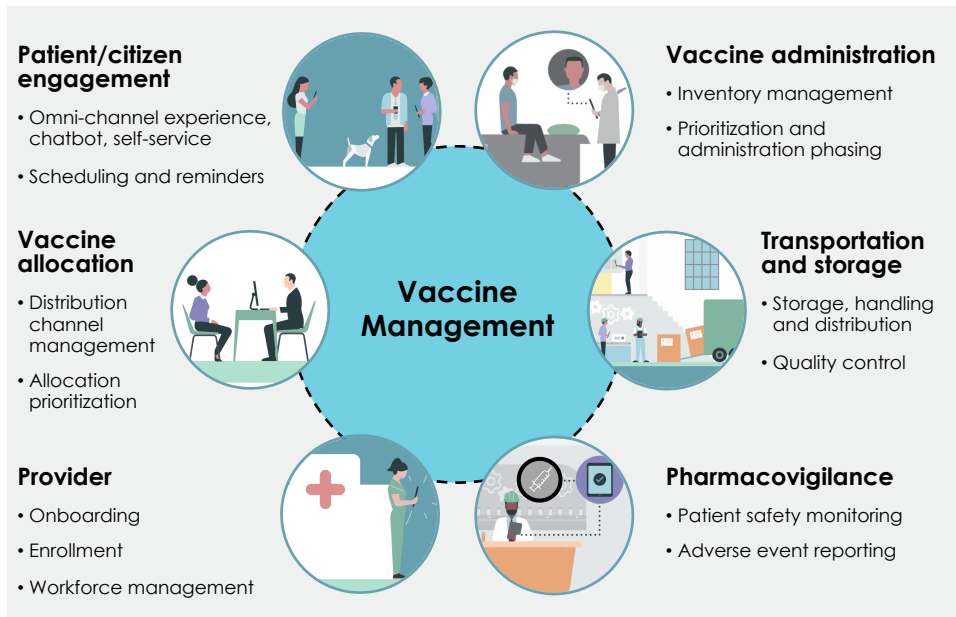


Seamless vaccine management

This year has not been an easy one. So much has changed, and so many of those changes haven't been by choice. These disruptive forces have made it almost impossible not to transform, and through those transformations we've all had to find better, more efficient ways of doing things. It's time to apply those lessons to the next phase in our recovery because the vaccines are ready, and now we all need to be too.

While vaccine management in a typical year is business as usual, vaccine management for COVID-19 is not. It requires seamless execution across many organizations, and that execution needs to be fast, scalable, and ensure that not a drop of the vaccine goes to waste.

Coordinating distribution, preparing providers, engaging patients and citizens, protecting the workforce, and proactively anticipating changes and bumps along the way will be no easy task.



Governments, provider organizations, and pharmaceutical companies already support vaccine management today. However, they have not previously had to support multi-dose vaccinations for every individual, while managing limited supplies, and a rolling schedule of prioritized populations based on risk.

The ServiceNow solution

Successful vaccine distribution and administration are essential not only for our people's health and safety but also for the future prosperity of our country.

What's needed is a vaccine management command center that provides visibility and administration across vaccines, government organizations, workplaces, patients, and providers. So, we've mapped our solutions to the CDC playbook to streamline your workflows from start to finish, helping to deploy supplies, people, and critical information.

COVID-19: An unprecedented situation

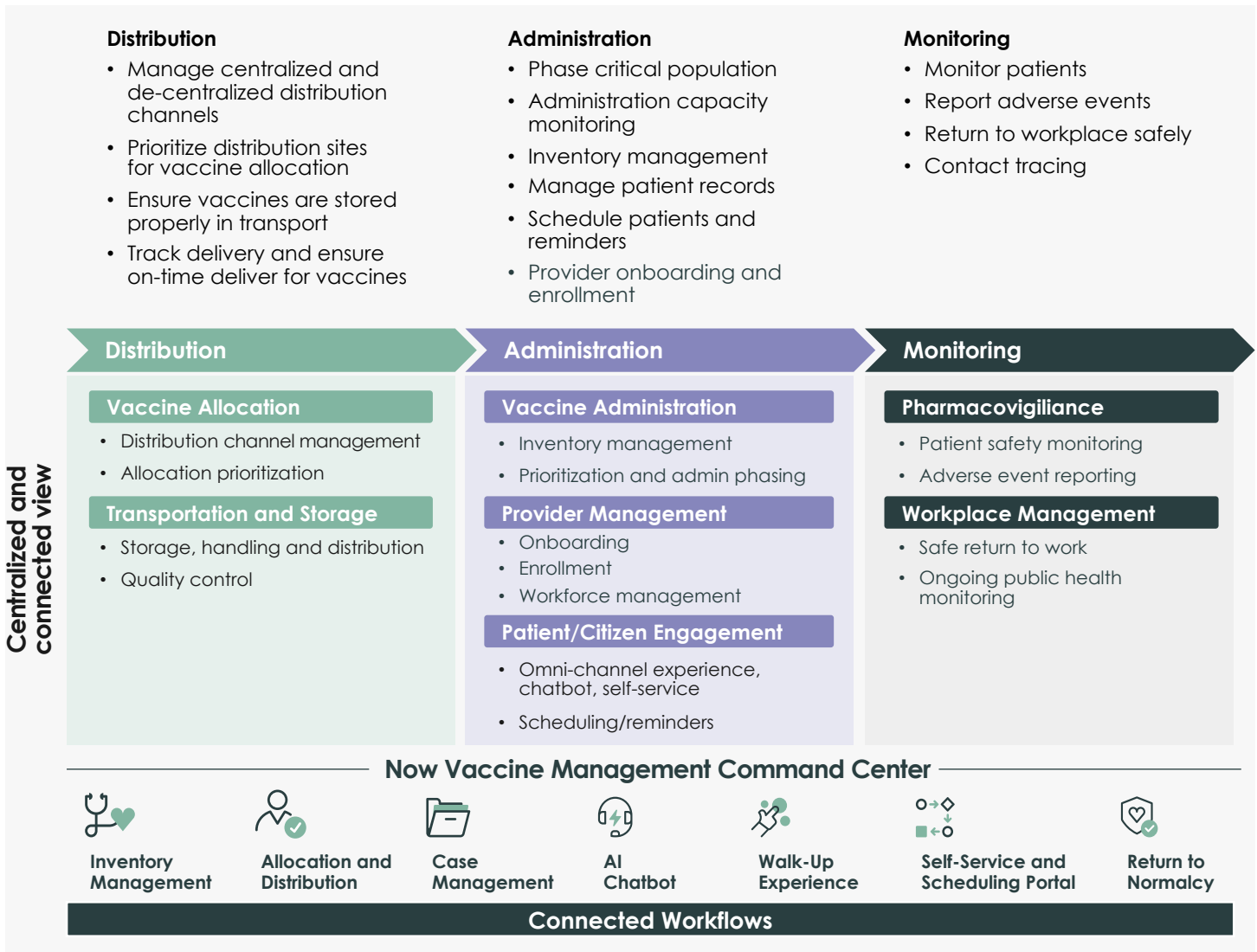
To deliver seamless vaccine management and execution under compressed timelines requires organizations to:

- Automate as much as possible—manual processes are slow, prone to error, and will overwhelm staff
- Create visibility to continually optimize processes
- Adhere to standards, safety protocols, and regulations
- Deliver new levels of collaboration and communication amongst diverse stakeholders
- Ensure that funds are being used to drive the greatest benefit for patients, and that there is transparency in the process
- Address issues immediately, if they arise, and track them to identify trends for proactive management



Vaccine management command center

Every country, state, local government, and healthcare provider needs help to get the vaccines to its people. The current process is disconnected, unable to scale, lacks transparency to identify issues, and the workflows are complex, fluid, and untested for this level of scale. Connecting workflows across the distribution, administration, and monitoring of the vaccine will be critical to successful deployment.



A platform that can connect systems of record, and systems of access, to become a system of action and streamline workflows is now more important than ever. ServiceNow can help you connect the entire Vaccine Management value chain and help you get the vaccines to all your people.

To learn more, visit your.servicenow.com/vaccinemanagement.



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