

| | |
|--|--|
| <h1>IDAHO ENERGY RESILIENCE RETREAT</h1> | <p>November 15-16, 2018</p> <p>Idaho Power Company Corporate Headquarters ♦ Auditorium East, First Floor 1221 W Idaho Street ♦ Boise, Idaho</p> |
|--|--|

The state of Idaho, in partnership with the National Governors Association Center for Best Practices (NGA Center), is hosting a retreat on policies and strategies to improve disaster resilience and evaluate the NGA State Resilience Assessment and Planning (SRAP) Tool. The objectives of the retreat are to:

- Examine opportunities for improving state resilience planning;
- Explore relevant policy and program models;
- Foster collaboration and communication across state entities; and
- Discuss the use of the SRAP tool for evaluating Idaho’s resilience preparations.

These objectives will feed into broader energy assurance planning to be undertaken by Idaho.

| Thursday, November 15, 2018 | |
|------------------------------------|---|
| 8:30am–9:00am | Breakfast and Registration |
| 9:00am-9:10am | <p>Welcome Remarks</p> <ul style="list-style-type: none"> • Brad Richy, Director, Idaho Office of Emergency Management • John Chatburn, Administrator, Office of Energy and Mineral Resources |
| 9:10am–9:30am | <p>Introductions and Objectives</p> <p>Following introductions, NGA will discuss objectives for the meeting, give the charge for the day, and provide an overview of the technical assistance it can provide to the state following the workshop.</p> <ul style="list-style-type: none"> • Sue Gander, Director, Environment, Energy, and Transportation, National Governors Association |
| 9:30am–10:30am | <p>An Overview of Resilience Efforts in Idaho</p> <p>NGA will facilitate a conversation around defining what “resilience” means in the state of Idaho and current efforts to assess, mitigate, and build resilience to natural and manmade disasters. Idaho will also discuss their priorities, initiatives, and current planning efforts.</p> <ul style="list-style-type: none"> • Jeff Weak, Director for Information Technology Services, State of Idaho |

| | |
|-----------------|--|
| | <ul style="list-style-type: none"> • Brad Richy, Director, Idaho Office of Emergency Management • Eric Puype, Protective Security Advisor, US Department of Homeland Security |
| 10:30am–11:00am | Break |
| 11:00am–12:00pm | <p>SRAP Tool Process and Recommendations</p> <p>Idaho will discuss some of their existing and potential future challenges and gaps related to resilience identified through the SRAP Tool and determine priorities for moving forward. Members of the planning team will walk participants through their process in reviewing and completing the SRAP Tool. The team will provide an overview of efforts to engage all stakeholders through the assessment and highlight major results or gaps identified.</p> <ul style="list-style-type: none"> • Mallory Wilson, Plans Section Chief, Idaho Office of Emergency Management • Stephen Goodson, Policy Analyst, Idaho Public Utilities Commission • Erik Olson, Policy Analyst, Idaho Office of Energy and Mineral Resources • Eric Puype, Protective Security Advisor, US Department of Homeland Security |
| 12:00pm–12:15pm | Break |
| 12:15pm –1:15pm | <p>Working Lunch: Resilience Insights and Resources from the U.S. Department of Energy</p> <ul style="list-style-type: none"> • Sue Gander, NGA |
| 1:15pm–1:30pm | Break |
| 1:30pm–2:15pm | <p>Identifying Stakeholder Roles and Responsibilities, and Coordination of Efforts</p> <p>This session will examine the roles and responsibilities of the governor and senior advisors, state agencies, local governments, federal government, neighboring states, non-profit organizations representing community groups and response participants (e.g. the Red Cross), and utilities and others in the private sector. Additionally, attendees will discuss ways to coordinate efforts before, during, and after the event.</p> <ul style="list-style-type: none"> • Megan Levy, Energy Assurance Coordinator, Wisconsin Office of Energy Innovation • Brent Van Patten, Construction Manager, Idaho Power • Dave Allred, Marketing Services Team Lead, Williams Inc. |

| | |
|---------------|---|
| 2:15pm–3:00pm | <p>Identifying Gaps in Existing Plans</p> <p>This session will allow attendees to examine Idaho’s existing energy assurance and emergency management plans and identify gaps to address their preparedness and response efforts for a widespread and prolonged disruption to the electric power grid.</p> <ul style="list-style-type: none"> • Dr. Ronald Fisher, Director, Infrastructure Assurance and Analysis, Idaho National Laboratory |
| 3:00pm–3:30pm | <p>Break</p> |
| 3:30pm–4:30pm | <p>Developing a Risk Management Strategic Plan</p> <p>NGA will facilitate discussions around developing a coordinated strategic plan to mitigate risks identified in the SRAP Tool. State officials will affirm their targeted goals and identify challenges and opportunities towards achieving those goals.</p> <ul style="list-style-type: none"> • Jeffrey Pillon, Director of Energy Assurance, National Association of State Energy Officials |
| 4:30pm–5:00pm | <p>Wrap-Up & Action Planning</p> <p>The group will discuss key issues raised in Day 1 discussions and begin mapping steps for future state action.</p> |

| Friday, November 16, 2018 | |
|----------------------------------|--|
| 8:30am–8:45am | <p>Welcome</p> <p>NGA will review takeaways from the previous day and articulate the goals for the remaining sessions.</p> |
| 8:45am–9:45am | <p>Understanding and Communicating Regarding Restoration</p> <p>In this session, attendees will discuss the restoration process, particularly how the power restoration process is communicated with stakeholders and the public from different sources and through different channels. It also will explore approaches to receiving information from the public and strategies for effective coordination between the governor, state agencies, and the private sector. Attendees will identify challenges to communicating with the public when the usual communication channels are unavailable and discuss alternative options to spread awareness and take in information.</p> <ul style="list-style-type: none"> • Melissa Thom, Marketing Specialist, Idaho Power |

| | |
|-----------------|---|
| | <ul style="list-style-type: none"> • Spencer Hall, Marketing and Communications Manager, Rocky Mountain Power • Kevin Wingert, Media Relations Specialist, Bonneville Power Administration • Erin Swearingen, Enterprise Business Continuity Program Manager, Avista Corp. |
| 9:45am–10:15am | Break |
| 10:15am–11:00am | <p>Developing and Maintaining Contacts and Relationships</p> <p>‘Don’t meet people for the first time at 4am during a disaster’ is a cliché yet important rule of disaster preparation. Developing and, importantly, maintaining the cross-government and cross-sectoral relationships with key contacts for incident response is a core part of planning. This session will address building the relationships needed for response and maintaining the appropriate contacts (and knowing how to contact them) through staff turnover and reorganizations.</p> <ul style="list-style-type: none"> • Jeffrey Pillon, Director of Energy Assurance, National Association of State Energy Officials • John Chatburn, Administrator, Office of Energy and Mineral Resources • Jeff Weak, Director of Information Security, Office of the Governor • Brad Richy, Director, Office of Emergency Management |
| 11:00am–12:45pm | <p>Action Planning</p> <p>State teams will reflect on the event’s discussions, begin identifying stakeholders to include in the planning process, and develop action steps leading to a future Idaho energy resilience plan. Participants will split into three breakout groups and discuss key take-aways from the retreat, objectives for further engagement in Idaho, and identify next steps. The whole group will then reconvene to identify top-priority actions for future engagement by the state.</p> |
| 12:45pm–1:00pm | <p>Closing Remarks</p> <p>NGA will highlight takeaways and next steps, as well as potential follow-up assistance moving forward.</p> <ul style="list-style-type: none"> • Sue Gander, NGA |