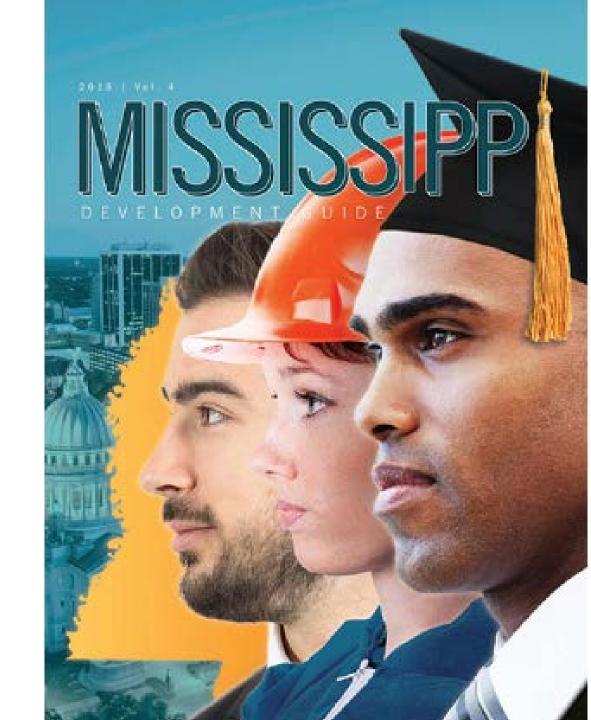
Source: Mississippi Department of Revenue, 2018



# Mississippi's Definition of Work-Based Learning:

"Work-based learning provides students with authentic work experiences where they apply and develop employability and technical skills that promote success in careers and post-secondary education. Work-Based Learning activities culminate in an assessment and recognition of acquired knowledge and skills."





## Mississippi's Vision for WBL

To scale and enhance high-quality WBL experiences in MS:

- Identify MS's targeted WF needs;
- Create sustainable pathways for MS's high-demand industries; and
- Ensure alignment of PK-16 education, government, community, and business resources toward priority employer needs.



## Mississippi's WBL Accomplishments

- Met with multiple stakeholders to define WBL and start developing a plan for expansion of WBL
- Working closely to identify challenges, barriers, and opportunities to expand WBL among our many stakeholders
- Governor Bryant continues to support workforce development throughout MS, including WBL
- Held a Governor's Workforce Summit in January





## Governor's Workforce Summit

- Summit Goal highlight workforce solutions for leaders in the business community
- Speaker Panels focusing on Preparing, Connecting, and Sustaining the workforce in Mississippi including topics such as Education and Workforce Development
- Local Workforce Development Area Booths with WIOA Core Partner Agencies
- Mississippi Works job matching system available for registration and job listings





## **Next Steps**

- Regional Workforce Summits in each Local Workforce Development Area
- Revise the Secondary Career Experience Definition and Program Guide to reflect changes in Perkins V and WIOIA





# Preparing the Future Workforce: The Promise of Work-Based Learning

**National Institute on Scaling Work-Based Learning** 

Tuesday April 9th

10:30 - 11:30 AM

# Preparing the Future Workforce: The Promise of Work Based Learning

### Moderator:

 Rachael Stephens, Senior Policy Analyst, Economic Opportunity Division, NGA Center for Best Practices

### Speakers:

- Debbie Hughes, Senior Strategist, Entangled Solutions
- Beth Townsend, Director, Iowa Workforce Development



# State Collaborative Consortium to Understand and Support the On-Demand Workforce

**OBJECTIVE:** Support state efforts to understand and respond to emergent changes in the structure of work and the economy, specifically the on-demand workforce.

- ✓ The project is focused both on research and policy development
- ✓ States are collaborative partners and co-creators with NGA in this endeavor
- ✓ Project duration: September 2018 to May 2020



# Future Workforce Now: Reimagining Workforce Policy in the Age of Disruption

**OBJECTIVE:** Develop and refine actionable ideas on what states can do today to prepare the future workforce, particularly through innovations in workforce and education policy.

- ✓ The project is focused on research and creative policy ideation
- ✓ States are engaging in conversations with other leading thinkers, researchers, academics, practitioners, tech innovators, and employers
- ✓ Project duration: June 2018 through December 2019



# Preparing the Future Workforce: The Promise of Work Based Learning

### Moderator:

 Rachael Stephens, Senior Policy Analyst, Economic Opportunity Division, NGA Center for Best Practices

### Speakers:

- Debbie Hughes, Senior Strategist, Entangled Solutions
- Beth Townsend, Director, Iowa Workforce Development





Bridging the Divide:
Linking business
workforce needs to workbased learning
opportunities

April 2019

entangled



As the U.S. transitions to a knowledge economy, our education, workforce development, and employment systems have not kept pace.

A high school diploma now offers a 50% fewer opportunities for finding family sustaining careers versus 30 years ago.

Postsecondary graduation rates have remained stagnant over the same period, with over half of attendees dropping out. For those who manage to complete, **40 percent of graduates will be underemployed,** working in jobs that do not require their level of training.

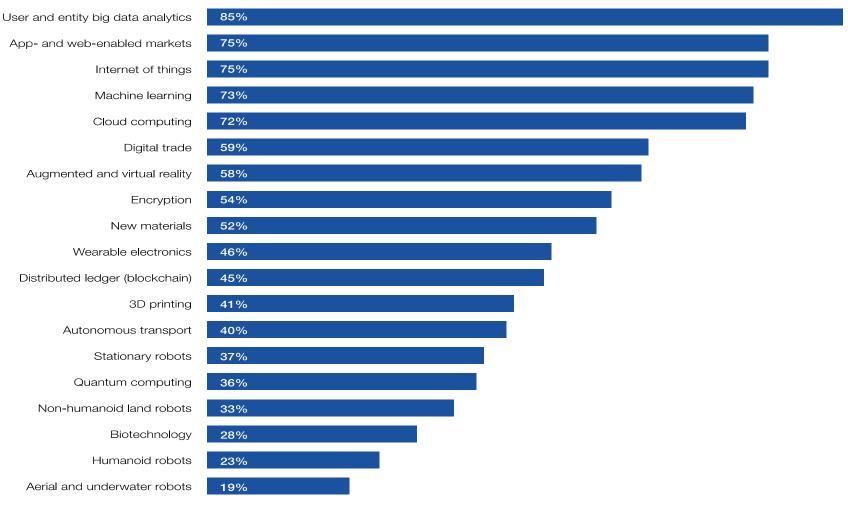
**Eighty-nine percent of employers report having difficulty finding people with the requisite skills** for job openings and are desperately seeking new ways to fill those gaps.

Unprecedented disconnect in labor market with record high 6.1M open postings, 6.8M currently unemployed and 6.7M more underemployed

## Companies are undergoing rapid transformation

66

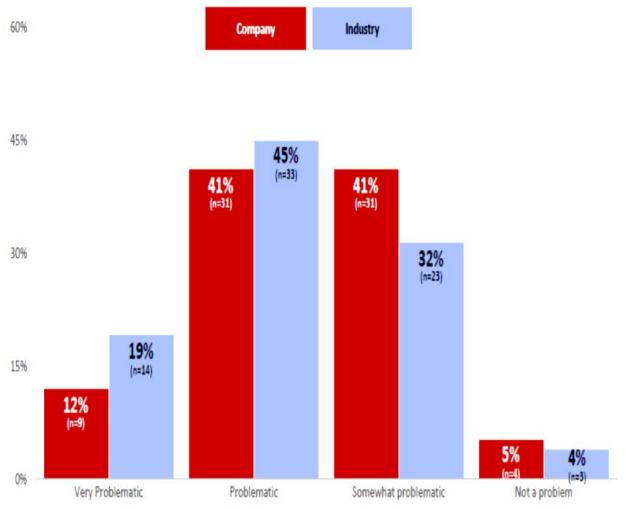
There are still a number of challenges to becoming digital



Source: Future of Jobs Survey 2018, World Economic Forum.



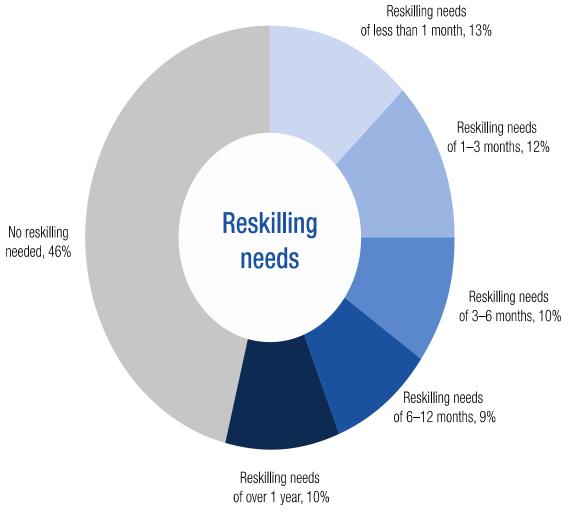
## **Employers need to reskill at scale**



Skills shortages are a problem for companies and industry in the U.S.

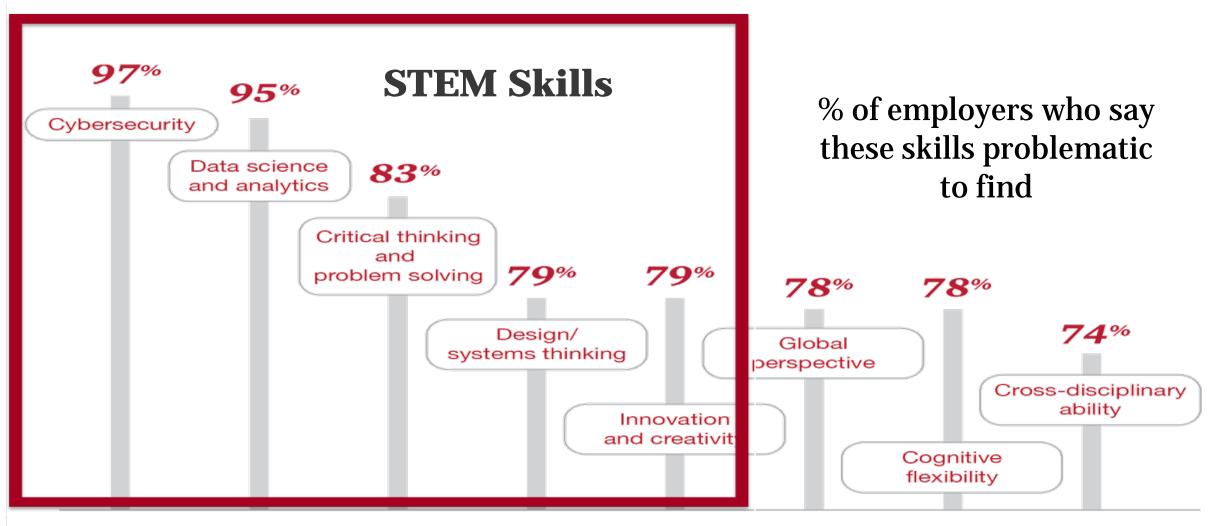


#### Expected reskilling needs across companies (2018 – 2022)



**Source:** Future of Jobs Survey 2018, World Economic Forum.

## **Employers' Hardest to Hire Skills**

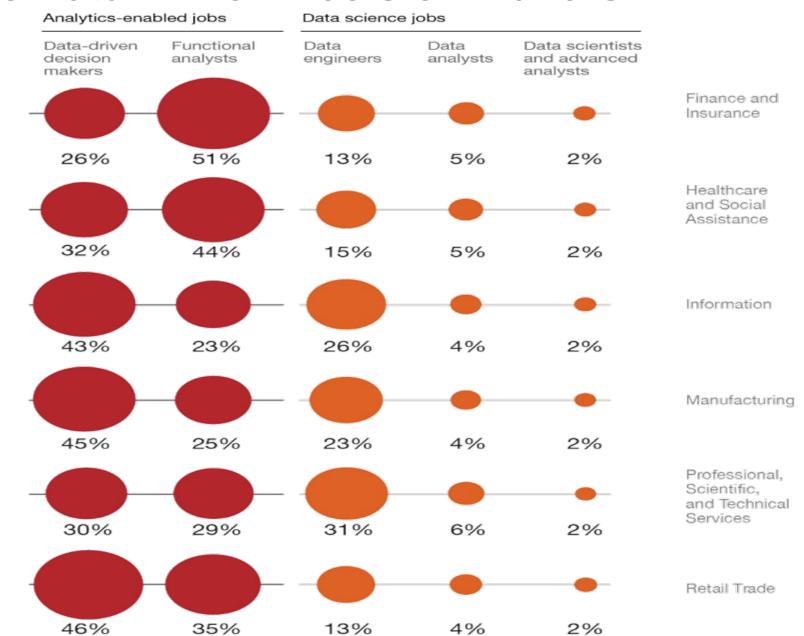


Source: Business Roundtable (2017).



### The rise of the Data-Driven Decision Makers

Explosive growth in demand for analytics skills



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Today's changing landscape is demanding business people with new skills, not just digital experts or data scientists

Today's changing landscape is demanding business people with new skills, not just digital experts or data scientists

23%

Of educators say all graduates will have data science and analytics skills

69%

Of employers say they will prefer job candidates with these skills over ones without

23%

Of educators say all graduates will have data science and analytics skills

69%

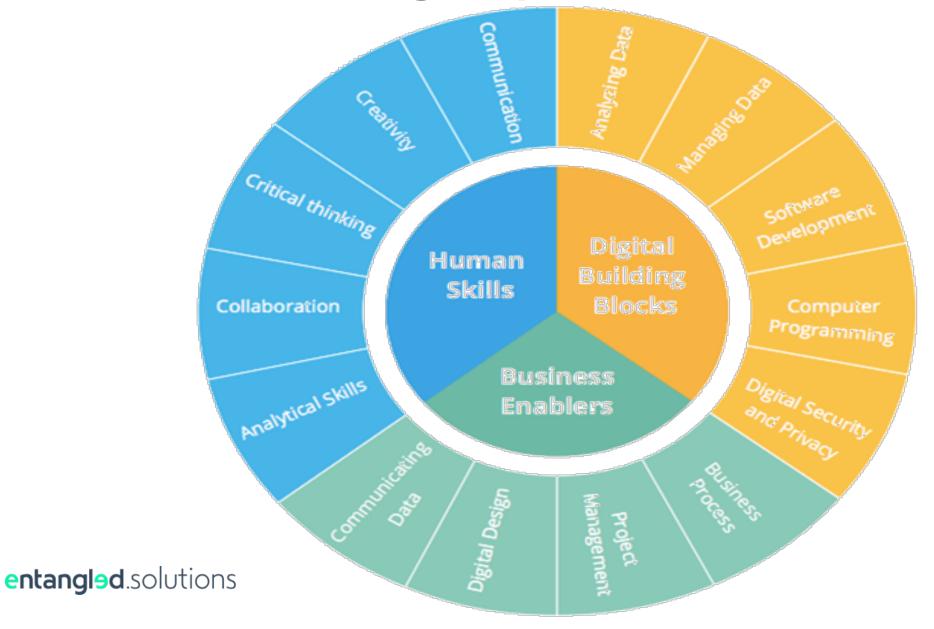
Of employers say they will prefer job candidates with these skills over ones without

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## Foundational skills for the digital economy

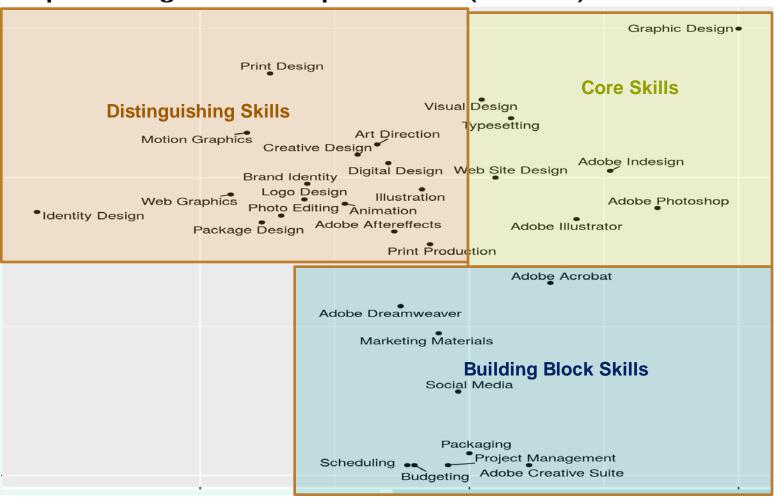
| Digital Building Bloc      | ks                      | Business Enabler     | 5)   | Human Skills              |
|----------------------------|-------------------------|----------------------|--|---------------------------|
| Foundation<br>Skill Area   | Total Openings:<br>2017 | Growth:<br>2012-2017 | Share of Openings<br>Outside IT and<br>Analysis Job Families | Average Salary<br>Premium |
| Managing data              | 3,527,740               | <b>24%</b>           | 29%  | 1496                      |
| Software development       | 3,326,192               | <b>44%</b>           | 21%  | 34%                       |
| Computer programming       | 2,571,728               | <b>35%</b>           | 15%  | 38%                       |
| Analyizing data            | 1,320,678               | <b>68%</b>           | (58%)  | 7%                        |
| Digital security & privacy | 895,547                 | <b>75%</b>           | 28%  | 17%                       |
| Business process           | 3,215,648               | <b>18%</b>           | 70%  | 1996                      |
| Project management         | 2,354,230               | 21%                  | <b>3</b> 68%   | 21%                       |
| Digital design             | 1,427,981               | 296                  | 54%  | 2%                        |
| Communicating data         | 147,219                 | 323%                 | 32%  | 17%                       |
|                            | 5 million               |                      |  |                           |
| Communication              | 9,185,978               | 27%                  | <b>85%</b>   | -                         |
| Critical thinking          | 3,666,249               | 31%                  | 73%  | •                         |
| Collaboration              | 3,480,175               | 46%                  | 82%  | <b>=</b>                  |
| Analytical skills          | 2,395,145               | 24%                  | 78%  |                           |
| Creativity                 | 1,217,062               | 23%                  | 80%  | _                         |

## A new blended digital professional is emerging



## Skills best learned at work

#### Graphic Designer / Desktop Publisher (BGTOcc)



**Core Skills:** Definitional skills to each occupation which job seekers need in order to contribute. Best addresses in academic/training settings.

Building Block Skills: Required and relevant across many roles and represent foundational, but not unique skills. Typically best developed on-the-job.

**Distinguishing Skills:** Allow a job seeker to highlight his or her technical proficiency in the role. Typically best developed through a hybrid of training and on the job.

## Both credentials and internships/co-ops

Employers want graduates with work-ready technical skills, critical thinking, problems solving and additional baseline skills developed through traditional academic coursework.

We identified eight skill sets that Liberal Arts graduates can develop through a modest amount of coursework, such as a minor or online training or internships, that **double their job prospects**:

## IT NETWORKING & SUPPORT

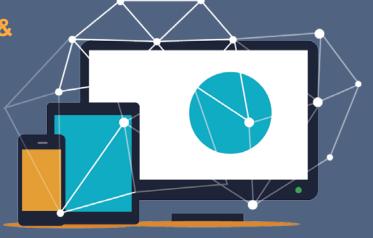
+ \$1,058 premium 66,429 postings

#### SALES

**567,855 postings** 

#### GENERAL BUSINESS

+ \$11,144 premium 577,787 postings



#### **SOCIAL MEDIA**

+ \$3,424 premium 399,577 postings

# DATA ANALYSIS & MANAGEMENT

+ \$12,703 premium 136,757 postings

#### **MARKETING**

+ \$336 premium 359,916 postings

#### **GRAPHIC DESIGN**

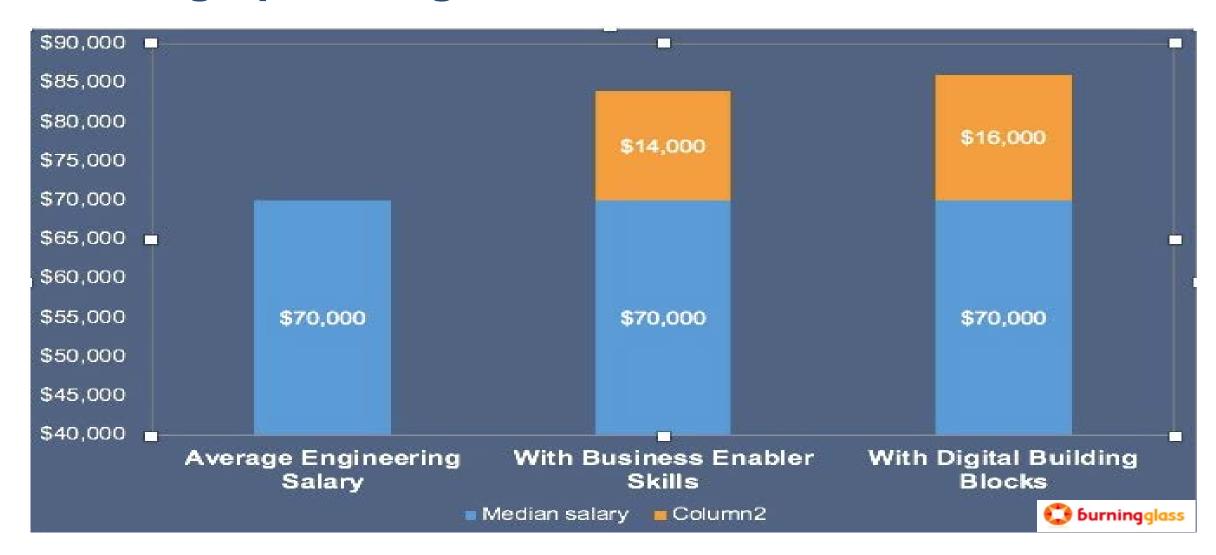
+ \$9,188 premium 134,090 postings

## COMPUTER PROGRAMMING

+ \$17,753 premium 52,822 postings

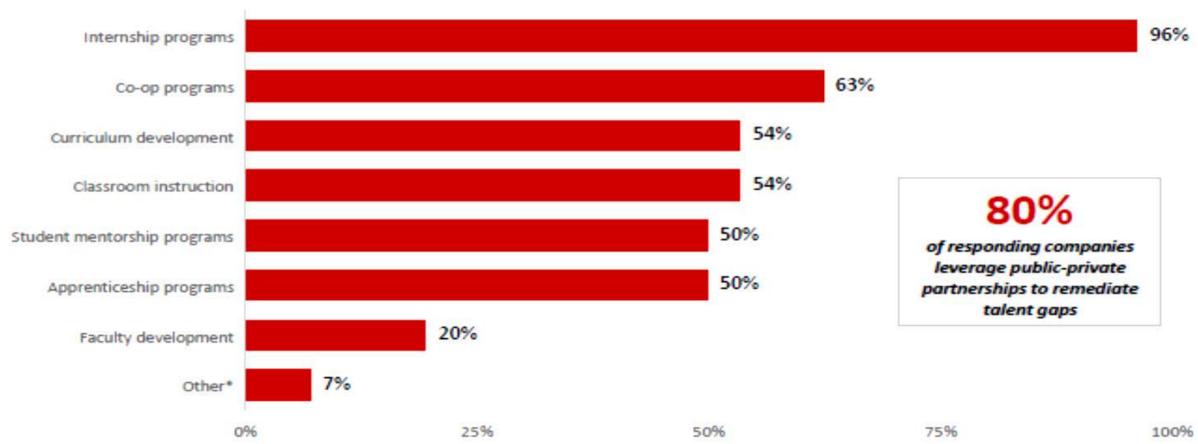


## Skilling up has significant returns





# Work-Based Learning used to remediate talent gaps



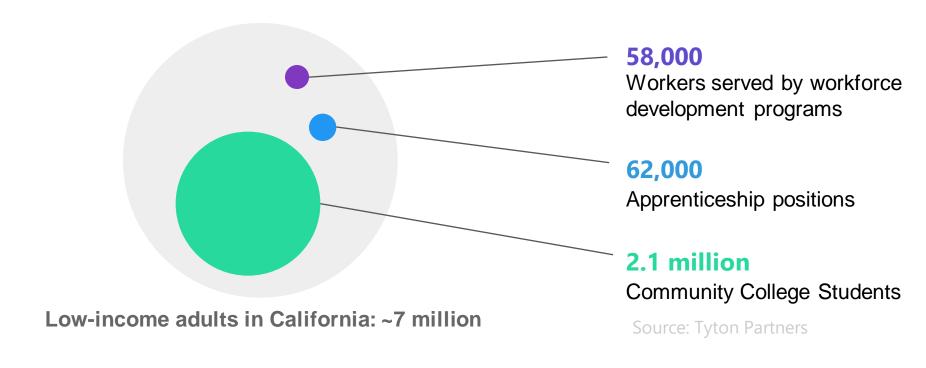
Responses: n = 56;

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<sup>\*</sup>Note: For a complete list of "Other" specifications, refer to Appendix III.

## Inequity remains a primary challenge

California low-income adults are underserved by traditional education and training programs



Further, just 6% of graduates strongly agree they had an internship or job that allowed them to apply what they were learning, worked on a longterm project, and were actively involved in extracurricular activities.

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### The odds of being engaged at work are:

- 2.6x Higher if ... [College] prepared me well for life outside of college.
- 2.4x Higher if ... [College] passionate about the long-term success of its students.
- Higher if ... I had a mentor who encouraged me to pursue my goals and dreams.
- 2.0x Higher if ... I had at least one professor at [College] who made me excited about learning.
- 1.9x Higher if ... My professors at [College] cared about me as a person.
- 2.3x Higher if ... graduates experience all three

Higher if ... I was extremely active in

- Higher if ... I had an internship or job that allowed me to apply what I was learning in the classroom.
- 1.8x extracurricular activities and organizations while attending [College].
- Higher if ... I worked on a project that took a semester or more to complete.
- $2.4_{
  m X}$  Higher if ... graduates experience all three

The Undergraduate Experience: Support and Experiential and Deep Learning

#### % Strongly agree

|   | 0. 0 |
|---|------|
| Experiential  |      |
| I worked on a project that took a semester or more to complete.                                   | 32%  |
| I had an internship or job that allowed me to apply what I was learning in the classroom.         | 29%  |
| I was extremely active in extracurricular activities and organizations while attending [College]. | 20%  |
|   |      |

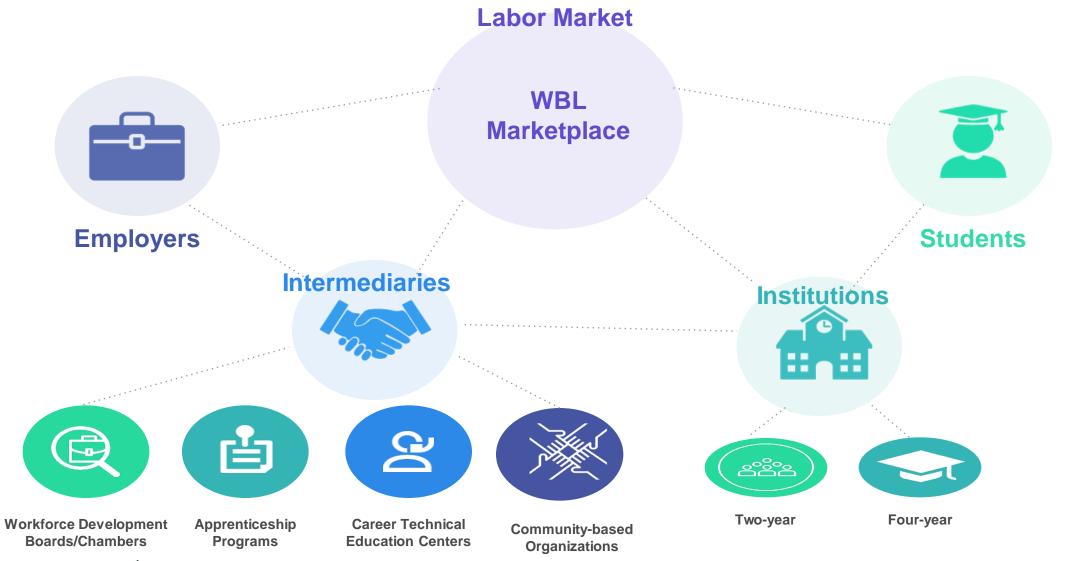
#### Strongly agree with all three experiential statements

0%

Based on Web surveys of nearly 30,000 college graduates with Internet access from Feb. 4-March 7, 2014.

Gallup-Purdue Index

## Work-based learning has four key stakeholders



# Work-based learning benefits both learners and employers

#### Benefits of WBL for learners

- 1. Fosters self and career exploration
- 2. Develops positive work habits and attitudes
- 3. Assesses abilities and strengths
- 4. Expands professional networks
- Promotes informed decisions when considering job offers
- 6. Increases income potential

#### **Benefits of WBL for employers**

- 1. Extends recruiting pipelines
- Provides access to skilled and motivated talent in accordance with their needs
- 3. Improves employee retention
- 4. Reduces training/recruitment costs

## Work-based learning is leveraged across industries

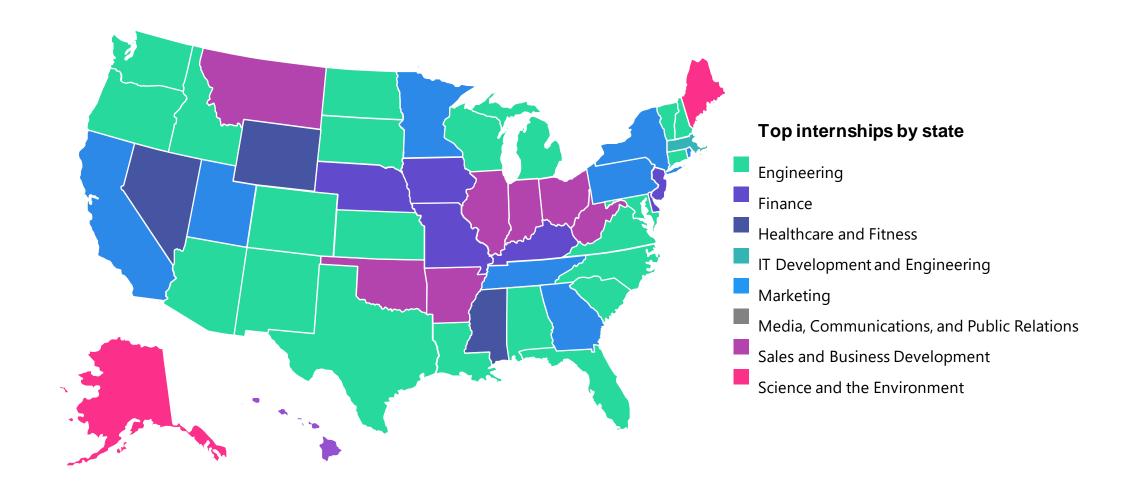
Occupational fields with the largest number of internship postings in the United States from September 2015 to October 2016



Work-based learning is most common in fields that require highly technical professional skills that typically are not taught directly in traditional education.



## Work-based learning opportunities vary regionally



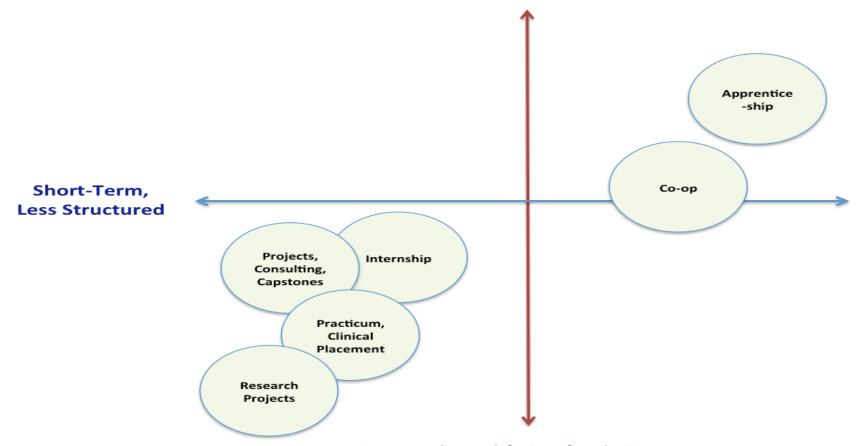


Source: Burning Glass Technologies

## **Comparing the models**

#### Integration with <u>Business</u> Objectives

(Correlated with pay, length and depth, etc.)



Integration with <u>Academic Program</u>

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#### **Models for WBL**

- 1. Apprenticeships
- 2. Co-ops
- 3. Internships
- 4. Applied Research Projects
- Practicums & Clinical Placements
- 6. Online Projects, Consulting,Capstones

Long-Term, Highly Structured

## Practicebased learning

The integration of realworld learning experiences and projects into the classroom.



The University of Chicago's Booth School of Business created a practice-based learning program for pre-MBA students called Startup Summer

Students noted a wish to have done more with their pre-MBA summer—particularly if it meant a chance to explore entrepreneurial opportunities. In response, in 2016 Chicago Booth developed a Startup Summer program, which allows incoming students to work with Booth-led startups for 6-7 weeks before they begin their MBA studies.



Virginia Tech's Innovation Campus is meant to provide experiential learning to business and technology students

Virginia Tech's new Innovation Campus is 2 miles from Amazon's new HQ in Arlington and aims to produce 25,000-35,000 new graduates in computer science and related fields over the next 20 years. The campus will bring together graduate students, faculty, and numerous industry partners in an experiential learning environment.



Lehigh University's Enterprise Systems Center (part of its college of engineering) integrates academic with experiential learning

Students participate in mentored projects with ESC partners from industry and government, allowing students to "interact with all levels of workforce personnel from shop floor to corner office." Mentors focus on a systems approach, innovative problem solving, integrative thinking, and competitiveness differentiators such as sustainability and analytics. Lehigh alumni are recruited to serve as guest leaders and mentors.



# Job skill development

Unbundled learning programs lead to valued workplace credentials









### **Unique engagement models:**

Eastern Washington partners with EdX for a custom Microsoft request

Microsoft needed to hire new employees specialized in data analytics. Microsoft partnered with EdX to offer a "micro-degree" that could be agile in churning out prospective employees. Eastern Washington approved the new major in a year, the fastest approval ever on its campus.

IBM and Northeastern University blur the line between school and work

IBM and Northeastern University announced a partnership in three graduate programs, where IBM badges for employees can count for credit toward a graduate degree.

Apple co-founder's founding of Woz U to train technology professionals

Apple co-founder Steve Wozniak is helping the for-profit university Southern Careers Institute create Woz U, an online education program to produce tech workers

Internet of Learning Consortium, founded by Accenture, Boeing, and Microsoft

Companies including Accenture, Boeing, and Microsoft have created the Internet of Learning Consortium to speed up the development of jobready workers by using the internet to teach them what they need to know.

# Three strategies to improve education and work interoperability



EMPOWER
OPPORTUNITY
SEEKERS AND HIRING
MANAGERS WITH
OUTCOMES-BASED
DATA



ENCOURAGE
DISRUPTIVE
INNOVATION WITHIN
TRADITIONAL
EDUCATION SYSTEMS



CREATE INDUSTRY-ALIGNED TALENT ECOSYSTEMS

## Our collective mission

- Recognize the ecosystem of WBL opportunities zooming in on alignment to employer talent and skill needs tied to talent strategies
- Take the onus off the learner to draw connections of relevancy, particularly working learners
- Leverage intermediaries and institutional partners to facilitate multicorporation programs with explicit learning outcomes and recognition
- Deepen rigor, recognition, expectations around non-apprenticeship
   WBL programs, particularly ones already deployed
- Mobilize strategic employer engagement across states and regions

# Thank You ... now let's get to work!



**Debbie Hughes** 

Senior Strategist Head of Talent and Workforce Solutions Debbie@entangled.solutions

## **About the Entangled Group**

Our mission is to equitably support the transition from an industrial economy to a knowledge economy. Unlike traditional venture capital, professional services firms, or accelerators, Entangled operates as a company builder, where great ideas become reality with the right support and network.



**Professional services insights** 

entangled.solutions

Ventures investment team

**Expert network** 

Resources and capital for initiatives



#### IOWA

### **Unemployment Rate**

CURRENT UNEMPLOYMENT RATE

2.4%

February '19 – 3<sup>rd</sup> month Lowest in the country



2018 AVERAGE UNEMPLOYMENT RATE

2.5%

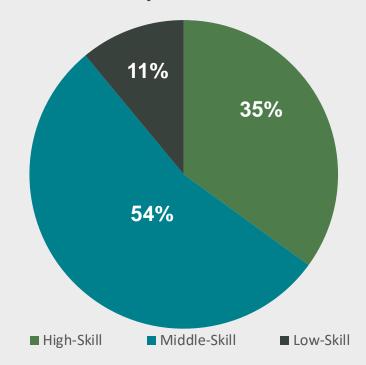


UNEMPLOYED PERSONS IN 2017

40,500

## PROJECTED SKILLS GAP

lowa's Jobs by Skill Level, 2017

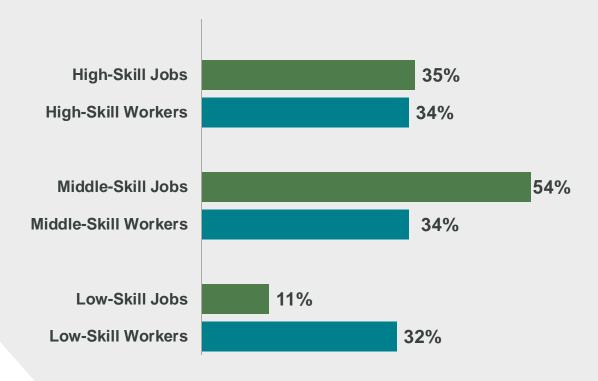


54%
ARE MIDDLE-SKILL JOBS

Sources: 2017 Occupational Employment Statistics, Labor Market Information Division, Iowa Workforce Development.

## MIDDLE-SKILL JOB GAP

Iowa's Jobs and Workers by Skill Level, 2016/2017



Sources: 2017 Occupational Employment Statistics, Labor Market Information Division, Iowa Workforce Development. 2016 Current Population Survey, U.S. Census Bureau.

## Percent of Employers who Perceive they have difficulty filling positions due to:

Applicants lack the QUALIFICATIONS needed 56%

GENERAL lack of Applicants 48%

Lack of applicants due to wages offered 28%

Lack of applicants due to benefit package provided 21.7%

Lack of applicants due to type of work required 30.7%

EMPLOYER
PERCEPTION OF
APPLICANTS

2018 WORKFORCE NEEDS SURVEY

#### REGISTERED

#### **APPRENTICESHIP**

Iowa recently awarded an additional \$1 million ApprenticeshipUSA State Expansion Grant from the U.S. Department of Labor

The grant is focused on:

- expanding opportunities in healthcare and advanced manufacturing, the fastest growing and largest employment sectors in the state,
- increasing the participation of women, youth, minorities, veterans and people with disabilities.

Organizations may apply for funding in five areas:

- Quality Pre-Apprenticeship;
- High School Registered Apprenticeship;
- Healthcare Sector Registered Apprenticeship;
- Advanced Manufacturing Sector Registered Apprenticeship; and
- Pilot Quality Pre-Apprenticeship Program.

#### Registered Apprenticeships FY18

| Active Registered Apprenticeship Programs                                    |
|--|
| Number of New Registere<br>Apprenticeship Programs                           |
| Total Number of Apprentices who Completed Registered Apprenticeship Programs |
| Total Number of Active Apprentices   |
| Number of New<br>Registered Apprentices<br>added since<br>October 1, 2017    |
|  |

#### YTD FY19

| 766   | Active Registered Apprenticeship Programs                                    |
|-------|--|
| 36    | Number of New Registered Apprenticeship Programs                             |
| 1,146 | Total Number of Apprentices who Completed Registered Apprenticeship Programs |
| 8,028 | Total Number of Active Apprentices   |
| 460   | Total Number of New Apprentices  |

#### **NEW REGISTERED APPRENTICESHIP WEBSITE**







# Transforming THE WORKFORCE THRU EDUCATION

Closing lowa's SKILLS GAP



WHERE WE

**STARTED** 

## GOVERNOR REYNOLDS SIGNS THE **FUTURE READY IOWA ACT**



WHERE WE

**ENDED** 





### **GOVERNOR** KIM REYNOLDS

"At its core, Future Ready lowa recognizes that there is dignity in meaningful work, that lowans yearn for the opportunity to better themselves, and that those opportunities exist right here in lowa."



"Future Ready Iowa is a powerful tool to grow family incomes, meet employer needs and strengthen communities.

The time is now to invest in Iowans and their future. Today, I'm calling on the Legislature to take the next step, to appropriate \$20 million to fund the plan we put in place last session. This investment will take lowa to the next level. And more important, it will give more lowans an opportunity to find a rewarding career."

## 70%

of lowa's workforce will have post-secondary education, training or a credential of value by

2025

To meet the goal, Iowa needs a net increase of

127,700

Residents need to earn postsecondary degrees and other credentials

FUTURE READY IOWA

GOAL

Population age 25 years or older:

3.2%

**Trade Certificates** 

1.6%

**Vocational Training** 

17.0%

Associate Degree

24.5%

Undergraduate Degree

11.3%

Post-Graduate Degree

## **EDUCATION**LEVEL



Total Iowans with completed education or training beyond High School

Compared to 58.4% in 2017

#### EDUCATIONAL ATTAINMENT

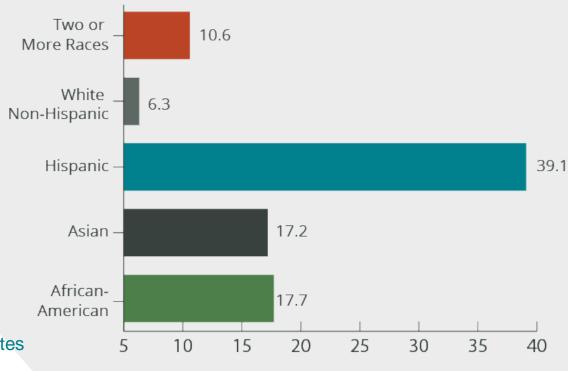
#### **RATES BY RACE**

The chart shows the percentage of select groups in lowa that lack a high school diploma, for populations 25 years and older.

Addressing inequality in educational attainment is important because people with more education are:

- more likely to be employed
- more likely to have lower poverty rates

 less likely to rely on government assistance programs like Medicaid.

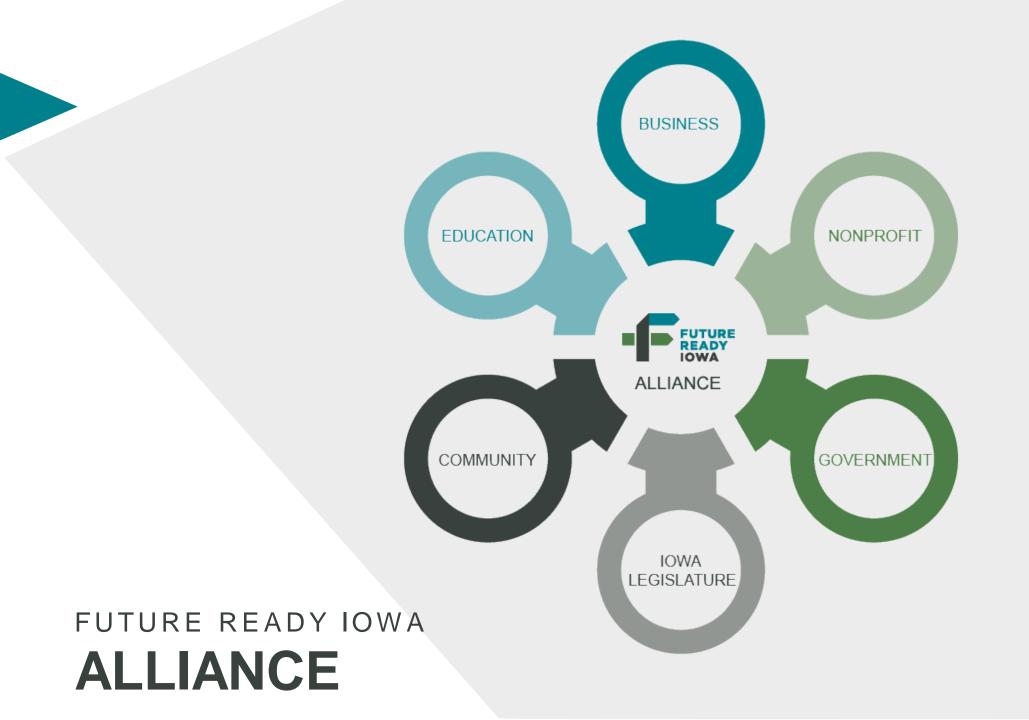


**Task:** Create a strategic plan to reach ambitious goal of 70% of lowa's workforce having education or training beyond high school by 2025



FUTURE READY IOWA

### **ALLIANCE**





### Last Dollar Scholarship

For lowans seeking up to an associates degree in a high-demand job at lowa colleges or universities.



## **Future Ready Iowa Grant Program**

For lowans seeking a bachelor's degree who already earned more than half the credits for a major in a high-demand job.



#### **Employer Innovation Fund**

For public/private partnerships to grow the regional talent pipeline.



#### Strengthen Iowa's Skilled Workforce, Expand Opportunities

For lowans beginning/returning to complete college/career training.

Intensive career counseling and mentoring and improved remedial education for high school students needing preparation for college or for career training for adult learners, with a focus on low-income and underrepresented minorities.

### **Expand Work-based Learning Experiences in High-demand Careers**

- Quality pre-apprenticeships
- Registered apprenticeships
- Internship programs
- Leverage existing programs, such as the STEM BEST (Businesses Engaging Students and Teachers) program and Iowa (Work-Based Learning) Intermediary Networks
- Launch WBL Clearinghouse in July 19



**Prepare Students and Adult Learners for a Changing World** 

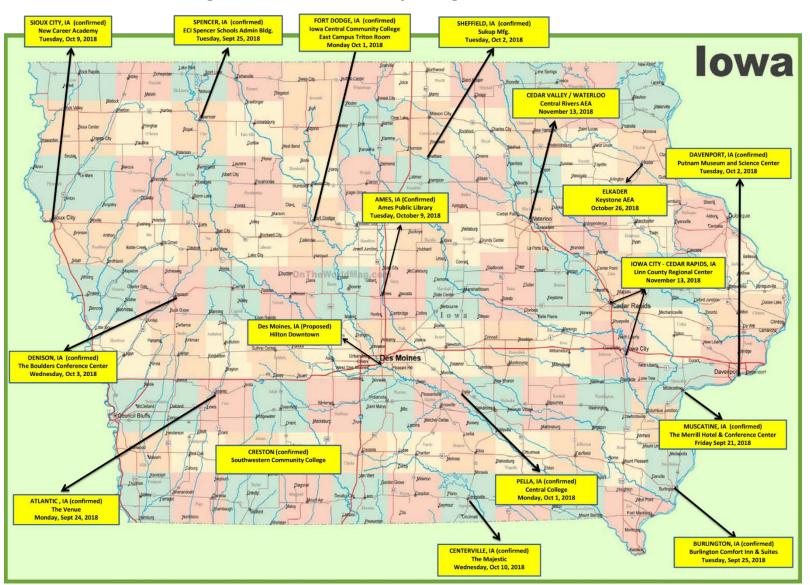
Update lowa's 21st century skills in our 2019 state academic standards and identify other early learning academic approaches.

## **Engage the Business Community and Other Regional Collaborations**

Develop a grassroots strategy that maps out existing regional and local workforce partnerships and fills identified gaps.

### FRI REGIONAL SUMMITS

Register at www.FutureReadylowa.gov/Summits



### FUTURE READY IOWA WEBSITE



- Connects job seekers to tools for finding education, training and jobs
- Current local Labor Market Information
- Offers assessment tool for career recommendations
- Provides education and training opportunities and financial resources for paying for school
- Connects job seekers to open jobs in lowa





#### **Host State Highlight: Alabama**

**National Institute on Scaling Work-Based Learning** 

Tuesday April 9<sup>th</sup>

11:30 AM - 12:30 PM

### **Host State Highlight: Alabama**

#### **Keynote Address:**

• Adam Thompson, Deputy Chief of Staff for Policy, Governor Kay Ivey

#### **Moderator:**

 Nick Moore, Coordinator, Governor's Office of Education and Workforce Transformation

#### Speakers:

- Lori Bearden, Deputy Secretary, Alabama Department of Commerce
- Josh Laney, Senior Director for Workforce Development, Alabama State Department of Education
- Jeff Lynn, Vice Chancellor, Alabama Community College System



## **Concurrent Sessions: Setting the Vision for Work-Based Learning**

#### Building the Business Case for Work-Based Learning

Azalea A

## Governance Structures to Support and Scale Work-Based Learning

Azalea B

#### Creating Partnerships for Long-Term Success

Azalea C



## **Concurrent Sessions:**Using Data to Support and Scale Work-Based Learning

#### Introduction to Collecting Data on Work-Based Learning

Magnolia Ballroom

#### Data and Equity Goals

Azalea A

#### Data as a Tool for Sustainability

Azalea B





## Introduction to Collecting Data on Work-Based Learning

**National Institute on Scaling Work-Based Learning** 

Tuesday April 9<sup>th</sup>

3:00 - 4:00 PM

### Introduction to Collecting Data on Work-Based Learning

#### **Moderator:**

 Amanda Winters, Program Director, Economic Opportunity Division, NGA Center for Best Practices

#### Speakers:

 Natalie Clark, Education Program Consultant, Kansas State Department of Education





## State Team Time: Reflections on the Concurrent Sessions

National Institute on Scaling Work-Based Learning

Tuesday April 9<sup>th</sup>

4:15 - 5:15 PM



#### **Day One Wrap-Up**

**National Institute on Scaling Work-Based Learning** 

Tuesday April 9<sup>th</sup>

5:15 - 5:30 PM



## National Institute on Scaling Work-Based Learning

Tuesday, April 9<sup>th</sup> – Wednesday, April 10<sup>th</sup>, 2019 Point Clear, Alabama



#### **Welcome and Overview of Day Two**

**National Institute on Scaling Work-Based Learning** 

Wednesday April 10th

8:15 - 8:30 AM

## **Concurrent Sessions: Innovative Work-Based Learning Program Models**

#### Mid-Career Apprenticeship Programs

Azalea A

#### Work-Based Learning and the CTE System

Azalea B

#### Youth Apprenticeship Programs

Azalea C

#### Integrating Work-Based Learning into Postsecondary Programs

Magnolia Ballroom





## Integrating Work-Based Learning into Postsecondary Programs

**National Institute on Scaling Work-Based Learning** 

Wednesday April 10th

8:30 - 9:30 AM



## Aligning Federal and State Policy to Scale Work-Based Learning

**National Institute on Scaling Work-Based Learning** 

Wednesday April 10th

10:00 - 11:00 AM

## Aligning Federal and State Policy to Scale Work-Based Learning

#### Moderator:

 Geoff King, Senior Policy Analyst, Economic Opportunity Division, NGA Center for Best Practices

#### Speakers:

- Nova Gattman, Deputy Director for External Affairs, Washington Workforce Training and Education Coordinating Board
- Nick Moore, Coordinator, Governor's Office of Education and Workforce Transformation





#### **State Report-Out**

**National Institute on Scaling Work-Based Learning** 

Wednesday April 10<sup>th</sup>

11:00 - 11:45 AM



#### **Wrap-Up and Next Steps**

**National Institute on Scaling Work-Based Learning** 

Wednesday April 10th

11:45 AM - 12:00 PM