GUIDANCE ON REOPENING BUSINESSES
June 26, 2020

As stay-at-home orders are being lifted and as pressure mounts to reopen businesses, states should consider the types of regulations they will enforce and guidance they will provide to businesses in order to ensure a safe reopening of the economy. These regulations and guidance should take into account how the unique operations of different industries and companies may require specifically tailored guidance based on the intensity and frequency of human contact between employees and consumers in normal operations. Below is a table with guidance from national industry groups and federal entities that outline specific types of initiatives that MEP Centers are issuing for their states as well as an example of the type of guidance that MEP Centers are issuing for their states. This guidance broadly falls into four main categories: 1) sanitation measures, 2) social distancing measures, 3) use of personal protective equipment (PPE), and 4) processes to prevent those infected with COVID-19 from entering the work site. This resource can be used by states to inform guidance or regulations that may be applied to specific industries as they reopen and by employers that may be looking to adopt best-practices in their reopening strategy. There are three parts to this compilation of guidance. Part I features reopening guidance by industry sector, based on the guidelines from key trade associations. Part II lists examples of corporate reopening plans, and Part III presents general reopening guidance for industry.

Reopening Guidance by Industry Sector

<table>
<thead>
<tr>
<th>Industry</th>
<th>Entity</th>
<th>Link</th>
<th>Sanitation and Cleanliness</th>
<th>Social Distancing</th>
<th>PPE</th>
<th>Preventing Spread</th>
</tr>
</thead>
</table>
| Manufacturing | OSHA | Guidance for the Manufacturing Industry Workforce | • Provide alcohol-based hand rubs if employees do not have access to soap and water cleaning  
• Provide disinfectants and disposable towels workers can use to clean work surfaces | • Establish flexible work hours (e.g., staggered shifts), if feasible  
• Temporarily move or reposition workstations to create more distance or installing barriers between workstations | • Train workers on how to properly put on, use/wear, take-off, and maintain protective clothing  
• Allow workers to wear masks over their nose and mouth to prevent spread | • Encourage workers to stay home if they are sick  
• Encourage workers to report any safety and health concerns |
| *The NJ MEP guidance is presented as an example of the type of guidance that MEP Centers are issuing for their states* | New Jersey Manufacturing Extension Partnership (MEP) State Center | Return to Work and Recovery Guide | • Install additional sanitizing dispensers and guidelines  
• Manage shift changes and stagger lunch breaks to allow time for disinfecting  
• Conduct deep cleaning by professional service in case of active worker illness | • Promote social distancing in common areas  
• Designate one-way walking paths  
• Use barriers between work-stations  
• Redesign jobs to allow duties to be completed by one person  
• Avoid sharing tools or clean in between use | • Provide employees with mask, face shield and gloves to if working near others | • Communicate self-screening procedures to employees  
• Isolate individuals who appear to be ill |
| International Council of Shopping Centers | Reopening Guidance | • Create procedures sanitizing fitting rooms between use  
• Frequently clean high-touch areas such as counters, door handles and product displays. | • Display max capacity restrictions  
• Direct flow of traffic in one direction  
• Provide social distancing reminders through signage  
• Provide contactless payment  
• Consider reducing staffing levels | | |
| Retail | Retail Leaders Industry Association and National Retail Federation | Blueprint for Shopping Safe and Letter to Governors | • Ensure operating hours allow for cleaning time  
• Have a deep cleaning plan in place in case of worker illness  
• Frequently sanitize high touch areas  
• Provide staff with sanitation supplies | • Minimize in-person meetings and contact in inventory receiving process  
• Adjust seating in common spaces  
• Reduce store capacity  
• Use conspicuous signage with capacity and distancing requirements  
• Minimize contact in purchasing | • Require all workers to wear face coverings while on the premises  
• Require workers to wear gloves  
• Require customers to wear face coverings | • Encourage employees to self-evaluate health status  
• Require employees who display symptoms to not report to work |
<table>
<thead>
<tr>
<th>Industry</th>
<th>Entity</th>
<th>Link</th>
<th>Sanitation and Cleanliness</th>
<th>Social Distancing</th>
<th>PPE</th>
<th>Preventing Spread</th>
</tr>
</thead>
</table>
| Personal Services             | Beauty Professionals Association    | Back-to-Work Guidelines                   | • Wipe down soft surfaces with water and a clean towel  
• Disinfect all hard surfaces  
• Clean air ducts and filters to improve air quality  
• Frequently wash hands with soap/water for 30 seconds                                                                                                                                                                                                                                                                                 | • Instruct customers to come alone  
• Have customers wait outside for appointment  
• Ask customers to wash hair prior to appointment to limit cleaning station traffic  
• Eliminate unnecessary processes to shorten appointment time  
• Touchless payment  
• Stagger Appointments                                                                                                                                                                                                                                                                                                                        | • Require masks to be worn by employees and clients  
• Wear gloves when providing services                                                                                                                                                                                                                                                                                                                                                          | • Confirm within 48 hours of their appointment they are healthy and feeling well  
• Offer to cancel without penalty if they are showing any signs of sickness                                                                                                                                                                                                                                                                                                                      |
| Hospitality/restaurants       | American Hotel and Lodging Association | Safe Stay                                 | • Place hand sanitizer stations at entrances and contact locations  
• Display hygiene and sanitation reminders for customers and staff  
• Mandate frequent hand washing for employees  
• Provide detailed cleaning protocols                                                                                                                                                                                                                                                                                             | • Only to enter guest rooms during stay if requested by the guest  
• Use contactless payment when possible  
• Arrange common spaces to allow for 6 feet of distance between guests and employees                                                                                                                                                                                                                                                   | • Display reminder signs if CDC recommends mask wearing  
• Require employees to wear PPE in accordance with national and local guidelines                                                                                                                                                                                                                                                                                                                      | • Immediately report confirmed cases of COVID-19 with relation to facility to the CDC                                                                                                                                                                                                                                                                                                                                 |
|                               | International Council of Shopping Centers | Reopening Guidance                       | • Certify every member in food safety  
• Clean all surfaces frequently  
• Encourage frequent hand washing and provide hand sanitizer                                                                                                                                                                                                                                                                                       |                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                                                                                                                                                                                                                                       | • Screen the health of each employee before each shift                                                                                                                                                                                                                                                                                                                                 |
|                               | National Restaurant Association     | Reopening Guidance                        | • Provide ServSafe training for managers and staff  
• Make hand sanitizer readily available to guests.  
• Thoroughly detail-clean and sanitize facility  
• Set strong procedures and practices to clean and sanitize  
• Clean and sanitize surfaces that guests contact between guests                                                                                                                                                                                                                                                                       | • Utilize contactless payments and mobile ordering systems  
• Design a process to keep guests separate while waiting to be seated  
• Update floor plans for common dining areas, so seating arrangements ensure at least six feet between table setups  
• Ensure workstations and break rooms allow for adequate separation of staff                                                                                                                                                                                      | • Consider requiring face coverings for staff                                                                                                                                                                                                                                                                                                                                                       | • Prohibit sick employees in the workplace  
• Post signage at the entrance that states that no one with a fever or symptoms of COVID-19 is to be permitted in the restaurant                                                                                                                                                                                                                      |
|                               | North America's Building Trades Unions and Center for Construction Research and Training | COVID-19 Standards for U.S. Construction Sites | • Clean and disinfect high-touch surfaces on job sites and in offices  
• Provide soap and running water whenever possible on all job sites for frequent handwashing                                                                                                                                                                                                                                                   | • Create at least 6 feet of space between workers by staging/staggering crews  
• Minimize interactions when picking up or delivering equipment or materials  
• Modify work schedules to have fewer staff on site at one time                                                                                                                                                                                                                                                                  | • Wear a NIOSH-approved respirator if tasks do not allow for social distancing  
• Provide cloth face coverings in other circumstances when required or recommended by state or local governments  
• Place workers with COVID-19 and other workers who have had contact with those workers on sick leave                                                                                                                                                                                                 | • Screen all workers for fever before each shift  
• Ensure affected workers receive paid sick leave  
• Place workers with COVID-19 and other workers who have had contact with those workers on sick leave                                                                                                                                                                                                 |
<table>
<thead>
<tr>
<th>Industry</th>
<th>Entity</th>
<th>Link</th>
<th>Sanitation and Cleanliness</th>
<th>Social Distancing</th>
<th>PPE</th>
<th>Preventing Spread</th>
</tr>
</thead>
</table>
| Airlines                         | International Air Transport Association                               | IATA: Guidance for Cabin Operations During and Post-Pandemic          | • Block and dedicate at least one laboratory for crew use to ensure it remains available for handwashing  
  • Set and follow detailed cleaning procedure  
• Consider physical distancing within seating assignments  
• Board smaller groups of passengers in order to increase space between them while they store carry-on baggage and take their seats  
• Monitor seat choices if there are not seating assignments  
• Modify food and beverage service depending on risk level | • Undertake a safety risk assessment to determine the impact of required PPE on cabin crew safety duties  
• Require use of masks only for those handling a suspected case of disease | • Relieve symptomatic crew members must be from duties and require them to self-isolate and seek treatment  
• Do not permit cabin crew who test positive to operate even if they do not show symptoms |
| Childcare                         | US Travel Association                                                 | Travel Confidently Toolkit                                           | • Consistent and enhanced cleanliness measures  
  • Provide more sanitation stations  
• Use advanced cleaning technology  
• Redesign layouts to accommodate physical distancing  
• Use contactless check-in, payment and delivery | • Wear masks                                                                 | • Use health monitoring  
• Have procedure in place in case of illness or exposure | • Do not admit persons who have a fever of 100.4°F (38.0°C) or above or other signs of illness to the facility  
• Encourage parents to be on the alert for signs of illness in their children and to keep them home when they are sick  
• Screen children upon arrival |
| Gyms and Fitness Centers          | CDC                                                                    | Guidance for Child Care Programs that Remain Open                     | • Intensify cleaning and disinfection efforts  
  • Provide adequate cleaning supplies  
• Make hand hygiene stations readily available and used frequently  
• Have children and staff wash hands upon arrival and departure  
• Routinely clean, sanitize, and disinfect all surfaces that are frequently touched  
• Use the cleaners typically used  
• Cancel or postpone special events such as festivals, holiday events, etc.  
• Consider staggering arrival and drop off times and/or have child care providers come outside the facility to pick up the children as they arrive  
• Include the same group each day, and the same child care providers should remain with the same group  
• Create a separate group for the children of healthcare workers and other first responders or serve only the children of healthcare workers and first responders  
• Consider having staff wear face coverings and other protective gear | • Use the cleaner  
• Routinely clean, sanitize, and disinfect spaces  
• Consistent and enhanced cleanliness measures  
• Provide more sanitation stations  
• Use advanced cleaning technology  
• Redesign layouts to accommodate physical distancing  
• Use contactless check-in, payment and delivery  
• Use health monitoring  
• Have procedure in place in case of illness or exposure | • Wear masks                                                                 | • Do not admit persons who have a fever of 100.4°F (38.0°C) or above or other signs of illness to the facility  
• Encourage parents to be on the alert for signs of illness in their children and to keep them home when they are sick  
• Screen children upon arrival |
| Gyms and Fitness Centers          | International Health, Racquet and Sportsclub Association               | 18 Safety Considerations for Your Health Club Reopening Plan           | • Encourage all staff and patrons wash their hands often and cover coughs and sneezes  
  • Ensure adequate supplies to support healthy hygiene  
• Ensure adequate supplies for communal spaces  
• Ensure adequate equipment for patrons and swimmers, such as kick boards and pool noodles, to minimize sharing  
• Stagger shifts and the use of communal spaces  
• Encourage the use of cloth face coverings as feasible, but NOT in the water | • Close locker rooms, except for bathrooms  
• Format classes to not share space or equipment  
• Consider virtual services through and beyond reopening  
• Follow local capacity guidance  
• Set time limits for guest visits  
• Encourage staff and guests to follow state and federal face covering guidance  
• Determine which staff members will be responsible for cleaning and provide them with proper PPE | • Encourage staff and patrons about when to stay home  
• Implement flexible and non-punitive sick leave |
<table>
<thead>
<tr>
<th>Industry</th>
<th>Entity</th>
<th>Link</th>
<th>Sanitation and Cleanliness</th>
<th>Social Distancing</th>
<th>PPE</th>
<th>Preventing Spread</th>
</tr>
</thead>
<tbody>
<tr>
<td>Outdoor recreation</td>
<td>Outdoor Recreation Roundtable</td>
<td>Reopening Strategy</td>
<td>• Map Surfaces Visitors Touch and Identify cleaning strategy</td>
<td>• Schedule entry for visitors</td>
<td>• Require Public Agency Staff wear PPE.</td>
<td>• Instruct visitors to stay at home if they are sick or do not feel well</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>• Provide cleaning materials</td>
<td>• Issue timed day use passes/permits</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>• Provide Hand Sanitizer</td>
<td>• Use online or mobile payment</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>• Clean and provide extended periods between cabin bookings</td>
<td>• Require digital or print at home Permits</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>• Staff one central public restroom and clean vigorously</td>
<td>• Limit Access to Public Restrooms</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>• Provide Hand Sanitizer</td>
<td>• Create One in and One Out Strategy</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>• Clean and provide extended periods between cabin bookings</td>
<td>• Create Plexiglass Barriers</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>• Provide Hand Sanitizer</td>
<td>• Create clear signage to encourage visitors to practice social distance</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Arts &amp; Entertainment</td>
<td>American Alliance of Museums</td>
<td>Preparing to Reopen</td>
<td>• Update cleaning protocols based on CDC recommendations for cleaning and disinfecting facilities</td>
<td>• Consider how you will limit person-to-person contact, monitor the number of visitors, and restrict or prohibit access to certain areas of the museum</td>
<td>• Follow state and local guidance and requirements for mask wearing</td>
<td>• Update for employee leave, telework, and compensation to protect staff, provide flexibility, and allow sick employees to stay home</td>
</tr>
<tr>
<td></td>
<td>Event Safety Alliance</td>
<td>ESA Reopening Guide</td>
<td>• Help create worker training that applies current information about hazards and infection control measures, including social distancing, handwashing, temperature checking, and disinfecting high-touch surfaces</td>
<td>• Form “work teams” in which people routinely work together, but they keep their distance from everyone else for tasks which cannot be completed alone</td>
<td>• Gloves should be worn when conducting health checks on workers or patrons, handling food, tickets, or any items on which infection can be transmitted, and when using cleaning or disinfecting</td>
<td>• Determine if a worker or patron may safely enter the event space when there is a health concern</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>• Install barriers/shields between workers</td>
<td>• Wear physical respiratory protection when people are within six feet of each other</td>
<td></td>
<td>• Conduct temperature screening using ‘no-touch’ thermometers</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>• Adjust workflow to allow for 6 feet of distance</td>
<td>• Establish a refund policy and protocols how to handle groups where one is denied entry</td>
<td></td>
<td>• Establish a refund policy and protocols how to handle groups where one is denied entry</td>
</tr>
<tr>
<td>Agriculture</td>
<td>CDC and DOL</td>
<td>Agriculture Workers and Employers: Interim Guidance</td>
<td>• Encourage workers to wash their hands often with soap and water for at least 20 seconds</td>
<td>• Adjust workflow to allow for 6 feet of distance</td>
<td>• Encourage cloth face coverings</td>
<td>• Screen prior to entry of worksite or shared transportation, including temperature check</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>• Provide workers with reasonable access to hand washing facilities equipped with soap, potable water, and clean, single-use towels</td>
<td>• Assign working cohorts</td>
<td></td>
<td>• Encourage workers with symptoms to self-isolate and seek medical attention</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>• Disinfect tools between each employee use</td>
<td>• Install barriers/shields between workers</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>• Add additional clock-in/out stations or time to decrease congestion</td>
<td>• Remove some tables/chairs in break spaces</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>• Where possible, do not share tools</td>
<td>• Where possible, do not share tools</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
## Examples of Corporate Reopening Plans

Below is a table that features reopening plans from several prominent employers across a variety of industries.

<table>
<thead>
<tr>
<th>Company</th>
<th>Industry</th>
<th>Link</th>
<th>Cleaning and Sanitation</th>
<th>Social Distancing</th>
<th>PPE</th>
<th>Preventing Spread</th>
</tr>
</thead>
</table>
| Walmart      | Retail              | [How We're Responding to COVID-19](#)                                | • Reduce store hours and services for ample cleaning time                                                                                                                                                                | • Offer express delivery  
• Place floor decals at both the entrances and checkouts                                                                                                                                               | • Require staff to wear face coverings  
• Implement emergency leave policy  
• Work towards universal employee temperature checks upon entry, sent home and paid for reporting for work if temperature is over 100 |                                                                                                                                                                                                               |
| Amazon       | Warehousing and Delivery | [What we're doing for our employees](#)                  | • Add hand washing stations  
• Add janitorial staff  
• Provide access to hand sanitizer, sanitation wipes and spray                                                                                                                                                  | • Hire social distancing ambassadors  
• Minimize in-person meetings                                                                                                                                                                               | • Provide masks to work sites  
• Add over 34 million gloves to resources  
• Install cameras and thermometers to perform temperature checks  
• Provide paid-time-off for workers diagnosed with COVID-19 or presumed positive |                                                                                                                                                                                                               |
| Target       | Retail              | [Safe Retail Considerations for All Retail Businesses](#)           | • Rotate use of checkout lanes for deep cleaning  
• Add payroll hours for cleaning  
• Staff stationed to clean carts, checkout stations  
• Install plexiglass at checkout lanes  
• Monitor and limiting store capacity  
• Social distancing reminders (retail and distribution)                                                                                                                                                        |                                                                                                                                                                                                               |                                                                                                                                                                                                               |
| Best Buy     | Retail and Delivery | [Shop Confidently](#)                                                | • Clean PIN/signature pads before and after each interaction  
• Restock vehicles with masks, gloves, disinfectant wipes and spray, workspace cones, trash bags  
• Clean and disinfect devices  
• Quarantine and sanitized returned products  
• Properly dispose of all safety supplies and trash  
• Clean and disinfect commonly touched surfaces in our vehicles  
• Install acrylic shields at all cash registers  
• Offer contactless curbside pickup  
• File only the minimum required paperwork for each in-home service  
• Maintain 6 feet of distance during deliveries and installations  
• Require scheduled appointments for in-store consultations  
• Require and provide face coverings for employees and customers in store  
• Protective gear before entering for home deliveries |                                                                                                                                                                                                               | • Take health assessment online and with manager before making home deliveries  
• Confirm with customers of home deliveries that they are not ill with phone call 24 hours prior  
• Conduct in-store employee health checks have been performed prior to every shift |                                                                                                                                                                                                               |
<table>
<thead>
<tr>
<th>Company</th>
<th>Industry</th>
<th>Link</th>
<th>Cleaning and Sanitation</th>
<th>Social Distancing</th>
<th>PPE</th>
<th>Preventing Spread</th>
</tr>
</thead>
</table>
| General Motors | Manufacturing and Office | Returning to the Workplace with Confidence                              | • Increase cleaning and sanitizing throughout all of our operations that remain open for team members performing critical services.  
• Thoroughly clean all common areas, touchpoints and workspace  
• Manage airflow to prevent infection  
• Use electrostatic spray  
• Provide employees disinfectant and cleaning supplies | • Require employees who can work from home to do so  
• Manage entrances with health and safety protocol  
• Encourage physical distancing  
• Install social distancing markings and signage  
• Limit available seats  
• Modify boarding process  
• Modify food service  
• Install "Sneeze guards" at ticketing and customer service counters | • Maintain stock of critical safety supplies and equipment  
• Every person is provided with and required to wear a face mask | • Supply instructions on how to communicate potential COVID-19 cases  
• Provide flexible cancellation options, and encourage customers to rebook if sick |
| United Airlines | Airlines               | What we’re doing to keep customers and employees safe                 |                                                                                                              |                                                                                                          |                                                                                                                  |                                                                                                       |
| Southwest Airlines | Airlines             | Enhanced cleaning, physical-distancing measures, and equipped Employees | • Use hospital grade disinfectant throughout aircraft  
• Use electrostatic spray | • Suspend snack and beverage service  
• Provide hand sanitizer and wipes  
• Install plexiglass barriers at ticketing gate  
• Modify boarding process  
Limiting capacity on planes | • Require customer facing employees to wear face masks |                                                                                                       |
| American Airlines | Airlines             | Coronavirus Updates                                                   | • Enhance cleaning: In customer areas, tray tables, seatbelt buckles, armrests, window shades and seatback screens. It also includes wiping door and overhead bin handles.  
• Enhance galley cleaning, jump seats and crew rest seats, cockpit surfaces |                                                                                                           | • Distribute sanitizing wipes or gels and face masks to customers  
• Require masks for flight attendants during every mainline and regional flight |                                                                                                       |
| Lilly         | Pharmaceutical         | Lilly's Return to the Workplace                                       | • Limit site capacity  
• Limit meeting size  
• Stagger return of employees, those who can work from home will continue to do so | • Require on-site employees to wear masks | • Testing will be available for all symptomatic employees  
• No guests or visitors allowed |                                                                                                       |
<table>
<thead>
<tr>
<th>Company</th>
<th>Industry</th>
<th>Link</th>
<th>Cleaning and Sanitation</th>
<th>Social Distancing</th>
<th>PPE</th>
<th>Preventing Spread</th>
</tr>
</thead>
</table>
| Kroger      | Grocery  | A Blueprint for Business                      | • Prepare talking points for leaders to use that encourage employees to follow recommended hygiene practices  
• Increase the availability of hand sanitizer, wipes and cleaning of frequently touched surfaces | • Install protective plexiglass screens at service counters, including checkouts  
• Promote physical distancing where customers may linger by adding floor decals at registers and service counters  
• Close in-store bars or public sitting areas | • Encourage employees to use masks or approved facial coverings and gloves while working and provide them if you can | • Post signs at entrances notifying customers to STOP if they are sick and ask them not to enter our stores  
• Encourage employees who feel sick to stay home  
• Consider revising paid time off options to support this behavior |
| DOW         | Chemical | Return to Workplace - Playbook                | • Conduct disinfecting and hygiene especially in common areas                          | • Limit number of employees returning with each phase  
• Promote social distancing                                                                 | • Wear facial coverings in common areas where social distancing is not possible | • Conduct facility entry process with health questions and temperature screening |
| Magna       | Manufacturing | Smart Start Playbook                       | • Replace hand dryers with paper towels  
• Provide portable hand washing stations  
Post visual reminders of proper hand washing practices  
• Review contract and expectations with third party cleaning companies  
• Manage air circulation to improve air quality | • Consider stopping food services  
• Limit entry points to building  
• Isolate delivery drivers from other workers and do not allow entrance  
• Reduce hand contact  
• Limit gatherings in conference and meeting rooms  
• Stagger shifts and breaks  
• Increase space between employees  
• Install barriers between employees | • Establish PPE inventory requirements and designate someone to check and maintain supply  
• Establish PPE requirements as a precautionary measure  
• Ensure employees know how to dispose of PPE  
• Do not allow sharing PPE  
• Use disposable PPE | • Require employees returning from travel to self-isolate and monitor symptoms  
• Develop a response plan to address employee illness or exposure  
• Identify who will conduct health risk screenings  
• Designate isolation room  
• Provide expanded flexibility for vulnerable workers |
| Darden      | Restaurants | Safely Reopening Our Restaurants        | • Regularly disinfect all guest and team member touchpoints using CDC-approved disinfectant  
• Require all team members to practice frequent and effective handwashing | • Reconfigure our dining rooms to create more space between tables  
• Use reservation based seating systems to prevent guests from congregating in lobby and bar area | • Require all team members to wear masks | • Conduct daily temperature checks before team members are allowed to begin their shift  
• Implement a Paid Sick Leave policy |
### General Reopening Guidance for Industry

Below is a table with guidance from a variety of research organizations, federal entities and other key stakeholders that outline practices that should be adopted as businesses reopen.

<table>
<thead>
<tr>
<th>Entity</th>
<th>Guidance</th>
<th>Overview</th>
<th>Cleaning and Sanitation</th>
<th>Social Distancing</th>
<th>PPE</th>
<th>Preventing Spread</th>
</tr>
</thead>
</table>
| OSHA  | Guidance on Preparing Workplaces for COVID-19 and Guidance on Returning to Work | This guidance includes information about COVID-19 and how it has and is anticipated to affect workplaces in addition to suggestions as to how to safely begin to resume operations | • Promote frequent and thorough hand washing, including by providing accessible handwashing stations and/or hand sanitizer  
• Provide customers tissues and trash receptacles  
• Maintain regular housekeeping practices, including cleaning and disinfecting using cleaning chemicals with (EPA)-approved disinfectant labels  
• Install high-efficiency air filters  
• Increase ventilation rates in the work environment | • Explore whether your business can establish policies such as flexible worksites (i.e. telecommuting) and hours (staggered shifts)  
• Discourage workers from using other workers’ phones, desks, offices, or other work tools and equipment  
• Install physical barriers, such as clear plastic guards  
• Minimize contact by replacing face-to-face meetings with virtual communications | All types of PPE must be:  
• Selected based upon the hazard to the worker  
• Properly fitted and periodically refitted, as applicable  
• Consistently and properly worn when required  
• Regularly inspected, maintained, and replaced as necessary  
• Properly removed, cleaned, and stored or disposed of, as applicable, to avoid contamination of self, others, or the environment | • Promptly identify and isolate of potentially infectious individuals  
• Inform and encourage employees to self-monitor for signs and symptoms of COVID-19 if they suspect exposure  
• Develop policies and procedures for employees to report when they are sick or experiencing symptoms of COVID-19  
• Develop policies and procedures for isolating people who have signs and/or symptoms  
• Ensure that sick leave policies are flexible and consistent with public health guidance and that employees are aware of these policies |
| Chamber of Commerce | Guidance for Employers to Prepare and Respond to COVID-19 | This resource provides guidance on how businesses should operate to prevent illness and in case of illness at their site | • Routinely clean all frequently touched surfaces in the workplace | • Establish policies and practices, such as flexible worksites and flexible work hours  
• Plan to minimize exposure between healthy employees and also between those employees and the public |  | • Ensure that your sick leave policies are flexible  
• Employees who appear to have acute respiratory illness symptoms (i.e. cough, shortness of breath) upon arrival to work or become sick during the day should be separated from other employees and be sent home immediately |
<table>
<thead>
<tr>
<th>Entity</th>
<th>Guidance</th>
<th>Overview</th>
<th>Cleaning and Sanitation</th>
<th>Social Distancing</th>
<th>PPE</th>
<th>Preventing Spread</th>
</tr>
</thead>
<tbody>
<tr>
<td>White House</td>
<td>Opening Up America Again</td>
<td>This resource provides high-level guidance for individuals and employers to return to normal operations in phases</td>
<td>• Wash hands with soap and water or use hand sanitizer, especially after touching frequently used items or surfaces</td>
<td>• Close common areas where personnel are likely to congregate and interact, or enforce moderate social distancing protocols</td>
<td>• People who feel sick should stay home</td>
<td>• Set entry conditions for access to workplaces, stores, and public venues (e.g., health checks)</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>• Avoid touching your face</td>
<td>• Continue to encourage whenever possible and feasible with business operations</td>
<td></td>
<td>• Set criteria for application and extent of testing, tracing, and monitoring to guide appropriate actions</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>• Sneeze or cough into a tissue, or the inside of your elbow</td>
<td></td>
<td></td>
<td>• Set communicate protocols for reporting on testing measures and ensuring adherence by stakeholders to established guidelines</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>• Disinfect frequently used items and surfaces often</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>• Strongly consider using face coverings while in public, especially when on mass transit</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Business Roundtable</td>
<td>Principles for Safe Recovery</td>
<td>This resource includes guidelines about factors that businesses should consider as they make decisions about lifting guidelines</td>
<td>• Take actions to disinfect public and private areas, maintain personal hygiene</td>
<td>• Adjust precautions to ensure people most at risk are protected (e.g., special hours at stores)</td>
<td>• Use of protective gear (e.g., face masks) outside of the home / at workplaces</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>• Limit the movement of people and goods across/within regions</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>• Limit physical proximity to other individuals (including occupancy)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Note:** The table above lists guidance and recommendations for cleaning and sanitation, social distancing, PPE, and preventing spread of COVID-19. Each entity provides specific guidelines tailored to their context.
<table>
<thead>
<tr>
<th>Entity</th>
<th>Guidance</th>
<th>Overview</th>
<th>Cleaning and Sanitation</th>
<th>Social Distancing</th>
<th>PPE</th>
<th>Preventing Spread</th>
</tr>
</thead>
</table>
| CDC                         | Community Mitigation Framework                                            | This resource outlines factors that should be considered in making decisions about reopening and necessary precautions for a variety of social settings | • Encourage personal protective measures among staff (e.g., stay home when sick, handwashing, respiratory etiquette)  
• Clean and disinfect frequently touched surfaces daily  
• Ensure hand hygiene supplies are readily available in building                                                                                                                                                                                                 | • Consider alternate team approaches for work schedules  
• Encourage staff to telework  
• Increase physical space between workers at the worksite  
• Stagger work schedules  
• Decrease social contacts in the workplace (e.g., limit in-person meetings, meeting for lunch in a break room, etc.)  
• Limit large work-related gatherings (e.g., staff meetings, after-work functions)  
• Limit non-essential work travel                                                                                                                                                                                                                     | • Provide liberal leave and telework policies  
• Consider 7-day leave policies for people with COVID-19 symptoms  
• Consider regular health checks (e.g., temperature and respiratory symptom screening)                                                                                                                                                                                                 |                                                                                                                                                                                                                                                                |
| Johns Hopkins               | Public Health Principles for a Phased Reopening                           | This resource outlines the level of risk and potential for accommodations by industry                                                        |                                                                                                                                                                          |                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                             | Support and enabling employees to remain at home if they are unwell or have been in close contact with someone who is sick                                                                 |
| Society for Human Resource Management | COVID-19 Back to Work Checklist                                            | This resource outlines 10 key issues that employers should consider as they plan to reopen                                                | • Detail cleaning procedures and procuring ongoing supplies                                                                                                          | • Stagger shifts and lunch/rest breaks  
• Rotate weeks in the office and working remotely  
• Move workstations to increase separation distance  
• Implement one-way traffic patterns throughout workplace  
• Direct customer traffic  
• Limit the number of customers  
• Use video or telephone conferencing  
• Provide contactless pickup and delivery of products                                                                                                                                                                                                                                                         | • Use of nonmedical cloth masks  
• Provide masks, gloves, face shields                                                                                                                                                                                                                                                                                                                                                              | Implement employee health screening procedures  
• Develop an exposure-response plan that addresses, isolation, containment and contact tracking procedure, stay-at-home requirements and exposure communications to affected staff |

Contact: Madelyn Rahn  
Policy Analyst, Workforce Development & Economic Policy  
mrahn@nga.org  
202-719-2871