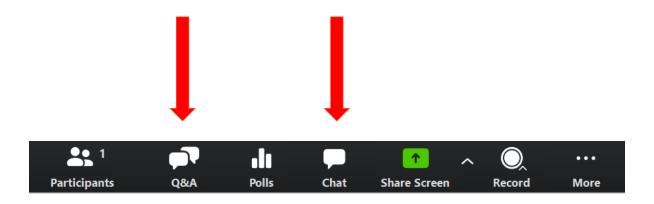


# Building an Adult-Friendly Postsecondary Policy Framework

6/17/2020

# **Webinar Logistics**







# **Agenda**

- Introductions
- Adult Education Context Setting
- Exploring and Discussing JFF's Four Focus Areas
- Additional Discussion

# ABOUT **JFF**

Our rapidly changing economy demands skilled and adaptable workers. But too many people lack the education and training employers require.

JFF is transforming our nation's workforce and education systems to accelerate economic advancement for all.

# OUR **TEAM**



DAVID ALTSTADT

Associate Director



**ASHLEY BLISS LIMA** 

Senior Program Manager



**SAM FINN** 

Senior Program Manager



JENNIFER FREEMAN

Director



# **URGENCY FOR ACTION: COVID-19**

# **HISTORIC JOB LOSS**

43M filed for UI

13.3% jobless rate

42% jobs could be destroyed

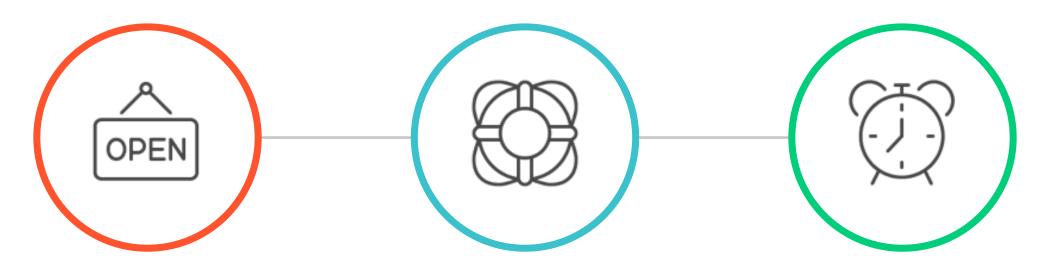
### **NEED TO RETRAIN**

1 in 3 expect to switch careers need more ed/training

# VALUE FOR NONDEGREE

3 in 5 adults expect to pursue nondegree

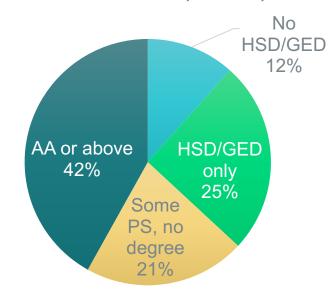
Half of workers with HSD & industry cert in "good" job



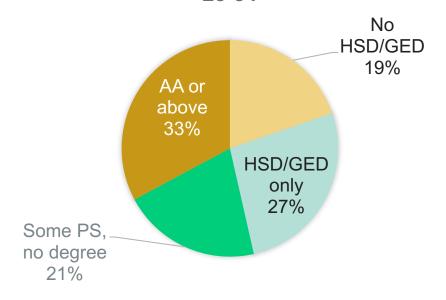


# ADULTS ARE NOT A MONOLITHIC GROUP

**Education attainment, adults, 25-54** 



# Education attainment minoritized adults, 25-54





# **SERVING ADULTS ISN'T EASY**

"One critical observation is to not think of adult learners as **low hanging fruit**"

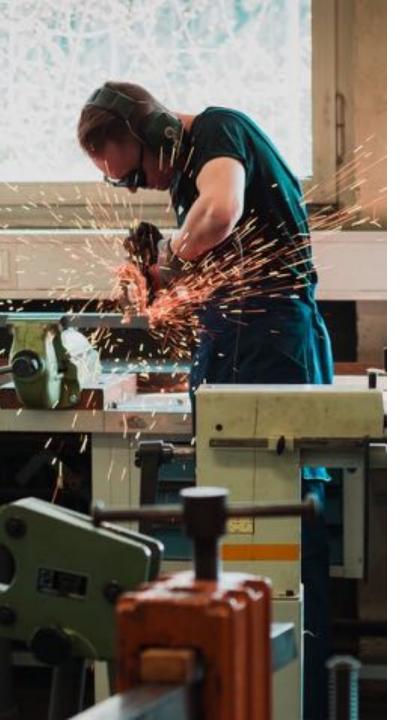
ROB ANDERSON, SHEEO



# **DISCUSSION QUESTION**

As you are planning for fall, what do you see as biggest challenge in engaging adults?





# UNDERSTANDING ADULT LEARNERS

National research suggests that adult learners are:

- More likely than younger students to have industry credentials, military training, or other prior work experience for which they might seek credit
- Seeking practical implications of subject matter rather than theoretical underpinnings
- Hungry for visible signs that people like them are accepted and included in campus life
- Less likely to attend college full time than younger students

# PRIMARY MOTIVATIONS TO GO TO COLLEGE

Initiate a career change

Get ahead in a current job or career

Learn and feel accomplished





# BARRIERS TO ACCESS AND SUCCESS

# Time

- Working 1+ jobs
- Childcare and family responsibilities

# Money

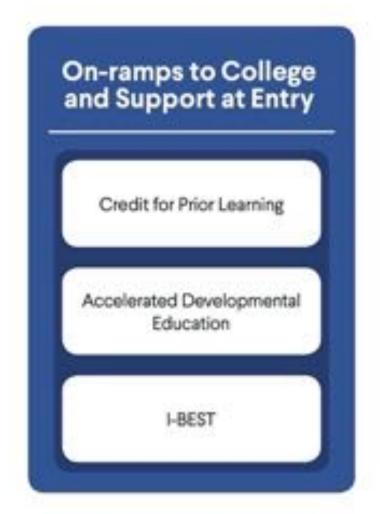
- Debt
- Concerns about ROI
- Childcare coverage and affordability

# **Self-Efficacy and Confidence**

- Overwhelmed & uncertain about how to get started
- Worried about feeling out of place
- Concerned about academic stress based on past educational frustrations



# EVIDENCE-BASED STRATEGIES THAT HELP ADULT LEARNERS









# ROLE OF STATE POLICY

















for Students and the Economy

















for Students and the Economy

**Set a Goal to Serve Adults Track & Reward Progress** 









for Students and the Economy

**Focus on Regional Talent Development Needs** 









for Students and the Economy

**Scale Adult-Friendly Programs and Pathways** 











for Students and the Economy

Commit resources and align systems to support adult learners



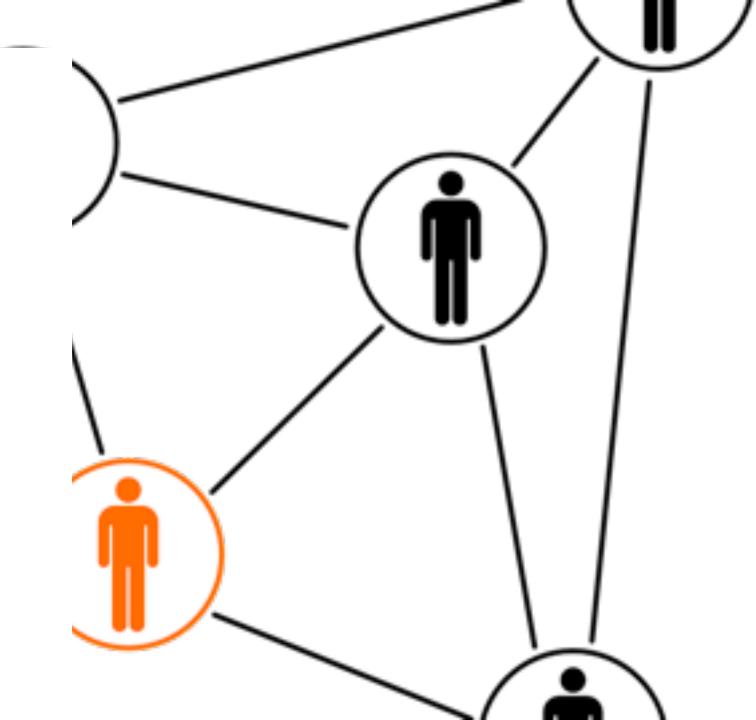






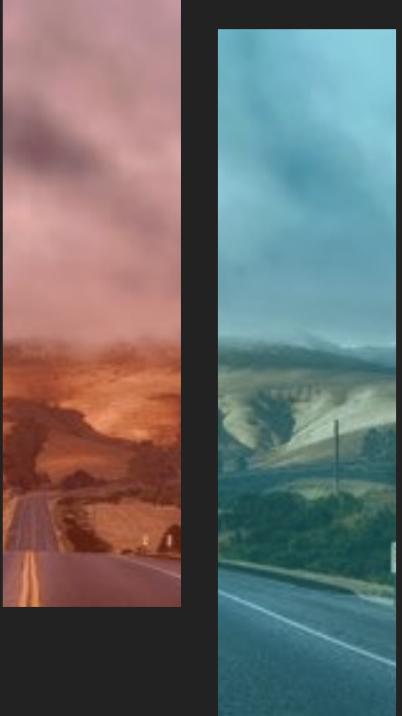
# POLICY DESIGN PRINCIPLES

- Drive upward mobility
- Close equity gaps
- Build on what works, while catalyzing innovation.
- Integrate and coordinate systems.

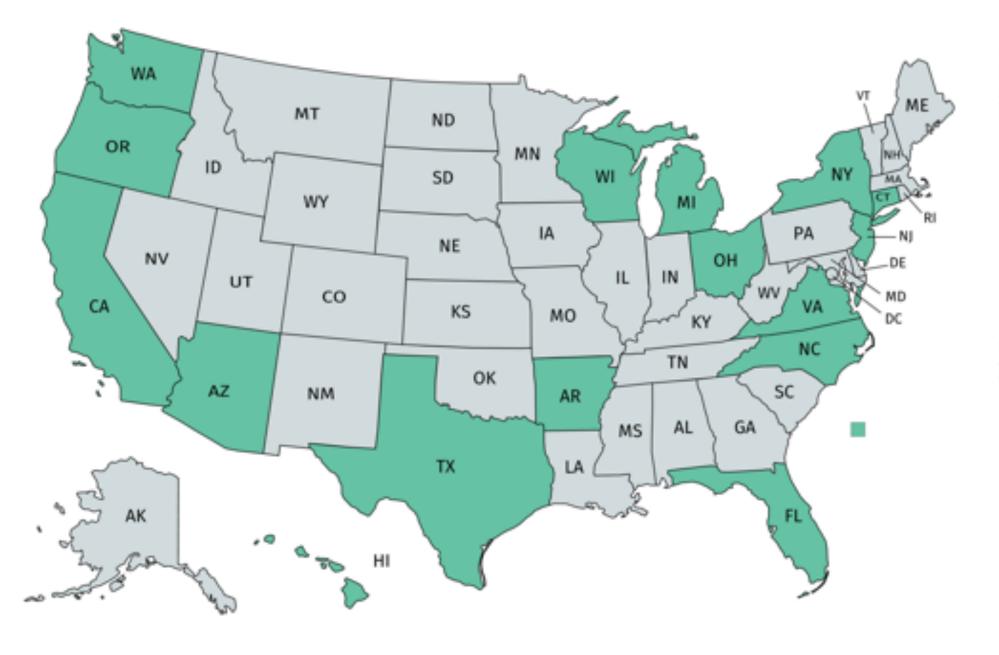


# **ROAD AHEAD**

- State Policy Recommendations
- Adoption Trends
- Exemplary Approaches
- Discussion

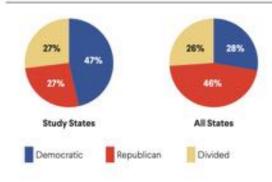






### FIGURE 3

### Political Leadership of State Legislative and Executive Branches



Size of States, by Population





# STUDY STATES WITH ADOPTED POLICY >75% of study states 12 or more states 35–75% of study states 6-11 states <35% of study states 5 or fewer states





PILLAR 1

# SET A GOAL TO SERVE ADULTS TRACK & REWARD PROGRESS

Recommended Policies

Adoption trends

Exemplary state policy approaches

Programmatic Models

# **Set a Goal to Serve Adults Track & Reward Progress**



Set and track attainment targets for adults



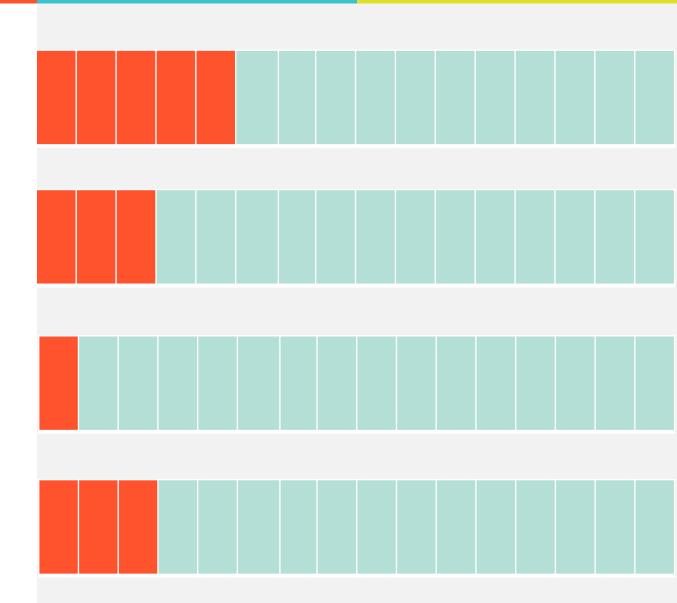
Include breakouts for racial and minority groups



Track labor market outcomes specifically for adult learners



Incentivize institutions to expand access and success of adults





### EXEMPLARY STATE POLICY APPROACHES

# **GOAL-SETTING AND REWARDING PROGRESS**

Adult Attainment Targets: Arkansas, Oregon, and Washington

Breakouts by race and ethnicity: Arkansas, Connecticut, Washington

Annually reporting outcomes of adults: Wisconsin

Outcomes-Based funding incentivizes serving adults: Ohio, Arkansas



### GOAL-SETTING - PROGRAM MODEL

# **WTCS OUTCOME REPORTS**

### **Students Outcomes:**

- 6 months upon graduation
- 5 years

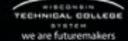
# **Employer Satisfaction**

Every four years



### FIVE-YEAR GRADUATE FOLLOW-UP

JOB PLACEMENT AND EMPLOYMENT DATA FOR 2009-2010 GRADUATES





# **Element 1 Discussion – Guiding Questions**

- Where is your state right now related to this element?
- Do you have any additional examples you could share on this element for the benefit of the group?
- What follow-up questions do you have for the JFF team?



PILLAR 2

# FOCUS ON REGIONAL TALENT DEVELOPMENT NEEDS

Recommended Policies

Adoption trends

Exemplary state policy approaches

Programmatic Models

# Focus on Regional Talent Development Needs



Foster regional collaboration among education & workforce to align programs and services to in-demand careers



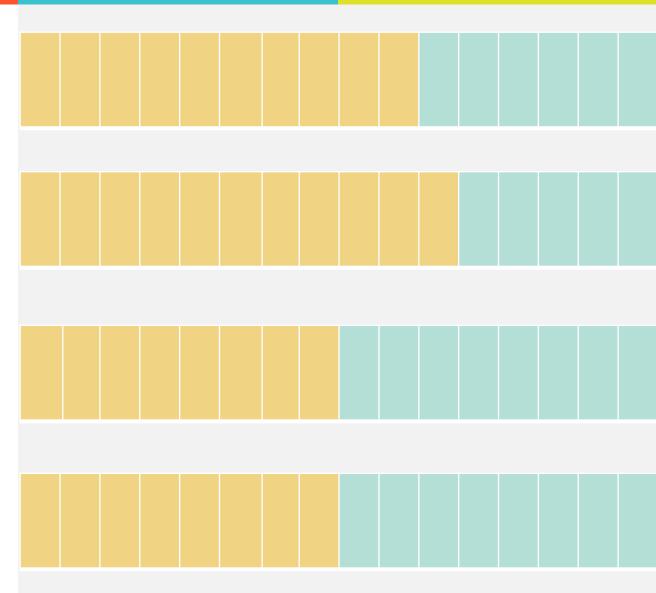
Expand the use of industry sector strategies to address regional talent development needs



Incentivize development of demand-driven programs, including short-term certs



Expand apprenticeship and paid, high-quality work-based learning exp for PS students (adults qualify)





### **EXEMPLARY STATE POLICY APPROACHES**

# TALENT DEVELOPMENT

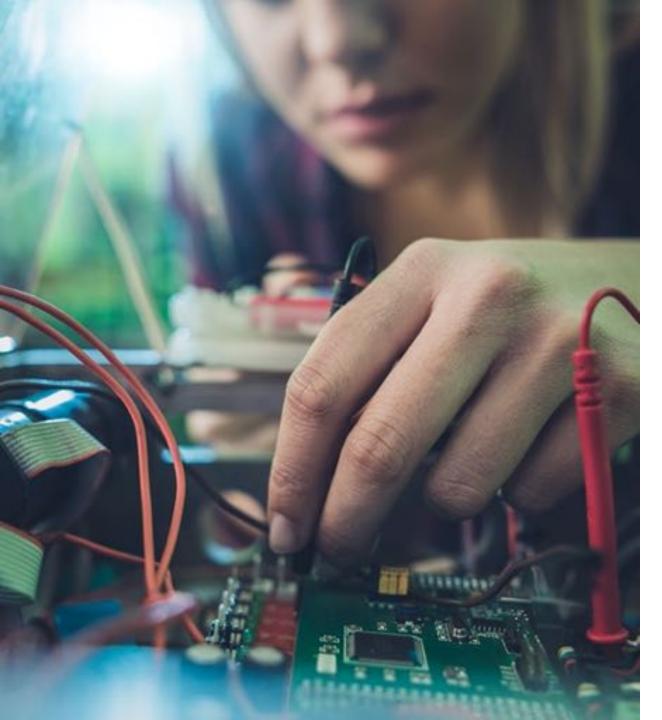
Regional Collaboration: Wisconsin Pathways Committee

**Sector Strategies**: New Jersey Targeted Industry Partnerships

**Demand-Driven Programs:** Virginia FastForward, Wisconsin OBF; Washington SBCTC allocation formula

State/System Initiatives for Apprenticeship and WBL: CCCCO Apprenticeship, NJ Internship, Washington Work-Study





TALENT DEVELOPMENT – PROGRAM MODEL

# SOUTH CENTRAL COLLEGE

# **Multiple Strategies**

**Industry Recognized Credentials** 

**Apprenticeships** 

Career Pathways

Standardized Core Curriculum

Credit for Prior Learning

+Connect



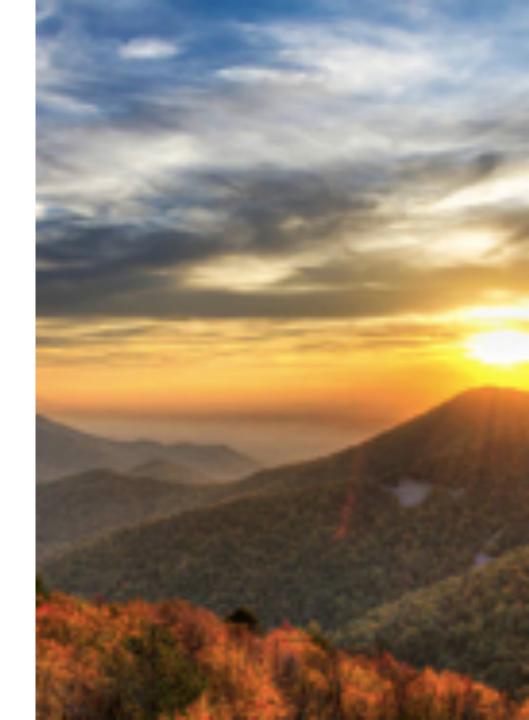


### TALENT DEVELOPMENT - PROGRAM MODEL

# **VA FASTFORWARD**

- Comprehensive industry engagement
- Short-term, workforce programs
- Pay for Success Model
- Outcomes in first 3 years
  - 19,000+ credential earned.
  - Avg wage increase 25%-50%
  - 95% completion
  - o 65% credential attainment
- Population served
  - Avg age 35
  - o 2/3 new to college
  - o 70% have dependents
  - 2X more likely to qualify for public benefits





### TALENT DEVELOPMENT - PROGRAM MODEL

# **NEXUS DEGREE – UNIV OF GA SYSTEM**

# Program structure

- Employer co-design, co-delivery
- CTE / Industry-recognized cert (18 credit)
- Work-based learning (6 credit)
- 42 GenEd credits

# Target sector

- FinTech (financial technology)
- Cybersecurity
- Aerospace
- Health Informatics
- Logistics or Supply Chain Management
- Mechatronics
- Blockchain
- Information Technology



# **Element 2 Discussion – Guiding Questions**

- Where is your state right now related to this element?
- Do you have any additional examples you could share on this element for the benefit of the group?
- What follow-up questions do you have for the JFF team?



PILLAR 3

# SCALE ADULT-FRIENDLY PROGRAMS AND PATHWAYS

Recommended Policies

Adoption trends

Exemplary state policy approaches

Programmatic Models

# **Scale Adult-Friendly Programs and Pathways**



Ensure short-term certificates stack to degree programs



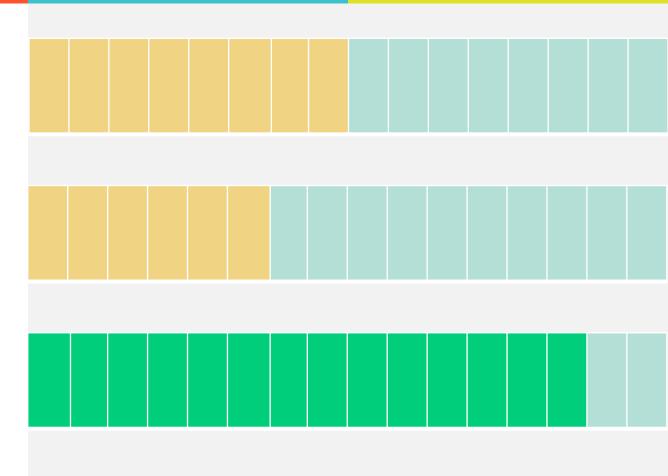
Award credit for prior learning



Alleviate academic barriers to program entry for adults



Incentivize accessible approaches to course structures and delivery





#### **EXEMPLARY STATE POLICY APPROACHES**

#### **ADULT-FRIENDLY PATHWAYS**

**Stackable Certificates**: Florida articulation agreement; Wisconsin WTCS guidelines

Credit for Prior Learning: California policy; Virginia Credits to Careers

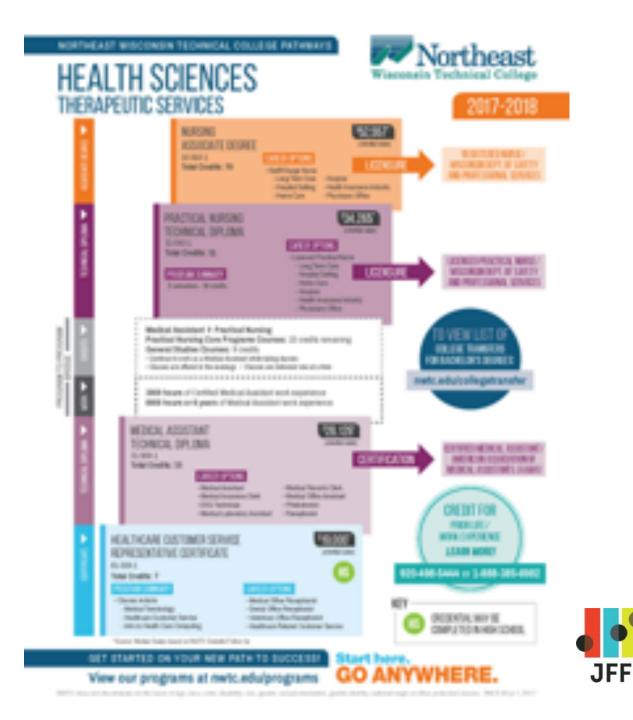
**Academic barrier alleviation:** North Carolina multiple measures, basic skills plus, and co-req; Texas and California co-req mandates; Washington I-BEST



#### ADULT-FRIENDLY - PROGRAM MODEL

#### NORTHEAST WISCONSIN STACKABLE PATHWAYS

- When a student applies for the highest credentials on an appropriate path, they are automatically enrolled into all lower credentials
- 72 Programs
- Email Communication to students
- Earn credentials as they go
- Employability as they go
- Marketability resume builder
- Credit for Prior Learning



#### ADULT FRIENDLY -- PROGRAM MODEL

#### **KENTUCKY: LEARN ON DEMAND**

#### **Flexible**

- Online and asynchronous
- Multiple start dates each term

#### **Options for Acceleration**

- Students go at own pace
- Courses can be completed in anywhere between 6 and 15 weeks
- High scorers on pre-test may take final assessment for CPL

#### **Supportive**

Success coaches and online tutors



#### ADULT FRIENDLY - PROGRAM MODEL

#### INTEGRATED CAREER PATHWAYS IN LOUISIANA



#### WorkReady U

Dual Enrollment in Adult Basic Education and Occupational Training

Hands-on Training in Credit-bearing Occupational Area

Credentials Nationally Approved and Locally Recognized by Business and Industry Partners

Employability Skills Embedded into Clear Paths Leading to High-Demand Louisiana Careers



### **Element 3 Discussion – Guiding Questions**

- Where is your state right now related to this element?
- Do you have any additional examples you could share on this element for the benefit of the group?
- What follow-up questions do you have for the JFF team?



PILLAR 4

# COMMIT RESOURCES AND ALIGN SYSTEMS TO SUPPORT ADULT LEARNERS

Recommended Policies

Adoption trends

Exemplary state policy approaches

Programmatic Models

# Commit resources and align systems to support adult learners



Provide targeted outreach and support for returning adults



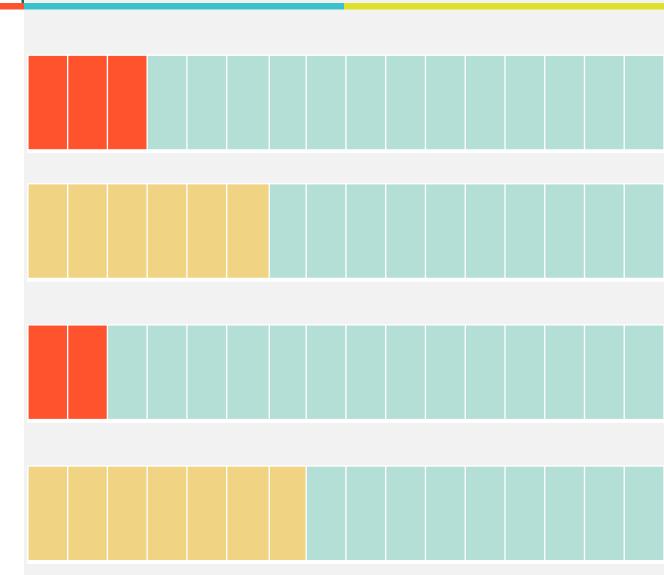
Target financial aid to short-term programs (adults qualify)



Target financial aid to adults w/o Diploma or GED



Expand eligibility & access to public benefits and wraparound supports





#### **EXEMPLARY STATE POLICY APPROACHES**

#### **HOLISTIC SUPPORTS FOR ADULTS**

**Targeted Outreach and Advising:** North Carolina Adult Promise and navigator program, Florida, Washington

Financial Aid for Short-term: Arkansas, California, Florida

Proposed: Virginia EEE; Michigan Reconnect

Financial Aid for Adults w/o Diploma/GED: Washington Opportunity Grants, North Carolina Tuition Waivers

**Public Benefits:** SNAP eligibility for CTE students in Michigan, Hawaii, and New Jersey

Other Wraparounds: CUNY ASAP; NY Loan Default Avoidance; North Carolina Finish Line; Wisconsin Emergency Aid



#### HOLISTIC SUPPORTS - PROGRAM MODEL

#### TENNESSEE RECONNECT

#### Grant

- Last-dollar grant after other state and federal financial aid have been applied
- Open to adults without degrees who want to pursue a degree or technical diploma

#### **Navigators**

- Single point of contact to select college and major
- Personalized guidance throughout time in college

#### **TimewiseTN**

- CPL by exam, past trainings, or portfolio
- Fraction of tuition cost



#### HOLISTIC SUPPORTS - PROGRAM MODEL

#### **ARKANSAS CAREER PATHWAYS**

#### Model

- Launched in 2005 with federal TANF funds
- 22 colleges and 3 technical centers
- 30,000 served (through 2016)
- For care-taking adults current or former recipients of TEA
- Pays for ed and training with case management support
- Geared toward degrees and/or certificates leading to high-demand and higher wage industries

#### **Outcomes**

- 52% completed at least one cert or degree, compared to 24% ARK completion rate
- CPI participants earned \$3,100 more per year than a matched pool of TANF participants from their same locality



### **Element 4 Discussion – Guiding Questions**

- Where is your state right now related to this element?
- Do you have any additional examples you could share on this element for the benefit of the group?
- What follow-up questions do you have for the JFF team?

#### RECAP

#### **ADULT FRIENDLY POLICIES & PROGRAMS**

SET A GOAL TO SERVE ADULTS & TRACK PROGRESS

Adult attainment targets

Breakout by race/ ethnicity

Annually reporting outcomes

Outcomes-based funding incentives

**WTCS Outcome Reports** 

FOCUS ON REGIONAL TALENT DEVELOPMENT NEEDS

Regional collaboration

Sector Strategies

Demand-driven programs

Apprenticeship/WBL State/ System initiatives

MN South Central College VA FastForward GA Nexus Degree SCALE ADULT-FRIENDLY PROGRAMS AND PATHWAYS

Stackable certificates

Credit for prior learning

Academic barrier alleviation

Accessible course structure and delivery

WI Stackable Pathways
KY Learn on Demand
LA Train to Attain

COMMIT RESOURCES AND ALIGN SYSTEMS TO SUPPORT ADULT LEARNERS

Targeted outreach and advising

Fin aid for short-term

Fin aid for adults w/o diploma/ GED

Public benefits

TN Reconnect
AR Career Pathways

#### **WANT MORE POLICY?**

Subscribe to JFF Policy E-Newsletter at aafranie@jff.org



VISIT US TODAY AT JFF.ORG

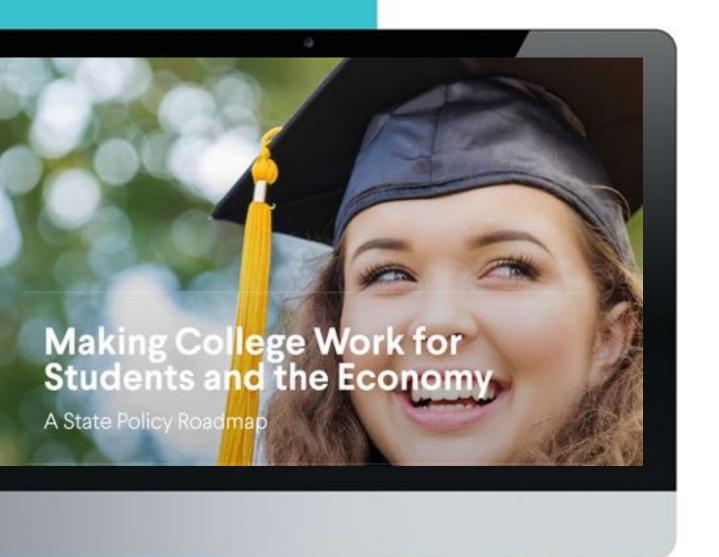




## POLICY ROADMAP FOR ECONOMIC RECOVERY

- 1. Helping People Rebound and Advance
- 2. Revitalizing Inclusive Regional Economies
- 3. Redesigning Education and Workforce Development



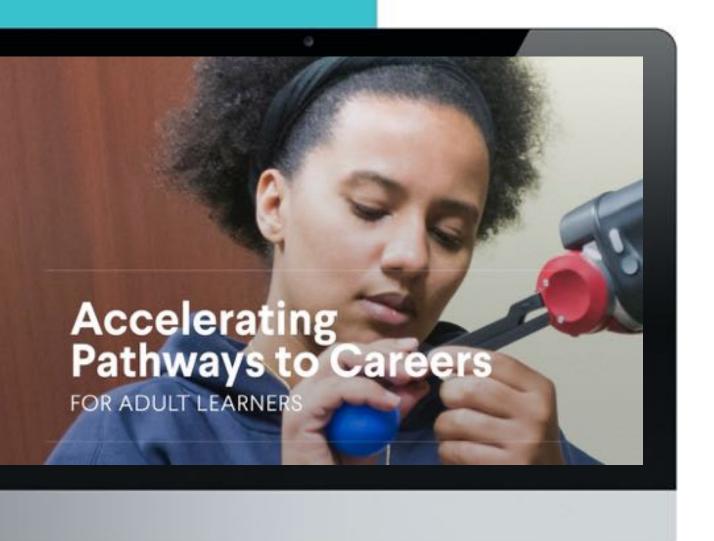


#### **15-STATE POLICY SCAN**

Findings,
Recommendations
Analysis @

www.JFF.org/PoliciesThatWork





# ADULT LEARNER SUCCESS

www.JFF.org/what-we-do/impactstories/services-for-community-colleges/





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# POLICY LEADERSHIP TRUST

Practitioner-informed policy insights:

- Future Ready Workforce
- Student Centered Pathways
- Structural Change
- An Ecosystem of Success

www.JFF.org/Trust

