



**2019 Human Services Policy Advisors Institute  
Wednesday, September 11 – Friday, September 13  
Chicago, Illinois**

**Goals of the Convening:**

- Provide an opportunity for governors’ human services policy advisors and senior state agency leaders to engage with each other in meaningful policy discussions
- Highlight relevant policy issues and elevate national best and promising practices to inspire action-oriented solutions in states
- Encourage peer-to-peer networking between policy advisors and senior state agency leaders to facilitate the sharing of best practices
- Deepen the understanding of technical assistance opportunities offered by NGA to state leaders

Wednesday, September 11		
7:45 AM – 8:30 AM	<i>Chicago Ballroom Foyer (3rd Floor)</i>	<b>Breakfast &amp; Registration</b>
8:30 AM – 8:45 AM	<i>Paris Ballroom (3rd Floor)</i>	<b>Welcome and Opening Remarks</b> Hemi Tewarson, Director, NGA Health Martin Simon, Director, NGA Economic Opportunity Alexandra Cawthorne Gaines, Program Director for Human Services, NGA Economic Opportunity
8:45 AM – 10:15 AM	<i>Paris Ballroom (3rd Floor)</i>	<b>Fostering Well-Being: Trauma-Informed Care and Healing-Centered Engagement</b> This session will highlight the science behind adverse childhood experiences and how to make the case for state investment. Participants will learn about innovative state strategies to address and prevent adverse childhood experiences and understand how to integrate a healing-centered and restorative justice approach into trauma-informed services. <ul style="list-style-type: none"> <li>• Dr. Stan Sonu, Assistant Professor and Physician, Emory University School of Medicine</li> <li>• Kristin Cooper, First Lady of North Carolina</li> <li>• Mary Rolando, ACEs Innovation Director, Tennessee Department of Children’s Services</li> </ul>

		<ul style="list-style-type: none"> <li>• George Galvis, Executive Director, Communities United for Restorative Youth Justice (CURYJ)</li> <li>• Sandra Wilkniss, Program Director, NGA Health (Moderator)</li> </ul>
10:15 AM – 11:00 AM	<i>Paris Ballroom (3rd Floor)</i>	<p><b>Aging and Longevity: Challenge or Opportunity?</b>  This session will explore how increasing longevity is creating a new spectrum of personal, social, and health opportunities and challenges. Participants will learn about changes needed to match health span to lifespan, safeguard financial security for all generations, create age-friendly communities and provide a 21st century purpose for modern elders.</p> <ul style="list-style-type: none"> <li>• Dr. Ken Dychtwald, Founder &amp; CEO, AgeWave</li> </ul>
11:00 AM – 11:15 AM	<i>Chicago Ballroom Foyer (3rd Floor)</i>	<b>Break</b>
11:15 AM – 12:30 PM	<p><i>Cannes</i></p> <p><i>Limoges</i></p> <p><i>Versailles</i></p>	<p><b>Concurrent Breakout Sessions</b></p> <p><b>Getting Smarter: State Innovations in Aging</b>  This session will feature leading state innovations in addressing a growing aging population. Speakers will discuss challenges and opportunities for comprehensive state solutions.</p> <ul style="list-style-type: none"> <li>• Dr. Ken Dychtwald, Founder &amp; CEO, AgeWave</li> <li>• Dr. Mark Ghaly, Secretary, California Health and Human Services Agency</li> <li>• Kate Johnson, Senior Policy Analyst, NGA Health (Moderator)</li> </ul> <p><b>A Public Health Approach to Preventing and Treating Child Abuse and Neglect</b>  This session will explore the importance of taking a public health approach to preventing child abuse and neglect and will feature two states that have begun implementing a strategic and holistic vision for building systems of prevention in their states.</p> <ul style="list-style-type: none"> <li>• Melissa Merrick, President &amp; CEO, Prevent Child Abuse America</li> <li>• Adam Meier, Secretary, Kentucky Cabinet for Health and Family Services</li> <li>• Duke Storen, Commissioner, Virginia Department of Social Services</li> <li>• Matthew Stagner, Vice President, Mathematica Policy Research (Moderator)</li> </ul> <p><b>It Takes Two: Aligning Health and Human Services Systems to Promote the Health and Well-being of Moms and Babies</b></p>

		<p>This session will explore innovative state approaches to improving maternal and child health and well-being through health and human services systems.</p> <ul style="list-style-type: none"> <li>• Carmen Green, Director, National Birth Equity Collaborative</li> <li>• Carole Johnson, Commissioner, New Jersey Department of Human Services</li> <li>• Katherine Klem Gaztambide, Executive Director, Elevate, Yale School of Medicine</li> <li>• Donna Johnson, Director of Family Support, Georgia Department of Early Care and Learning</li> <li>• Lee Taylor-Penn, Policy Analyst, NGA Health (Moderator)</li> </ul>
12:30 PM - 1:15 PM	<i>Chicago Ballroom</i>	<b>Lunch</b>
1:15 PM - 1:30 PM	<i>Chicago Ballroom Foyer (3rd Floor)</i>	<b>Break</b>
1:30 PM - 2:15 PM	<i>Paris Ballroom (3rd Floor)</i>	<p><b>Human Services Keynote Address</b></p> <p>Introduction by Chris Johnson, Chair, NGA Human Services Core Advisors Board; Special Advisor to the Governor, Office of Faith and Community-Based Initiatives, Office of Governor Matt Bevin</p> <ul style="list-style-type: none"> <li>• Christine James-Brown, President &amp; CEO, Child Welfare League of America; Board Member, Board on Children, Youth, and Families, The National Academies of Sciences, Engineering, and Medicine</li> </ul>
2:15 PM-3:30 PM	<i>Paris Ballroom (3rd Floor)</i>	<p><b>Lightning Round TED Talks:</b> These presentations will serve as an introduction to main topics covered throughout convening, including:</p> <ul style="list-style-type: none"> <li>• <b>The Impact of the 2020 Census Undercount</b> <ul style="list-style-type: none"> <li>○ Carrie Davis, Democracy Program Director, Joyce Foundation</li> </ul> </li> <li>• <b>Building a 21st Century Child Welfare System</b> <ul style="list-style-type: none"> <li>○ Melissa Merrick, President &amp; CEO, Prevent Child Abuse America</li> </ul> </li> <li>• <b>Meaningful Work Support Strategies</b> <ul style="list-style-type: none"> <li>○ Matthew Darling, Vice President, ideas42</li> </ul> </li> </ul>
3:30 PM - 3:45 PM	<i>Chicago Ballroom Foyer (3rd Floor)</i>	<b>Break</b>

3:45 PM – 4:30 PM	<i>Paris Ballroom (3rd Floor)</i>	<p><b>Group Activity: Identifying Discussion Questions</b> Kandis Driscoll, Senior Policy Analyst, NGA Economic Opportunity</p> <p>Participants will be encouraged to identify questions or topics that they would like to explore in greater detail in small groups throughout the convening. These discussion questions will be explored during the learning exchange discussions on Thursday.</p>
5:00 PM – 7:30 PM	<i>Bistronomic 840 N Wabash Ave</i>	<b>Welcome Reception</b>
<b>Thursday, September 12</b>		
7:00 AM – 8:00 AM	<i>Chicago Ballroom Foyer (3rd Floor)</i>	<b>Breakfast &amp; Registration</b>
8:00 AM – 8:15 AM	<i>Paris Ballroom (3rd Floor)</i>	<p><b>Welcome and Overview of the Day</b> Alexandra Cawthorne Gaines, Program Director for Human Services, NGA Economic Opportunity</p>
8:15 AM – 9:30 AM	<i>Paris Ballroom (3rd Floor)</i>	<p><b>Addiction and Human Services</b> The current opioid epidemic has devastated families and communities, and shattered lives. While the human toll of the opioid crisis is well established, the epidemic has also had devastating effects on family stability, child well-being, and self-sufficiency. Human services programs provide essential services to families and individuals who are struggling with opioid and other substance use disorders. This session will focus on how the opioid epidemic has impacted the delivery of human services, and what role those services can play in mitigating the negative effects of the crisis on individuals, families, and communities.</p> <ul style="list-style-type: none"> <li>• Ken DeCerchio, Program Director, Children and Family Futures</li> <li>• Bill Hazel, Senior Advisor for Innovation and Community Engagement, George Mason University</li> <li>• Elizabeth Romero, Director, Delaware Division of Substance Abuse and Mental Health</li> <li>• Rosalynd Mosser, Senior Policy Analyst, NGA Economic Opportunity (Moderator)</li> </ul>
9:30 AM – 9:40 AM	<i>Paris Ballroom (3rd Floor)</i>	<p><b>Armchair Discussion: Constituent Response</b></p> <ul style="list-style-type: none"> <li>• Toni Miner, Family Support Partner, Jeffco Connections (Colorado); Birth Parent National Network (operated by the National Alliance of Children's Trust and Prevention Funds)</li> </ul>



		<ul style="list-style-type: none"> <li>Christine Tappan, Assistant Commissioner, NH DHHS</li> <li>Michael Britsch, Policy Analyst, NGA Economic Opportunity (Moderator)</li> </ul>
11:00 AM – 12:15 PM	<i>Paris Ballroom (3rd Floor)</i>	<p><b>Co-designing Solutions with Those with Lived Experience</b>  What does it mean to authentically engage those lived experience in the policy-making process? This session will explore the importance of co-designing solutions with young people in order to achieve desired results.</p> <ul style="list-style-type: none"> <li>Alex Lohrbach, Jim Casey Youth Opportunities Initiative (Moderator)</li> <li>Nyeelah Inniss, Georgia EmpowerMENT, Multi-Agency Alliance for Children, Inc. (MAAC)</li> <li>Michael Fulcher, Georgia EmpowerMENT, Multi-Agency Alliance for Children, Inc. (MAAC)</li> <li>Sarah Bess Hudson, Multi-Agency Alliance for Children, Inc. (MAAC)</li> <li>Lamar Smith, Georgia Division of Child and Family Services</li> </ul>
12:15 PM – 1:15 PM	<i>Chicago Ballroom</i>	<b>Lunch</b>
1:15 PM – 2:30 PM	<p><i>Cannes</i></p> <p><i>Limoges</i></p>	<p><b>Concurrent Breakout Sessions</b></p> <p><b>Equity – Using Decision-Point Analysis to Promote Equity</b>  This session will walk through the process for system mapping a decision-point analysis to identify and reduce racial and ethnic disparities. Participants will have an opportunity to walk through a sample decision-point analysis exercise.</p> <ul style="list-style-type: none"> <li>Anna Wong, Senior Policy Associate, W. Haywood Burns Institute</li> <li>Kandis Driscoll, Senior Policy Analyst, NGA Economic Opportunity (Moderator)</li> </ul> <p><b>Child and Family Well-being – Aligning Across Systems to Promote a Framework for Well-being</b>  Over the past year, a number of new federal opportunities (Preschool Development Grants, Family First) have encouraged states to approach serving children and families in a more coordinated, systematic way. Recently, many governors have created or launched formal cross-agency collaborative bodies, often called “Children’s Cabinets” to drive systems toward achieving cross-collaborative goals. This session will explore several different formal models of cross-agency collaboration.</p> <ul style="list-style-type: none"> <li>Stephanie Hogenson, Policy Director, Minnesota Children’s Cabinet</li> <li>Arlene Lee, Former Executive Director, Maryland Children’s Cabinet</li> </ul>

	<i>Versailles</i>	<ul style="list-style-type: none"> <li>• Angela Sausser, Executive Director, Public Children’s Services Association of Ohio</li> <li>• Rosalynd Mosser, Senior Policy Analyst, NGA Economic Opportunity (Moderator)</li> </ul> <p><b>Economic Mobility – Integrating and Using Data to Support Economic Mobility</b></p> <p>Governors have a role convening state and local agencies and pursuing data projects that increase efficiency and enable data sharing to bridge gaps in service delivery. This session will focus on innovative uses of data and data integration to support economic mobility.</p> <ul style="list-style-type: none"> <li>• Amy Hawn Nelson, Director of Training and Technical Assistance, Actionable Intelligence for Social Policy</li> <li>• Lourdes Padilla, Secretary, Maryland Department of Human Services</li> <li>• Michael Britsch, Policy Analyst, NGA Economic Opportunity (Moderator)</li> </ul>
2:30 PM – 2:45 PM	<i>Chicago Ballroom Foyer (3rd Floor)</i>	<b>Break</b>
2:45 PM – 4:00 PM	<i>Paris Ballroom (3rd Floor)</i>	<p><b>Making Work Count: Strategies for Promoting Economic Mobility</b></p> <p>State governments can contribute to the economic mobility of working families by promoting policies that make meaningful connections to the workforce. This session will explore promising state innovations.</p> <ul style="list-style-type: none"> <li>• Matthew Darling, Vice President, ideas42</li> <li>• Bradley Hardy, Associate Professor of Public Administration and Policy, American University</li> <li>• Kim Johnson, Director, California Department of Social Services</li> <li>• Kandis Driscoll, Senior Policy Analyst, NGA Economic Opportunity (Moderator)</li> </ul>
4:00 PM – 4:10 PM	<i>Paris Ballroom (3rd Floor)</i>	<p><b>Armchair Discussion: Constituent Response</b></p> <ul style="list-style-type: none"> <li>• Edwin Daye, Parent Partner, Children and Families of Iowa, Birth Parent National Network (operated by the National Alliance of Children's Trust and Prevention Funds)</li> </ul>
4:15 PM – 5:30 PM	<i>Paris Ballroom (3rd Floor)</i>	<p><b>Group Activity: Learning Exchange Discussions</b></p> <p>Kandis Driscoll, Senior Policy Analyst, NGA Economic Opportunity</p> <p>Participants will be encouraged to discuss the questions and topics that were identified at the beginning of the convening.</p>
Evening	<i>Strasbourg (2nd Floor)</i>	<b>Core Advisors Board Reception – Invite Only</b>

Friday, September 13

8:00 AM – 9:00 AM	<i>Chicago Ballroom Foyer (3rd Floor)</i>	<b>Breakfast &amp; Registration</b>
9:00 AM – 10:00 AM	<i>Paris Ballroom (3rd Floor)</i>	<p><b>Closing Reflections</b>            What would a perfect human services system look like? In this session, constituent experts will share their insights and perspectives on how state systems can work together better to meet the needs of individuals, families and communities.</p> <ul style="list-style-type: none"> <li>• Edwin Daye, Parent Partner, Children and Families of Iowa, Birth Parent National Network (operated by the National Alliance of Children's Trust and Prevention Funds)</li> <li>• Norma Hatfield, Relative Caregiver, Generations United's GRAND Voices Network, President, Kinship Families Coalition of Kentucky</li> <li>• Toni Miner, Family Support Partner, Jeffco Connections (Colorado); Birth Parent National Network (operated by the National Alliance of Children's Trust and Prevention Funds)</li> <li>• Rosalynd Mosser, Senior Policy Analyst, NGA Economic Opportunity (Moderator)</li> </ul>
10:00AM - 10:15AM	<i>Paris Ballroom (3rd Floor)</i>	<p><b>Action-Oriented Reflection Exercise</b>            During this exercise, participants will reflect on the action steps they plan to take in their state to ensure the economic well-being of families after returning home.</p> <ul style="list-style-type: none"> <li>• Claudia Bonilla, Program Assistant, NGA Economic Opportunity</li> </ul>
10:15 AM – 11:30AM	<i>Paris Ballroom (3rd Floor)</i>	<p><b>On the Federal Horizon</b>            There are a number of looming major federal changes that can have large impacts on state human services programs, including TANF reauthorization, CAPTA reauthorization, Family First implementation, and the Census. This session will feature representation from the U.S. Department of Health and Human Services to talk through these potential changes and what they mean for states.</p> <ul style="list-style-type: none"> <li>• Lynn Johnson, Assistant Secretary, Administration for Children and Families</li> </ul>
11:30 AM – 12:00 PM	<i>Paris Ballroom (3rd Floor)</i>	<p><b>Closing: What's Next?</b>            Alexandra Cawthorne Gaines, Program Director for Human Services, NGA Economic Opportunity</p>