

#### Educate for Opportunity Cross-State Meeting September 18-20, 2019 St. Louis, MO

## #Educate4Opportunity

## Welcome from NGA and Strada

### **Martin Simon**

Division Director, Economic Opportunity National Governors Association

### **Carol D'Amico**

Exec. VP, National Engagement & Philanthropy Strada Education Network





# Framing the Project

# Translating the data into policy change

## Translating Data to Policy Change

### **Dave Clayton**

Senior Vice President, Consumer Insights Strada Education Network



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# State Team Time: Data Download

Translating the data into policy change



# The Equity Framework

Identifying, engaging, and supporting historically underserved populations to ensure student success

## **Panel Discussion**

(Moderator) Claudia Bonilla, Program Assistant, Economic Opportunity National Governors Association

India Heckstall, *Program Associate, Policy & Communications* Higher Learning Advocates

**Todd Estes,** *Director, Career Education Programs & Workforce Partnerships* American Council on Education

Meredith Fergus, *Manager, Research & SLEDS* Minnesota Office of Higher Education

Mary Rothchild, Senior System Director, Workforce Development Minnesota State Colleges & Universities



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# State Team Time: Action Planning

Mapping out existing state assets that connect to your project plan



# Reception

# Join us for a reception at the Anheuser-Busch Biergarten!

Meet in the lobby by 5:30pm for transportation



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# Non-Degree Credentials for Adults

Engaging employers during program design and meeting workforce needs

## **Panel Discussion**

(Moderator) Rachel Hirsch, Senior Policy Analyst, Economic Opportunity National Governors Association

Waymond Jackson, Senior VP of Public Policy

Birmingham Business Alliance

Hart Nelson, Associate Vice Chancellor, Workforce Solutions Group St. Louis Community College



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# Connecting Industry Certifications and Degrees

How institutions and credentialing bodies can collaborate

## **Panel Discussion**

(Moderator) Mike Bartlett, Senior Policy Analyst

National Governors Association

Karen Elzey, Associate Executive Director Workcred

Andréa Rodriguez, Assistant Director, Office of Urban Initiatives Association of Public & Land-Grant Universities

**Julie Uranis,** *Vice President, Online & Strategic Initiatives* Association for Professional, Continuing, and Online Education



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# State Team Time: Employer Partnerships

Collaborating with employers to meet workforce needs



# Human Services as a Postsecondary Partnership

Designing programs that meet educational and basic human needs

## **Panel Discussion**

(Moderator) Michael Bonino-Britsch, Policy Analyst, Economic Opportunity National Governors Association

**Dr. Maria Markham**, *Director* Arkansas Department of Higher Education

**Dr. Kim Hunter-Reed,** *Commissioner of Higher Education* Louisiana Board of Regents



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#### A Temporary Assistance for Needy Families Grant Program







- Funded by TANF, the Department of Workforce Services (ADWS) entrusts the Department of Higher Education (ADHE) to administer CPI.
- Twenty-two community colleges and three technical centers provide case management, training, and education to over 3,000 students annually; over 30,000 low-income participants since inception in 2005.
- Focused on job readiness, basic academic skills preparation, remediation, and post-secondary credentials leading to high-demand and higher-wage jobs.

PATHWAYS

Arkansas Career

> Your Path To A Brighter Future Droject designed to improve the earnings and postsecondary education attainment of Arkansas's low-income (TANFeligible) adults with a focus on *Transitional Employment Assistance* (TEA) recipients, who are viewed at the "hardest to serve."

- Two-year colleges provide intensive services for TANF-eligible adults in pathway programs; tuition and training cost, childcare, and transportation assistance.
- Develops viable connections among two-year colleges, students, community-based organizations, faith-based organizations, state agencies, and business and industry.
- Address the "education gap" in order to close the "economic gap."

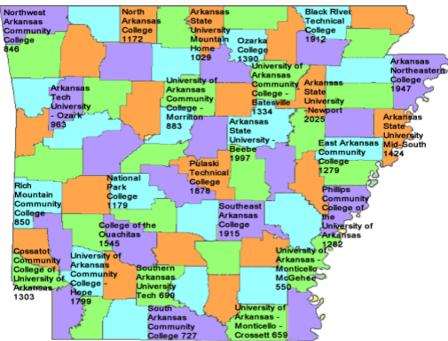


### **Participants**

- Average age of 31; predominantly female; single; all parents; 65% White, 30% African-American, and 5% Hispanic, Asian, or Native American.
- Eligibility: receiving TANF public assistance or be at least 250% or below the federal poverty level.
- Most participants face significant barriers such as transportation, childcare, lack of basic skills requiring remediation, and the vast majority are *first-generation students* who lack adequate role models to guide them in how to be successful in higher education.



### **Program Map**





tudy, supported by the

evaluated how CPI impacts the cycle of poverty and provides return on investment to taxpayers, low-income participants, and their families.

Findings:

The secret to CPI's success has been in high satisfaction of CPI participants because of critical financial aid needs being met, holistic case management approach, support and ongoing advisement, and CPI staff competence.



The study compared, income, education, and employment outcomes of CPI participants to their non-participating peers.

#### Some consistent findings:

- Critical financial aid was important in overcoming obstacles for low-income and at-risk students; assistance for tuition and fees, books and supplies, childcare, and transportation.
- The holistic approach to case management encouraged CPI participant persistence regardless of the challenges they faced.
- Over 90% of CPI participants were very likely to recommend the program to friends and families because of the supports, both economically, and non-economically that encourages students to persist regardless of the challenges.



significant (ROI).

"Over a five year period...returned a 179% increase in tax revenues from employment outcomes and decreased state spending on public assistance to CPI participants."

Additionally, over a five-year period (2005-2009), the estimated public assistance savings was \$4,110, 472. The study also reflected that, since the inception of the CPI program (2005-2016), there was a net savings to tax payer of approximately \$90,079,300.



### Lessons Learned

- CPI increases participant completion significantly more than their nonparticipating peers. The research indicates that this is due to the supportive services received; specifically case management.
- Financial incentives/supports motivate TANF recipients, specifically those who are TEA, are hardest to serve.
- The model works so well for TANF recipients, many colleges seek to expand some aspects of the program (case management) to non-eligible students.



BOARD of REGENTS

# LOUISIANA PROSPERS

Driving Our Talent Imperative

## MISSION

The Louisiana Board of Regents serves as the state's leading force for talent development through quality, affordable postsecondary education for all.



BOARD of REGENTS state of Louisiana

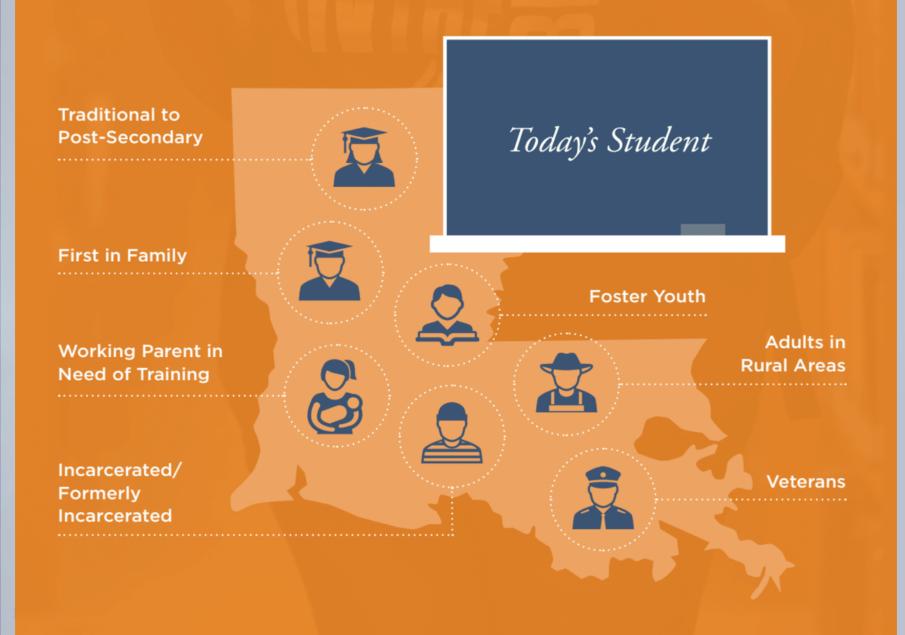


### Double the Numbers GOAL: 85,000 Annual Credentials

Produced in 2030



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#### 

## **Talent Commitment**

Double the number of college completions by 2030.

### Educate

Dual Enrollment Improved Outcomes Affordable Access

# Innovate

New Systems of Learning -Worked-Based Learning

Clear Pathways to Success Research and Development



### Collaborate

Integrated Relationships & Alignment: PK-12, Higher Ed and Workforce

Public - Private Partnerships

Louisiana Prospers



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## **Workforce and Education Sub-Cabinet**







### Workforce and Education Sub-Cabinet Charge

#### The Implementation Team Responsibilities:

- Executing recommendations from the sub-cabinet
- CLASP recommendations

#### **Guiding Principles:**

- Work in an open and transparent manner across departments/agencies ensuring that we include policy, legal, program, and frontline staff
- Eliminate duplication of effort as it relates to implementation
- Create frameworks to allow documentation of all successes
  and challenges
- Evaluate short-term and long-term impacts



### Workforce and Education Sub-Cabinet



Team























#### LOUISIANA PROSPERS:

Driving Our Talent Imperative

#### BOARD of REGENTS STATE OF LOUISIANA

# **Networking Opportunity**

- Institutional Innovation
- Financing
- Data and Equity
- Consumer Insights Data
- Industry Engagement
- Coalition Building





# Reception

#### Join us for a reception at the Missouri History Museum!

Meet in the lobby by 5:15pm for transportation



## Adult Basic Education

How providers are aligning ABE programs with workforce pathways

### **Armchair Chat**

(Moderator) Dana Westgren, Senior Policy Analyst, Economic Opportunity National Governors Association

Lecester Johnson, CEO Academy of Hope Public Charter School









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## Planning for Student Success

A human-centered design activity to identify the problem at hand

### **Planning for Student Success**

#### Jon Alfuth

Policy Analyst, Education

National Governors Association

### Please go to your assigned tables







## Institutional Innovation

Practices undertaken by colleges and universities in their efforts to serve adult students

### **Panel Discussion**

(Moderator) Jack Porter, Policy Analyst, Economic Opportunity National Governors Association

**Wilson Finch,** *Senior Director, Higher Education Consulting* Council for Adult and Experiential Learning

**Dr. Richard Irwin,** *Executive Dean of UofM Global, Academic Innovation, and the College of Professional & Liberal Studies* University of Memphis

**Dr. Anne Kamps,** *Dean, Learning Solutions* Northeast Wisconsin Technical College



#### Ten Principles for Effectively Serving Adults

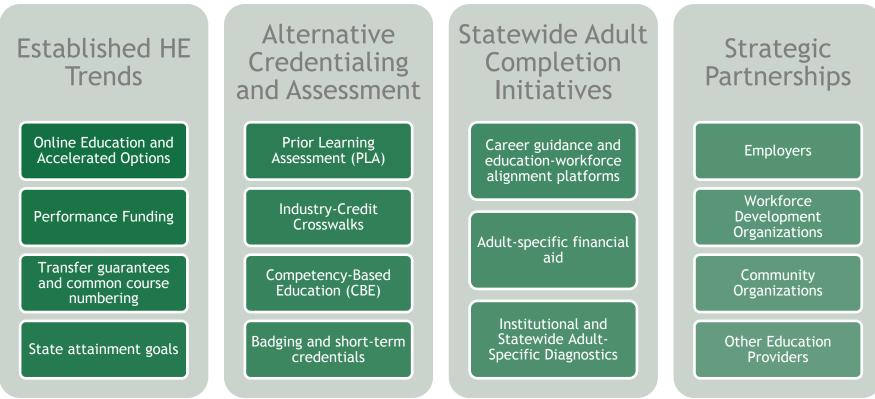




Linking Learning and Work

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#### **Recent Trends for Adult Learners**





### Adaptivity

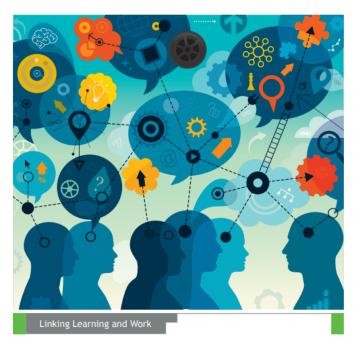
- Agility in the face of change
- Three case studies of institutional adaptivity
- https://tinyurl.com/adeptcael



#### ADEPT AT ADAPTING

Adult Learner 360 Case Studies on How Institutions Listen to Students, Faculty, and Staff to Redesign Services for Adult Learners

July 2018

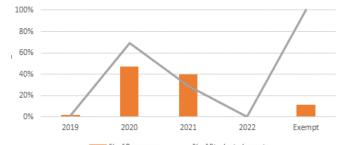




#### 8-Week Advantage

#### **Designed with student success in mind**

• Transition all NWTC programs to eight-week courses creating 5 access points to start a program



• Entire instructional change including instructional design, delivery, and support services



#### **Pathways & Partnerships**

#### **Create Flexible Adult Learning Options**

Associates Degree

🔏 Technical Diploma

Certificate

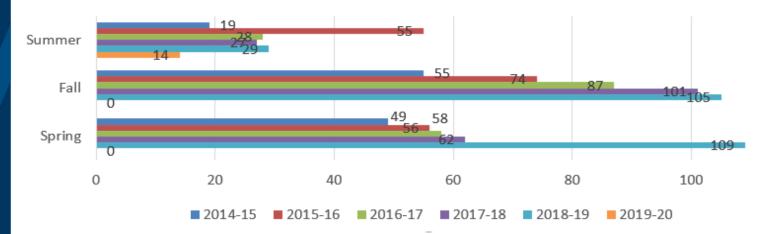
\* Apprenticeship

- Design connected academic pathways
- Create part-time program completion schedules
- Leverage blended & online technology
- Build regional academic and workforce partnerships



#### **Credit for Prior Learning**

#### **Advance Impact & Access**



Awarded PLA Credits Term Comparison

- Increase student awareness & support
- Align non-credit training and workforce licenses
- Incentivize faculty training & assessment

WI Technical College

### **Reducing Barriers to Advancement**

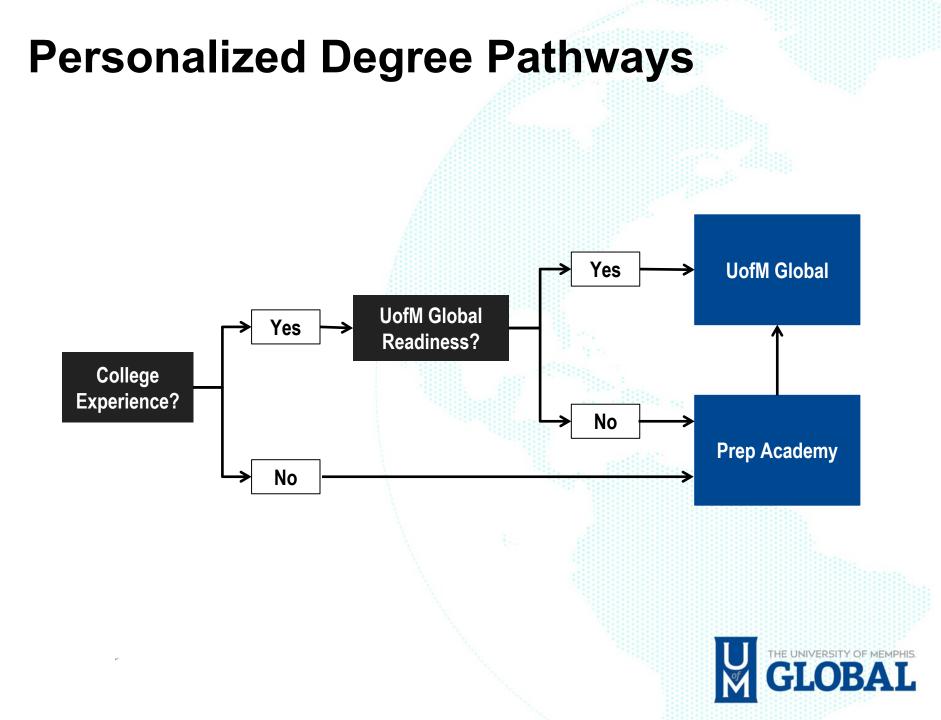
UofM Global makes it easier for corporate partners to develop talent development pathways:

- Personalized admission
  - Accommodating all educational histories
- ✓ Flexible and affordable education
  - Asynchronous accessibility
  - Varied formats, incl. competency-based
  - Low tuition, cost-reduction strategies
- ✓ Potentially no out-of-pocket tuition costs
- Recognizing existing college-level knowledge (e.g. internal training)
- ✓ Transfer credit accommodations

- ✓ 24/7 online tutoring
- ✓ Academic coaching and advising
- Exceptional student experience
- ✓ Memphis Tiger pride

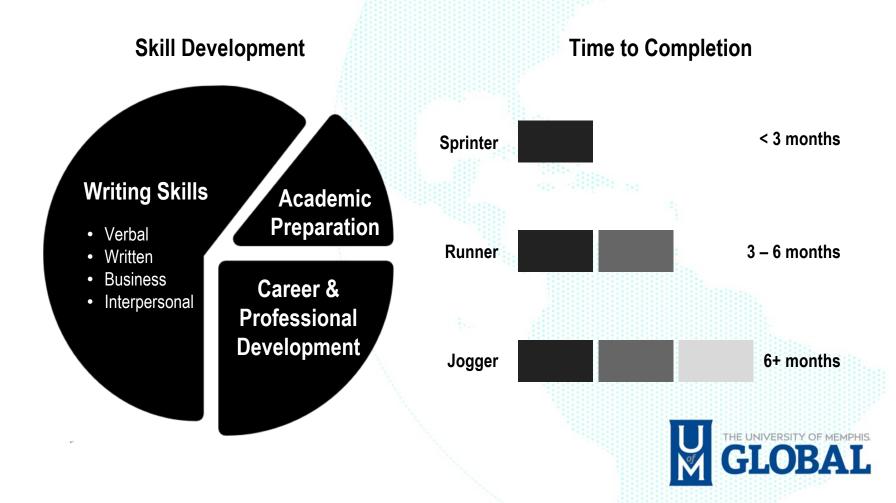






### Prep Academy

12-credit no-risk, high-reward bridge program allows learners to progress at their own pace with robust advising and support



### **Finish Line**



Finish Line Graduate, Chris with his daughter at graduation

615 graduates since Fall 2013 launch Funding formula equivalent: 1,100 Student profile

- Age 36
- GPA 2.6
- Only 11 hours needed for graduation
- Cost of \$1,800

#### 325 students in progress

• 75 graduating in 2019





## **State Team Time:**



