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NATIONAL GOVERNORS ASSOCIATION

SUMMER MEETING

Friday, July 9, 2010

ACHIEVING A SUSTAINABLE HEALTHCARE SYSTEM

GRAND BALLROOM

SHERATON BOSTON

39 Dalton Street

Boston, Massachusetts 02199

1 PARTICIPANTS:

2

3 GOVERNOR JAMES H. DOUGLAS, VT, CHAIR

4 GOVERNOR JOE MANCHIN, III, WV, VICE CHAIR

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8 GUESTS:

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10 SAM PALMISANO, CEO, IBM CORPORATION

11 DR. DAVID CUTLER, HARVARD UNIVERSITY

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1 P R O C E E D I N G S

2 (11:37 a.m.)

3 CHAIRMAN DOUGLAS: We've got a busy  
4 morning, so I'd like to ask everyone to please  
5 be seated So we can get through our  
6 opening plenary session on time and give  
7 adequate opportunity to our special guests to  
8 make their presentations and lead us in an  
9 important discussion about healthcare reforms.

10 So, I'd ask my colleagues and  
11 everyone else to please find a seat so we  
12 can get our session under way.

13 Well, governors and guests, good  
14 morning and welcome to the 102nd Annual  
15 Meeting of the National Governors Association.  
16 We'll begin with the Color Guard. So, I would  
17 ask everyone to please turn off your cell  
18 phones, and please rise at this time for the  
19 presentation of the colors by the 54th  
20 Regiment Ceremonial Unit, the Massachusetts  
21 Army National Guard. And then please remain  
22 standing for the Pledge of Allegiance, that

1 will be led by Operation Iraqi Freedom veteran  
2 Marine Sergeant, Liz Thompson.

3 MARINE SERGEANT THOMPSON: I pledge  
4 allegiance to the flag, of the United States of  
5 America, and to the republic for which  
6 it stands, one nation under God, indivisible,  
7 with liberty and justice for all.

8 CHAIRMAN DOUGLAS: Let's thank  
9 our color guard and Sergeant Thompson, and all  
10 those who serve our great country.

11 Well, please be seated and welcome  
12 again to our annual meeting. First, I would  
13 ask for a motion to adopt the rules of procedure  
14 for our annual meeting.

15 GOVERNOR MANCHIN: So moved.

16 CHAIRMAN DOUGLAS: Governor Manchin  
17 moves.

18 GOVERNOR [Deval] PATRICK: Second.

19 CHAIRMAN DOUGLAS: Governor Patrick  
20 seconds. Any discussion? Not. All in favor of  
21 adopting the rules of procedure say aye, opposed  
22 no. The ayes have it. We've adopted the rules.

1                   One of which is, that any governor  
2                   who wishes to submit a new policy or resolution  
3                   for adoption at the meeting will need a three-  
4                   fourths vote to suspend the rules. And it must  
5                   be submitted to David Quam of our NGA staff no  
6                   later than 5:00 p.m. tomorrow.

7                   I want to appoint the members of  
8                   the nominating committee for next year's  
9                   executive committee and officers of the  
10                  association. Governor [Gary] Herbert, Governor  
11                  [Jack] Markell, Governor [Steven] Beshear, Governor  
[Mike] Rounds,  
12                  and the chair of the committee, Governor [Mike]  
Beebe.

13                  We have a number of distinguished  
14                  guests who have joined us for our NGA Annual  
15                  Meeting from outside of our nation. For a  
16                  number of years, we've had the privilege of  
17                  having representatives from the Canadian  
18                  Parliament. And we're honored and delighted to  
19                  have them with us again today. Will our  
20                  Canadian guests please rise. Thank you very  
21                  much for being with us again.

22                  Members of Parliament and also

1 Counsel General for New England Neil Leblanc is  
2 here, as well, and we welcome him.

3 We've got a delegation of Arab  
4 ambassadors organized by the National U.S. Arab  
5 Chamber of Commerce. I had the privilege of  
6 meeting some of them last evening, as you did,  
7 I'm sure. I met the ambassadors from Morocco,  
8 Bahrain, and Iraq, and there may be others  
9 who've joined us. Would our Arab guests please  
10 rise. Thank you for being with us today.

11 And finally, for the past 11  
12 years, NGA has been working with a group of  
13 governors of the 36 democratically  
14 elected chief executives in Nigeria to form  
15 a forum similar to ours for the exchange of  
16 ideas. And we're delighted to have played a  
17 role in that success. They perhaps helpfully  
18 didn't call it the NGA, but instead call it  
19 the Nigerian Governors Forum, or NGF. And it's  
20 a privilege to have them with us, as well.  
21 Would our Nigerian guests please rise. Welcome.

22 Thank you all for being with us

1           this year. I want to thank our hosts for this  
2           annual meeting. As I have noted on several  
3           occasions, it's no easy task to host a meeting  
4           of this magnitude. And I want to thank, on  
5           behalf of all of our colleagues, Governor  
6           Patrick and his wife, Diane, his great staff,  
7           the Massachusetts Host Committee for an  
8           outstanding job. And hosting the nation's  
9           governors in this historic city is a great  
10          privilege for all of us. Deval, come on up.

11                                 GOVERNOR PATRICK: Thank you, Jim,  
12          and I- it gives me great pleasure and honor  
13          to welcome all of my colleagues, my fellow  
14          governors and your spouses, and families, and  
15          staff, all of our guests, the members of the  
16          diplomatic core, guests from around the country  
17          and around the world to this summer's NGA  
18          meeting here in Boston.

19                                 We have done a lot of good work  
20          with you and with the NGA staff to prepare for  
21          you, and to make sure that the program under  
22          Jim and Joe's leadership is rich and

1 substantive. And that the time outside of our  
2 meeting time is fun.

3 There's a lot to like about Boston  
4 and the Commonwealth. And we invite you to take  
5 advantage of it consistent with your  
6 responsibilities inside during the plenary  
7 sessions and the--I know, I know who you are.

8 And I invite you as I have on more  
9 than one occasion please to use--take  
10 advantage of the many restaurants and shops, and  
11 other attractions, historic and cultural, that  
12 we are famous for and rich in, here in the  
13 Commonwealth. We're looking forward to a  
14 terrific series of conversations, both those in  
15 the plenary sessions and our private  
16 conversations, which are always so great and  
17 welcome. Let us know if there is anything at  
18 all that you need. Great to be with you.  
19 Thank you, Jim.

20 CHAIRMAN DOUGLAS: Well, thank you  
21 again, Deval, for your willingness to host this  
22 annual meeting. It's going to be a real



1 success, I'm confident. And we appreciate your  
2 hospitality.

3 Well, at our opening session, along  
4 with hearing our distinguished speakers on the  
5 topic of achieving a sustainable healthcare  
6 system, we're going to recognize our  
7 distinguished service award winners, and our  
8 15- and 20-year corporate fellows.

9 I'm excited again at this meeting,  
10 to chat briefly about the challenges and  
11 opportunities that we have in our nation's  
12 healthcare system. It's been an active year, to  
13 say the least, in health policy. And we all  
14 need to continue to tackle this critical issue  
15 for our states.

16 Over the past year, we've made real  
17 progress in moving the Rx for Health Reform  
18 agenda forward. Our goal, as an association,  
19 was to give each governor the tools that you  
20 need to begin to implement aspects of federal  
21 health reform, while continuing to pursue your  
22 own state-based delivery system reform efforts.

1                   In front of you at your place, is a  
2                   report that we're releasing today, as a capstone  
3                   for my year-long initiative. It's a report that  
4                   reviews the evidence available and highlights  
5                   state approaches to delivery system reforms,  
6                   including quality improvement, care  
7                   coordination, primary care and prevention, and  
8                   payment reform. It's a thorough and  
9                   comprehensive review of the options available to  
10                  each state to move toward a more efficient  
11                  system and improved health outcomes.

12                  The initiative activities wouldn't  
13                  be possible without the great support of the  
14                  governors on the task force. I want to thank  
15                  Governors Manchin, [Haley] Barbour, [Mitch] Daniels,  
[John] Lynch and  
16                  [Ted] Kulongoski for their input and support. And  
17                  also our initiative funders, without whom it  
18                  would not have been a success.

19                  Well, as we look forward, the  
20                  federal healthcare reform law stands poised to  
21                  make substantial increases in the number of  
22                  people who have health insurance. These

1 changes, though, will increase the vital need  
2 to contain costs and improve system performance.  
3 I think we have a great opportunity and a  
4 critical need to drive system improvement  
5 efforts as federal reforms are implemented.  
6 We need to tailor federal reform implementation  
7 and system improvements in ways that focus on  
8 containing costs and improve the quality of  
9 care.

10 To be successful, these reforms  
11 must build on states' experience in  
12 coordination, planning, oversight and  
13 innovation. And while states face significant  
14 challenges in implementing federal reforms,  
15 especially in the current budget situation, we  
16 have the experience and insights to push  
17 forward if given the appropriate flexibility.

18 So, I hope you'll continue to build  
19 on the information and guidance we've provided  
20 over the past year. NGA will continue to offer  
21 opportunities for information sharing and  
22 advice, as states move forward. And to help us

1 to continue the dialogue on the future of  
2 healthcare in our country and the possibilities  
3 for achieving a sustainable system, we have two  
4 well-respected and very knowledgeable speakers  
5 on the topic this morning.

6 They both have significant  
7 expertise with the effects of the healthcare  
8 system on our country and the best ways to  
9 accelerate improvement. While they come from  
10 different perspectives, my guess is you'll hear  
11 some similar themes and some new ideas for  
12 progress in this important area.

13 I'd first like to introduce Sam  
14 Palmisano, the chairman, president, and CEO of  
15 IBM. IBM is the largest corporate employer in  
16 Vermont. And I've had the pleasure of working  
17 with the company, with Sam, with members of his  
18 team many times.

19 The company is a key supporter of  
20 our Blueprint for Health Program, which is  
21 changing the way we provide and pay for  
22 healthcare in Vermont. As someone who's watched

1 IBM over the years, I know that this is exactly  
2 the kind of forward looking project that Sam  
3 would champion.

4 He was appointed chairman in 2002,  
5 and best known for leading one of the most  
6 ambitious transformations in the company's  
7 99 year history. Under his leadership  
8 IBM has made tough calls to get out of legacy  
9 businesses that the company, itself, had  
10 invented, and to enter new ones, leading to  
11 future growth and innovation. He did this,  
12 not by the quick and flashy path of M & A, but  
13 through the far more difficult, but more lasting  
14 path of re-invention from within. While running  
15 a state and corporation are different endeavors,  
16 I think we can all relate to how hard this is to  
17 do.

18 Another difficult task anyone in  
19 leadership struggles with, especially these  
20 days, is being able to adapt to an ever changing  
21 economy. Four years ago, Sam authored a forward  
22 looking piece in *Foreign Affairs*, identifying

1 the emerging model, the globally integrated  
2 enterprise.

3 IBM has become a premier example  
4 of this new form, becoming far more efficient  
5 and effective across all of its 400,00 employees  
6 in the 170 markets where it does business. The  
7 results speak for themselves. IBM has  
8 delivered record performance for the past six  
9 years.

10 Today, we'll hear about Sam's  
11 latest vision of how our world is working now,  
12 how it can work better. Especially in the  
13 complicated area of healthcare. I'm delighted  
14 that he is able to be a part of our program.  
15 Let's all welcome Sam Palmisano.

16 MR. PALMISANO: Thank you governor.  
17 That was a very flattering introduction. It's  
18 quite humbling and--and for me to be here.  
19 And good morning--good afternoon, I should  
20 say, to everyone. It really is an honor for me  
21 to speak to you.

22 You know, we come together in an

1 interesting consequential moment, as you all  
2 know. And I think you would agree that the  
3 states are at the epicenter of all of this.  
4 If we believe the *New York Times Magazine* cover  
5 story a couple of weeks ago, we are now the  
6 country of the broken states of America. And  
7 I'll talk a little bit about that.

8 But without question, governors  
9 and CEOs must be laser focused on their term  
10 issues. I mean, we all understand it. We face  
11 a severe fiscal crisis. Everyone understands  
12 that we confront a historic moment. Nothing  
13 more needs to be said.

14 But I think the question is what  
15 do we do about it. And that answer, to me,  
16 depends on your understanding of the present  
17 moment in time and how we got here. Because if  
18 you think about it as a cyclical economic slump,  
19 which happens in a capital based democratic  
20 society all the time, you ride out the storm.  
21 Hunker down, cut costs across the board, spread  
22 the pain, rest for a couple of years and you

1 get through it.

2 If you believe the crisis was not  
3 cyclical, but caused by gross imbalances in our  
4 system, then you might drive a reform agenda.  
5 More regulation and oversight, rebalance of who  
6 pays and who benefits.

7 But if you believe that this is a  
8 turning point, not only in the state of the  
9 United States, but in the context of what's  
10 happening across the world, then you would take  
11 a different approach.

12 I happen to be of the latter  
13 perspective. I believe that what's at stake  
14 isn't just the next year's budget, which is  
15 certainly very, very important. We all live  
16 by budgets. Like you, I set them, and we have  
17 to accomplish those goals.

18 But America's long-term global  
19 competitiveness is at stake. This period will  
20 create winners and losers. And I believe the  
21 winners in the new era that lies on the other  
22 side of the present crisis will not be those



1           who played duck and cover, those who concentrate  
2           on repairing the current system. It's going to  
3           be those who look to the future. I believe  
4           this because I see what's happening all over  
5           the world, especially in the emerging economies.  
6           I see it in the trajectory of global economic  
7           growth; I see it in all the market data; and I  
8           see it firsthand. I just got back from Africa,  
9           the Middle East. Before that, I was in China.  
10          And you see it. And you see it throughout the  
11          world.

12                                In fact, last month we were in  
13          Shanghai. IBM convened a forum with 100 civic  
14          and business leaders from 40 countries from  
15          around the world. The large concentration of  
16          our guests were from China. All the mayors,  
17          all the mayors of China, were told by the central  
18          government to attend a Smarter City Conference.  
19          It was also the Shanghai Expo.

20                                But we've also had 100 of  
21          these conferences around the world. We did  
22          Berlin. Chancellor Merkel was with us there.

1           We've done New York City; we've done Boston.  
2           We've done a bunch of cities across the U.S.  
3           But let me tell you, I mean, when you look at  
4           the ambition, the vision, the innovation that's  
5           driving China and the other emerging markets,  
6           it is breathtaking.

7                           The investments that built out of  
8           infrastructure, the modernization of entire  
9           societies and economies, expanding electrical  
10          grids, wireless capacity, transportation, motor  
11          management and more; it is attracting  
12          businesses, people, and capital flows and is  
13          creating a formidable force in the world. It is  
14          no longer the low-cost manufacturing capital of  
15          the world. And if you assume that it is, that's  
16          a mistake.

17                           Now, I know this is not news to  
18          you. But I would like you to think about it  
19          from a personal standpoint. What your peers and  
20          all of those nations are doing, what those  
21          leaders of those provinces, municipalities,  
22          cities, states, whatever jurisdictional

1 definition you select, what are they thinking  
2 about. And this came from a conversation that  
3 we had over there. What is the agenda? What  
4 choices are being made today? And as I said to  
5 the mayors that day, what is your value  
6 proposition, why will people live in your city,  
7 invest in your city, and stay there?

8                   Now, that is the reality. Your  
9 counterparts are making decisions with an eye  
10 toward the global marketplace. They're  
11 leapfrogging over legacy systems and legacy  
12 approaches. They're not just repairing what is  
13 broken--and yes, there's a lot to be done. But  
14 they're preparing for what is coming. If we  
15 want to remain competitive, we must do the same.

16                   Now, I understand, believe me.  
17 This is very, very easy to say. And as in some  
18 of the meetings I've had with the  
19 administration, and my colleagues in the  
20 corporate sector, so it's easy for Sam to have  
21 this point of view, he had two record years, we  
22 haven't. But nonetheless, I mean, so let's put

1 all that aside. I got it; it's harder to do  
2 than to talk about. But we are in the business,  
3 governors and CEOs, of more doing, more doing  
4 than talking, as you all know.

5 The economic downturn may make any  
6 of us sound foolish or wishful, or this is crazy  
7 to talk about innovation and invention moving  
8 forward. But I also believe that the  
9 opportunity is there, because I see it, and I  
10 see it in a lot of the initiatives that many of  
11 you are working on.

12 And the American states can use  
13 this crisis to take transformational steps, to  
14 make your states and our society, as we would  
15 say, smarter. And that I believe you governors  
16 are absolutely critical to make this happen.  
17 You have more impact on America's future  
18 standing, I think, than any leaders in the  
19 federal government or local governments. And  
20 that . . . let me tell you why. Because you sit  
21 where all these things come together. You  
22 operate the systems that make things work for

1           our people, or for our businesses. That's where  
2           they all intersect. In your cities and your  
3           state is where it all happens.

4                         And, as I say, you're in the  
5           position of transforming all of that, because  
6           you have to govern. And if you use the term  
7           that we use in business and use as a CEO, you  
8           have to operate the company. You just can't  
9           give speeches about compelling vision. I mean,  
10          you've got to run the place. You've got to make it  
11          come together. You've got to make ends meet. The  
12          plumbing has to be connected.

13                        So, the subtext to me of the *Times*  
14          *Magazine* cover story, is that the states are  
15          really where the action is. And therefore,  
16          where the greatest opportunity is to facilitate  
17          much of this change.

18                        To capture this moment, though,  
19          we need to look at our companies, our  
20          organizations, our states in some new ways. And  
21          we need to see them, not as isolated entities,  
22          but as part of a broader system.

1                   Now, at IBM, we know a little bit  
2                   about systems. And I'm not really talking about  
3                   computer systems. I mean economic, logistical,  
4                   societal systems and how the world operates. If  
5                   you go back to the work we've been doing for a  
6                   century, for businesses and institutions, we  
7                   designed and built most of the social security  
8                   systems of the world; the central banking  
9                   systems of the world; in fact, we're doing  
10                  Russia's central banking system at this point in  
11                  time. Retail; transportation; space, Apollo  
12                  13.

13                  So, in doing so, we've learned a  
14                  lot about what's required to do a system that is  
15                  well-functioning, resilient, and reliable.

16                  Now, first I'm going to define a  
17                  system. I want you to think about this in the  
18                  context of healthcare. And then I'll . . . I'll  
19                  bridge it for you. First, there must be clarity  
20                  of the system's purpose or goal; a vision of  
21                  its end-state, put a man on the moon. Second,  
22                  its element must actually be -- its elements

1           must actually be connected. Third, it must be  
2           continually able to know the status of itself  
3           and its critical components. And finally, the  
4           system must be able to adapt as conditions  
5           change, often in real time.

6                                 Now, viewed against these four  
7           simple characteristics, every well-functioning  
8           system looks about the same. An ATM system  
9           looks much like a public safety system, or the  
10          Apollo mission that sent the astronauts to the  
11          moon and brought them back safely, even though  
12          they called Houston with a little bit of a  
13          problem. But nonetheless, the system as a  
14          system point of view, they're very, very  
15          similar. And they're very analogous.

16                                It becomes clear why other systems  
17          are in crisis, like the one we're focusing on  
18          today, the American healthcare system. In  
19          truth, when it comes to healthcare in America,  
20          we need to put the word system in quotation  
21          marks. It is not a "system"; it is a collection  
22          of cottage industries coincidentally running

1           into each other from day to day. In theory,  
2           I mean I think everyone would agree on the  
3           purpose. If we said the purpose of a healthcare  
4           system is to provide patient care in a high  
5           quality affordable way for all of our  
6           constituents, your citizens, my employees, I  
7           think there's instantaneous agreement. We can  
8           argue about how much time we spend talking  
9           about that, but I think we could agree on the  
10          system's purpose. It's about the quality of  
11          care for our constituencies. Simple--it's  
12          simple.

13                           Patient time, treatment, experience  
14          should be the design point. And a systems  
15          design point matters. Because that's what you  
16          optimize around. You optimize around that  
17          design point. In this spirit of economics,  
18          we all have to pay. You'll hear later, I'm a  
19          very big payer in the healthcare system. But  
20          you need to envision the end-state, because  
21          that's where you do your design is in the end-  
22          state. Governor Douglas mentioned the Blueprint



1 For Health in Vermont. I won't take you through  
2 the details, there's a thing called the Patient  
3 Center Medical Home. And we were proud to be a  
4 participant in that. It's free to everyone; its  
5 goals are clear. It has had the great benefit of  
6 reducing visits to the emergency rooms and  
7 hospitals. Therefore, people are healthier,  
8 costs are down and IBM, as the largest employer,  
9 is happy to participate. Because at the end of  
10 the day, we want a healthy workforce, and we want  
11 our costs to go down. I mean, it makes a heck  
12 of a lot of sense.

13 So, we're happy to be participating  
14 in those kinds of partnerships. And as I said,  
15 the services are free to all of the patients in  
16 the system. But a key to mention of patients  
17 in our healthcare is really wellness and  
18 prevention. And I'll repeat that, because it  
19 seems like many days we forget. It's all  
20 about wellness and prevention.

21 Within IBM, we've also  
22 substantially reshaped our healthcare programs.

1 We provide healthcare coverage for 450,000  
2 employees and retirees and their family members  
3 in the United States. We're one of the few  
4 companies that still provides retiree  
5 healthcare, at a cost of more than 1.3 billion  
6 annually. At one time we found this attractive,  
7 until we were defined as being Cadillacs.

8 In 2004, we pioneered a wellness  
9 incentive for employees. IBM has several  
10 wellness rebate programs available to U.S.  
11 workforce and the retirees. They're focused on  
12 what you'd expect, exercise, eating, weight  
13 loss, smoking, healthcare risk, children's  
14 health, et cetera, et cetera. As a result, IBM  
15 employees have become healthier, our costs are  
16 rising slower than other costs in corporations  
17 or in the public sector. And oh, by the way, we  
18 saved about \$190 million, because people are  
19 healthier; they use the system less.

20 Do I have to worry about this?  
21 We're fine, OK, I mean, you know. There's  
22 enough security around, so I guess we're OK.

1 I mean--just getting through the parking lot  
2 was, I mean, you know, it's easier to get to a  
3 Giants game, governor, than to get into the . . .  
4 of course, unless we're playing the New England  
5 Patriots.

6 Nonetheless, but I think the  
7 problem is no matter how much efficiency and we  
8 improve the care in the system, as a company,  
9 as a community, or as a state, it will always  
10 be limited because it's not interconnected.  
11 Because a system is interconnected end to end.

12 In many areas of life, this kind  
13 of connectivity is so basic, we simply take it  
14 for granted. Consider banking, we take it for  
15 granted that we can transfer funds and make  
16 payments among institutions. Retail, we take  
17 it for granted that you can use the same  
18 payment and billing system whether you're in  
19 a store or a Web site, or anywhere else in the  
20 world, you can use the payment system. And the  
21 reason for that is the interfaces and the  
22 standards are defined, and they're common, and

1           they're open. And the information flows.

2                           And when I talk about information  
3           flow, I'm not talking about bits over wire, or  
4           in the air now with wireless, it's basically  
5           about the processes and the protocols that  
6           allow all this information to flow freely and  
7           be shared. I mean, clearly healthcare in  
8           America, you would agree, today fails  
9           the test of a well-functioning system.

10                           Third, many of the components of  
11           the healthcare system are not instrumented. I  
12           mean, they may be instrumented, but then they're  
13           differently instrumented. From the insurer to  
14           the doctor to the employer, it's impossible to  
15           know with confidence what the current status  
16           is. Whatever it happens to be; it could be a  
17           medical procedure; it could be a payment in the  
18           system. You just don't know with confidence  
19           the accuracy of that information.

20                           Yeah, of course, as you know, it's  
21           a colossal waste of time and money. But it also  
22           introduces consistencies in quality and multiple

1 opportunities for error. If you ever see  
2 somebody who comes out of surgery and they have  
3 a magic marker on the- wherever it is; they  
4 mark the leg--a friend of mine, they marked his  
5 leg. I said that's very sophisticated. They  
6 take a big magic marker and mark, so they don't  
7 do the procedure on the wrong leg. I mean,  
8 it's, you know, you can't make it up. You just  
9 can't make it up, right.

10 When it comes to the fourth  
11 characteristic of a well-functioning system, it's  
12 adaptability. Now, I know you're asking  
13 yourselves this one. Is the healthcare system  
14 in your state spanning providers, researchers,  
15 governments, payers, patients, and communities;  
16 is this ready, this ecosystem ready for what is  
17 coming? Because demand is only going to  
18 increase. Population growth, an aging rate of  
19 baby boomers, and urbanization continuing to  
20 march on; there will be far more physical and  
21 digital capacity needed than we have. Put it  
22 all together and it's not hard to see why we

1 find ourselves in the current crisis regarding  
2 healthcare costs. And it hits the states the  
3 hardest of all, as you well know.

4 Healthcare costs are expected to explode  
5 by 70 percent; 70 percent in the next  
6 decade, outpacing any form of GDP assumption  
7 one could rationally make. So, if you agree on  
8 the need for and the lack of a true healthcare  
9 system, you know, how do we get there, how do  
10 we get to that point in time?

11 A little bit of a statement on why  
12 a computer guy is talking about this stuff, IBM  
13 works with the top 10 U.S. hospitals in the  
14 United States; the top 20 healthcare  
15 insurance companies; the top 30  
16 pharmaceutical companies; and 18 of the  
17 top 20 biotechs. We have similar  
18 relationships in all of Western Europe, Canada,  
19 Singapore, China, India, Australia, and I could  
20 walk you through Latin America.

21 So, we have a point of view,  
22 needless to say. We have validated a lot --

1           what's required and what I would call a smarter  
2           healthcare system; and I'm nearly surprised  
3           when I say this, it's not about a computer  
4           chip. It's not about a device, or a server, or  
5           a router. It's not even about the electronic  
6           medical record which everybody wants to define  
7           as nirvana. That's not enough. It's important,  
8           but not enough. It's about the data. And in  
9           this planet, it's becoming increasingly more  
10          instrumented, interconnected. We're capturing  
11          data in unprecedented volumes. In just three  
12          years, the IP traffic is expected to be more  
13          than one-half of a zettabyte. That's one  
14          followed by 21 zeros. That's a lot of  
15          stuff.

16                                We're receiving these enormous  
17          streams in real time. They're coming in  
18          multiple forms, from rich format text, to rich  
19          media, embedded sensors, e-tags, to cell phones  
20          and cameras. We're capturing it from just every  
21          kind of system or event imaginable. Supply  
22          chains; traffic flows; weather patterns;

1 water systems; poultry from the farm to the  
2 shelf. Billions of individuals using social  
3 media networking every day. So, the most  
4 important point about this is not how much data  
5 that there is, the important point is what the  
6 data can tell us.

7 To capture that, you need to dive  
8 deeper. You need to move from big data to  
9 smarter data. And that's why analytics are so  
10 key. Analytics are really quite honestly,  
11 they're just mathematical algorithms. Yes,  
12 some are quite significant and they detect  
13 patterns; patterns in care; patterns in testing  
14 and healthcare; patterns of fraud in the  
15 Medicare, Medicaid system. It's detecting  
16 patterns. It's the context of the data.  
17 You need to see what it relates to, and you need  
18 to see it in real time, so you can make the  
19 necessary adjustments. And you do so not after  
20 the fact.

21 As IBM's Dr. Paul Grundy, who does  
22 a lot of this work for us, said, healthcare



1 IT is going to be . . . do for the doctors' minds  
2 what the X-ray did for their vision. It going  
3 to change how they look at things. And thanks  
4 to advance analytics, where we once inferred,  
5 we now know where we once interpolated or  
6 extrapolated, we can determine. That's the  
7 promise of a smarter planet, a smarter  
8 healthcare system. Instead of doing 15  
9 random tests, you do the analysis and do maybe  
10 two of the right tests.

11 So, let's talk about smarter  
12 healthcare and let me give you some of  
13 examples. I'd like to do this by example versus  
14 droning on from a systems perspective.

15 So, let's talk about Governor  
16 Rendell's Pennsylvania, and a very close client  
17 of IBM, University of Pittsburgh Medical Center.  
18 They've improved the quality of care, the  
19 delivery of care; they've reduced costs by  
20 \$104 million. They've taken up capacity 200  
21 percent. So, very innovative approach. An end-  
22 to-end view of the system, and the community,

1           ancillary care units in their area, and connected  
2           it; and it works extremely well.

3                           You see in Governor Perdue's North  
4           Carolina, where the University of North Carolina  
5           and healthcare is using analytics to improve the  
6           quality of patient care, support research, and  
7           manage diabetic patients. Records of every  
8           patient can be quickly examined for blood  
9           pressure, risk of chronic illness, or drugs that  
10          have been administered.

11                          You see it in Governor Patrick's  
12          Massachusetts, where the University of  
13          Massachusetts is building internal and external  
14          health information exchanges that will  
15          centralize patient and provider registries and  
16          connect the physician community, providing  
17          faster, safer, more comprehensive care at a  
18          reduced cost.

19                          You see it--I can give you tons  
20          and tons of examples around here, here and around  
21          the world. You also see it in what a lot of  
22          the business is doing. For instance, at IBM,

1           we're working with major primary care  
2           societies, the American Association of Medical  
3           Colleges (AAMC), the AMA, and many Fortune 500  
4           companies to promote the concept of a medical  
5           home. It is aimed at helping doctors think  
6           about themselves as a business, about continuous  
7           quality improvement, about efficiency in the  
8           office. And in demonstration projects with the  
9           American Association of Family Practitioners, they  
10          found that practices adopting a medical home  
11          approach took income up 14 percent, visits  
12          to the emergency room were down 50 percent.  
13          Forty percent reduction in hospitalizations for  
14          individuals with chronic diseases such as  
15          asthma. And as you know, one of the biggest  
16          costs of the system is people randomly going to  
17          the ER versus receiving primary care. So, tons  
18          of examples for this.

19                            But it's not just in healthcare.  
20          Since governors, you have to deal with all of  
21          these things. I'll spend a second on a couple  
22          of other examples of where I think many things

1 are becoming smarter in your states and in your  
2 cities. Government services, something you  
3 have to do obviously every day, like we all do.  
4 Governor Schwarzenegger's California, where  
5 Alameda County Social Services is using advanced  
6 analytics, real-time reporting dashboards  
7 enabling caseworkers to find the immediate  
8 status of any child, as well as staff member,  
9 support service, and program association with  
10 that child. So, instead of taking weeks, it  
11 takes minutes and it saved \$11 million.

12 We talk about smarter  
13 transportation in Washington, DC. The  
14 Washington, DC, Metropolitan Area Transportation  
15 Authority is managing and maintaining all of its  
16 assets, including more than 12,000 bus stops,  
17 train stations, 106 miles of track, 1,144 rail  
18 cars, and 1,500 buses, plus escalators and  
19 elevators, all parts of their transportation  
20 system--267,000; they're managing 180,000 change  
21 orders and repairing the system before it  
22 breaks.

1                   Another example of smart  
2                   transportation: We're doing this system in  
3                   Singapore to get people to use alternative  
4                   transportation versus cars. And it connects  
5                   everything and then taxis, buses, light rail,  
6                   etcetera. So, that if you know that you get off  
7                   light rail that the bus will be there. And  
8                   they're accurate to within 30 seconds. So,  
9                   by the use of analytics.

10                   Monitoring traffic flows,  
11                   congestion, all those sorts of things . . . but you  
12                   can predict the way to get to where you need to  
13                   be in a timely manner.

14                   So, it's also true in public  
15                   safety. In Governor Paterson's New York, where  
16                   in New York City's real time crime center where  
17                   we worked with Police Commissioner Kelley  
18                   and Mayor Bloomberg, there's millions  
19                   of pieces of information uncovered--previously  
20                   unknown data relationships--leading to a 20  
21                   percent drop in crime. And as you know, New  
22                   York has now been classified as one of the

1           safest large cities in the world.

2                           Let's talk about smart educational  
3           systems. Governor Riley's Alabama, where the  
4           largest school district, Mobile County Public  
5           Schools, is using analytics to track students'  
6           performance and identifying when they're  
7           at risk and adjusting the curriculum, so that  
8           they can improve in a real-time way. So, we can  
9           prepare the skills that are required for the  
10          21st century.

11                          I mean, the list goes on and on and  
12          on. So, there are lots of forward thinking  
13          leaders that are seizing upon new capabilities  
14          that are available and that are quite ingenious.  
15          And yeah, they're building coalitions and  
16          partnerships to get a lot of this done.

17                          And by the way, smarter systems can  
18          help with the nation's economic recovery. There  
19          was a recent study published by the Information  
20          Technology and Innovation Foundation, that found  
21          for every \$1.25 billion put into smarter  
22          transportation, it creates 35,000 jobs. For the

1           \$10 billion put into the smart electrical  
2           grids in the country, it will generate 239,000  
3           jobs per year. For investments of  
4           \$10 billion over a one-year period, for  
5           broadband, especially to rural areas could  
6           create or retain 500,000 jobs, which would  
7           help economic development in the areas that don't  
8           have the same advantages as major metropolitan  
9           areas do from a logistical perspective.

10                         Yes, these are challenging times,  
11           but I would again make the argument that whether  
12           it's healthcare or elsewhere, yes, we need to  
13           invest with an eye to the future. Now, it may  
14           be surprising for you to hear from a mid-sized  
15           company in the IT industry that this really  
16           isn't about technology, because this stuff is  
17           readily available. I mean it is just readily  
18           available. It is about leadership. And I'd  
19           like to close by seeking your help in four  
20           areas.

21                         The first: we must establish data  
22           standards for healthcare and also other

1 systems. But let's focus on healthcare. This  
2 is long overdue. You can't have things  
3 connected if the information can't flow. You  
4 can't have the knowledge of the patient between  
5 primary care, and the clinics, and the  
6 hospitals, if the information doesn't flow. It  
7 has to be standard. The standards have to be  
8 established. It's time to stop arguing about  
9 it. I've been in all of those meetings. You  
10 know, it's 99.7 percent accurate. We can deal with

the

11 three-tenths of a percent as an exception.

12 But of course, the purists will  
13 argue on and on and on, and therefore nothing  
14 ever gets done. We need these things to be  
15 interconnected, and the information has to flow  
16 if the system is actually going to work.

17 For example, as you know, the Obama  
18 administration has pledged \$34 billion  
19 to incent healthcare providers who digitize  
20 healthcare records, with a goal of 90  
21 percent of the doctors and 70 percent of  
22 the hospitals having EMR systems. But if these



1           aren't based on standards, and they're all  
2           isolated islands in a municipality, or in a  
3           state, maybe in a region, maybe not necessarily  
4           for the country, we will have wasted the money--  
5           wasted the money.

6                           So, I mean, it's not about giving  
7           doctors iPhones, so they can call their  
8           patients. It's about actually dealing with the  
9           systemic problems of the system, which is the  
10          accuracy of the information, the flow of the  
11          data, so you can take the redundancy of  
12          procedure out of the system. Therefore, you  
13          take the cost down and the insurance goes  
14          down that we're all users and payers of.

15                          So, on this question of open  
16          standards, you need to take an active voice.  
17          You just have to request it. It can be done.  
18          And don't--when they tell you it can't be  
19          done--remember 99.7 percent of the information  
20          can be standardized. We're talking about  
21          three-tenths of a percent. That's more accuracy  
22          than most anything we do in business or in

1 government.

2                               Second, we need to build smarter  
3 systems by design. In anything as complex and  
4 dynamic as the 21st-century American  
5 state, the qualities of a well-functioning  
6 system, you can't bolt it on afterwards. Many  
7 of you are working on redesigning state  
8 government. It has to be inherent in the  
9 design. Remember, the purpose, the vision,  
10 the end-state; it has to be defined in the  
11 initial design. It's too complicated to go add  
12 it on later or make it up in an appropriation  
13 bill, using your kind of terminology.

14                              And as you do so, you have the  
15 opportunity to deal with the key criteria  
16 associated with this, which is  
17 interconnectivity, analytics, and security in  
18 many of your own state operations. A systems  
19 based approach, leveraging analytics can have  
20 immediate payback--yes, one year immediate  
21 payback. There are lots of examples where  
22 we've helped states in financial losses

1 associated with fraud or compliance issues,  
2 usually in taxes. New York state's governor,  
3 as you know, I get lots of notices from that system,  
4 which I don't live in--New York state. My  
5 house is in Connecticut, by the way, since  
6 you're here today. But they're convinced I have  
7 an apartment in New York because of my own  
8 system. So, I can't yell about it. Medicaid,  
9 and on, and on, and on.

10 Third, a smarter state will enable  
11 and require far more collaboration. I'm not  
12 just talking about the familiar idea of the  
13 kind of this private vs. public sector thing, you  
14 know, right. We all get together for about  
15 15 seconds and we all run off based on our  
16 own self-interest. It's really shoulder to  
17 shoulder, working together to solve these  
18 problems, i.e., Vermont.

19 Working together--in the crime  
20 center in New York, or North Carolina. I can  
21 give you lots of examples. Shoulder to  
22 shoulder, work together, our interests are truly

1 aligned when it comes to these types of  
2 challenges we all face. And yes, we all have  
3 particular responsibilities to our partners, our  
4 regulators, our shareholders, et cetera,  
5 et cetera, in today's world. And if a family's  
6 responsibilities is different, then we need to  
7 take a system view for them to be  
8 transformational. And that will require change.

9                   Finally, where we need your help is  
10 on policy and ethics. I mean, there's  
11 increasing pressure on all of us with the  
12 empowerment of individual citizens or employees,  
13 expectations of sustainable living. We're  
14 entering a very different world as leaders,  
15 as we all come together on these guidelines that  
16 are being established. And there's a lot of  
17 challenges from a societal and ethical point of  
18 view. And a great example is you think about  
19 cameras. Yes, crime goes down, first responders  
20 have more information. They can get there  
21 quicker with more accuracy. People's lives  
22 are saved. Phenomenal benefit. But of course,

1           there are real questions like what are you going  
2           to do with all of that data? Who will have it?  
3           And what will they do with it? And do I trust  
4           them? Very, very real questions.

5                         Similarly in regard to healthcare;  
6           clearly, everybody understands if you could  
7           digitize--like the UPC code when you buy chewing  
8           gum--the medical record, you could check out  
9           quickly. I mean, the thing could flow  
10          electronically and you get rid of all the paper  
11          in the system. Clearly, everybody understands  
12          it, but then the questions are one in the same:  
13          What about the privacy of information? What  
14          about chronic disease? What's the impact to me  
15          as an individual? My insurance premiums: Will I  
16          be dropped? Who will be covered? You know, a  
17          lot of this is addressed in the new bill, but  
18          nonetheless, these are very real societal  
19          questions that need to be addressed.

20                         Security is another one. We talk  
21          about building smart grids, and smart rail, and  
22          smart sewers, and smart buildings. But do we

1           want the security of a web page or a smart phone  
2           for your electrical grid or nuclear facility,  
3           as you interconnect all these things? I don't  
4           think so. But people are taking that kind of  
5           risk. They're also . . . these are all very,  
6           very serious issues, and they require serious  
7           work from all state quarters and society. And we  
8           need to build support of constituencies--yes,  
9           constituencies. We have to come together, we  
10          have to work on policy frameworks that address  
11          these very, very real concerns or we're not  
12          going to be able to progress in many of these  
13          areas.

14                                But let me conclude with a note  
15          of optimism. I really do think that the smarter  
16          state is not some grand futuristic vision. I  
17          don't believe that. I think it's very, very  
18          pragmatic. Nor do I believe that making IBM  
19          a smarter globally integrated enterprise is all  
20          about vision without any operational execution.  
21          It's very, very, real. I think the examples say  
22          it's very real. There are more being deployed

1           than the ones I've referenced here today. By  
2           governments here, by states here, and all over  
3           the world. You see it every day.

4                         So, the smarter state is, I think,  
5           very practical, and it's refreshing because it's  
6           not ideological. I mean, I understand debates  
7           are going to go on. There's going to be debates  
8           around healthcare, and energy, and security, and  
9           climate change. And it's necessary in a  
10          democratic society. But wherever the debate  
11          comes out, you still need these types of  
12          systems. You still need these smarter systems  
13          to address these kinds of problems. They have  
14          to be more transparent, more efficient, more  
15          accessible, more resilient, more innovative.  
16          All those kinds of things. Regardless of where  
17          the public policy debate comes down, it has to  
18          be done.

19                        So, to get there, I believe that  
20          we in this room, and our peers across the public  
21          and private sectors, must take a leadership role.  
22          And to me that's the good news. And it's the

1 good news, because we don't have to wait. We're  
2 not dependent on anything other than ourselves.  
3 We don't need the federal government. We can  
4 do this ourselves. We don't need anyone else.

5                   Someone is going to do it, by the  
6 way. Someone is going to turn healthcare into a  
7 true system. And we're working with very smart  
8 people that know this field, that have  
9 individuals who have billions of dollars of  
10 backing, that are going to go in and fix the  
11 problem, because they don't want the  
12 implications of not fixing the problem.

13                   Someone is going to put in place,  
14 the key building blocks for smarter education,  
15 to prepare our kids for the future jobs, not  
16 prepare our kids for jobs that aren't going to  
17 exist when they're in their 30s and  
18 40s. Someone is going to institute  
19 standards that allow for cross systems  
20 interaction or connectivity. So, silos and  
21 state governments can share, or municipal  
22 governments can share with state governments,



1 state governments with . . . someone will do all  
2 that. Someone is going to unleash the scale, and  
3 the expertise, and creativity of the local  
4 American communities. Someone is going to build  
5 the capacity to identify the key patterns of all  
6 this data and knowledge. This will happen.

7                   Someone is going to drive  
8 incredible progress for their region across this  
9 country. And when they do that, they're going  
10 to unlock economic growth and profit. And my  
11 suggestion, in a very humble way, is that  
12 someone is you, because you're in the middle of  
13 it. You have to solve these problems.

14                   So, in a way, whether you wanted it  
15 or not, congratulations, you won the election!  
16 But I think the precondition for change is  
17 there. I mean, you know, you don't have to sell  
18 any of these points I'm making to your  
19 constituencies or your citizens--the need. I  
20 think you need to be transparent and candid  
21 with the way, not the need.

22                   I think that's where things break

1 down, is in the way, not the need. They get  
2 the need. And I would argue, and a lot of the  
3 work that we've done here and elsewhere around  
4 the world, when it's articulated properly like  
5 Stockholm congestion, tolling went up, but when  
6 they saw the benefits, the congestion went down  
7 and pollution went down, they bought in. So,  
8 when you're transparent and you show them the  
9 result, they buy in and they support it.

10 So, despite the litany of  
11 challenges we face, I'm confident that the  
12 states across America will do what leaders  
13 do, and that is lead. We're going to go build  
14 a bunch of smarter states and cities. We're  
15 going to make societal progress, and this is  
16 going to be a great place to continue to have  
17 a wonderful future. Thank you for your time.

18 CHAIRMAN DOUGLAS: Well, thanks  
19 so much, Mr. Palmisano. We really appreciate  
20 your perspective, your time today. We have a  
21 lot to learn from the experience of IBM and  
22 other major employers that are working to

1 hold down healthcare costs. And we're grateful  
2 to have your thoughts at this NGA meeting.

3 Our next speaker is a health  
4 economist with a great deal of experience in the  
5 delivery of healthcare cross the country. Dr.  
6 David Cutler is the Otto Eckstein Professor of  
7 Applied Economics in the Department of Economics  
8 and Kennedy School of Government at Harvard  
9 University. Professor Cutler was the senior  
10 healthcare advisor to Senator Obama's  
11 Presidential campaign; served on the Council of  
12 Economic Advisors, and the National Economic  
13 Council during the Clinton Administration.

14 Professor Cutler has held positions  
15 with the National Institutes for Health and the  
16 National Academy of Sciences. He's now a  
17 research associate at the National Bureau of  
18 Economic Research, and a member of the Institute  
19 of Medicine. Professor Cutler is the author of  
20 *Your Money or Your Life, Strong Medicine for*  
21 *America's Healthcare System.*

22 Let's have a great NGA welcome for

1 Dr. David Cutler.

2 DR. CUTLER: Thank you so much for  
3 the introduction. Thank you to my own wonderful  
4 governor and to everyone for having me here.  
5 It's a great privilege and an honor to be here.

6 I suspect given the health reform  
7 debate over the past year or 18 months,  
8 you feel a bit like a friend once told me he  
9 felt. Where he said if you took all the  
10 healthcare economists in the world and you lined  
11 them up end to end, that would be a good thing.

12 So, I will try not to play the  
13 usual healthcare economist and tell you what  
14 must be done. But rather to give you a sense  
15 about what might be done, and a few thoughts  
16 about how to make it happen in a productive  
17 way. And I will follow along some of what  
18 Sam Palmisano was telling you in terms of how to  
19 make a system work and how to get it to drive  
20 towards better results.

21 So, let me say there are several  
22 challenges that are going to come out of

1 healthcare reform. And one of the things about  
2 them is, of course, they all happen at the state  
3 level. And I don't know very many things  
4 for sure, but one thing I know for sure is that  
5 if we are going to make the healthcare system  
6 work; that is, work for people as individuals;  
7 work for state governments; work for the federal  
8 government; work for us as a country; it's  
9 going to be because the nation's governors  
10 make it work. And there's no group that is more  
11 important in making reform work than that.  
12 There's . . . there'll be huge issues of regulating  
13 insurance. Most of the states here have some  
14 . . . have some familiarity with that. Covering  
15 people under Medicaid and under exchanges, a  
16 number of states here have begun that process.

17 Perhaps most important in  
18 healthcare reform is what I think of as  
19 improving the value of care, which is making  
20 care be both higher quality and less expensive  
21 at the same time. And that, I think is going to  
22 be the goal, because without that, nothing else

1 will work.

2 If we can't figure out how to  
3 deliver better care cheaper than all of the  
4 commitments that we have made, we'll turn out  
5 not to be able to keep. And those commitments  
6 that we made long ago to Medicare and Medicaid  
7 we won't be able to keep either. So, that's the  
8 bad news, or the good news.

9 The better news is that what we  
10 know is there's an enormous amount of wasted  
11 resources. That is, we're starting from  
12 a place where we really can make enormous  
13 progress. Our best guess is that state  
14 government spending on healthcare is probably  
15 about \$70 billion a year above where it  
16 needs to be. That is, from a situation where  
17 healthcare is roughly one-third of the budget,  
18 we're probably wasting about a-third of that, or  
19 maybe about 10 percent of state government  
20 spending.

21 And I don't mean waste in the fraud  
22 and abuse sense, I mean waste in the sense that

1 the system is not working, and it's generating  
2 outcomes that are inferior, that are higher  
3 cost and lower quality. And that therefore,  
4 the savings from doing things right would be  
5 on the order of within a couple of decades,  
6 say \$200 to \$250 billion a year. That's  
7 the potential for what we should be able to  
8 realize.

9 Now, in other industries, of  
10 course, the solution is move things overseas.  
11 So, maybe the clinic has moved to China and  
12 people can just go there. We need some kind of  
13 better solution here. I don't know if China  
14 will be the answer. Maybe China wouldn't be  
15 the right place for two decades from now. But  
16 we clearly need some better answer.

17 And what I want to suggest to you  
18 are a few of those answers. And in particular,  
19 tell you that I believe that you have the tools  
20 at hand to really push the system in the right  
21 way.

22 Those tools are one, the

1 collaboration that you can foster, as in the  
2 Commonwealth of Massachusetts as we've done over  
3 the past few years in healthcare, using the  
4 tools to collaborate between the public and the  
5 private sectors.

6 Second is changing the way the  
7 system operates by changing the information and  
8 the rules under which the money flows, and  
9 therefore in which the system operates. I'll  
10 expand on each of these.

11 And then third is encouraging  
12 innovation, the right kind of innovation that  
13 says we're going to figure out how to do better,  
14 cheaper. Not how to do more in a disorganized  
15 way. So, those are the points that I want to  
16 leave you with.

17 Let me start off by talking a  
18 little bit about where is that  
19 \$70 billion , that is what is happening  
20 that we're wasting so much money. Part of it is  
21 administrative expense.

22 It turns out the most common



1           occupation in healthcare, the most common  
2           thing that people do, not being doctors, not  
3           being nurses, but doing clerical work. Actually  
4           I know at Duke University Hospital in North  
5           Carolina, Duke University is 900 hospital beds,  
6           and 1,300 billing clerks. I feel if I'm  
7           admitted there, I should get one and-a-half  
8           billing clerks in bed with me.

9                                What are they doing? They're both  
10           in insurance and provider groups. They're  
11           figuring out how to bill; they're figuring out  
12           how to deny bills; they're figuring out how to  
13           get them resubmitted; they're figuring out how  
14           to get approval for what one needs to get  
15           approval. All sorts of things like that. Huge  
16           amounts of administrative waste that go on.

17                            I'll tell you how I think we can  
18           drive it out, how you can lead the effort to  
19           drive it out. Inadequate prevention, people  
20           show up in hospitals when they don't need to;  
21           when we could care for them better on an  
22           outpatient basis. It's not that people like

1           going into hospitals, it's just that that's  
2           the default activity. People going into  
3           nursing homes when they ought to be able to  
4           stay out. People not getting the care they  
5           need. When they do get care, it's often too  
6           costly. Things happen, repeat episodes.  
7           Anyone who's managed anyone with a chronic  
8           illness will know about the tests that are  
9           repeated or the services that are redone,  
10          because they're not available the first time.

11                         Medical errors, just to give you  
12          one example of this. As a country, we spend  
13          about \$30 billion dollars fixing  
14          medical errors every year. And all of that  
15          money, if you think about it, we could use for  
16          much better things.

17                         So, what is the common denominator,  
18          and I think this really goes at what Sam was  
19          saying as well. The common denominator is lack  
20          of any organization, or lack of any way of  
21          making the system work. You have people who are  
22          healthy, who sometimes get sick. And then often

1           time need various medical services. The  
2           services that they need are all completely  
3           disorganized. They go to a primary care  
4           physician, who sometimes, but not regularly  
5           talks to a specialist physician. They'll go  
6           into a hospital, they'll leave the hospital.

7                           One in five Medicare beneficiaries  
8           who go into a hospital come back in the hospital  
9           within 30 days. And a very large share of  
10          those people never saw a doctor or a nurse  
11          between hospitalizations. Huge failures to keep  
12          track of people. The cost of that is probably  
13          about \$10 to \$15 billion that we don't  
14          need to have. All because people aren't  
15          thinking the way that a system does. There's no  
16          organization to the healthcare system.

17                           And if there's one theme to both  
18          what Sam was saying and what I believe about  
19          the future of healthcare is, we won't get it  
20          better until it's better organized; until  
21          there's some central organization. And I don't  
22          mean government controlled organization, I mean

1 something that says our job is to take care of  
2 patients, do it in the right way, and do it  
3 in a way that works for them.

4 And if you actually look, not at  
5 healthcare, think not about healthcare, but  
6 think about every other industry in the economy.  
7 Every firm that you admire, from Walmart or  
8 Amazon to IBM, whatever it is, and you say, what  
9 is it that they do that makes them successful?  
10 It's kind of like every happy family is happy  
11 in the same way. What is it that leads to  
12 success? There are really three things.

13 Number one is getting the  
14 information right. Name an industry that ever  
15 got better without knowing what it was doing.  
16 In healthcare, we don't know what we're doing.  
17 If you want to find out which doctor is better  
18 than which other doctor at doing surgery--almost  
19 no way to find out. With the exception of a  
20 couple of states, Governor Paterson's New York,  
21 Governor Rendell's Pennsylvania, Governor  
22 Patrick's Massachusetts, you can do it for

1           very scattered situations. But--but not as  
2           a whole.

3                           Get the information right. That's  
4           what every big firm does. They know who is  
5           doing things; why they're doing it; how much  
6           it's costing; what the best way to do it is.  
7           How do we do it better? How do we make it work?

8                           Number two, make the compensation  
9           work out. Make doing the right thing be the  
10          profitable thing. If you ask any doctor now,  
11          what is it that . . . what incentives do they  
12          operate under? It's do more, get paid more.  
13          Do it fancy, get paid even more. So, of course  
14          that's what we get. We get more and more  
15          things often times without any documentation  
16          that it's medically appropriate to get. And  
17          what we then do is we get in these fights,  
18          where someone tries to say no, and the doctor  
19          says, but this is what I need to do. And it's  
20          all because we don't give them the right  
21          information; we don't give them the right  
22          incentives.

1                   When you tell doctors, look, we  
2                   want to help you do the right thing, help to  
3                   take care of people before they get sick so  
4                   that they don't need very expensive care, what  
5                   they say is alleluia, thank you so much, I would  
6                   love to do that. And they wind up doing that.

7                   The best healthcare systems--not  
8                   around the world--the best healthcare systems  
9                   in the U.S., the Kaisers in California; the  
10                  Health Partners in Minneapolis; the Geisingers  
11                  in Pennsylvania; the Group Health Cooperatives  
12                  in Washington state; the best healthcare systems  
13                  integrate, coordinate, pay their doctors a  
14                  better way, and they get savings that are in  
15                  the millions of dollars a year from doing do.  
16                  Why? Because they figured out how to make the  
17                  money and the information flow.

18                  And the third thing they do is they  
19                  empower workers and often consumers to figure  
20                  out how to do things better. These are not  
21                  top down management; this is liberating  
22                  innovation. If you wander around any

1 hospital--all of you wander around hospitals  
2 all the time; I like to do it as well--if you  
3 wander around hospitals and you say to the  
4 nurses, are there ways you can make the system  
5 be better? They'll tell you of course, they'll  
6 give you 25 answers for how to do it.  
7 If you say why don't you do it, they'll say  
8 because no one's ever asked me.

9                   So, you take the most dedicated  
10 workforce in any industry anywhere, and you  
11 stick them in a little box, and you say do a  
12 job. By the way, a third of what a nurse does  
13 in a typical day, a third of what she does is  
14 documentation. Very frequently taking things  
15 from a computer and writing them on paper.  
16 Usually we think about going the other way.  
17 Often times it's converting things back.

18                   So, we take the most productive  
19 workforce, the most dedicated workforce, and we  
20 stick them in halls, and we say don't think  
21 innovatively; don't make system changes, but  
22 just do stuff. And the result turns out to be

1 a huge waste.

2 So, how do you solve this. Let  
3 me tell you what steps I would encourage.  
4 Number one, push on the administrative costs.  
5 I believe that in U.S. healthcare system as a  
6 whole, the administrative waste is probably  
7 about \$250 to \$300 billion a year. And  
8 that we should be able to cut that in half  
9 within the next five years. We should be able  
10 to save the country \$100 to \$150 billion a  
11 year just by streamlining the administrative  
12 system.

13 How are we going to do that? A lot  
14 of that is going to come from getting people  
15 together and making it work. You talk to any  
16 provider group, they'll say it's so complicated,  
17 they need hundreds of people in their billing  
18 systems just to submit bills. Insurers will  
19 tell you the same thing.

20 When we had the debate over the  
21 past year, we didn't agree on very much. One  
22 thing that everybody agreed upon, left and



1 right, Democrat and Republican, provider groups,  
2 doctor groups, insurers groups, what everyone  
3 agreed on is that now is the time to tackle  
4 this issue. That if we get together, and it's  
5 going to happen at a state and local level,  
6 if you get together and say look, we're going  
7 to cut this out, I'm committed, we're going to  
8 cut this out, now, we're going to figure out  
9 how to make it work. OK, let's figure out  
10 where the doctors are putting resources in;  
11 where the hospitals are putting resources in.

12 One of the hospitals here in  
13 Massachusetts is spending \$200 million to put  
14 in a new billing system that they think will  
15 get their bills submitted and paid quicker.

16 Figure out how do we avoid those  
17 kinds of expenses. That's something very  
18 concrete that can happen at the public sector  
19 level. It will be an enormously valuable thing  
20 for everyone in the system to get rid of that.  
21 So, that's the first thing I would do, is I  
22 would push on that quite strongly.

1                   Second thing, you can't do better  
2                   unless you have the right information. And the  
3                   information is going to be key here. You have  
4                   the capacity to do this. You have the capacity  
5                   to assemble all the data. Remember, in most of  
6                   your big cities, you've probably only got five  
7                   insurers. And across your state, maybe you've  
8                   got really 10. You've got Medicare, which you  
9                   can now get the data for, or soon will;  
10                  Medicaid; maybe three or four private insurers  
11                  in any big city. So, you've got a fairly  
12                  small group of folks now. You can get that  
13                  and you can learn what's working. Who's doing  
14                  more and who is doing less. We know how to  
15                  do . . . we know how to analyze things like that.

16                  What's the best way how to care for  
17                  people. The way that I like to think about this  
18                  question is we have about a million people in  
19                  the United States who analyze which stock prices  
20                  go up, which go down. On Tuesday, do they go  
21                  up if they've fallen on Monday and so on. And  
22                  we have next to nobody who analyzes medical

1 data and says how do we determine what's the  
2 best thing for that particular patient, and  
3 which way of treating them is better.

4 The federal government has done  
5 some of that with its comparative effectiveness  
6 money. We're going to need a whole lot more.  
7 Some of that can happen at the state level, by  
8 getting together and saying we're going to  
9 learn about this. Those folks who are doing  
10 a substandard job we'll help them get better,  
11 but they've got to come along the way, too.  
12 They've got to tell us how we can help them  
13 get better.

14 There's the money from the federal  
15 stimulus funds for health IT, the \$30 to  
16 \$35 billion that's out there, that'll be  
17 available this fall. I would encourage--if I  
18 were in your position--I would encourage all  
19 the providers to be applying for that; get that  
20 money; make sure, as Sam was saying, that you  
21 can move the information around, because you're  
22 never going to get better if you don't know what

1           you're doing. So, that's the second thing I  
2           would do.

3                           The third thing I would do is make  
4           the money follow the value. We have things that  
5           are very uncoordinated because that's the way  
6           we pay for it. We tell doctors, see a patient  
7           in your office and treat them, and you get paid  
8           for that. And that's what works out well. In  
9           reality, what people care about is not who sees  
10          them where, but is the patient as a whole doing  
11          well. And what has come out in the past year  
12          and-a-half, and again, I want to avoid the  
13          contentious fights over healthcare reform which  
14          we just had, and nobody wants to rehash. But  
15          the areas where there were agreement was that  
16          we ought to think about ways where we can fix  
17          the payment system, so that doctors say treating  
18          people well is the right thing to do.

19                           How do you do that? You move away  
20          from paying for each service. You say find a  
21          way to take care of this person who needs it.  
22          Find a way to do that, and we'll make it worth



1           to pay you for individual things, but care for  
2           this patient as a whole. You can do measures of  
3           performance-based payment that--different  
4           things will be appropriate in different regions  
5           of the country, and different parts of the  
6           state.

7                           The key is going to be to start the  
8           process of payment reform. Who can start it  
9           best? I think the best answer is the people  
10          in this room can start it the most. Why? You  
11          have a lot of folks who are already integrally  
12          involved with what's going on at the state  
13          level. You have the Medicaid beneficiaries;  
14          you have state employees, who are an enormous  
15          purchasing group in a lot of states. They are  
16          the single biggest group of people buying  
17          insurance as state employees. You have the chip  
18          population. Pretty soon, you're going to have  
19          the exchange populations as well in many  
20          states. So, you've got an enormous share.

21                          The private insurers are actually  
22          quite willing and eager to work with the public

1 sector to make this happen. If you ask the  
2 private insurers why they haven't innovated in  
3 payments or in information, they'll say because  
4 there was no government there to work with.  
5 Partly they were complaining correctly about the  
6 federal government; partly they were hoping that  
7 there would come a time that there would be  
8 reform and they could also work with state  
9 governments as well.

10 So, the private insurers, most  
11 of the ones that I know of are quite eager to  
12 start to work with state governments. And  
13 Medicare, by virtue of the new legislation is  
14 now able to do this. And I would push on them,  
15 on the federal agencies to make this happen,  
16 where Medicare can work with the private sector,  
17 with what's going on in state government to  
18 make these sort of systematic changes in payment  
19 that are then, with the information, going  
20 to filter through. Remember, go back to what  
21 Amazon, go back to what Southwest Airlines,  
22 go back to what IBM, what all those folks do

1 is they get the right information and they get  
2 the right incentives. And that's what this  
3 is about, getting the right information, getting  
4 the right incentives, and then telling people  
5 go ahead, and go to it.

6 Fourth thing I would do is I would  
7 be quite open to new organizations helping out.  
8 This fall, the federal government will release  
9 standards for what are called accountable care  
10 organizations. Organizations that are able to  
11 bundle large numbers of Medicare beneficiaries,  
12 care for them, take care for them better,  
13 take part of the savings as profits and leave  
14 some for the federal government.

15 Physicians will be able to set up  
16 medical homes, something that Sam was talking  
17 about in Vermont and other areas. Then maybe  
18 even private ownership here in Boston.  
19 Cerberus, which is a private firm, is partnering  
20 with Caritas Christi, which is the largest  
21 hospital system in Michigan. Blackstone, which  
22 is the largest private equity firm in the



1 country is buying Detroit Medical Center. A lot  
2 of this innovation can be about how do you bring  
3 principles to healthcare that we've thought  
4 about outside, how do you actually run something  
5 well? How do you take care of a very  
6 complicated relationship?

7 And I want to give you one other  
8 way, one other example of how to think about  
9 this. I've shown you, and I can give you list  
10 of all the people who are billionaires out of  
11 healthcare, everyone who is a billionaire in  
12 healthcare. In the Forbes 400 list of richest  
13 Americans, everyone who is a billionaire in  
14 healthcare, with only one or two exceptions,  
15 everyone on this list made their money by  
16 inventing something you do to people. You stick  
17 something in them. They make devices; they make  
18 drugs. You stick it to them.

19 Let me show you a different list,  
20 the list of people who made money off retailing.  
21 There are six Walmarts; two Home Depots; a few  
22 other home improvements; a few Gaps; a Best Buy.



1 is because we've stifled it, because we haven't  
2 invested in the information. And we haven't  
3 got the payment or another system set up right.

4 I think if we do this right, if  
5 you can find a way to do this right, what we  
6 will do is we will unlock a healthcare  
7 revolution over the next decade that will  
8 completely transform the way that we see  
9 healthcare. Just as illuminating uninsured  
10 people will completely transform the way that  
11 people think about the relationship with  
12 healthcare and about society as a whole.

13 I want to quickly note one other  
14 thing, which is tackling the obesity issue.  
15 Sam mentioned what IBM was doing. What we do  
16 know is that if you make fattening food be  
17 more expensive, people use less of it. And  
18 there are a variety of ways. I don't want to  
19 spend too much time on them here, because I  
20 wanted to deal more with the things that were  
21 probably most immediately affecting you.

22 But the ways that think of dealing

1 with that, either at the level of taxes or at  
2 the level of workplace kind of wellness  
3 programs, that I think belong on people's  
4 agenda.

5 I keep in mind the words of the  
6 famous philosopher Jerry Garcia: "Somebody has  
7 to do something, and it's just incredibly  
8 pathetic that it has to be us."

9 So, what is it that we have to do.  
10 I think what we have to do is we have to unlock  
11 savings. We have to start with the easy money,  
12 which is the administrative expenses. And then,  
13 we have to set up a learning, innovative dynamic  
14 system. And the way that I think about it is,  
15 I'll just give you the bottom line. The way  
16 that I think about it is that our job over the  
17 next five, to 10, to 15 years is to set up  
18 a process where the healthcare system is  
19 completely reborn. And if the healthcare  
20 system looks the same in 10 years as it does  
21 now, then we will have failed at our efforts.  
22 And if it looks different in the way that

1 everything that is responsive to what people  
2 want is happening, then we have a chance of  
3 making this be the most productive thing we  
4 have done in the economy in the past 30  
5 years.

6 And I will stop there. Thank  
7 you so much for having me.

8 CHAIRMAN DOUGLAS: Well, thank  
9 you, Dr. Cutler very much. We appreciate the  
10 information and guidance you've presented to  
11 us. As many of my colleagues know, this  
12 afternoon, the Health and Human Services  
13 Committee will focus on childhood nutrition and  
14 obesity. That is an important objective in any  
15 reform effort.

16 We got a lot of thoughts from  
17 Mr. Palmisano and Dr. Cutler. We've got the  
18 new report that NGA has presented. And  
19 obviously healthcare reform implementation  
20 is going to consume a lot of our time and  
21 attention for a number of years to come.

22 So, let's again thank Mr. Palmisano

1 and Dr. Cutler for joining us this morning.

2 My next order of business is one  
3 we always look forward to at NGA's Annual  
4 Meeting, and that's the presentation of awards  
5 for distinguished service to state government  
6 and the arts. This awards program is now in its  
7 34th year, and offers governors the  
8 unique opportunity to recognize the most  
9 valuable civil servants and private citizens in  
10 their states.

11 Each of these distinguished  
12 honorees has made noble and important  
13 contributions to state government and public  
14 service. On behalf of all of the governors,  
15 I'm honored to congratulate these extraordinary  
16 individuals for their commitment to improving  
17 their communities, their states, and indeed our  
18 country.

19 I want to thank the governors who  
20 submitted nominations for the program. I want  
21 to thank the selection committee that was  
22 chaired by Betsy Bishop, the president of the

1 Vermont Chamber of Commerce, who's with us  
2 today. Thank you, Betsy, for your leadership.

3 These awards will be presented in  
4 the state official, private citizen and arts  
5 categories. And as I announce each winner, I  
6 would invite you to come forward, along with  
7 your governor, if he or she is here. And I'd  
8 then ask the appropriate governor to make  
9 a few appropriate remarks honoring the award  
10 winner from that state.

11 We'll begin with the state official  
12 category. Our first honoree is Katherine  
13 Miller, the Secretary of the New Mexico  
14 Department of Finance and Administration.  
15 Unfortunately, Governor Richardson is not with  
16 us today, but he has talked in his nomination  
17 about the exceptional ability of Secretary  
18 Miller to find effective solutions to problems  
19 in state government. She was instrumental in  
20 the implementation of New Mexico's Colonias  
21 Initiative, which brought together millions of  
22 dollars for critical infrastructure needs along

1 the border region.

2 The secretary has also streamlined  
3 countless state systems, including the  
4 reorganization and consolidation of the troubled  
5 Legacy Accounting system in New Mexico state  
6 government. Her efforts have improved the  
7 state's ability to comply with laws, both at the  
8 state and federal level, and resulted in the  
9 largest reserve balances in the state's history.

10 In the governor's words, Katherine  
11 Miller has been creative and diplomatic in  
12 crafting solutions that address competing  
13 objectives and has always kept the interests of  
14 the people of New Mexico paramount.

15 Congratulations, Secretary  
16 Katherine Miller.

17 Our next winner is Dr. David  
18 Gifford, the Director of the Department of  
19 Health for the state of Rhode Island. I'd like  
20 to call upon Governor Carcieri to come forward  
21 and make some comments.

22 GOVERNOR [Don] CARCIERI: Thank you

very



1           much, Jim. And it is my great pleasure this  
2           afternoon, because I think Dr. Gifford  
3           epitomizes a lot of the discussion we've already  
4           had and we're going to have later this  
5           afternoon.

6                           I appointed David as the director  
7           of the Department of Health. And in his time he  
8           has demonstrated extraordinary leadership in my  
9           judgment, and commitment in using very  
10          innovative thinking to achieve good public  
11          health outcomes.

12                           He is equally committed, his  
13          mantra, we call it, is continuous quality  
14          improvement and something he constantly  
15          preaches. He was almost single-handedly  
16          steering the development of our state wellness,  
17          program. We call it Get Fit Rhode Island, which  
18          was a catalyst for our state. I think some of  
19          you heard me say this in the past, was the first  
20          well state in the nation, awarded by WELCOA.

21                           A consistent and strong advocate  
22          for immunizations, David has led the Department

1 of Health in achieving some of the highest  
2 childhood immunization rates in the nation for  
3 over a decade. And we all dealt with, many of  
4 us in the Northeast in particular, the H1N1 flu  
5 pandemic last year. And through David's  
6 leadership, we resulted in having the highest  
7 H1N1 flu vaccination rates in the nation;  
8 highest for the overall population; for  
9 children; and for high risk groups. He had  
10 organized 693 school-based vaccination clinics,  
11 which we think were a key to achieving this.  
12 Which alleviated the burden, therefore, on local  
13 pediatricians. And resulted in almost 85 percent of  
Rhode Island children being  
15 vaccinated during that time.

16 A champion of electronic medical  
17 records and e-prescribing, what we've been  
18 talking about this morning, and he serves as the  
19 state's chief health information technology  
20 coordinator.

21 So, David it gives me great  
22 pleasure to present you with the NGA

1 Distinguished Service Award in recognition of  
2 your extraordinary leadership, commitment to  
3 public health, innovative thinking and  
4 dedication to the well-being of our citizens.  
5 Thank you.

6 CHAIRMAN DOUGLAS: Well, Don, don't  
7 go far, because now we're going to shift to  
8 the private citizen category. And our first  
9 award winner is from Rhode Island. Dr.  
10 Warren Simmons. So, Governor Carcieri, come on  
11 back.

12 GOVERNOR CARCIERI: You're going to  
13 think this is Groundhog Day before the afternoon  
14 is over. But we are very, very pleased because  
15 Rhode Island is fortunate to be home to one of  
16 the nation's most respected experts in education  
17 reform. Dr. Warren Simmons was the Director of  
18 the Annenberg Institute of School Reform at  
19 Brown University, has had an impact, a huge  
20 impact on untold thousands of children, both in our  
21 own state, as well as many of your states,  
22 because Annenberg works across the nation.

1                   Committed to improving conditions  
2                   and outcomes for schooling in America,  
3                   especially in urban communities, to address the  
4                   declining performance of many of Rhode Island's  
5                   urban schools, two years ago I appointed him to  
6                   lead an urban education task force. And his  
7                   leadership and experience were instrumental in  
8                   gathering and developing best practices, and  
9                   beginning immediate implementation of the  
10                  task force recommendations, many of which are  
11                  incorporated in our Race to the Top application.

12                  Thanks to his leadership, Rhode  
13                  Island is moving ahead more aggressively, to  
14                  improve early literacy, support expanded  
15                  learning time, create level pathways for  
16                  learning for at-risk students, work on the  
17                  development of a statewide educator evaluation  
18                  system, and collaborate across districts and  
19                  schools.

20                  Warren, I'm honored to present you  
21                  with an NGA Distinguished Service award in  
22                  recognition of your dedication to the

1 improvement of education, your commitment to  
2 reforming urban education for the children of  
3 Rhode Island, and the impact your work has had  
4 on school districts throughout our nation.

5 Thank you, Warren.

6 CHAIRMAN DOUGLAS: Our next award  
7 winners in the private citizen category are Joe  
8 Rogers and Bob Hatcher, the co-chairs of the  
9 Commission for a New Georgia. Neither Governor  
10 Perdue nor Mr. Rogers could be with us, but  
11 Mr. Hatcher is here and he will accept the  
12 award.

13 Joe Rogers and Bob Hatcher have led  
14 the Governor's Commission for a New Georgia  
15 since 2003, through which they've convened top  
16 business executives to identify focus areas and  
17 form task forces to address pressing issues in  
18 state government. The Commission has addressed  
19 a wide range of issues, including procurement,  
20 leadership development, customer service,  
21 tourism, and state health benefits.

22 Eighty-five percent of the

1 Commission's 130 policy recommendations have  
2 been implemented. And their streamlining  
3 effects have saved hundreds of millions of  
4 dollars in contracts; and led to faster,  
5 friendlier, and easier service from state  
6 government.

7 In Governor Perdue's words, Joe  
8 Rogers and Bob Hatcher are a tandem team of  
9 leadership that has and will continue to pay  
10 huge dividends to the state of Georgia.

11 Congratulations to Mr. Rogers and  
12 Mr. Hatcher.

13 Next, we'll recognize the winners  
14 in the arts category. From Wisconsin is Willie  
15 Ney. Governor Doyle could not be with us today,  
16 so I'll present this award on his behalf.

17 Willie Ney is the founder and executive director  
18 of the Office of Multi-Cultural Arts Initiatives  
19 at the University of Wisconsin in Madison, and  
20 the first wave spoken word and urban arts  
21 community.

22 His one-of-a-kind program gives

1 students the opportunity to pursue their  
2 creative endeavors with faculty, staff, and  
3 nationally known spoken word and hip-hop  
4 artists, while earning their degrees.

5 Mr. Ney's students have performed  
6 around the world and promoted a message of  
7 social activism and personal growth through  
8 uncensored spoken word. He has used his  
9 influence to make education more accessible for  
10 countless students. And has been nationally  
11 recognized for his work.

12 Governor Doyle said Willie is truly  
13 an advocate for education and the arts. He  
14 works tirelessly to share the value of his  
15 program and its importance. Congratulations,  
16 Mr. Ney.

17 A final award winner in the arts  
18 category is Barnaby Evans from Rhode Island.  
19 Remember the Chairman of the Committee is from  
20 Vermont, so I'm . . . Governor Carcieri.

21 GOVERNOR CARCIERI: Listen,  
22 nothing's rigged. All right. I'm proud, we're

1 a small state with a lot of big contributors.

2 Let me just say if any of you . . .

3 I'd invite you to come to Providence in the  
4 spring, summer, and fall, because you're in for  
5 a treat when you do.

6 On designated nights throughout the  
7 year, the three rivers that come together  
8 through downtown Providence are lit with  
9 flickering reflections of small bonfires that  
10 blaze just above the water's surface as music  
11 from around the world plays.

12 Tens of thousands of attendees  
13 watch and meander along the river banks, dance  
14 in local outdoor venues, watch local artists  
15 entertain and enjoy a spirit of community.  
16 This is a feast of the senses called WaterFire,  
17 the art installation project created by  
18 Barnaby Evans.

19 The impact of WaterFire on our  
20 state and capital city has been enormous. Since  
21 its inception, the WaterFire has attracted  
22 I estimate at over 10 million visitors to



1 Providence and to the state. The average  
2 attendance on a night is 40,000 people that just  
3 come, walk, listen, as these fires blaze away.

4 And WaterFire has generated over  
5 \$45 million in new local spending each year,  
6 and inspired the work of numerous artists. And  
7 each event showcases the arts on a wide scale,  
8 exposing the public to numerous performance  
9 artists, visual arts, musical entertainment as I  
10 said, from around the globe, and it's all  
11 free of charge. So, I am very proud and  
12 thrilled, because WaterFire has become known  
13 around the nation and actually around the world.  
14 And it's the effort of Barnaby Evans, who was  
15 the creator of this.

16 So, I'm proud and privileged to  
17 present you, Barnaby, with the NGA's  
18 Distinguished Service award to celebrate the  
19 breathtaking installation you've created with  
20 WaterFire, and recognizing you for your shining  
21 bright light in the beautiful city of  
22 Providence. Congratulations.

1                   CHAIRMAN DOUGLAS: Well,  
2                   congratulations to all of our award winners.  
3                   And thanks again to the governors for submitting  
4                   nominations. We hope you'll continue to do so,  
5                   to recognize outstanding public servants and  
6                   private individuals in our states who've made  
7                   real contributions.

8                   At each annual meeting, we take a  
9                   moment to not only thank all of our corporate  
10                  fellows for their collective support, but to  
11                  also recognize those companies that have  
12                  maintained a sustained commitment to governors  
13                  and the work of our Center for Best Practices.

14                 Founded in 1988, the NGA Corporate  
15                 Fellows Program promotes the exchange of  
16                 information between the private sector and  
17                 Governors on emerging trends and factors  
18                 affecting both business and state government.

19                 Corporate fellow share their unique  
20                 experiences, perspectives, and expertise with  
21                 Governors through the NGA Center for Best  
22                 Practices, the nation's only research and

1 development firm that directly serves the  
2 governors of America.

3 Through their support, corporate  
4 fellow companies demonstrate a commitment to  
5 improving cooperation and understanding between  
6 state government and industry, and to developing  
7 bipartisan collaborative responses and  
8 solutions to issues affecting our country.

9 The Corporate Fellows program is  
10 comprised of over 100 of America's top  
11 companies. Firms that through their  
12 involvement with NGA are demonstrating their  
13 commitment to bipartisanship and good public  
14 policy.

15 Today we honor and recognize the  
16 following companies: When I call your name,  
17 please come up to the podium to receive your  
18 award and have a photograph as well.

19 For 20 years of membership in  
20 the Corporate Fellows program the General  
21 Electric Company, T.J. Bolger.

22 Prudential Financial, Lee Wood.

1                           The Dow Chemical Company, Steve  
2                           Hazelwood. Steve, how are you? Good to see  
3                           you.

4                           For 15 years of membership in  
5                           the Corporate Fellows program, AstraZeneca  
6                           Pharmaceuticals, Paul Pereira. Paul.

7                           Another 15 year corporate  
8                           fellow, ACS Xerox Company is unable to be with  
9                           us, but we appreciate their support as well.

10                           Well, on behalf of all of these  
11                           governors, let's once again thank these  
12                           companies, all of our corporate fellows for  
13                           their commitment to good public policy and  
14                           involvement in this unique public/private  
15                           partnership. Thank you all.

16                           And with that, our opening plenary  
17                           session stands adjourned. Thank you all.

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19                           *(Proceedings concluded at 1:06 p.m.)*

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COMMONWEALTH OF MASSACHUSETTS

I, PAULINE L. BAILEY, PROFESSIONAL  
COURT REPORTER, do hereby certify that the  
foregoing is a true and accurate transcription  
of my stenographic notes, to the best of my  
knowledge and ability.

WITNESS MY HAND, this 14th day of  
July, 2010.

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Pauline L. Bailey



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NATIONAL GOVERNORS ASSOCIATION

2010 ANNUAL MEETING

Saturday, July 10, 2010

REDESIGNING STATE GOVERNMENT

Sheraton Boston

Grand Ballroom

39 Dalton Street

Boston, Massachusetts 02199

1 PARTICIPANTS:

2

3 GOVERNOR JAMES H. DOUGLAS  
of VERMONT, CHAIR

4

5

6

7 GUEST:

8

ALAN MURRAY, DEPUTY MANAGING EDITOR

9

and EXECUTIVE EDITOR, ONLINE, *THE WALL*

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*STREET JOURNAL*

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P R O C E E D I N G S

(1:14 p.m.)

CHAIRMAN DOUGLAS: This is a very important topic for NGA and for our fates this afternoon as we have a facilitated discussion on the future of our state's fiscal situation, the economic challenges we are facing, and the creative, innovative ideas that governors are putting in place to move our states forward.

Could everyone please find a seat so we can get underway. I want to welcome everyone and thank my colleagues for their participation this afternoon. The goal of this discussion is to talk about how governors across America are redesigning state government in their respective states. How we are coordinating agencies. How we are making purchasing more efficient. How we are redesigning prisons. How we are finding better outputs while saving money at the same time.

We may get into how states are redesigning the higher education system for example, elementary and secondary education. We have a lot

1 to learn from each other in these challenging times,  
2 and I look forward to hearing what is happening in  
3 the various states.

4 We also need to think not only about  
5 what we are doing immediately to address the fiscal  
6 challenges, but how we are positioning our states for  
7 success in the future. It is going to be important,  
8 I think, that we think about the long-term and  
9 restructure, redesign state government so that our  
10 successors and our future generations can have more  
11 sustainable state government in their states.

12 We are honored to have Alan Murray  
13 with us who is the deputy managing editor and online  
14 executive editor of *The Wall Street Journal*. He has  
15 become a trusted source of economic policy  
16 information throughout a long and distinguished  
17 career.

18 He has been with the *Journal* since  
19 1983. His longevity is a testament to the tremendous  
20 contributions he has made to his readers. He was  
21 bureau chief in Washington for a while and won an  
22 impressive total of three Pulitzer prizes during that

1 time in addition to a number of other accolades.

2 He is a frequent contributor to CNBC  
3 where he has co-hosted the "Capital Report." He is the  
4 author of three bestselling books. His career has  
5 taken him all over the world, literally. We are  
6 delighted that he can be with us in Boston today.  
7 Let's all welcome Alan Murray.

8 MR. MURRAY: Thank you for having me  
9 here in Boston. Thank you Governor [Deval] Patrick.

Thank

10 you Governor [Jan] Brewer for inviting me to your party  
11 in  
12 Boston. It's been an interesting arrival.

13 I want to start by offering my  
14 condolences to all of you because all of you have  
15 picked a very unfortunate time to be governors. It  
16 is the worst fiscal crisis that we have seen since  
17 the Great Depression, as all of you know better than  
18 I do.

19 It looks like it is going to be very  
20 prolonged. You may be seeing some pickup in  
21 revenues, but whatever you are seeing coming in in  
22 revenues is going to be taken out probably by the  
federal government at the same time. Job growth,

1       judging from the latest numbers at least nationwide,  
2       is very, very slow. It doesn't look like it's going  
3       to pick up for a long time. Of course, on top of that  
4       you have a health-care funding crisis layered on top  
5       of it.

6                        So, I'm sorry that Governor [Joe] Manchin  
7       isn't here, but it is easy to see why a governor might  
8       want to become a senator. I mean it's a pretty good  
9       deal, right? There is no real responsibility. You  
10      do get to talk a lot, a lot of really nice perks. You  
11      certainly don't have a budget constraint that you  
12      have to worry about. So, I am surprised there aren't  
13      more of you thinking about it.

14                      I appreciate the fact that you all  
15      have a very, very tough job. I feel like Governor  
16      Douglas has given me a very easy job here today  
17      because my job is essentially to get this shy,  
18      introverted group of people to talk.

19                      So, we are going to talk a little bit  
20      about the decisions you've already made in dealing  
21      with the crisis. Then we want to look forward and  
22      think about how the decisions you have made, the

1 decisions you should've made or the decisions that  
2 you may make in the future or your successors may make  
3 in the future that set the states up for the kinds  
4 of conditions that they are going to be facing five  
5 years and 10 years down the road.

6 I think we are getting a pretty good  
7 idea of what that world may look like in some ways  
8 anyway.

9 So, let's start with education,  
10 because we all know that education is the future. We  
11 all know that education is critical to creating  
12 sustainable jobs to long-term growth.

13 A simple question, how many of those  
14 of you who are sitting here right now have made it  
15 through this crisis without having to cut education  
16 spending at all? I'm talking K-12 and higher  
17 education. Governor [Dave] Heineman, you had a somewhat  
18 better economic situation than some of your fellow  
19 governors. What's the secret?

20 MR. HEINEMAN: The secret is we  
21 prioritized education. They didn't get as much as  
22 they wanted, but we continued to give, particularly K-12

1 funding has increased significantly. Higher  
2 education has maybe only gone up about 2 percent but  
compared  
3 to 10 percent reductions that other states have taken,  
it's  
4 a challenge.

5 How did we get there? I had shared  
6 a little bit as you and I were talking beforehand.  
7 If you look over the last three or four years what  
8 we did, we modernized our economic incentive  
9 programs. We lowered taxes. We began to control  
10 our spending. About three years ago slowed the  
11 growth. We haven't had a cut. And the end result  
12 is we have a fairly fortunate opportunity.

13 Our unemployment rate is 4.9 percent. I am  
14 still trying to catch up to Governor [Mike] Rounds over  
15 there. But the fact of the matter is we have  
16 diversified our economy. That was the other key  
17 element. But again, we just said education and jobs  
18 go hand-in-hand. Give our kids the best education  
19 we can and create jobs in the state to keep them there.

20 MR. MURRAY: I think it's a fair bet,  
21 I won't even ask because I know the answer that  
22 everybody has seen around the state who prioritizes

1 education. Well prioritize education. Governor  
2 [David] Paterson, you have prioritized education, but you  
3 have been pushing for bigger cuts in education than  
4 the state legislature wants to give you. Why is  
5 that?

6 MR. PATERSON: The budget in New York  
7 state was originally projected for 2009 and 2010 at  
8 \$5 billion. It quadrupled in nine months, which is  
9 to our view the largest escalation of a budget deficit  
10 experienced by a state in the history of the United  
11 States.

12 So what happened in both of the years  
13 that I have been governor is that you had \$3 to  
14 \$4 billion outyear budget deficits. And in  
15 those periods of time, you really can't cut education  
16 in the middle of the school year.

17 For the five years prior to when I  
18 became governor, education spending had increased by  
19 47 percent over that period of time. So, there just came  
20 a point where our resources were so depleted having  
21 cut \$21 billion in that period of time that inevitably  
22 we hit even the sacred area of education.

1                   This year we actually wound up  
2                   cutting \$1.4 billion on top of it because we wanted  
3                   to protect ourselves from an outyear gap where we  
4                   wouldn't be touching education.

5                   There's a little bit of a competition  
6                   between education advocates and the health-care  
7                   advocates. We have cut health care \$5.25 billion  
8                   since I've been governor. Over the two and a half  
9                   years I have been governor, we have cut \$43 billion  
10                  from the state's economy. Combined with California,  
11                  it's over \$100 billion dollars just by those two  
12                  states alone.

13                  MR. MURRAY: We will get to health  
14                  care in just a minute. I am sure all of you face the  
15                  same problem. Education is a huge chunk of your  
16                  budget. Education is a high priority but you have  
17                  to deal with the fiscal realities. Who else wants  
18                  to take this on?

19                  GOVERNOR [Martin] O'MALLEY: In our state,  
we  
20                  embarked about six years ago on a more equitable  
21                  funding of public education. So, when we came in,  
22                  part of the disjunct there that they had locked into



1       this increase for education, which is a valuable and  
2       good thing, but there was no revenue stream attached  
3       to it to support it.

4                       So early on, we had to address the  
5       \$1.7 billion deficit that was left behind by our  
6       predecessor. We called a special session. We did  
7       a number of difficult things including raising the  
8       42nd lowest sales tax in the country by a penny.

9                       But for the last two years *Education*  
10      *Week* magazine has named our schools the best public  
11      schools in America, and thanks to Congress and  
12      President Obama, we are able to make record  
13      investments this year even with the cost containment  
14      things. And not being able to do as much as we might  
15      hope to, it's nonetheless been an investment that I  
16      believe is paying off.

17                      We've never had higher achievement  
18      levels for our kids. And it's actually something  
19      that I do believe that the people of our state believe  
20      is tied to our economy. It is part of the reason  
21      why we've had three months in a row of positive job  
22      growth ahead of other states. And it's our future.

1                   MR. MURRAY: So, you raised taxes,  
2 not a lot. But you raised taxes in part to pay for  
3 education?

4                   GOVERNOR O'MALLEY: Right.

5                   MR. MURRAY: And you are one of the  
6 people in this room who wants to stand for  
7 re-election?

8                   GOVERNOR O'MALLEY: Sure am.

9                   MR. MURRAY: And you're comfortable  
10 with that?

11                   GOVERNOR O'MALLEY: Well, we all  
12 embrace our own vulnerability or we wouldn't be  
13 sitting around this table. We all work for the  
14 chief.

15                   MR. MURRAY: The same question about  
16 taxes. How many of you have made it through the last  
17 two years dealing with your fiscal situations without  
18 having to raise taxes? Let's not play semantics  
19 here. Let's take a broad definition of taxes.

20                   Show of hands if you made it through?

21                   Now I see Governor [Dave] Freudenthal. I  
22 see you're raising your hand, but my understanding

1 was you were proposing a tax on wind farms?

2 GOVERNOR FREUDENTHAL: We did, and  
3 then they got an offset in tax reduction. It had more  
4 to do with reallocation of revenues than net increase  
5 in revenues. And to the extent it is going to  
6 increase revenues is probably four years out. It is  
7 more of public policy statement with allocations to  
8 local governments than it was with regard to tax  
9 policy.

10 MR. MURRAY: We can get back to  
11 environmental issues in a minute. But is taxing  
12 windmills the right way towards our energy future?

13 GOVERNOR FREUDENTHAL: If you're  
14 committed to the notion that you want a level playing  
15 field, fully diversified energy portfolio, then yes,  
16 it is because in the sense that in our state all of  
17 the other forms of energy are fairly heavily taxed.  
18 Wind will be the least heavily taxed of anybody in  
19 the region.

20 The taxes, as I said, don't kick in  
21 for a while. So, we'll see what really happens.

22 MR. MURRAY: Governor [Chet] Culver, I saw

1 your hand going up on no tax increases. I don't think  
2 I saw your hand going up on no education cuts. So,  
3 part of what you managed with no tax increases was  
4 to cut education, I assume?

5 GOVERNOR CULVER: Yes. We had to do  
6 a 10 percent across-the-board cut last fall. But we  
also,  
7 as a result of that, have a \$500 million surplus, AAA  
8 bond rating, and we are one of the fastest growing  
9 economies in the country.

10 MR. MURRAY: It was the right  
11 trade-off as far you're concerned?

12 GOVERNOR CULVER: It was the right  
13 trade-off. Now we were able to backfill 5 percent of  
that  
14 10 percent cut to education in part because we made the  
tough  
15 decision, and our economy is picking up a lot of steam  
16 right now.

17 MR. MURRAY: Who else wants in on  
18 this?

19 CHAIRMAN DOUGLAS: We reduced taxes  
20 this year. We cut taxes on capital gains in the state  
21 and we have not reduced our education spending

22 either. We have made other tough choices.

15

1 MR. MURRAY: You increased spending  
2 for the university, right?

3 CHAIRMAN DOUGLAS: We increased  
4 higher education spending because we are among the  
5 lowest in the nation on a per capita basis for higher  
6 ed. So, it has always been a priority for me.

7 The K-12 education, we are near the  
8 top in the nation. We have a declining student  
9 enrollment, and frankly that is an area where we  
10 probably could trim somewhat. But since budgets are  
11 set at the local level, it hasn't happened.

12 MR. MURRAY: Where does the money  
13 come from?

14 CHAIRMAN DOUGLAS: From property  
15 taxes. According to the NEA, we have the second  
16 highest property tax burden in America. That's a  
17 real problem for people who are struggling to get by.

18 MR. MURRAY: Yes.

19 GOVERNOR O'MALLEY: May I piggyback  
20 on Governor Douglas? One of the things that we were  
21 able to do these last few years--I think I mentioned

22 the 42nd lowest sales tax--we also were able to

16

earn 1 reduce income taxes for 85 percent of Marylanders who  
2 less than \$150 thousand and we are the only state to go  
3 four years in a row without a penny's increase to  
4 college tuition.

5 We've also had to cut \$5.6 billion out  
6 of our operations because of this priority.

7 MR. MURRAY: That's the thing. If I  
8 read the report right, part of the way you did that  
9 was by dipping into your capital funds, right?

10 GOVERNOR O'MALLEY: No.

11 MR. MURRAY: No game playing, no  
12 bargaining for the future?

13 GOVERNOR O'MALLEY: No. As a matter  
14 of fact we actually diversified our transportation  
15 funding. We have not dipped into capital. We along  
16 with Governor Culver, are one of eight that still has a  
17 AAA bond rating.

18 So, we did this with tough choices and  
19 huge cuts, \$5.6 billion. We are the first  
20 administration to submit a budget with state spending

21 lower than it was four years previous.

22 MR. MURRAY: Because Governor

17

1 [Mike] Rounds, there are a lot of states that are either  
2 borrowing from pension funds, dipping into rainy day  
3 funds, doing things that might help for one year, but  
4 aren't going to help if this downturn is going to be  
5 as extended as the NGA thinks and some other people  
6 think.

7 GOVERNOR ROUNDS: You are correct.  
8 In South Dakota we have a requirement that we basically  
9 can't borrow money. So, we have to balance our  
10 budget.

11 We've got the same amount in our  
12 reserve accounts right now as we did in 2003. We've  
13 maintained our status as having the lowest taxes  
14 collected per capita of any state in the nation.

15 It's not easy to do it and in some  
16 cases there is an offshoot. This year we took about  
17 \$9 million away from higher education. Part of that  
18 is going to be offset because they can also raise  
19 tuition.

20 So, this year tuition in South Dakota

21 for our state-supported schools will go up about  
22 4.6 percent.

18

1 MR. MURRAY: Yes, sir, Governor  
2 [John] Baldacci?

3 GOVERNOR BALDACCI: In the last two  
4 years we didn't raise taxes to balance the budget,  
5 but we did have to change the administration of  
6 education because we were pouring more money into it.  
7 We had to consolidate school administrative  
8 districts.

9 We went from 152 and the goal is to  
10 80. Tap in local school boards and districts has  
11 been a political contest of wills, but it was taken  
12 to a public referendum that the public supported 60  
13 to 40, but we hope will pay dividends over time. But  
14 we don't have a printing press and we had to be more  
15 efficient with their resources. So, we took on that  
16 challenge. It is still a work in progress.

17 GOVERNOR PATRICK: Alan?

18 MR. MURRAY: Yes.

19 GOVERNOR PATRICK: I was just going  
20 to say that probably most of us that are in the midst



21 of the worst recession and worst economy in living  
22 memory have taken a blended approach.

19

1 MR. MURRAY: You did everything.

2 GOVERNOR PATRICK: We did a little of  
3 everything. We cut \$4.5 billion out of the budget.  
4 We reduced the number of positions by nearly 3000.  
5 We got concessions from public employee unions.

6 MR. MURRAY: Not all of them. There  
7 are a few people still out there.

8 GOVERNOR PATRICK: Who work for the  
9 state. Yes, they are not happy because they were cut  
10 too.

11 MR. MURRAY: You've made everyone  
12 angry.

13 GOVERNOR PATRICK: We've had to.  
14 It's about shared sacrifice, frankly. We have  
15 raised our sales tax from five to 6.25 percent, still low  
16 but it is a big jump in the minds of our people here  
17 in the Commonwealth.

18 We had a big rainy day fund, and we've  
19 drawn down on that because it's been raining. The  
20 stimulus funds have also helped. So, that blended

21 approach and like some of my colleagues here, we've  
22 had our high bond rating reaffirmed by all of the

20

1 independent agencies because of that blended  
2 approach.

3 I wanted to suggest another part of  
4 this story, which I think is incredibly important.  
5 One of the things that a crisis presents is  
6 opportunity. So, thinking about big questions about  
7 what it is we want government to do and not do--and  
8 not.

9 One of the smartest ways to do that  
10 has at least in Massachusetts enabled us to move some  
11 reforms that I think under normal circumstances would  
12 be hard to do. One example is in transportation that  
13 we'll get to.

14 MR. MURRAY: Before that, what have  
15 you decided not to do?

16 GOVERNOR PATRICK: I'll tell you  
17 first of all just in terms of reforms--One thing  
18 we decided not to do is continue to be the only state  
19 in the nation that used police details on every single

20 construction site.

21 I respect the police and I respect  
22 their concerns for public safety. I have concerns

21

1 for public safety. But we now use civilian flaggers  
2 at state construction sites where public safety  
3 doesn't require a uniformed officer. I think that  
4 was the right thing to do.

5 I also think that when we took six  
6 different transportation agencies and collapsed them  
7 into one and made the focus on the traveler instead  
8 of on the bureaucracy and saved more than a quarter  
9 billion dollars that was the right thing to do. But  
10 it made a lot of people mad because change is like  
11 that.

12 But I think there are examples of that  
13 probably everybody has been seizing on, right?  
14 Things that we know are right to do that would be  
15 harder to do if the circumstances were different.

16 MR. MURRAY: And we definitely want  
17 to spend some time this afternoon talking about that.

18 Governor [Chris] Gregoire, I want to get  
19 in on this because I gather you've had a situation  
20 not unlike Governor Patrick. You've had to do a

you

21 little bit of everything. You said you weren't going  
22 to raise taxes, raise revenues. You've had to do a

22

1 little bit of that. Can you talk about your  
2 experience?

3 GOVERNOR GREGOIRE: Well, we've had  
4 to cover a \$12 billion shortfall in the last three  
5 years. It's a \$32 billion budget. So, it's been a  
6 challenge. So, we did a little bit of everything.

7 The first with \$9 billion we raised  
8 no taxes. Second year, this last year, with just over  
9 \$2.8 billion we did raise some discretionary taxes to the  
10 of about \$600 million.

tune

11 But we have used our rainy day fund  
12 because we considered it pouring down rain. We have  
13 swept accounts that had more money than what they ever  
14 needed to do what they had to do. We have raised  
15 college tuition.

16 With K-12 an interesting aspect for  
17 us is we are constitutionally protected. So, you  
18 can't cut it. I didn't raise my hand because the  
19 people passed two initiatives with no funding

20 associated with it. One teacher pay and two  
21 class-size. So, those were suspended. That's why  
22 I didn't raise my hand. Again, that is by virtue of

23

1 initiatives with unfunded demands on the state. The  
2 rest is constitutionally protected.

3 In our higher education institution,  
4 we found that we have some of the lowest tuition in  
5 the country of comparative universities. So, we cut  
6 them, but authorized them to raise their tuition to  
7 make up for the cuts.

8 So, I can't think of anything we  
9 haven't done to include closing down institutions,  
10 shutting down a third of our boards and commissions,  
11 collapsing environmental agencies.

12 MR. MURRAY: Health care?

13 GOVERNOR GREGOIRE: We have cut  
14 health care, yes. In fact, I have to put out an all-  
15 cuts budget in December this last year. It was going  
16 to take a huge toll on health care, and that's what  
17 drove everyone to raise some revenues.

18 MR. MURRAY: Health care, I'm sure is  
19 a tricky one for all of you. It is hard to describe

20 it as a rainy day problem. If it is a rainy day  
21 problem, we are in for Noah's flood because it's not  
22 going away anytime soon.

24

1 We got a little bit of help from the  
2 federal government. Some of you are asking for more  
3 help from the federal government. Is that the right  
4 way to deal with the health care problem? Who thinks  
5 it is? Governor [Pat] Quinn? I mean they don't have the  
6 money.

7 GOVERNOR QUINN: I think health care  
8 is a fundamental right. I think everybody is in and  
9 nobody should be left out.

10 I walked across our state from the  
11 Mississippi River all the way to Lake Michigan on  
12 behalf of decent health care for everyone. I don't  
13 think you take a holiday from decent health,  
14 particularly public health.

15 The best way to have a productive  
16 economy is to have healthy educated workers. I think  
17 it's a large part of our economy.

18 So, the federal government and the  
19 state government have a partnership in Medicaid. We

20 need more help from Washington to protect against job  
21 cuts and health-care cuts. That is why almost all  
22 of the governors are for enhancing the Medicaid match

25

1 for a couple of more years. If we don't do that we  
2 are following Herbert Hoover economics. And Herbert  
3 Hoover economics doesn't put America or Illinois back  
4 to work.

5 MR. MURRAY: Do all of you agree  
6 with that, more money from the federal government  
7 even though it doesn't have the money to send to you?  
8 Yes, sir.

9 GOVERNOR FREUDENTHAL: I don't agree  
10 with that. It's going to take a modification of the  
11 expectations of the public of what government does.  
12 So far this discussion has been about how have we  
13 scraped and adjusted to maintain the capacity to meet  
14 the public's expectations about funding.

15 Now you put the other option on the  
16 table, which is: states go to the federal government  
17 to find money to meet the expectations whether it's  
18 health care, roads or anything else. So, what we  
19 have as states in effect is we are dealing with a

20 historical pattern that each state developed with  
21 regard to what it was going to fund and how it was  
22 going to fund it, whether it was going to fund it from

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1 debt or from federal funds.

2                   So, to me . . . it seems to me that we are  
3 avoiding the basic question which is: each of us has  
4 to figure out some way to pare back the public  
5 expectation of what government is going to pay for  
6 or we continue to sort of sweep funds, go to the  
7 federal government, go somewhere.

8                   MR. MURRAY: So, what do you do then?  
9 We already have 40 million plus people that don't have  
10 health care insurance. Who are you going to tell you  
11 no longer get Medicaid?

12                   GOVERNOR FREUDENTHAL: I think where  
13 you are going to end up is you are going to have to  
14 trim back what Medicaid provides to a more basic set  
15 of services.

16                   MR. MURRAY: And make people pay more  
17 themselves?

18                   GOVERNOR FREUDENTHAL: Make people  
19 pay more themselves. It's all of that stuff that



20 your Momma told you about someday you've got to be  
21 responsible for yourself.

22 We are not in any danger of doing that

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1 in this society.

2 MR. MURRAY: Did you know my Momma?

3 GOVERNOR FREUDENTHAL: I thought she  
4 was a delight. It seems to me that this whole  
5 discussion, and I've been through a lot of these  
6 redesigning government discussions, they all come  
7 down to how do we deal with the supply side of  
8 services.

9 We never talk about how are you going  
10 to deal with the demand side. That is the public  
11 expectation. We assume that the expectation is  
12 there because of our obligation to meet it. I don't  
13 think you can survive.

14 MR. MURRAY: Governor Quinn you say  
15 health care is a right, but how much the individual  
16 pays for his or her health-care coverage is certainly  
17 a flexible figure.

18 GOVERNOR QUINN: I think we'd save a  
19 lot of money for the American taxpayer by having a more

20 efficient system with less monkey business by big  
21 insurance companies and HMOs. That is why I have  
22 supported the President's health-care reform.

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1 Our state had more health insurance  
2 rescissions than California. What is a rescission?  
3 Some little girl at eight years old gets braces. It  
4 isn't on the form that she applies her insurance.  
5 Then when she gets pregnant years later the insurance  
6 company knocks her off the rolls.

7 The federal government has passed a  
8 law to protect against this kind of insurance abuse.  
9 I think it is important to protect the health care  
10 of people who work and live from paycheck to paycheck.

11 MR. MURRAY: There are projections  
12 that show if you leave this in the federal  
13 government's hands without major changes in cost  
14 growth, you are looking a few decades down the road  
15 the federal government going from 20 percent of GDP to 30  
percent  
16 of GDP. Maybe that's inevitable. Maybe that is  
17 something you're all comfortable with.

18 But I guess the question I have: Is  
19 there anything that you can do as governors dealing

20 with just one state to fundamentally change the  
21 health-care cost equation? Who thinks you can?

22 GOVERNOR [Jack] MARKELL: I think there are

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1 things we can do. I also think this is probably the  
2 single most complicated public policy issue we face.  
3 It is as important as education and transportation  
4 as the other issues are, and I think health care is  
5 the most complicated.

6 Certainly, we can focus on wellness  
7 and prevention, incredibly important. We can focus  
8 on the administrative costs, which people generally  
9 recognize or expect to be somewhere between 25 to 30  
percent.

10 But at the end of the day it does seem  
11 to me that until we figure out some kind of  
12 replacement for the fee-for-service model where the  
13 entire health-care system is compensated based on  
14 providing more procedures, more visits and the like  
15 as opposed to being compensated . . .

16 MR. MURRAY: Can you do that at the  
17 same level?

18 GOVERNOR MARKELL: I don't know.

19 And I think it is something--we've had conversations.  
20 I think it is certainly something we have got to at  
21 least try to figure out. There have been places  
22 which have piloted and have had some success. We've

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1 got it figured on Vermont being one. We've got to  
2 figure out how we scale it up.

3 CHAIRMAN DOUGLAS: We have had  
4 success, Alan. We reduced our Medicaid costs by  
5 about a quarter of a billion dollars over the last  
6 five years. And for my colleagues from larger states  
7 that's a lot of money for us.

8 We've done it by asking the federal  
9 government successfully for a super waiver to give  
10 us flexibility in how we administer the Medicaid  
11 program.

12 My complaint about Medicaid  
13 historically is that it's not a health-care program.  
14 It's a sick-care program. It just pays for things  
15 after the fact.

16 But we've got permission to use these  
17 dollars for preventative care to make incentive  
18 payments to physicians who provide high-quality

19 care. As a result, we are seeing some real savings.  
20 So, it can be done.

21 The federal government has to give us  
22 more flexibility. And in addition to our request for

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1 a couple of extra quarters of enhanced Medicaid  
2 match, we've also asked for a relaxation of the  
3 so-called maintenance of effort so that states can  
4 have flexibility to design the programs in a way that  
5 works for them.

6 MR. MURRAY: Which is more important  
7 to you, the money or the flexibility?

8 CHAIRMAN DOUGLAS: Well, we always  
9 say give us one or the other. This is a short-term  
10 request, two quarters for additional Medicaid  
11 support during that time we are recovering from the  
12 Great Recession.

13 MR. MURRAY: It's money now and  
14 flexibility later?

15 CHAIRMAN DOUGLAS: Correct.

16 MR. MURRAY: Governor Herbert?

17 GOVERNOR [Gary] HERBERT: Thank you. As  
18 one of the new governors on the block, I really do

19 look at this as an opportunity for states that should  
20 have been at the table in the beginning of this  
21 discussion and taken the lead.

22 My dismay was that we were kind of the

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1 last ones brought into the discussion. I think that  
2 really states have a responsibility and an  
3 opportunity in fact to lead the way on health-care  
4 reform, whatever the definition of health-care  
5 reform is. I think it means different things to  
6 different people.

7 For a lot of people in Utah, it's just  
8 lower costs. For others it's universal access,  
9 single-payer systems. There's a lot of different  
10 definitions out there that are being wrestled with.  
11 And we come out of Washington, DC, with a  
12 one-size-fits-all approach.

13 Whereas I would rather see 50 states  
14 out there, laboratories of democracy trying to find  
15 their own ways to solve those health-care reform  
16 issues. And in Utah, we do have one of the  
17 health-care exchange windows that are out there  
18 that's having some success in bringing competition

19 in a private sector setting with a defined  
20 contribution as opposed to a defined benefit for  
21 employers. Where employees can go to a portal on the  
22 Web and match up their needs with what is available

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1 in the marketplace with a defined contribution.

2 I don't think it solves all of the  
3 problems, but it is a step down the right road. I  
4 think it will give us competition in a private sector  
5 setting. I think that will help us to keep costs down  
6 and help give us access to health care.

7 My dismay is the states have not been  
8 from the very beginning at the front of this  
9 discussion helping lead the charge with goals and  
10 objectives set out by Washington.

11 MR. MURRAY: Governor Beebe?

12 GOVERNOR BEEBE: At the risk of  
13 redundancy, I want to tag onto what Jack Markell said.  
14 I truly believe that the single most significant  
15 thing that has not been done, at least on a wholesale  
16 basis, although as Governor Douglas points out, it  
17 has been successful in some areas is the systemic  
18 change in the way we pay for this stuff.

19                   The systemic change most basic to a  
20                   long-term resolution of some of these spiraling and  
21                   escalating health-care costs is changing the way we  
22                   pay for it and changing the whole fee-for-service

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1                   model.

2                   It is absolutely fundamental for both  
3                   getting a handle on the cost, but I think it is also  
4                   helpful for quality.

5                   MR. MURRAY: And you think a state  
6                   can do that on its own?

7                   GOVERNOR BEEBE: I think a state can  
8                   do that. And as far as I'm concerned, it's much like  
9                   other things. The federal government can lead,  
10                  follow or get out of the way. I think that that is  
11                  where you are seeing more and more governors go.

12                  Now we are hamstrung to some extent.  
13                  To the extent that you've got requirements, and that's  
14                  the reason you are hearing some folks say, and I know  
15                  Dave believes this, that we've got to get a handle  
16                  on costs. And we can't be hypocrites about this and  
17                  ask the federal government to bail us out of  
18                  everything and then still cry deficit spending.



19                   You can be too hypocritical or you can  
20                   be hypocritical--period--about any of that. I think  
21                   Governor Douglas's point was a very short-term fix  
22                   for a very short period of time to help get through

35

1                   a problem that the states didn't create to begin  
2                   with--with regard to increased access and increased  
demands  
3                   on our Medicaid budgets is a short-term solution.

4                   The longer-term solution is a  
5                   systemic change that has already been talked about.  
6                   I think states can do it. And ultimately I think  
7                   states will do it. But part of that requires a little  
8                   bit of flexibility that Governor Douglas was talking  
9                   about.

10                   MR. MURRAY: Governor Baldacci?

11                   GOVERNOR BALDACCI: Just to follow  
12                   along with Governor Beebe, whom I agree with. The  
13                   federal government penalizes us every time we cut  
14                   Medicare or try to refashion it. They take away  
15                   three dollars for every dollar that we save. And we  
16                   don't get the benefit of the savings. So, there is  
17                   no incentive for savings.

18                   So, in establishing a partnership in

19 terms of reworking it, the flexibility and the  
20 maintenance of effort, if we did have that, I'm sure  
21 that we can compensate for the lack of revenues that  
22 we are looking for to some extent if it were phased

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1 out so that we'd be able to be in a better position.

2 MR. MURRAY: I have to say as a casual  
3 listener who doesn't spend all of my time with you  
4 folks, the message that you hear on the outside is  
5 much more about give us the money than it is about  
6 give us the flexibility.

7 GOVERNOR BALDACCI: But we cut  
8 because of shortfalls, but we have to cut \$300 million  
9 to get \$100 million in state savings. And we've just  
10 damaged probably more of the economy because of what  
11 we have just done. And there is no sharing of that  
12 savings with the federal government so they don't  
13 have incentive. That's the flexibility of  
14 maintenance issues we are talking about.

15 MR. MURRAY: Governor [Bill] Ritter?

16 GOVERNOR RITTER: Just from the  
17 perspective of what states can do, we had the CEO of  
18 IBM. We had a health-care economist David Cutler and

19 then Kathleen Sebelius. They all said the same thing  
20 that data was crucial to this. So, the state, for  
21 instance, can pass legislation, which we've done in  
22 Colorado, that requires an all peered database, so you

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1 really have a sense going into the data to see what  
2 people are paying.

3                   Where the federal government comes in  
4 again is that's not all that good if you don't have  
5 any access to peer information around Medicare. So,  
6 here the federal government has the database we need  
7 access to, and why you are going to have shared  
8 solutions to approach that.

9                   The starting point has to be for the  
10 state willing to go in and do the hard work of  
11 gathering the data and then trying to glean from that  
12 data where the savings are.

13                   I think what your first question was  
14 about, that is a short-term thing. Thirty states  
15 have balanced their budgets using that promise of an  
16 extension. But by and large to really solve this  
17 over time, if you look for us back to 1992 no other  
18 part of state government spending has increased as

19 rapidly as Medicaid.

20 So, it is important for us to get our  
21 arms around that. We are not going to do that without  
22 cost containment being part of the health-care

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1 strategy. I think states have an absolute  
2 responsibility to start that conversation by  
3 gleaning whatever information it can to see where  
4 cost containment can come from without an impact on  
5 services.

6 MR. MURRAY: I just want to be clear.  
7 Many of the states knew at the time that they passed  
8 their budgets that that money probably wasn't going  
9 to come.

10 GOVERNOR RITTER: I don't know that  
11 that is accurate. You have the Speaker of the House.  
12 You have the Majority Leader, the administration,  
13 including Secretary Sebelius saying the House passed  
14 a version that included an FMAP extension. The  
15 Senate passed a version that included an FMAP  
16 extension. I think there was a great deal of reason  
17 to hope and believe that there would be that  
18 extension. One or two votes shy of getting there.

19                   So, I don't really agree that states  
20 should have known it wouldn't have come.

21                   MR. MURRAY: Governor Rounds quickly  
22 and then we will leave health care, because I know

39

1                   you guys have already spent a lot of time on it.

2                   GOVERNOR ROUNDS: One of the reasons  
3 you are probably hearing a lot of the discussion on  
4 health care is because it is such a huge part of our  
5 budget.

6                   If you take a look at a lot of the of  
7 the other states that I think are similar to ours,  
8 if you looked at what education was in South Dakota,  
9 it is 49 percent of my general fund budget.

10                  Medicaid and the associated costs  
11 involved with it is about right at \$.36 but it didn't  
12 used to be that high. Most of us are still suffering  
13 through with revenues that are at about the 2008 or  
14 less level, and yet at the same time our budgets are  
15 going up.

16                  Last year my budget went up in one  
17 area only and that was Medicaid by \$50 million on \$1.1  
18 billion general fund budget.

19 MR. MURRAY: Governor [Chris] Christie, you  
20 talked last night, I gather. I wasn't here, but I've  
21 seen the reports. You talked about public employee  
22 benefits and the need to wrestle with that problem.

40

1 Does that rank on the same level with what we've been  
2 talking about here, health care? And is that one of  
3 those things that you can do? Is it something that  
4 inevitably divides Republican governors from  
5 Democratic governors because of voting patterns?  
6 Why is that so important?

7 GOVERNOR CHRISTIE: Because in our  
8 state, as Governor Douglas said, they have the second  
9 highest property taxes in America and that is why he  
10 thanks me.

11 If you are talking about  
12 affordability in the state, there is a finite amount  
13 of money--which is getting smaller and smaller--that  
14 is going to be raised by taxes because of the economy.  
15 And the public doesn't care whether you call it an  
16 income tax, a sales tax, property tax. All they know  
17 is they are paying it.

18 From our perspective in New Jersey--

19 having the highest property taxes in America--the  
20 idea that there has been one sector of our population  
21 that has been completely and totally shielded from  
22 the recession is, in my view, an issue of financial

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1 fairness.

2 MR. MURRAY: That one sector being?

3 GOVERNOR CHRISTIE: Public sector  
4 unions.

5 MR. MURRAY: Across the board,  
6 teachers, firefighters, across the board?

7 GOVERNOR CHRISTIE: Yes. Because  
8 in an era over the last few years was 0 percent  
inflation.

9 We have had average increases in teachers' salaries  
10 in New Jersey between 4 percent and 5 percent.

11 We have the overwhelming majority of  
12 teachers in New Jersey who pay nothing towards their  
13 health care, zero from the day they are hired until  
14 the day they die, themselves and their families. We  
15 have the highest-paid police officers in America.  
16 We have the highest-paid firefighters in America.  
17 And their salaries continue to increase.

18                   So, if you're looking for a divide,  
19                   I don't think it's a Republican/Democrat divide.  
20                   It's a divide between the public sector unions and  
21                   the private sector unions. Because in my state,  
22                   you've got 35 to 50 percent unemployment among the

private

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1                   sector unions, carpenters, pipefitters.

2                   MR. MURRAY: Does anybody disagree  
3                   with this?

4                   GOVERNOR [Stephen] BESHEAR: Let me just  
5                   that this isn't a partisan issue because I think all  
6                   of us have dealt in one way or the other with public  
7                   employee pension benefits, health-care benefits.

8                   In Kentucky, we passed pension reform  
9                   that affected the pension benefits of every new hire.  
10                  It's a lot more difficult, and we've got a  
11                  constitutional issue about affecting the benefits of  
12                  current employees that way. But we reduced the  
13                  benefits of all new hires.

14                  We negotiate every year a new  
15                  health-care contract, and we don't have public  
16                  employee unions in Kentucky. But we sit down with

say



17 the employees and work through with the amount of  
18 money we've got what the benefits will be. And the  
19 amount of money this year is going to be much less  
20 than it was in any previous year. We will sit down  
21 and we will work out the best plans we can have.

22 GOVERNOR MARKELL: The entire

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1 conversation so far has basically been focused on  
2 cuts. Everybody here has spent the last couple of  
3 years cutting. In Delaware, we've had to reduce  
4 significantly the number of people who work for the  
5 state. We've had to move out of leased real estate.  
6 We've had to renegotiate leases. All of our state  
7 employees took a pay cut last year.

8 So, it has been cut, cut, cut. And  
9 unfortunately we are going to be constantly in this  
10 mode of trying to be more cost effective and more  
11 efficient.

12 But we also know that we are not going  
13 to be in a position to cut our way to a prosperous  
14 future. We are not going to be able to tax our way  
15 to a prosperous future. And in the end, the only way  
16 out is to improve our economic climates so we create

17 better and more jobs.

18 MR. MURRAY: Let's talk about that,  
19 and Governor Patrick, you made the same challenge.  
20 A crisis is also an opportunity. It may be hard to  
21 do when you are shrinking your budget, but you don't  
22 have any choice.

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1 I'd like to get you to tell me the one  
2 thing, not a list of things, just tell me the one thing  
3 that you have done as governor that you feel has done  
4 the most to get your state where you think it's going  
5 to need to be five years from now or 10 years from  
6 now for the kind of economic climate that you foresee  
7 in the future.

8 Who wants to take that on first?

9 GOVERNOR BEEBE: I'll take that on.  
10 The single most important thing we've done is what  
11 Jack was talking about here--and that is create jobs.  
12 Because that is the way we are going to grow our way  
13 out of this recession.

14 Last year, we totally revised all of  
15 our economic incentive packages and legislation that  
16 allows us to do economic incentives. Before that we

17 could do a lot of things for attracting a new business  
18 to move into Kentucky, but once you were there we  
19 really said thank you for being here and we are going  
20 onto the next one.

21 Because of the changes, we now can  
22 work with our existing businesses and help them

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1 expand and grow and also provide incentives for that.  
2 It has created during this last 15 months more  
3 economic activity in Kentucky than we've had since  
4 the start of this recession.

5 MR. MURRAY: Are you also saying that  
6 your economic incentive spending now is not about  
7 trying to grab jobs away or grab plant locations away  
8 from another state, or at least not as much about  
9 that, and more about trying to encourage?

10 GOVERNOR BEEBE: We are trying to  
11 grow what we have. And we are trying to keep what  
12 we have. During this recession it has been just as  
13 important to keep the jobs that you have as it is to  
14 grow them. So, we are now doing both.

15 MR. MURRAY: And just very quickly,  
16 if you can do it very quickly, how do you do that?

17 How do you make that change?

18 GOVERNOR BEEBE: We legislatively  
19 revised our incentive packages so that our economic  
20 development cabinet can sit down with our existing  
21 businesses as well as businesses from out of the state  
22 and work with them both.

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1 MR. MURRAY: Governor Herbert?

2 GOVERNOR HERBERT: I know you are  
3 asking for one issue . . .

4 MR. MURRAY: One thing, yes.

5 GOVERNOR HERBERT: But I think it is  
6 more than one issue. While one issue, I will tell  
7 you that four years ago we put together a 10-point  
8 plan for economic prosperity in the state of Utah  
9 which includes tax reform, natural resources,  
10 tourism, investment, research and development,  
11 education enhancement with emphasis on math and  
12 science and technology.

13 But we also cut taxes from seven to  
14 five. Again, we've created an atmosphere where the  
15 entrepreneur can have a chance to be successful. We  
16 try to grow from within. And you don't have to

17       incentify people. In fact, you've got a fertile  
18       field for the entrepreneur to come and plant his seeds  
19       and expect to grow a crop.

20                       So, at least in Utah it seems to be  
21       working well. The fact that we did it here four years  
22       ago has made it so we have not had as quite the crash

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1       landing that some have had because of that. Again,  
2       a key is to create a fertile atmosphere for businesses  
3       to prosper.

4                       MR. MURRAY: Let me let Governor  
5       [Mark] Sanford in here because he hasn't spoken yet.

6                       GOVERNOR SANFORD: I just wanted to  
7       go back for one second to the larger notion of how  
8       you create fertile environment whether a company is  
9       coming from somewhere else or a company is indigenous  
10      to your state. I'll go back to the spending issue,  
11      which I know we were trying to leave. But I still  
12      think that as states we are just scratching the tip  
13      of the surface on the spending issue.

14                      I say that because in South Carolina,  
15      for instance, we have seen a fall in the appropriate  
16      budget from about \$7 billion down to about \$5 billion

17 and that's the budget everybody talks about. But  
18 that's really one-third of the pie.

19 The other two-thirds of the pie are  
20 fees and federal transfers. And when you include  
21 fees and federal transfers, actually we see the  
22 highest budgetary year we've ever seen with about \$21

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1 billion when you go all in.

2 I guess it was Churchill's quote that  
3 the beauty of the American political system is it  
4 always does the right thing--after it's exhausted every  
5 other possible remedy.

6 I think that the same holds true on  
7 this notion of government restructuring, government  
8 reform, budgetary cuts. None of us want to cut  
9 because our constituency will squeal and scream and  
10 make noise every time one tries to do so,  
11 legitimately, because they are stakeholders in that  
12 which they have invested in.

13 But if you look at what is coming next  
14 year as the stimulus funds dry up, it is going to be  
15 the mother of all inventive years with regard to  
16 government restructuring or tax increases, one or the

17 other, because you really are going to see in all 50  
18 states a real seismic shift as those federal funds  
19 dry up.

20 So, I think that next year maybe an  
21 amazing year with regard to states moving towards  
22 some of the efficiencies that you've seen in the

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1 corporate world and for instance addressing public  
2 pensions.

3 Public pensions we have not yet  
4 scratched the surface on whether state, federal. . . .

5 MR. MURRAY: You're talking about  
6 challenges that still lay ahead. I am still trying  
7 to get people to answer the question: what is the one  
8 thing that you've already done that you think has had  
9 the most affect on creating the kind of environment  
10 you want to create five, 10 years down the road?

11 GOVERNOR SANFORD: I can give you a  
12 couple--unemployment security commission reform.  
13 We did that this year. Workers' comp. reform, all  
14 of those things are things that accrue to the benefit  
15 of a start-up in somebody's basement, a mid-size  
16 company, a large company looking to relocate to South

17 Carolina all go to the fundamental sole conditions  
18 for business in our state.

19 MR. MURRAY: Yes, sir, Governor  
20 Baldacci?

21 GOVERNOR BALDACCI: The one thing  
22 was energy in our state. We are the most oil

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1 dependent state in the country. Eighty-six percent of  
our energy  
2 needs are imported. So, we've gone more to wind,  
3 offshore wind, onshore wind. We've done more  
4 renewable energy projects with biomass.

5 So, we've got a foundation for energy  
6 efficiency, renewable energy, domestic energy. And  
7 we think it is a national policy that's a winner for  
8 jobs.

9 MR. MURRAY: You're not going to tax  
10 those windmills?

11 GOVERNOR BALDACCI: No, I was very  
12 disinterested in what the governor . . .

13 MR. MURRAY: Did you want to say  
14 something? And then Governor Gregoire, and then  
15 Governor Rounds.

16 GOVERNOR FREUDENTHAL: Our



17 comparative advantage is the export of energy. So,  
18 what we've concentrated on is the power lines and  
19 investment with private sector in natural gas  
20 pipelines and railroads simply because as an energy  
21 export state, those are the underlying core  
22 infrastructures more so than highways. And the

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1 private sector has been willing to make the  
2 investment.

3 You can see that manifest itself in  
4 our current fiscal circumstance because we more than  
5 doubled the capacity to move natural gas which has  
6 a revenue implication for us, which is one of the  
7 reasons we're in pretty good shape.

8 MR. MURRAY: Governor Gregoire?

9 GOVERNOR GREGOIRE: You asked for the  
10 one thing. I would say that we identified where is  
11 our economic future as the most trade dependent state  
12 in the nation. We also identified energy.

13 So, we've invested in research and  
14 development. We set a goal of energy jobs of 25,000  
15 by the year 2020. We did an energy portfolio. We  
16 did tax incentives. We now are the fourth largest

17 producer of wind power. The largest growing in terms  
18 of solar energy, biomass and so on.

19 Again, the goal of 25,000 jobs by  
20 2020. We surveyed last year and we are at almost  
21 100,000. So, I would say that is not only giving us  
22 jobs, allowing us now with China to do some exports

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1 that we heretofore have not done. And we've identified  
2 it as a single industry where we can get four more  
3 jobs than in any other single sector in the state of  
4 Washington.

5 MR. MURRAY: Governor Rounds?

6 GOVERNOR ROUNDS: In 2003 we did what  
7 we called a 2010 initiative. A business initiative  
8 that was designed to be a business plan like a private  
9 business. Goal three was to become a recognized  
10 leader in specific areas of research and development.

11 We ended up creating 10 specific  
12 research centers and creating 23 new Ph.D. programs.  
13 It may sound like you're creating these, but the goal  
14 we had was to keep our young people in South Dakota.  
15 And that meant diversifying the economy and bringing  
16 back in more research opportunities for those kids

17 that otherwise would leave.

18 I think that is going to change the  
19 landscape within . . .

20 MR. MURRAY: Is it working yet? Do  
21 you see it in the population trends?

22 GOVERNOR ROUNDS: We do. We are

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1 keeping our kids here. The best evidence I've got  
2 is that we've got record enrollment in our university  
3 systems within the state.

4 MR. MURRAY: Yes, sir?

5 GOVERNOR MARCELL: Probably the two  
6 most important things we did, first of all, it's  
7 really about a change in culture, which is  
8 demonstrated by a significant reduction in the amount  
9 of time it takes us to respond to inquiries for  
10 business to as short as a day for approval. A very  
11 predictable, fast timeframe from our department of  
12 transportation, our department of natural resources.  
13 We know that when businesses are waiting in line and  
14 filling out forms, they are not putting the people  
15 of Delaware to work. That's one that's critically  
16 important.

17                   Secondly, you cannot overstate how  
18                   important education is. So, we believe that the race  
19                   to the top competition is huge. I do want to make  
20                   sure that everybody else knows that the session, the  
21                   economic development committee meeting after this  
22                   one is going to focus on these very issues. That's

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1                   an advertisement for that as well.

2                   MR. MURRAY: Governor Ritter,  
3                   Governor O'Malley, Governor Paterson, Governor  
4                   Douglas?

5                   GOVERNOR RITTER: Like other states,  
6                   we really staked our future on 21st century  
7                   sustainable industries. And for us energy is the  
8                   lead among them. Also bioscience, aerospace have  
9                   been significant.

10                  But in energy I have signed 56 laws  
11                  in four years that have to do specifically with clean  
12                  energy. It's been for us the ability to create an  
13                  ecosystem. We joined all of our major research  
14                  institutes with the National Renewable Energy  
15                  Laboratory. And with that co-laboratory, market of  
16                  the state as a research and development center for

17 clean energy that has attracted private-sector  
18 research and development. ConocoPhillips is going  
19 to build its global Institute for Alternative and  
20 Renewable Fuels in Colorado along with Siemens coming  
21 there as well.

22 Then we've seen big manufacturing

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1 jobs come as well. Bestest, its North American  
2 plants has 2500 jobs for manufacturing plants,  
3 estimates solar building inverters in Colorado.  
4 It's the first place outside of Germany in the world  
5 that they built them.

6 Those are just examples of big  
7 companies, but also medium and small. So, they are  
8 manufacturing. They are about innovation and for  
9 our purposes we think that is the way forward for us  
10 as a country, but certainly as a state.

11 MR. MURRAY: Governor O'Malley?

12 GOVERNOR O'MALLEY: We believe that  
13 the most important thing we can do for our economy  
14 today and also the economy of our future is to invest  
15 in the innovative and the creative capacity of our  
16 people.

17                   Last year, we led all the states in  
18 terms of job growth in our tech sector. We moved  
19 from fourth to second place in terms of biotech. We  
20 sit in the corridor of science and technological  
21 innovation, the likes of which is unrivaled.

22                   The US Chamber of Commerce says we are

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1           one of the topmost entrepreneurial and innovative  
2 state economies among the 50. So, the most important  
3 thing we have done is the investments in education  
4 of our people and making college more affordable and  
5 connecting that innovation to the entrepreneurs that  
6 are creating the new opportunities and the new jobs  
7 that allow us to have a rate of job growth, which is  
8 twice what the nation's been for the last three  
9 months.

10                   MR. MURRAY: Governor Paterson one  
11 thing.

12                   GOVERNOR PATERSON: One thing that  
13 happened in New York that may be a little different  
14 is that obviously legislators are very queasy,  
15 especially in election years about making some of  
16 these tough decisions and creating these cuts.

17                   In New York apparently, we didn't  
18                   have to wait for a session to have that problem  
19                   because our budgets were late 25 out of the last 30  
20                   years. In that period of time, what the state had  
21                   done for awhile was just borrow from its own general  
22                   fund to keep the state functioning until a budget was

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1                   passed.

2                   Then we passed a law that would have  
3                   emergency appropriation that would keep the  
4                   government running from week to week.

5                   Our budget is the only budget that is  
6                   passed in April in the country. After six weeks of  
7                   waiting and realizing that the legislature wasn't  
8                   going to do anything, we started putting cuts into  
9                   the emergency appropriation itself.

10                  So, the legislature either had to  
11                  pass those appropriations or shut down the  
12                  government. Inevitably what happened was it took  
13                  the legislators off the hook to make the decisions  
14                  and placed it squarely on the executive branch. We  
15                  were able in a series of weeks of doing this to  
16                  basically pass the budget.

17                   What I think it did was to change the  
18                   culture because now we've found a way to address the  
19                   issue of reductions without making people from both  
20                   parties as politically vulnerable as they would have  
21                   been.

22                   MR. MURRAY: Governor Douglas,

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1                   Governor Beebe.

2                   CHAIRMAN DOUGLAS: Well, Alan, we've  
3                   had a number of economic and educational incentive  
4                   packages over the years. But from a fiscal  
5                   standpoint, for the way we were able to balance the  
6                   budget without anticipating any additional federal  
7                   Medicaid money, without accessing our reserves and  
8                   cutting taxes at the same time, is through something  
9                   we call challenges for change.

10                  The legislature of Vermont is of the  
11                  other political party, but realize we had to find a  
12                  bipartisan solution to get through this difficult  
13                  time. So, working with a consultant that the  
14                  legislature hired, we passed this law that reduced  
15                  the remaining budget gap, which is about 3 or 4  
16                  percent and without knowing exactly how we are going



17 to do it. It's a leap of faith.

18 What we said is we have to  
19 fundamentally restructure how we provide services of  
20 government. So, we have instituted a  
21 performance-based contracting system. We created  
22 what we call chartered units where we say to an agency

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1 you don't have to follow the strict rules of personnel  
2 and purchasing and other kinds of things in state  
3 government. Here's your appropriation. Do it your  
4 way.

5 We are reducing our inmate population  
6 through transitional housing and community  
7 placements that protect public safety but reduce  
8 costs at the same time.

9 So, we've got to fundamentally  
10 rethink how we do things not just go through  
11 traditional budget cutting.

12 MR. MURRAY: Governor Beebe,  
13 Governor Fortuno and then I am going to change the  
14 question a little bit.

15 GOVERNOR BEEBE: What I'd like to say  
16 is much more macro.

17 MR. MURRAY: Is it the one thing?

18 GOVERNOR BEEBE: Yes, it is. But it  
19 infiltrates the micro that everybody is talking  
20 about. It is the one thing. For us in particular  
21 and some of these other folks may take it for granted  
22 but we don't. We have imbued a mindset and an

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1 attitude that links education and economic  
2 development inextricably to the point that everybody  
3 thinks of it just like they think of breakfast now.

4 When I say that and when I say where  
5 I am coming from I hope you'll appreciate this.  
6 Governor O'Malley brags about Maryland being first  
7 in the education rankings? And he should brag about  
8 it; it is something that he should never take for  
9 granted.

10 We are tenth. Who would have  
11 believed a few years ago that Arkansas would be tenth  
12 in those rankings. What that has done is it has  
13 changed both inside and outside of our state the image  
14 and the view and the relationship--and it's from  
15 high tech. It's from the Hewlett-Packards and the  
16 Verizons of the world and all of those jobs to the

17 manufacturing sector where we have created over  
18 25,000 new jobs in the midst of this recession.

19                   It is the combination that Beshear  
20 was talking about in increasing what we already have  
21 and not forgetting our existing businesses at the  
22 same time we try to attract new ones.

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1                   It is all of the micro things that  
2 everyone is talking about. It's what Governor  
3 Rounds was talking about in terms of keeping your  
4 people in your state, but you've got to be able to  
5 not only educate them in your state but provide those  
6 good jobs so they don't go to Atlanta or Baltimore  
7 to get a good job.

8                   It is all of the individual things  
9 that everybody is talking about. But the one thing--  
10 to answer your question--is the relationship between  
11 and the understanding that it is education that is the  
12 key to economic development. And when I am talking  
13 about education, I am talking about cradle to grave.  
14 I am talking about pre-K, K-12, higher ed, two-year  
15 institutions, adult education, workforce training  
16 and retraining.

17                   If you have one single thing that you  
18                   can point to as a state where you are going to lead  
19                   this country out of whatever malaise it's in, it is  
20                   the understanding by your people and a buy-in by your  
21                   people that the relationship of education of every  
22                   type and economic opportunity for tomorrow are

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1                   inextricably linked.

2                   MR. MURRAY: We are back to  
3                   education. Governor Fortuno, before I go to you,  
4                   just for equal time reasons, we know who number one  
5                   on the *Education Week* list was, and we know who number  
6                   10 was. Were any of you two through nine? If you  
7                   were, raise your hand, because I don't want to leave  
8                   you out.

9                   GOVERNOR PATRICK: Massachusetts  
10                  has the top performing student achievement in the  
11                  Nation for three years running.

12                  MR. MURRAY: Does anybody have  
13                  anything else to say before we go to Governor Fortuno?  
14                  Okay. Go ahead.

15                  GOVERNOR [Luis] FORTUNO: We wanted to  
16                  create the best business climate in the country. We

17 did a number of things. Our permitting process was  
18 out of whack. Essentially, we have cut by two-thirds  
19 all of the permitting you need to put together  
20 whatever kind of business you need.

21                   Secondly, we understood that  
22 government would not have the kind of funds needed

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1 for infrastructure development. We approved and are  
2 implementing right now the largest most ambitious  
3 public-private partnership program in the country.

4                   It's a program. It's not two or  
5 three projects. It's a whole program in every single  
6 area you can think of.

7                   Thirdly, energy--and I agree with some  
8 of my colleagues--energy is key in our case.  
9 Forty-five percent of our economy is manufacturing.  
10 So, just imagine how important the cost of energy is.  
11 And we live on an island. Ask Governor [Linda] Lingle in  
12 Hawaii or others. It is very tough to produce  
13 cost-effective energy.

14                   We are moving in that direction with  
15 portfolio, tax incentives, and what have you.  
16 Finally, because of all of the tough decisions we made

17 last year, we are cutting taxes across-the-board at  
18 corporate level across the board this year.

19 MR. MURRAY: I want to change the  
20 question a little bit. I'm sorry, Governor Camacho,  
21 go ahead.

22 GOVERNOR [Felix] CAMACHO: For our

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1 territory, we are so distant and remote and very much  
2 a micro-cousin as compared to the many states.

3 Our mainstays have been tourism and  
4 the Department of Defense with military  
5 installations there. I tried to implement changes  
6 by investing in infrastructure, by building schools,  
7 investing in our community college, our university,  
8 our seaport, our airport, water power, wastewater,  
9 roads, landfills which have provided jobs in  
10 construction and the service industry.

11 So, we would invest in foundational  
12 type of investments that would allow for growth in  
13 the future. Also trying to deal with the many long  
14 standing issues of lawsuits, entitlement type  
15 lawsuits against the government. Unfunded federal  
16 mandates and the like that have really haunted us for

17 decades and trying to deal with the many fundamental  
18 issues. But it was mostly foundational types of  
19 approach that I've taken in my two terms to try to  
20 build for the future.

21 MR. MURRAY: Governor Brewer, I am  
22 going to get you in here before we move on. I am going

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1 to ask you to tell me one thing, but I am going to  
2 acknowledge that we've heard two, three, 10. I give  
3 up. You can tell me as many things as you want to  
4 tell me.

5 GOVERNOR [Jan] BREWER: Thank you.  
6 Having been governor just a little bit over 500 days  
7 certainly was a challenge when I came in, because we  
8 were facing the largest deficit that the state of  
9 Arizona had ever faced in its history. So, we began  
10 certainly first and foremost by trying to get our  
11 budget balanced, which I think is very, very  
12 important to the business community to know that you  
13 have a stabilized government. We did that.

14 We have a structural deficit going  
15 into the next year. Certainly we did a yeoman's job  
16 considering the fact that we had about a \$8.2 billion

17 revenue stream with a \$10.3 billion cost of budget.

18 So, we did get the budget balanced.

19 We went out to the voters for a temporary sales tax  
20 of which they responded overwhelming in the state of  
21 Arizona to give us a one cent sales tax increase for  
22 three years. And it passed by 64 percent, which again

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1 helped us get through the bad times.

2 MR. MURRAY: And they did it to pay  
3 for?

4 GOVERNOR BREWER: Education and  
5 public safety, which is very, very important to me.  
6 Because you understand it's at the top of everybody's  
7 issues in regards to jobs. That leads me to where  
8 we are at today. I think it is very, very important.

9 And we have addressed probably  
10 everything in those 500 days that you've all talked  
11 about. We've been on it and we've been successful.  
12 I'm very, very proud of that.

13 The bottom line is I think is business  
14 needs to know that they have a stable government that  
15 they have a well-educated workforce and then it was  
16 one of my big goals is to make it easier to do business



17 in Arizona.

18 That meant to me putting a moratorium  
19 on all rules and regulations and helping the people  
20 that are looking to come to Arizona get through the  
21 red tape and the green tape. To reach out to them  
22 and to help those businesses that are already here

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1 in Arizona so it can be stabilized. We have been  
2 successful.

3 We have brought over a billion  
4 dollars worth of capital assets into the state and  
5 thousands of jobs. We are proud of that. In 500  
6 days, we have accomplished a lot.

7 MR. MURRAY: And for you, has this  
8 immigration mess been a distraction from that agenda?  
9 Because that is very clear focus, five points, this  
10 is what we want to do. Did you know it was going to  
11 be this big?

12 GOVERNOR BREWER: I did not know it  
13 was going to be this large. I knew that it was going  
14 to have a tremendous effect, of course, in the state  
15 of Arizona. But I think the people throughout the  
16 country realize that what happens here in

17 Arizona affects their states too.

18 It's an impossible situation they're  
19 living with. The feds aren't doing their job. If  
20 they're not able to do it, then we in Arizona feel that  
21 it is our responsibility to step up and help them do  
22 it.

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1 MR. MURRAY: If you had a do-over,  
2 would you say, "Well, I think I'll put that one off and  
3 focus on . . ."?

4 GOVERNOR BREWER: Absolutely not,  
5 absolutely not.

6 MR. MURRAY: A different question  
7 now, and this time I am going to hold you to one. I'd  
8 like each of you to tell me the one thing that you  
9 didn't do that you really wish you had. A lot of you  
10 are leaving office this year or early next year and  
11 will be succeeded by someone else. Maybe the one  
12 thing you wish you had done and that you hope your  
13 successor does do.

14 Some of you will be back for more  
15 punishment. So, it might be the one thing you

16 haven't been able to do. But again, the one thing  
17 that you have not done that you wish you had done to  
18 put your state in the position it needs to be for the  
19 next five or 10 years. We are running out of time  
20 this time. So, I'm really going to keep you to one.  
21 Governor Brewer you go first.

22 GOVERNOR BREWER: I think the one

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1 thing that I wish that I could have given more of and  
2 that would be tax reform. I think that is really,  
3 really important. And that is on my agenda. And we  
4 are going to move forward with that in respect to  
5 jobs.

6 MR. MURRAY: Who wants to go next?

7 Yes, sir, Governor Douglas?

8 CHAIRMAN DOUGLAS: Control property  
9 taxes. As I indicated earlier, they are very high.  
10 It's tough for a lot of families where our incomes  
11 are below the national average to find a decent place  
12 to live. We have the lowest vacancy rate in rental  
13 housing in the country and very low for  
14 owner-occupied as well.

15 We've seen a decline in our student  
16 population of about 13 percent over the last decade but

17 property taxes and local school spending keep going  
18 up. So, that needs to be addressed.

19 MR. MURRAY: Governor Sanford?

20 GOVERNOR SANFORD: We proposed  
21 eliminating the income tax in South Carolina. We  
22 were unsuccessful in that. I think because we had

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1 that larger debate, we were able to cut the marginal  
2 income tax rate for the first time in our state's  
3 history. We cut it from seven to five for LLCs,  
4 partnerships, etc.

5 So, it was a step in the right  
6 direction. But if you really want to free  
7 entrepreneurial talent, I think you better go to the  
8 root cause, which in part I believe is income tax.

9 MR. MURRAY: Get rid of it all  
10 together?

11 GOVERNOR SANFORD: Yes.

12 MR. MURRAY: And to what extent is  
13 that about your competitive position vis-a-vis other  
14 states? Because all of this I think is worth focusing  
15 on in the last few minutes that we are discussing.

16 We know what the situation of this

17 country is the degree to which we relied on  
18 consumers has racked up large deficits we have  
19 imported from the rest of the world. If you are going  
20 to turn that around in the next 10 years as a country  
21 we have to export. It can't be about moving the jobs  
22 around.

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1 GOVERNOR SANFORD: We buy wholly  
2 into Thomas Friedman's notion that the world is flat.  
3 You've got six and a half billion people scattered  
4 across planet earth, and capital is fluid. It is  
5 going to go to places that in essence will reward or  
6 encourage it.

7 So, it is all about looking at a state  
8 like Florida that has no income tax. It's looking  
9 at Texas that has no income tax.

10 MR. MURRAY: That's why Lebron James  
11 went down there, didn't he? One thing?

12 GOVERNOR QUINN: I think the most  
13 important thing is to empower the voters, strengthen  
14 the voters. I believe in initiative, referendum,  
15 recall. We have recall on the ballot in Illinois  
16 this year. I would like to see more opportunity for

17 consumers and taxpayers to enact laws by direct  
18 petition and referendum.

19 MR. MURRAY: I wish Governor  
20 Schwarzenegger were here because they have that power  
21 out in California and it created a mess. Does  
22 anybody disagree with that? Who wants to take it on?

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1 Governor Gregoire?

2 GOVERNOR [Chris] GREGOIRE: Well, you get  
3 the situation I referred to earlier. When you have  
4 a vote of the people, it may look appealing on the  
5 ballot to vote for reducing class size and increasing  
6 teachers' pay but it isn't free. There was no  
7 revenue that came with it whatsoever.

8 MR. MURRAY: Do you feel like you are  
9 being anti-democracy?

10 GOVERNOR GREGOIRE: By no means; by  
11 no means. I just think that the same scrutiny that  
12 goes into the legislative process ought to go into  
13 the initiative process to include vetting it publicly--  
14 the pros and the cons, asking how are you going to  
15 pay for it, putting a fiscal note on it, doing all  
16 of the same sort of rigor that you do in any other

17 formal legislation.

18 Just by virtue of the fact that it's  
19 initiative, it still ought to go through that same  
20 process.

21 MR. MURRAY: Do you have something to  
22 say on that point Governor Fortuno?

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1 GOVERNOR FORTUNO: I believe we  
2 must make government responsive to our constituents.  
3 One way to do that is through e-government. I  
4 believe we can do a lot more there. We don't  
5 discuss it that much.

6 MR. MURRAY: I'm sorry, through what?

7 GOVERNOR FORTUNO: E-government; in  
8 Europe and other places they really have come a long  
9 way. I believe we can do more. We have an  
10 initiative, but I want to do a lot more there.

11 MR. MURRAY: To get more response.

12 GOVERNOR FORTUNO: Exactly, so  
13 people from their homes or businesses can do a lot  
14 of what they normally do with government and not even  
15 having to move from their desks or homes.

16 GOVERNOR CAMACHO: In our case, I

17 think the initiative that we have undertaken but have  
18 yet to complete is with the information technology.  
19 There is a lot of data and information out there, but  
20 harvesting that data and insuring that it is properly  
21 gathered and used to make informed decisions I think  
22 is critical.

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1 So, we've undertaken major  
2 initiatives in trying to develop the architecture for  
3 government, but I hope my successor completes that.  
4 Again, with data information that is accurate and  
5 efficient, you can make informed decisions.

6 MR. MURRAY: Governor Paterson, the  
7 one thing that you didn't do? You are one of the  
8 governors--It's a record year, by the way. We know  
9 at least 24 governors will be out of office. You will  
10 be gone. What is your one big regret, the one thing  
11 you wish you had done that you didn't do?

12 GOVERNOR PATERSON: Appoint myself  
13 to the U.S. Senate.

14 MR. MURRAY: The most insightful  
15 answer of the day. Somebody will follow that. Go  
16 ahead, Governor Ritter.



17 GOVERNOR RITTER: In my case, I wish  
18 I would have found a scheme for actually funding  
19 higher ed that is a dedicated scheme of some kind,  
20 simply because we do think it is so tied to economic  
21 development. And in deep, deep recessions like this  
22 it is very vulnerable, higher education is.

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1 It is not caseload driven. We spend  
2 97 percent of our budget on five areas. So, the two  
areas  
3 that aren't totally caseload driven K-12 and higher  
4 ed. And higher ed is the more vulnerable of the two,  
5 and they take such a hit.

6 So, you are doing something very  
7 counterproductive to economic development in the  
8 long-run to make it through what seemed like a  
9 short-term recession. It is longer than I think most  
10 people thought it would be. We need some schematic  
11 in our state to make sure that we adequately fund  
12 higher ed.

13 MR. MURRAY: Governor Beebe, you can  
14 go now.

15 GOVERNOR BEEBE: I wasn't going to

16 tell you anything. I didn't want to follow  
17 Paterson.

18 The one thing I regret, and hopefully  
19 will finish it given the opportunity, we didn't  
20 completely remove the sales tax on food. We were one  
21 of those states that taxed food to the highest extent  
22 of our regular sales tax. It was 6 percent. They've

been

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1 talking about it for 50 years, Republicans and  
2 Democrats alike, from Huckabee to Clinton nobody ever  
3 did it.

4 We knocked four of the six off, and it  
5 took two years to get it done. We're down to two  
6 cents. I regret we haven't gotten rid of the two  
7 cents, but hopefully we are not done.

8 MR. MURRAY: Governor Heineman?

9 GOVERNOR HEINEMAN: Hopefully, I'm  
10 going to be around for a few more years, but I would  
11 say this. We passed the largest tax relief package  
12 in the history of the state. We still need to lower  
13 taxes more if we are going to be competitive in the  
14 job market both domestically and internationally.  
15 So, it's lower taxes.

16 MR. MURRAY: Can you afford to do  
17 that?

18 GOVERNOR HEINEMAN: Can you afford  
19 not to do it, Alan? I think you have to.

20 MR. MURRAY: Governor O'Malley?

21 GOVERNOR O'MALLEY: The one thing I  
22 wish I had: the flexibility to do more of has targeted

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1 tax credits for innovation, the R&D tax credits, the  
2 biotech tax credits. The things that are in our  
3 strength as an innovative economy. I think those  
4 have ripple effects. I think they pay themselves  
5 back.

6 We have increased it somewhat, and I  
7 think those were one area.

8 MR. MURRAY: You don't worry that  
9 that gets the government into picking and choosing  
10 industrial policy, distorting economic effects if  
11 you have tax credits for certain activities and not  
12 for other activities?

13 GOVERNOR O'MALLEY: I think if you do  
14 a survey of your state and do it in an honest, open  
15 and transparent way, you can identify what your

16 competitive strengths are. And any business invests  
17 in their competitive strengths. It makes them  
18 stronger and allows you to make the tide rise for  
19 service industry and other things not even connected  
20 to it.

21 We've been very successful in that.  
22 It hasn't hurt us. In fact, that is why we had the

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1 rate of job growth that is better than most states  
2 in those sectors.

3 MR. MURRAY: Governor Patrick, did  
4 you want to respond to that or do you want to tell  
5 me the one thing?

6 GOVERNOR PATRICK: I want to build on  
7 that point because I hear this argument all of the  
8 time. I think we ought to have, as a couple have said,  
9 a robust and modern and above all simplified tax  
10 system to encourage business development.

11 I think playing to your strengths and  
12 our strengths is unique from state to state and also  
13 reflecting that focus the tax policy is right. We  
14 have a life scientist initiative here, \$1 billion  
15 initiative over 10 years. It has some targeted tax

16 incentives as a part of that initiative. And it is  
17 one of a handful of innovation industries and is the  
18 reason why we have not gone as deep into recession  
19 as the rest of the country and why we are coming out  
20 faster than the rest of the country.

21 Clean tech is another area. IT is  
22 another area. These are areas where we have this

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1 whole innovation economy is a sweet spot for us here  
2 in the Commonwealth, and it's what we have focused on.  
3 And it is why, I think the Philadelphia Fed reports  
4 that we are outperforming 48 other states.

5 MR. MURRAY: And while you have your  
6 microphone on, the one big regret?

7 GOVERNOR PATRICK: My one big regret  
8 is this; although, should I have the honor will get  
9 to this in the second term.

10 We spent a lot of time and effort  
11 trying to address concerns that businesses raise  
12 about one-stop shopping when it comes to dealing with  
13 state government. Someone who takes them by the hand  
14 and walks them through a simplified regulatory  
15 process. We made a lot of good progress there.

16                   But it turns out poor people want the  
17                   same thing. They want one-stop shopping. When they  
18                   present for human services needs, they don't want to  
19                   have to be sent to multiple different offices. They  
20                   want the same simplicity in dealing with their  
21                   government.

22                   I think Governor Fortuno's point

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1                   about e-government is one way to respond to that.  
2                   But for a lot of those clients, their access to the  
3                   Internet compromises that idea. So, I'd like  
4                   simplification for the regular person in the same way  
5                   we are trying to deliver that for businesses.

6                   MR. MURRAY: Governor Christie?

7                   GOVERNOR CHRISTIE: I've been here  
8                   six months, Alan. I don't have a lot of regret.

9                   MR. MURRAY: What's a big one for  
10                  next year?

11                  GOVERNOR CHRISTIE: The big plan for  
12                  next year is for New Jersey--given that we are so  
13                  noncompetitive from a tax perspective--is to continue  
14                  to reduce spending in a way which is going to allow  
15                  us to become more competitive with our neighboring

16 states, Jack's state, Pennsylvania, because we are  
17 not.

18 We have to be on a long-term plan over  
19 the next four years to be able to do that. We dug  
20 this hole for ourselves. Put aside the national  
21 recession, our policies that we picked in New Jersey  
22 over the last decade, we dug this hole for ourselves

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1 and we are going to have to dig out.

2 MR. MURRAY: Governor Markell?

3 GOVERNOR MARKELL: One of the most  
4 frequent concerns I hear from small businesses,  
5 especially throughout the state, has to do with  
6 inability to access credit in any kind of affordable  
7 way. While we did create a program that has  
8 facilitated that to some degree, so far we have not  
9 been able to take it to scale. That is one of the  
10 things I'd like to focus on.

11 MR. MURRAY: Who haven't we heard  
12 from? Governor Herbert.

13 GOVERNOR HERBERT: Like Governor  
14 Christie, I haven't been here that long. It's been  
15 about a year since I've been inaugurated, so I have

16 no regrets. I think we are doing what we need to be  
17 doing in Utah.

18 What I have learned here has become  
19 self-evident that every state has unique challenges,  
20 unique opportunities, and need to find unique  
21 solutions for their own particular situation.

22 We have states that have very little

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1 public land. Some of us in the West have a lot of  
2 public land. We are blessed with natural resources,  
3 and traditional fuels make it a little more difficult  
4 for us to be on the renewable side as the only source  
5 of energy.

6 I have a state that is one of the  
7 fastest-growing states in America and has the highest  
8 birthrate of anyplace in America. So, my education  
9 challenge in paying for education is way different  
10 from some of the other states.

11 Some have in-migration. Some have an  
12 out-migration. Border state challenges, inland  
13 state challenges, they're all different.

14 The challenge for me--and I think for  
15 all of us going forward--is to express to our



16 constituency what we are in fact doing to address  
17 those unique challenges.

18 We sometimes get drowned out by what  
19 is happening in Washington, DC, and some of the  
20 national challenges. And people don't realize they  
21 may be national challenges, but they may be not the same  
22 unique challenges we face as states.

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1 So, I will end up where I began. I  
2 think we need to be taking the lead on a lot of these  
3 issues. I believe in federalism. I believe there  
4 should be a balanced approach as to how we govern in  
5 a state with Washington, DC, having a role, but states  
6 having a balance and a counterbalance to what is  
7 happening in Washington, DC. This organization I  
8 think is an organization that can really lead our  
9 governments in our unique ways.

10 MR. MURRAY: Let me just follow up on  
11 that and get a few people to weigh in before we go  
12 here. I don't want to go back to health care. We've  
13 covered that pretty thoroughly what you want from  
14 Washington and don't want from Washington in terms  
15 of health care.

16 Health care aside, health care aside,  
17 what is it that you'd like to see from Washington that  
18 would make your jobs better, would enable your state  
19 to do what it needs to do over the course of the next  
20 five to 10 years? Governor Freudenthal?

21 GOVERNOR FREUDENTHAL: I follow on  
22 my colleague from Utah's point. The point of view

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1 of people who have public lands what we'd like is a  
2 lot less attention from the federal government and  
3 a lot more capacity to actually integrate the  
4 development of those properties with the remaining  
5 economy of the state. It's like living with a  
6 900-pound gorilla that just flails around.

7 MR. MURRAY: Anyone else?

8 GOVERNOR SANFORD: Sustainable  
9 fiscal policy out of Washington. I think that that  
10 is the giant elephant in the room when you think about  
11 policy in Washington because the store of value of  
12 one's currency at this point is eroded based on  
13 international expectations. I think of what comes  
14 next --

15 MR. MURRAY: Interest rates are low,

16 currency is still holding up pretty well.

17 GOVERNOR SANFORD: For the time  
18 being. I think that there's a lot of contingent  
19 liability, if you want to call it that, from the  
20 standpoint of us as states being able to trade with  
21 a whole bunch of other places around the world based  
22 on the trajectory role in Washington.

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1 MR. MURRAY: Let me get Governor  
2 Baldacci.

3 GOVERNOR BALDACCI: The one thing  
4 would be flexibility out of Washington, true  
5 flexibility and true partnerships with the states.  
6 I think we can help them to solve a lot of problems.  
7 We don't need the money as much as we need the  
8 flexibility, because they don't.

9 MR. MURRAY: Some people really want  
10 that money.

11 GOVERNOR BALDACCI: I understand  
12 that, but if the trade-off is the flexibility, we can  
13 make up the money over the longer term. But it really  
14 is true flexibility with all of the different  
15 regulations.

16 MR. MURRAY: Governor Ritter?

17 GOVERNOR RITTER: It sort of follows  
18 what Governor Markell said. It's access to credit  
19 for small businesses. And we've made this point both  
20 in governors' meetings and privately. Regulators  
21 have made it very difficult for small businesses to  
22 get access to credit even when it seems like they

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1 should, given their history.

2 We appreciate the need for different  
3 types of regulation and financial system, but it feels  
4 to me like they crimped the system in really the wrong  
5 place. A state like Colorado heavily relies on  
6 small businesses for our economy. They are a very  
7 big part of the economy, and yet it has crimped our  
8 ability to grow because there's just not access to  
9 credit.

10 We put together our own program. It  
11 is called a small loan reserve. And it works but it  
12 works at this minor scale compared to what the federal  
13 government could do if in fact they appreciated small  
14 businesses, the role that they play in the economy.  
15 And the regulators taking a more rational view

16 towards the need for them to have access to it and  
17 not to over regulate or to over crimp it in places  
18 they shouldn't.

19 GOVERNOR [Phil] BREDESEN: I agree with  
20 everything that has been said on the access for  
21 small-business, the credit access. But I would add  
22 that the transportation investments, the

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1 infrastructure investments, the things we used to do  
2 as a major league country that our competitors in  
3 China and Europe are doing, we've got to make those  
4 investments in our infrastructure in order to have  
5 a better future for our kids.

6 GOVERNOR MARCELL: Opening up as  
7 many export markets as possible.

8 CHAIRMAN DOUGLAS: No unfunded  
9 mandates.

10 GOVERNOR CAMACHO: In our case, I  
11 speak for the ancillary areas or the territories that  
12 there be equality or equity. Many times there are  
13 federal programs in Medicaid, Medicare, pre-existing  
14 conditions that is currently existing with this  
15 health-care reform that apply to the states but not

16 equally to the territories. So, there is inequity  
17 in federal policies as they relate to territories.

18 MR. MURRAY: We've crammed a lot of  
19 information into an hour and a half. I'm going to  
20 ask you one last question by show of hands: Given all  
21 the pain of the last couple of years, if you had to  
22 do it all over again would you do it? We've already

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1 heard from Governor Paterson on this, but the rest  
2 of you if the answer is yes let me see your hands up.

3 It is slow, but they are getting there.  
4 They're getting there. Thank you very much. I've  
5 enjoyed it.

6 CHAIRMAN DOUGLAS: Alan, thank you  
7 so much. And thank you colleagues for your  
8 participation. As Governor Markell said, the  
9 economic development committee is going to continue  
10 perhaps on some of the same themes at 3:00 p.m. So,  
11 please join them.

12 We are adjourned.

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14 *(Plenary session adjourned at 2:37 p.m.)*

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COMMONWEALTH OF MASSACHUSETTS

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I, LAURIE J. JORDAN, do hereby certify that  
the foregoing is a true and accurate transcription  
of my verbatim notes, to the best of my knowledge and  
ability.

WITNESS MY HAND, this 14th day of July, 2010.

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Laurie J. Jordan

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Professional Court Reporter



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NATIONAL GOVERNORS ASSOCIATION

SUMMER MEETING

Sunday, July 11, 2010

THE FEDERAL BUDGET DEFICIT: RISKS AND CHALLENGES

GRAND BALLROOM

SHERATON BOSTON

39 Dalton Street

Boston, Massachusetts 02199

1 PARTICIPANTS:

2

3 GOVERNOR JAMES H. DOUGLAS, VT, CHAIR

4 GOVERNOR JOE MANCHIN, III, WV, VICE CHAIR

5

6

7

8 GUESTS:

9

10 FORMER SENATOR AL SIMPSON, CO-CHAIR,

11 NATIONAL COMMISSION ON FISCAL

12 RESPONSIBILITY AND REFORM

13

14 ERSKINE B. BOWLES, CO-CHAIR, NATIONAL

15 COMMISSION ON FISCAL RESPONSIBILITY AND

16 REFORM

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1 P R O C E E D I N G S

2 (9:47 a.m.)

3 CHAIRMAN DOUGLAS: We'll get the  
4 final plenary session under way. We've got  
5 two distinguished guests to talk about an  
6 important topic. And we'll also, of course,  
7 handle the reports and recommendations from our  
8 committees and the elections of next year's  
9 executive committee and officers.

10 So, please find a seat, and we'll  
11 get our session under way.

12 We're honored this morning to have  
13 Senator Al Simpson and Erskine Bowles, who are  
14 the co-chairmen of the President's Commission  
15 on Fiscal Responsibility and Reform. They're  
16 going to talk about the fiscal challenges  
17 facing our nation and the types of options  
18 that we need to consider to reign in our  
19 federal deficit. They haven't been given an  
20 easy assignment. I think that's an  
21 understatement, but we're grateful that they've  
22 undertaken it.

1                   Everyone here is well aware that  
2                   not since the end of our Second World War, when  
3                   our ratio of federal debt to GDP peaked at about  
4                   109 percent have we experienced debt burdens  
5                   that threaten the economic future of our  
6                   country. At that time, we were able to grow  
7                   our way out of the debt crisis. But given  
8                   current global conditions, that prospect is not  
9                   as likely today.

10                   Our federal debt to GDP ratio ranges  
11                   throughout the second half of the last century  
12                   between 25 and 50 percent. It's now  
13                   up to 62 [percent]. But the GAO projects that if we  
14                   maintain our current spending habits and do  
15                   nothing about it, we'll surpass the high we set  
16                   in 1946 within a decade and approach Greece's  
17                   current debt to GDP ratio, which is about 115  
18                   percent. That's obviously not a formula for  
19                   long-term economic success. And the commission  
20                   faces a daunting challenge in suggesting a path  
21                   forward toward fiscal responsibility that is both  
22                   realistic and politically achievable.

1                   Well, it's not easy, but something  
2                   that governors are used to doing. As we've said  
3                   a number of times throughout our meeting, we have  
4                   to balance budgets on an annual basis. And since  
5                   we've been working through the greatest fiscal  
6                   crisis since The Depression, a lot of governors  
7                   have been getting some practice implementing lean  
8                   government. And we hope that some ideas will  
9                   come out this morning with our distinguished  
panelists  
10                   that will be helpful to them and helpful to the  
11                   future of our country's fiscal condition.

12                   I want to call on our colleagues to  
13                   introduce their constituents, who are our  
14                   distinguished presenters today. And we'll start  
15                   with Governor [Dave] Freudenthal.

16                   GOVERNOR FREUDENTHAL: Thank you.  
17                   You know, it's a delight to get to introduce Al.  
18                   I've known him for a long time. We have a very  
19                   collegial relationship. But if you've heard him  
20                   before, you're likely to hear it all again today.

21                   Most of you are aware of Senator  
22                   Simpson. I'll tell you that I first became

1 acquainted with him when I was 24 years  
2 old, working for a Democratic governor in  
3 Wyoming, on his staff. And Senator Simpson, then  
4 in the Wyoming House, obviously in the Republican  
5 leadership, he and Ed Herscher would sit around  
6 and plot the course of the state in a truly  
7 bipartisan fashion. I would never accuse Al of  
8 being nonpartisan, but he does know how to work  
9 in a bipartisan manner. I think he's the right  
10 guy for this job. He has both knowledge and  
11 wisdom.

12 But he also has a trait which I  
13 think is important in politics, which is a sense  
14 of humor. You have to have humor in order to  
15 get through what it is we deal with and the  
16 seriousness with which we take it. So, we're  
17 proud of Al; I'm particularly proud that Al's no  
18 longer in politics and Wyoming.

19 You know, Al, if you turn on your  
20 hearing aid, you could hear. But we are  
21 delighted in Wyoming to claim Al as one of our  
22 own. And he is obviously a successful senator,

1 and has done lots of things in his life. But mostly  
2 what he does is try to do the right thing by this  
3 country and by our state. And so we're delighted--  
4 and I think I look forward to hearing you, Al.

5 CHAIRMAN DOUGLAS: Thank you,  
6 Governor Freudenthal. And Governor (Bev) Perdue,  
7 would you make an introduction.

8 GOVERNOR PERDUE: Well, I think we  
9 all look forward to hearing Senator Simpson talk  
10 too. But I will tell you one thing for sure,  
11 you'll love hearing from Erskine Bowles, who is  
12 one of North Carolina's strongest leaders.

13 You all have known him probably  
14 in his role as head of the small business  
15 administration under President (Bill) Clinton. And  
then  
16 he was the President's Chief of Staff. But after  
17 that, we lured him back to his home state where  
18 now he serves as the president of the greater  
19 university system. He has taken on this role as  
20 co-chair of this National Commission on Federal  
21 Responsibility and Reform because he believes  
22 this.

1                   I've had the opportunity for  
2                   several years, and for almost a year and-a-half  
3                   as governor of North Carolina to watch his every  
4                   moment, his decision making, the fact that he is  
5                   not just going to talk the talk with us, he has  
6                   walked the walk right in our own state.

7                   And let me tell you what I mean.  
8                   As president as one of the largest constituent  
9                   university systems in the country, we'd like to  
10                  tell you it's the best, because it is, he has had  
11                  to cut his own budget. And this is what he's  
12                  done He has cut \$575,000,000.00 out of the  
13                  corpus over the last three years. The system  
14                  today is 30 percent smaller than it was when  
15                  he was sworn in as president five years ago.  
16                  Twenty-three percent of those cuts came from  
17                  administration.

18                  I can attest as somebody who loves  
19                  that system and understands the value of  
20                  education in the new economy, that Erskine Bowles  
21                  has not harmed teaching and learning in any way.  
22                  He has just simply done things differently in



1           lieu of destroying our academic core. He prefers  
2           moving the university in the right direction.  
3           Even though he and I have laughed and said that's  
4           as painful as moving general assemblies and  
5           legislatures in the right direction. But he's  
6           gone forward in lots of critical storms and  
7           endured the criticism. And he'll do that as the  
8           chair or the co-chair of this committee.

9                           He's figured out a different way to  
10           incent teachers' compensation--the professors;  
11           the workforce. He's developed some new paradigms  
12           around health care. And he understood that in  
13           our state, because we're one of the fastest-  
14           growing states in America, that he cannot rely on  
15           the old ways--the bricks and mortar--to educate  
16           our people.

17                           And as a result he's been  
18           passionate about distance learning; we now have  
19           135 distance learning degree programs  
20           around the world. And I'm told that it's larger  
21           than the University of Phoenix. And so, we have  
22           done that very quickly with his leadership.

1                   I believe the best thing I can tell  
2                   you as someone who calls Erskine Bowles when my  
3                   ox is in a ditch, I'll say, what would you do? He  
4                   understands the seat that we're all sitting in.  
5                   He understands FMAP; he understands jobs; he  
6                   understands that we've got to continue to grow  
7                   this economy while we continue to downsize  
8                   government.

9                   He is great leader. He is great  
10                  American. And I'm so proud that he's a great  
11                  North Carolinian. Something that he told me that's  
12                  the funniest today, because he too, has a sense  
13                  of humor, Senator, is that he said you know, Bev,  
14                  when you introduce me, just tell them that I  
15                  right now I'm the chairman, the president of the  
16                  university system, but I'm actually between  
17                  fortunes. I've lost one, but I need to make  
18                  another one. So, that's what my goal is.

19                  Erskine Bowles, thank you for doing  
20                  this for our country.

21                  CHAIRMAN DOUGLAS: Thank you both  
22                  gentlemen, welcome.

1                   SENATOR SIMPSON: Governor Perdue,  
2                   I wish you had introduced me. It would have  
3                   been much more charitable. Well, of all the  
4                   introductions I've ever had, Dave, that was the  
5                   most recent.

6                   I'll tell you about Dave, he  
7                   related he was a 24-year-old chief staff  
8                   guy for a wonderful Democratic governor, Ed  
9                   Herscher, the longest serving governor in our  
10                  history--12 years. People look at Wyoming as a  
11                  Republican state; that's not true. Mike Sullivan  
12                  Democratic governor, eight years. Gale McGee,  
13                  18 years in the U.S. Senate. Ron Colio,  
14                  10 years.

15                  Anyway, the thing with Dave, the  
16                  only thing is his father and mother were our  
17                  co-chairmen when we ran in '78; we being this  
18                  woman I've been living with for 56  
19                  years--she said living with me was a  
20                  religious experience--a living Hell!

21                  But Dave has been a wonderful  
22                  governor, a tremendous force. He's got a lot of

1           guts, takes on the tough ones. And I admire him  
2           greatly, and have. And his wife, Nancy, got to  
3           know her. She's a district judge--federal  
4           district judge-- and a superb woman from my home  
5           town of Cody, Wyoming.

6                         Now, this lasts 10 minutes, so  
7           hang on tight, because Erskine and I travel only  
8           as a pair. We ride shotgun on each other. It's  
9           a lonely life out there in hostile territory, and  
10          all of you know the feeling.

11                        But I did want to address some way,  
12          when I walked in here, made a comment and I was  
13          taken aback, didn't have time to respond. I want  
14          to respond right now. Yes, I did sleep in this  
15          suit. So, I hope that takes that off the table.

16                        I couldn't have a finer companion  
17          in this cause than Erskine Bowles. He's a man I  
18          trust completely, and admire, and respect. He's  
19          a grand gentleman, indeed.

20                        First, a personal note. My dear  
21          dad was the governor of Wyoming, and also a U.S.  
22          senator, Milward Simpson. He loved the office of

1           governor. He could lead and he could see the  
2           results. He said in the Senate, he could never  
3           see the results of anything after everything  
4           would disappear into the rabbit hole that he was  
5           working on, usually from a brilliant staffer on  
6           either side of the aisle.

7                           As governor, he loved the fray, and  
8           was plenty good at it. And he loved self-  
9           deprecating humor. His favorite was this, and he  
10          would tell it often: this old guy's out driving  
11          his pick-up down the road, got everything in it  
12          that he owns, and a highway patrolman stops him.  
13          He said you're going a little fast, aren't you?  
14          He said no, I can't believe it, who would believe  
15          that. You got a lot of stuff back there, don't  
16          you? Yeah, mm-hm. Where you goin? Well, he  
17          said you are speeding, he said haven't you got a  
18          governor on that truck? And he said, no, he said  
19          that's manure you smell. And so, the old man got  
20          a lot of mileage out of that one.

21                           Now, this commission is one tough  
22          goal. I have been addressed as a Republican

him

1 toady covering for President [Barack] Obama, to get  
2 off the hook. I honor the office of President.  
3 If a President asks me to do something to pitch  
4 in and help our country, I'll always respond,  
5 regardless of party difference.

6 I think it's called being a citizen  
7 of a fine country and doing your share. And in  
8 this one, I'm in for my six grandchildren, and  
9 Erskine's in for his seven. This is where this  
10 one is.

11 The President has one tough job, as  
12 do each and every one of you. But if one is a  
13 leader, you take a ton of guff from people who  
14 know little and are motivated by what I always  
15 said are four great charges--emotion, fear, guilt, or  
16 racism.

17 That's how you pass or kill a bill  
18 in the U.S. Congress: emotion, fear, guilt, or  
19 racism. Too bad, but that's that way it is. So,  
20 I had another word in mind other than guff, but  
21 I'll leave it at that.

22 So, here we go. There are many who

1           hope we will fail. I can tell you we've met them  
2           all. They talk, the conflict is everywhere.  
3           Cutting back versus coughing up, those are  
4           nontechnical terms. Austerity versus  
5           stimulation. Flash words abound. Cut is the  
6           best flash word of all, and gut makes two. And  
7           then tax is another one. They're all good. But  
8           all 18 of us are still in the room  
9           together. Good people of deep, deep differences,  
10          knowing the possibility of the odds of success  
11          are rather harrowing, to say the least.

12                                But I do have the naive belief, and  
13          I think Erskine shares it, that we can come up  
14          with a plan to stabilize Social Security, and  
15          assure its solvency 75 or more years  
16          out. But as we address it, the keening wail of  
17          cut goes out through the land, or gut. Good  
18          heavens, it's . . . if people can't grasp that  
19          disability insurance will be unsustainable in  
20          less than 10 years, it's grown double since  
21          1980. I won't go into figures, that just makes  
22          people's eyes glaze over. But old age and

1 insurance will only pay out 75 percent  
2 of its benefits in 2037. It won't go broke, it's  
3 just going to pay out 75 instead of  
4 100. And that date will keep moving  
5 closer with population growth and aging.  
6 Unsustainable, unconscionable, and predictable.

7 But there are many options out  
8 there. Over two dozens options out there will  
9 work, and we work on them all. And I think if we  
10 could resolve that, there'd be a sense of  
11 confidence in the land that would be good to  
12 portray.

13 We have Dr. Coburn and Andy Stern,  
14 the union member and a very conservative member  
15 of the Senate in Oklahoma. Two very good men  
16 with sharp minds and sharp knives going over the  
17 defense budget without hurting our troops and the  
18 mission. Plenty of fat in that baby. And then  
19 they say well, we're probably going to . . . don't  
20 want to touch the defense budget. That's not  
21 true. We're going to go wherever the fat is.  
22 And that will be the tough part.



1                   But here's where we are. Every  
2                   shred of tax revenue at this point goes only to  
3                   three things, Medicare, Medicaid, and Social  
4                   Security. I see Erskine scratching out. He was  
5                   going to cover that, but I took care of it for  
6                   him. You'll have to work on it. I'm almost  
7                   through, Erskine.

8                   And so, the rest of the federal  
9                   government, including fighting two wars, Homeland  
10                  Security, education, art, culture, you name it,  
11                  the whole rest--veterans, the whole rest of the  
12                  discretionary budget is being financed by China  
13                  and other countries who are slowly building,  
14                  and China now has \$92 billion of our  
15                  little IOUs. And we do that, we're just  
16                  borrowing to do everything but those three items.

17                  Medicare is the monster of the  
18                  Midway. It's hard for us even to get around it--  
19                  get our hands around it. But we're going to have to  
20                  have some trigger in there, some trigger device  
21                  in there.

22                  Medicaid, boy, you people get the

1 whole load on that one. The working goofs are at  
2 it, one on discretionary, one on mandatory, and  
3 one on revenues. We have a fine staff. And  
4 with, I think with patience, what we're trying to  
5 do first in the commission is establish patience,  
6 do our homework, comedy. And the biggest one is  
7 trying to establish trust in each other on this  
8 commission. That's tough to do in this world, in  
9 this country. Trying to lessen suspicion and  
10 we're working all that--on all that now.

11 Well, there, if you thought I was  
12 going to go on, I'm not. But we want to hear  
13 from you, you're in the trenches. I'd just say  
14 one other thing as to the magic flash word of  
15 tax. The other day one of the more zealous--a  
16 zealot is one, who having forgotten his purpose,  
17 redoubles his efforts.

18 Now, so, one of the great zealots  
19 of our time talked about his favorite anti-tax  
20 President, Ronald Reagan. Well, I said I knew  
21 Ronald Reagan. You're no Ronald Reagan, but I'll  
22 tell you, I knew him well. And I quoted the four

1 big tax increases that were done by Ronald  
2 Reagan; seven lesser ones; and a total of  
3 132 billion in tax increases under those  
4 eight years. And why? To make the government  
5 run. And that was his fine eight years as one of  
6 our most beloved Presidents. So, for that I will  
7 be--then receive mail tonight and tomorrow that  
8 I spoke again to raise taxes and put a vat on top  
9 of the income tax, plus something else. I don't  
10 know what it will be, but it'll be a royal  
11 hammer blow. And I thank you for listening. But  
12 we want to hear from you. Erskine.

13 MR. BOWLES: As you can see, I have  
14 no need for a joke writer anymore. I just steal  
15 everything Al says and it seems to work  
16 perfectly. I will tell you, Al, I do know one  
17 rule of politics that you don't. And that is  
18 always be introduced by someone you contribute  
19 to.

20 GOVERNOR PERDUE: That is not true.

21 MR. BOWLES: Governor Perdue has  
22 been my friend. I have been her supporter. I

1 believe in her. She is strong. She's tough.  
2 And by God, she gets the job done. And last  
3 night, she signed a balanced budget for North  
4 Carolina. And she's got a lot to be proud of.

5 Al Simpson's the best partner I've  
6 ever had. We're trying to do one thing, and that  
7 is all this commission to build the same kind of  
8 trust with our fellow commission members as we  
9 have built among ourselves. And I'm confident  
10 that's what it takes to be successful.

11 In 1997, as some of you know--I  
12 know Deval remembers--I negotiated the balanced  
13 budget with Newt Gingrich and Trent Lott. And I  
14 had to spend months and months and months  
15 locked up in conference rooms with them. And you  
16 Democratic governors owe me a lot for that.

17 But we did build up trust. We  
18 built up confidence, and we got the job done. And  
19 we got it, in the long run, done by looking at  
20 what made sense for the country as opposed to  
21 thinking about parties.

22 I'm going to try to just add to

1           what Al said. I think it's a fact that as a  
2           nation, we face the most predictable economic  
3           crisis in our history. This crisis that we just  
4           are going through now, many people didn't  
5           predict. This one is as clear as a bell. This  
6           debt is like a cancer. It is truly going to  
7           destroy the country from within.

8                           And like Al said, it is basic  
9           arithmetic. Today if you just look at the  
10          mandatory spending, which is principally Medicare,  
11          Medicaid, and Social Security, it does consume  
12          100 percent of the federal revenues.  
13          That does mean that every dollar we spend on  
14          Homeland Security, the military defense,  
15          education, energy, infrastructure,  
16          transportation, all borrowed and have borrowed  
17          from foreign countries. That is a formula for  
18          disaster.

19                           Over the next 10 years, spending  
20          is forecast to grow by two trillion dollars;  
21          500 billion of that will come from Social  
22          Security; 500 million from Medicare; about

1           300 billion from Medicaid, of which you all  
2           participate. And about 650 to 700 million  
3           from interest.

4                         By the year 2020, if we leave  
5           things on automatic pilot, we will be spending a  
6           trillion dollars a year on interest. Just think  
7           about that. All that money going somewhere else  
8           to create jobs and opportunity somewhere else.

9                         We can't grow our way out of this.  
10          We've had every economist you can imagine look at  
11          this, and we could have decades of double-digit  
12          growth and not grow our way out of this enormous  
13          debt problem. We can't tax our way out. That  
14          doesn't solve the aging problem of America. It  
15          doesn't solve the fact that healthcare is growing  
16          at a faster rate than the economy is.

17                        The reality is that we've got to do  
18          exactly what you all do every day as governors.  
19          We've got to cut spending or increase revenue, or  
20          do some combination of that. If we want to get  
21          to a balanced budget by 2020--and there's no  
22          magic about 2020--we have to take one trillion

1           dollars out of the deficit in 2020, a trillion  
2           dollars. If we want to get to a deficit to GDP  
3           ratio of 2 percent, then we've got to take  
4           \$675 billion out of the budget in that  
5           year alone. Not cumulative between now and then,  
6           but in that year alone.

7                           I thought it was interesting as I  
8           thought about what I would say this morning, that  
9           the, you know, the G20 met two weeks ago in  
10          Toronto. And they're dealing with the same exact  
11          problems that we deal with in the states. And  
12          that is, how can we protect what is a truly very  
13          fragile economic recovery. At least it is in our  
14          state. And at the same time, slow and then stop,  
15          and reverse the rising level of debt that I  
16          believe jeopardizes my grandkids' future and our  
17          country's standard of living.

18                           And the G20 approved two goals.  
19          The first is a relative walk in the park, and  
20          that's to cut the deficit in half as a percent of  
21          GDP, by 2013. And when you start at a 10.6  
22          percent deficit to GDP, that ain't any heavy

1 lift, believe me. But we should be able to do  
2 that. And that's not a heavy goal for the U.S.

3 What is a very heavy goal is the  
4 second one, which was to stabilize the debt as a  
5 percent of GDP by 2015. And to do that, we have  
6 to get the deficit to GDP ratio down to 2.8  
7 percent by 2015. And that means we have to take,  
8 in 2015, \$250 billion out of the federal  
9 budget. And it's do-able. But it's tough. And  
10 I'm going to talk about some of that--specifics.

11 President Obama I think has made it  
12 clear; he's been clear when he's met with Al and  
13 me in private. He's been clear, I think to the  
14 American people and public. He said that he's  
15 going to make recommendations next year that have  
16 real budget cuts in them, that will reduce the  
17 cost of the entitlements and help restore our  
18 nation's long-term fiscal health.

19 I think there is a canard out there  
20 now, that says, well, you can't do both. We can  
21 do both. In fact, since the recommendations  
22 we're making don't take effect until 2012, we've



1 got about 18 more months of this economic  
2 recovery for it to gain a foothold before any of  
3 our recommendations take place. So, we think  
4 that's enough time for our recommendations to  
5 take place; enough time for us to get the fiscal  
6 house in order and then begin to balance the  
7 budget.

8 I thought I would tell you the  
9 principles that are going to guide my own  
10 decisions on the committee. And Al and I have  
11 discussed these, and I think we're in agreement  
12 on most of them. But they're all pretty simple.

13 The first is, I don't want to do  
14 anything that doesn't protect the truly  
15 disadvantaged. I think that's an obligation of  
16 government, and one that I'm willing to shoulder.

17 Second, I think while we balance  
18 the budget, we've got to continue to invest in  
19 those areas that make America strong and  
20 competitive. Whether it's education or  
21 infrastructure, or research or innovation, it's  
22 no sense having a strong balance sheet and also

1 not having a strong country. We've got to be  
2 competitive. It's a knowledge-based global  
3 economy.

4 Third, I think we've got to make sure  
5 that America is safe and secure. But I don't  
6 think that means we have to be the world's global  
7 policemen or that we have to be involved in  
8 nation building. I think other nations have to  
9 do their part. Our military budget now exceeds  
10 the military budget of all the other G20 put  
11 together.

12 Fourthly, I think we've got to  
13 reform the tax code, to broaden the base and  
14 simplify the code, and to make America more  
15 competitive. We can talk about various ways to  
16 do that. But clearly, we've got to close the tax  
17 gap. And I wish Mitch Daniels was here because  
18 he can talk about it more clearly than I can.

19 But most importantly, I think we  
20 have to eliminate or sharply curtail these things  
21 that are called tax expenditures. But what they  
22 really are is just spending by another name. And

1           if you look at the total cost of tax  
2           expenditures, they actually equal all of the  
3           income tax that flows into the federal  
4           government. And they equal 50 percent of the  
5           revenue.

6                           I have put on the table that we  
7           ought to establish caps that keep revenue at or  
8           below 21 percent of GDP. I didn't just  
9           pick that off the ceiling. It's the number that  
10          we have had every time we balance a budget in  
11          this generation. I also have called for  
12          instituting a plan to reduce overall spending to  
13          not more than 21 percent of GDP by  
14          making some really tough choices. If you look at  
15          the forecast in the CBO's forecast, spending is  
16          projected to go to 25.4 percent. So, that's a  
17          big, big jump to get it down to 21  
18          percent of GDP.

19                          We can do that, but we have to  
20          reduce discretionary spending, and we're going to  
21          have to make some tough choices. As I was  
22          telling one of the governors a minute ago, what

1 we do is not so hard to figure out; it's the  
2 political consequences of doing it that makes it  
3 really tough. The same decisions you all have to  
4 make every day in the states.

5 If we can't agree on specifics,  
6 then one of the things we can do is freeze all of  
7 the discretionary spending between 2012 and 2015.  
8 That would generate \$125 billion in 2015,  
9 and will get us half way home to President  
10 Obama's goal.

11 We also have to reform the  
12 entitlements and reduce mandatory spending. As  
13 Al said, one of the things we're going to try to  
14 work for is extending the solvency of Social  
15 Security for 75 years.

16 As it relates to healthcare, there  
17 are lots of recommendations that we are  
18 considering now. But the one that we really have  
19 to tackle is how do we pay for quality and not  
20 quantity for healthcare, as you all see every  
21 day.

22 Like the Brits just did, my goal

1           for what percent of deficit reduction should come  
2           from spending and what percent should come from  
3           revenue I'd like to see something similar to  
4           what the Brits did, where they had 74  
5           percent of a deficit reduction on the spending  
6           side, and 26 percent on the revenue side.  
7           Whether it's that or two-thirds; one-third. But  
8           I think it has to be something where it's  
9           disproportionately large on the spending side.

10                           And lastly, I would just say that  
11           none of these recommendations that we're going to  
12           make should take place prior to fiscal 2012, in  
13           order to protect a very fragile recovery.

14                           That's where we are. I think we've  
15           made a lot of progress. We've had three  
16           different working groups, one on revenue; one  
17           on mandatory spending; and one on discretionary.  
18           We've been meeting, and it's been as bipartisan as  
19           you can imagine. I don't think you could tell  
20           the . . . a recommendation that's come forward so  
21           far whether it came from a Republican or a  
22           Democrat.

1                   So, I'm really pleased with the  
2                   progress we're making. I think we're  
3                   establishing trust and confidence. And I hope we  
4                   can make some real progress. I know I like  
5                   working with this guy.

6                   CHAIRMAN DOUGLAS: Governors, feel  
7                   free to . . .

8                   GOVERNOR BEEBE: Mr. Chairman.

9                   CHAIRMAN DOUGLAS: Mike, Governor  
10                  (Mike) Beebe.

11                  GOVERNOR BEEBE: Two or three  
12                  observations. I don't know that I've ever heard  
13                  a gloomier picture painted that created more hope  
14                  for me. I mean, you--if there is any hope,  
15                  it's the approach that's been taken. It's the--  
16                  and I'm not trying to be obsequious--Brian, I'll  
17                  tell you what that means later on.

18                  But you two, and the whole team,  
19                  and the objective and honest approach actually  
20                  creates hope. At least it does for me. So, if  
21                  . . . if it's possible to tell us how bad things are  
22                  are and make us feel good about it, I think both of

1           you have done that. And I appreciate the  
2           fact that while you have plenty of other things  
3           to do, you've taken on this monumental task.

4                         I only wish we could put you in  
5           every corner of the country for everyone to be  
6           able to listen to. And particularly those who  
7           are strident on one extreme or the other.  
8           Because the honesty with which this came across,  
9           I think has to at least affect enough people that  
10          Americans would have enough courage to do what  
11          needs to be done based upon the leadership and  
12          the recommendations.

13                        Senator Simpson, if you and Dale  
14          Bumpers, and David Prior could go with Joe  
15          Manchin, could go into the Senate chamber and  
16          spend a few weeks with the folks we've got there  
17          now, and teach them about honest debate and  
18          collegial disagreement, instead of the rhetoric  
19          and the harshness that at least from the outside  
20          appears to exist, what a better place America  
21          would be. Thank you, sir.

22                        SENATOR SIMPSON: I just have to

1 say that Dale Bumpers, wonderful earthy,  
2 wonderful lawyer. If you remember the final  
3 pitch for President Clinton was done by Dale  
4 Bumpers, which should be recorded, it was about  
5 loyalty, and it was powerful. And then of  
6 course, Dave Prior and Barbara are very dear and  
7 special friends and come to see us in Wyoming. That  
8 is true.

9 And I went into the chamber a few  
10 years ago and Bumpers was wandering around. And  
11 I gave him a big hug and we slapped each other.  
12 And some guy came from the Republican side of the  
13 aisle and said what were you doing there? And I  
14 said giving a hug to Dale Bumpers, who is a great  
15 and dear friend. He said, I wouldn't do that  
16 again. Great stuff.

17 Let me just tell you one other  
18 thing about those tax expenditures. There are  
19 200 of them. And do you know what they are?  
20 They're home mortgage interest deduction; they  
21 are employer deduction of healthcare premiums.  
22 And they go on and on. And they went on the



1 books as a tax cut. And to get them off, they're  
2 called a tax increase. I don't know who figured  
3 that one out years ago, but they sure laid the  
4 snares. Because a tax expenditure appeared as a  
5 tax cut, which everyone cherished. And to get  
6 them off, and if we got them all off, or a lot of  
7 them, or some of them, we'd be well toward home,  
8 and today it will be called a tax increase.

9 CHAIRMAN DOUGLAS: Governor  
10 Manchin.

11 GOVERNOR MANCHIN: First of all, I  
12 want to second Mike's evaluation of that  
13 presentation. I think it was excellent. I would  
14 only ask that in the spirit that we, as  
15 governors, have to have a balanced budget  
16 amendment and when our forecasters and our  
17 economists come to us and lay out the not-so-  
18 encouraging news financially of our states, we  
19 have to do what you just laid out that should be  
20 done.

21 I would ask respectfully, what is  
22 the impediment? Why the urgency is not there for

1           this country to get its financial house in order?  
2           And how may that be done?

3                         SENATOR SIMPSON:  Want to try that  
4           one?

5                         MR. BOWLES:  Yeah.  You know, we  
6           don't have a balanced budget amendment, so we  
7           don't have to do it.  And there probably are some  
8           good reasons not to have one when you have the --  
9           have the military responsibilities that we do  
10          from time to time.

11                        GOVERNOR MANCHIN:  Sure.

12                        MR. BOWLES:  My experience  
13          has been the Congress generally acts when it has  
14          to, and only at the very last minute.  And we can  
15          go on and survive as a nation for three, or four,  
16          or five more years and do nothing.  But every day  
17          we delay, that old compound interest catches up  
18          with us.  And every day we delay, more and more  
19          dollars go out of the country.  And every day  
20          that we delay, we have fewer dollars to spend on  
21          education and infrastructure.  Every day we  
22          delay, there's another small business has been

1 crowded out of the capital markets by the  
2 government's borrowing. And when that happens,  
3 as you know, small businesses in West Virginia  
4 can't grow and can't create jobs without money.

5 So, when it becomes a crisis, then  
6 you're going to have to act. What we're trying  
7 to do is get ahead of what I'm confident I can  
8 show you just in arithmetic, is the most  
9 predictable economic crisis in history and try to  
10 do something now, when the pain would be  
11 relatively small. Because if we wait, it will be  
12 really, really tough.

13 CHAIRMAN DOUGLAS: Governor  
14 [Jack] Markell.

15 GOVERNOR MARKELL: Thanks. First  
16 of all, I agree with my colleagues, a really  
17 outstanding presentation. Two quick things:  
18 We've got a very strange way at the federal level  
19 of investing and paying for infrastructure.  
20 Something that, Erskine, you mentioned briefly.  
21 But it does seem to me that unless we end up  
22 separating, I know in Delaware, and I'm assuming

1           in most states, I don't know for sure, you know,  
2           we've actually got a separate capital budget,  
3           which we really don't seem to have at the federal  
4           level.  Until we do that, it does seem that we're  
5           probably going to be shortchanging those  
6           investments.  And were Governor [Ed] Rendell or  
7           Governor [Arnold] Schwarzenegger here, they'd  
probably  
8           make the same pitch.  I think that's one thing.

9                           And the second thing that, Erskine,  
10          you also mentioned when you talked, you mentioned  
11          briefly the issue of healthcare.  And, you know,  
12          we've got to find a way to pay for quality, not  
13          just pay for, you know, quantity.  And you  
14          mentioned it briefly, but I do think that there's  
15          a disproportionate amount of money in there.  And  
16          if we don't figure that out, it's going to be  
17          really difficult to get to some of the targets  
18          that you--that you're trying to get to.

19                       MR. BOWLES:  Yeah, I certainly  
20          agree with both those comments.  This healthcare  
21          is the big enchilada.  Just to tell you how big  
22          it is, today Medicare and Medicaid spending

1 amount to approximately 5 percent of the GDP.  
2 If we don't fix it, Medicare alone is on a glide  
3 path to get to 22 percent of GDP. Now,  
4 remember, I said I wanted to hold all spending to  
5 21 percent of GDP. And the average  
6 revenue in this country historically has been at  
7 about 19 percent of GDP. So, we've got to  
8 get it under control.

9                   And because Medicare and Medicaid  
10 are growing at such a fast rate, it causes the  
11 interest on the debt, our deficits cause us to  
12 have to borrow more and more capital. And  
13 interest will be at 38 percent of GDP  
14 if we don't get off this glide path.

15                   We've had . . . we've gone to see, Al  
16 I have, every interest group, I think in the  
17 country, to listen to what their recommendations  
18 are. And most of them have told us what you  
19 can't cut. We haven't had many people--I'm  
20 sure you governors don't either--have anybody come  
21 tell us, well, cut this, this makes a lot of  
22 sense.

1                   But we do have a lot of good  
2                   recommendations on the healthcare side that we're  
3                   exploring. Some that I think make a lot of  
4                   sense. And we're getting it from both sides of  
5                   the aisle. And I think we'll be able to come up  
6                   with some recommendations that governors will say  
7                   thank God.

8                   CHAIRMAN DOUGLAS: Governor  
9                   Schweitzer, as long as you're not obsequious.

10                  GOVERNOR SCHWEITZER: I'll stay  
11                  away from that. As governors, as chief  
12                  executives, we find very early in our careers  
13                  that there are an infinite number of good ideas,  
14                  and they call cost a little bit of money, And  
15                  our responsibility is to say no to most of  
16                  those.

17                  Most of us have the ability to do a  
18                  line item veto. Some of us have mandatory vetoes.  
19                  And so, at the end of the day, we balance our  
20                  budgets by saying no to somebody--almost  
21                  to everybody.

22                  My concern is that we do have a

1 Blue Ribbon commission. We have some of the  
2 finest minds, including the two of you, in the  
3 country that will make recommendations. But we  
4 all have commissions and boards, and they always  
5 make recommendations. And some of us think those  
6 are good ideas, and some of us don't. But then  
7 you have a Congress that has to move on it. What  
8 is the process? Is this a recommendation? Do  
9 you have some teeth? The President's going to  
10 carry this ball, but what does he do about the  
11 House and the Senate?

12 MR. BOWLES: We have baby teeth,  
13 which is better than no teeth at all, I guess.  
14 Unfortunately, seven of the senators, who had  
15 been sponsors of what would have been a  
16 legislatively mandated commission, walked at the  
17 very end. And it only got 53 votes  
18 instead of 60 votes.

19 And that would have been much more  
20 impactful than what we can do. I think that's  
21 fair to say.

22 SENATOR SIMPSON: That was the

1           saddest thing. They wouldn't have gone to the  
2           floor with setting up the legislative commission,  
3           instead of this one as an executive order. They  
4           wouldn't have done that. But seven of the  
5           co-sponsors voted against it when it came to the  
6           floor. Including a remarkable array of people  
7           who had co-sponsored--well, they're all  
8           co-sponsors--but they had fought for it for three,  
9           or four, or five years.

10                         Somebody said, well, what was the  
11           purpose of that? As far as I can discern, it was  
12           to stick it to the President. That's where we  
13           are in Washington now.

14                         MR. BOWLES: Our baby teeth are  
15           that if we get 14 out of 18 votes, so  
16           60 percent wasn't high enough, you know, from  
17           the Senate. We've got to get 80 percent.  
18           And we have six members of--six Senators and  
19           six Congress people; three Republicans and three  
20           Democrats from each body. But if we can get  
21           14 votes, then Senator Reed has agreed to  
22           bring up our recommendation for an up or down





1           Maybe baby teeth and baby steps here, as I hear  
2           it from the people of Utah, you know, the biggest  
3           concern is this growing debt. And the . . . just  
4           the lack of sustainability. We just feel like  
5           we're going towards a precipice that there's no  
6           retreat from, and we're going to go over the  
7           edge.

8                           I know the phrase that seems to have  
9           been coined in politics is fuzzy math. And it  
10          appears as we've just pierced this 13  
11          trillion dollar debt here this past few weeks,  
12          made national news, but we get different numbers  
13          from different branches of government. The  
14          executive branch says one thing, the  
15          congressional branch says something else. Is  
16          there any ability for us to have a frank and  
17          brutal and honest discussion on what the actual  
18          debt is? And the ongoing liability. Is it  
19          13 trillion with an ongoing liability of  
20          50 trillion? Can we get everybody on the same  
21          page and have reality triumph over politics to  
22          take off the rose-colored glasses that seem to

1           come to the forefront during political campaigns  
2           and really get everybody on the same page as far  
3           as these are in fact the real numbers, and real  
4           obligations, so that we can in fact address it?

5                         SENATOR SIMPSON: Well, Erskine and  
6           I knew that was the problem from the beginning.  
7           So, we--with Social Security we use only the  
8           actuary, only the actuary. That gentleman, I  
9           believe, has been there about 30 years, Steve  
10          Goss. People really don't like to read that  
11          report. And it's all there.

12                        And then there are two trustees  
13          that are yet to be appointed, hung up in the  
14          Senate confirmation process. These trustees were  
15          to report in June. It's a bipartisan group; they  
16          tell absolutely these hard figures. Those two  
17          people haven't been appointed yet. But we use  
18          only the actuaries of the healthcare system.  
19          We're not out to use any other thing. And people  
20          really are irritated by that, because that's  
21          where the meat is, and that's where the authority  
22          is, and that's where the honesty is--in the

1           actuary.

2                           And then with regard to the rest of  
3           it, we use the Congressional Budget Office, and  
4           not the Office of Management and Budget. So, we  
5           stick, but Erskine can . . .

6                           MR. BOWLES: Yeah, we made it, the  
7           two of us, before we agreed to do this, because  
8           you're exactly right. You know, there are a  
9           zillion different ways to look at numbers in  
10          Washington. But arithmetic is something I can  
11          do. And . . .

12                          SENATOR SIMPSON: He is the numbers  
13          guy. Did you know, I just sit here and watch  
14          him. Look at this stuff that we . . .

15                          MR. BOWLES: We absolutely, we  
16          agreed that we were going to use CBO numbers. We  
17          told them we weren't going to use the  
18          administration's numbers under any circumstances.  
19          And we were going to use only the actuary numbers  
20          as it related to Social Security, Medicare and  
21          Medicaid.

22                          CHAIRMAN DOUGLAS: Governor

1 Sanford.

say

2 GOVERNOR [Mark] SANFORD: Let me just  
3 up front, that again, I echo the sentiments of a  
4 variety of colleagues who have praised both of  
5 you guys. I remember when I was in Congress,  
6 Erskine, I was always particularly impressed when  
7 you were Chief of Staff with the way that you would  
8 return a call that day, which I think is just  
9 incredibly impressive. And Alan, I've long  
10 admired your work.

you

11 That having been said, tell me  
12 what's wrong with the skeptics' viewpoint. It  
13 alludes to, at least at some level, to what  
14 Governor [Brian] Schweitzer was getting at, which is,  
15 know, we've seen a lot of commissions come and go  
16 through Washington. You know, you have a  
17 prescription that's built on the presumption that  
18 the economy will get better by 2012. If that  
19 does not materialize, and I think that there are  
20 very reasonable grounds under which it might not  
21 materialize, then what happens to the  
22 recommendations if the economy is still weak and

1           you haven't seen it take off--lift off in the  
2           economy here over the next 18 months, too-- is  
3           it not impossible, and if you look at the 50-  
4           year moving average, you know, debt to revenue  
5           to GDP has been about 20 percent very  
6           consistently post World War II, that's been the  
7           moving average, to bump it up to 21  
8           percent? Isn't that going to be awfully tough  
9           given that average? And frankly, you know,  
10          losing home deductibility on one's house, you can  
11          call it a tax extender, tax whatever, but a lot  
12          of people would in fact see that as a tax  
13          increase, and I mean, fight vociferously against  
14          it. And then three, again going back to Governor  
15          Schweitzer's comments, you know, a commission  
16          alone without the heat of the President and the  
17          bully pulpit of the President, I think, is going  
18          to matter very, very little. And so, you have a  
19          President, who at this point, is not out in front  
20          of this. I think we're running out of time.

21                                There's an interesting book, I  
22          think it's Reinhart and Rogoff, a professor from

1           the University of Maryland and from Harvard who  
2           wrote a book called *This Time it's Different*. It  
3           chronicles the last 800 years of financial  
4           history. And once you get to about 90  
5           percent debt to GDP, really bad things start to  
6           happen to one's economy. And we're awfully,  
7           awfully close to that number. Aren't we too late  
8           with regard to time, given the fact that the  
9           President isn't engaged, and we're still at the  
10          commission level?

11                         MR. BOWLES: Yeah, Alan said  
12          he couldn't quite hear, so I'll . . .

13                         SENATOR SIMPSON: Yeah, I have a  
14          hearing aid, but I left it in the hotel. And  
15          somehow with the reverberation, I can hear all  
16          that, hear here, but I don't quite get this  
17          corner. So, that actually was a tough question, and  
18          therefore I'll give it to Erskine.

19                         MR. BOWLES: We finish each other's  
20          sentences. We have dinner together, the two of  
21          us, all the time. We are partners, completely.

22                         All good questions, Governor

1 Sanford. There are lots of skeptics. Some  
2 commissions have worked, some haven't. Al served  
3 on one that worked very well, on the Iraq Study  
4 Commission, where I think now 59 of the  
5 recommendations have been adopted.

6 As I've said, you know, I did  
7 personally negotiate the first balanced budget in  
8 our generation, so I know it can be done. And if  
9 I could remind you that when we set out to do  
10 that, there wasn't a news organization in the  
11 country that believed that it was possible. And  
12 we got it done. And we did it by building up  
13 trust and confidence and a sense of urgency.

14 Secondly, on the debt to GDP  
15 ratios, when I left Washington in 2000, the debt  
16 to GDP ratio was--this is for public debt.  
17 That's where you get confused, Governor Herbert,  
18 because some people talk about the public debt,  
19 some people talk about the gross debt. And then  
20 some people talk about all the unfunded  
21 liabilities.--The public debt now, is about 9.6  
22 trillion. The gross debt is about 13



1 trillion as you just said. And if you count all  
2 the unfunded liabilities, it's about 52  
3 trillion dollars. So, it gives you a pretty wide  
4 spread.

5 But when we left, the public debt  
6 was about 35 percent of GDP. Today it's  
7 64 percent of GDP. The average since  
8 1957 is 45 percent of GDP. And to kind  
9 of understand what the gross debt is, just add  
10 30 percent to all of those numbers I just  
11 gave you. There is lots of scholarly work. In  
12 fact, we had the people who wrote the article  
13 Governor Sanford referred to come and speak to  
14 us--Professor Reinhart. And when debt to GDP  
15 gets to 90 percent, then you can almost  
16 guarantee that you're going to start to lose, for  
17 every incremental increase in debt, about 1  
18 percent GDP is going to fall off the wayside.  
19 So, it really does have a real negative impact.  
20 It's called reverse leverage. All of us in the  
21 business world have dealt with it.

22 But it's a real problem. I do

1 think if we . . . I think we have a small chance to  
2 be successful. And again, the reason we have a  
3 small chance is I think that we have built up  
4 confidence in each other. And we do have these  
5 baby teeth that will allow us to get this to the  
6 Congress and get an up or down vote if we can  
7 get a recommendation to come out of the  
8 commission.

9 CHAIRMAN DOUGLAS: Governor  
10 Baldacci.

11 GOVERNOR [John] BALDACCI: Just a lot of  
12 ground to cover, but let me just also echo along  
13 with what Governor [Mike] Beebe said. It's been very  
14 refreshing. It's also been very sober. But I  
15 think we don't hear it enough. And as Governor  
16 Beebe said and I would concur, you all ought to  
17 be in all quarters of the country talking on a  
18 regular basis.

19 We were there in '94. And we were  
20 there to balance the budget for the first time in  
21 a generation. And I want to compliment you and  
22 the administration on being able to do that.



1           be able to get to legislative language in our  
2           report, which would be the master stroke if we  
3           could do that. But that would be an important  
4           goal I think that Erskine and I have, that we  
5           would do some legislative language as we . . . as we  
6           submit the report.

7                            But it is--we don't have--we  
8           feel if we went around the United States and we  
9           had hearings now, right now, that the people  
10          would see a bit of discord in the commission.  
11          That would not be helpful.

12                           The three working groups report to  
13          the full commission at the end of each month.  
14          The working groups meet in private. And they  
15          have to, because they talk about all the flash  
16          words that you've just heard.

17                           And then of course, there was a  
18          request that we come out with our report in  
19          October instead of November. Therefore, every  
20          politician running could cherry pick the report,  
21          and just go home and say do you know what these  
22          nuts are up to. That would be the result of

1           that. So, there--we're--we can't do  
2           anything. We stick with December 1st.

3                         But someone mentioned, how did we  
4           really get here? We were trained, all of us, for  
5           the last 60 years, to bring home the bacon.  
6           And when we went home to our districts, we had a  
7           staff person, or two, or three. And when the guy  
8           got up and said we need a new dam down there on  
9           Henry Ford, great, write that down, will you,  
10          Harriet or Harry. Get that, we'll get that for  
11          you. And we need a new airport terminal; we need  
12          this. And your job was just to go home and get  
13          it. And then run, and then worship at the great  
14          God of reelection. And that's how we got here.

15                        But now, the pig is dead. And  
16          there's no more bacon to bring home. And it's . . .  
17          it is . . . you just . . . it's there. And it's  
18          shocking.

19                        CHAIRMAN DOUGLAS: Governor Doyle.

20                        GOVERNOR [Jim] DOYLE: Thank you. I'm  
21          interested in a couple of your sort of visions of  
22          where this is headed into the future. There

1           isn't a big spender among any governors here  
2           anymore. Maybe they were originally, and we may  
3           call each other names, but given every budget  
4           we've been through . . . and so, what we're going to  
5           confront, I see, I . . . many of us won't be in  
6           office, but this economy is going to rebound, we  
7           hope sooner rather than later. And the amount  
8           of unmet need rather than the need that we've cut is  
9           real.

10                                So, Senator Simpson mentioned the  
11           dam and the terminal, well there are some dams  
12           and terminals that do need to get built that we  
13           have been deferring because of the situation that  
14           we've been in.

15                                Demands, President Bowles has  
16           noticed, but in higher education that we've  
17           deferred because of the situation. I think the  
18           governors, in the next couple of years, one of  
19           the great pressures that they're going to have,  
20           and this will be--I'm interested in how this  
21           relates to your work and how you see it playing  
22           out over time--is that these resources are going

1           to be a little bit better in the next few years,  
2           and the demands that have been deferred over the  
3           last four years are getting so intense, that the  
4           claims on that money, the little bit of money,  
5           the little bit of increase that's coming in is  
6           going to be enormous. The people that you've  
7           said, as Governor Schweitzer or someone has said,  
8           all of the no's that we've said, there are going  
9           to be a few that are very, very important that  
10          we've said no to. Not because they were bad  
11          ideas, but because we didn't have money.

12                                So, as you see the economy rebound  
13          and, you know, we can argue and economize; I  
14          I guess we'll know, and only time will tell, how  
15          quickly it rebounds. But the demands we . . . we  
16          have also I think we could . . . well, I could I  
17          assume most governors here could give you a long  
18          list of unmet needs of things, very legitimate  
19          needs that we have had to defer. So, it's going  
20          to be, you know, it is the economic crisis that  
21          has people cutting. And the rebound, as you all  
22          know from your experience, is going to have

1 people moving towards trying to meet some of  
2 these needs.

3 I guess my question--what I'm  
4 interested in is a little bit of what's been  
5 asked already, but not just where your  
6 recommendation goes, but how, over time, over a  
7 five-, 10-, 15-, 20-, 25-year  
8 period of time, if you--if the country--agreed  
9 on a certain course that we should go, which I  
10 would assume would be a balance of the new  
11 investments that we have to make, but the cuts  
12 that have to be made and the . . . how do you  
13 enforce that out over a 10-, 15-, or a 20-  
14 year period of time that is going to happen? So,  
15 your recommendations are in many ways in this  
16 economic climate pretty easy to, at least at a  
17 state level, we all have agreed to almost every  
18 cut anybody could come up with, because we just  
19 have had to. But it's just going to be a lot  
20 harder to agree with those in the next few years.

21 So, I'm interested in sort of your  
22 thoughts on--I recognize you say your chances



1           for success are slim, even in getting this  
2           adopted--but what is your vision about if we  
3           have a pathway we should be on and we agree on,  
4           it's one that isn't going to happen in one year  
5           or two years? It's one that's going to happen  
6           over decades, a long period of time. And what's the  
7           mechanism to see that that would occur?

8                           MR. BOWLES: I think you're  
9           partially right. The part that I think you ought  
10          to be concerned about is, I don't think you can  
11          anticipate no matter how much the economy  
12          improves, any additional help from the federal  
13          government. They just simply do not have the  
14          resources. If you look at the 10-year forecast,  
15          and it gets worse as you go out, not better;  
16          you're looking at deficits of at least  
17          \$700 billion dollars every year.

18                           So, those of you who have balanced  
19          your budgets by using the federal stimulus  
20          dollars, which run out this year, you're going to  
21          be left with a darn big hole to fill. I know in  
22          North Carolina, we have a billion and-a-half

1           dollar hole there. Plus we have a tax that's  
2           running off, and that's going to place a huge  
3           responsibility on us.

4                           I think about what Governor Perdue  
5           has had to do in order to make us more efficient  
6           and more effective, and make the tough choices  
7           she's had to make. They're no different than the  
8           ones that I have at the university. I have cut,  
9           last year, administrative costs by 23  
10          percent. I do have 30 percent fewer  
11          employees today in administration than I had five  
12          years ago. I did fire 900 people last year, all  
13          on the administrative side of the ledger. You  
14          know, I did increase the workforce. You know, we  
15          froze the salaries; we put in furloughs.

16                          We're going to have to make you, as  
17          governors, and we as administrators of other  
18          areas, we're going to have to continue to make  
19          really, really tough choices if we want to have  
20          resources left over to invest in education, and  
21          infrastructure, and economic development. But I  
22          don't think we can . . . we can count on having

1 additional funds from the federal government to  
2 bail us out again. The pig is dead.

3 SENATOR SIMPSON: I think, one  
4 thing out there that so many people out there who  
5 come to the town meetings and so on, and they'll  
6 get up and there'll be great applause, and I'll  
7 tell you what you need to do, congressman or  
8 governor--not you guys--you have to balance  
9 the budget. We don't out there. But they'll get  
10 up and they'll say I'll tell you what you ought  
11 to do, now let's get cracking. You get rid of  
12 all earmarks; get rid of all foreign aid to  
13 anybody; and get rid of all waste, fraud, and  
14 abuse, and that'll get us there. That will get  
15 you five percent of the hole.

16 So, when they say get rid of Air  
17 Force One, and cut pensions, and just tell them  
18 to quit playing around, they're just showing off.  
19 Because if you . . . if you did those three things,  
20 all of it, earmarks, foreign aid, waste, fraud,  
21 and abuse, that'll get us five percent out of  
22 this hole.

1                                   And yet, when you go out in the  
2                                   land, so much heavy language and cheers from the  
3                                   crowd, if half the people there with gray hair  
4                                   and 65 bitching about the government are  
5                                   on Medicare. So, should we say well, then you,  
6                                   you mean, you're out of the touch here. You're  
7                                   . . . we're going to cut that off.

8                                   But Dave over there, what was it, a  
9                                   year ago, Dave, you said to the state of Wyoming,  
10                                  you go back into your own agencies and you cut  
11                                  15 percent, wasn't that it? And we're not  
12                                  going to do it across the board. You're going to  
13                                  figure it out. They all know where the fat is.  
14                                  You know, people achieve now, the first thing  
15                                  they say is when I came here, I had a staff of  
16                                  ten, but now I have 30. Oh, that means  
17                                  you've succeeded. Yeah, it's a . . . it's a great  
18                                  thing. Well, I won't say anything more.

19                                  MR. BOWLES: I'll just add to  
20                                  that. You know, you all have made a lot of the  
21                                  tough decisions that they haven't made at the  
22                                  federal government. Let's . . . let me just give



1           Gentlemen, thank you for your service.  Governors  
2           have the responsibility constitutionally to  
3           balance their budget.  They cannot borrow money  
4           in most cases.  The federal government has to  
5           have the ability during times of emergency to be  
6           able to take . . . to take care of national issues.  
7           But at the same time, is there any structural  
8           change that can be made that would--other than  
9           a Constitutional Amendment--which would bail or  
10          pull Congress, and these are good people; we send  
11          them there; they're solid individuals.  But is  
12          there a way to structurally change the make-up to  
13          make Congress accountable for the promises which  
14          they make that the next generation of Congressmen  
15          have to pay for?

16                            At some stage of the game there has  
17          to be some accountability for what you promise  
18          that you're going to deliver.  Is there anything  
19          in the recommendations, other than Constitutional  
20          changes, that would allow that to occur?

21                           MR. BOWLES:  Alan is the  
22          legislator.  But that's the whole problem we have

1 with something like Social Security. Talk about  
2 something that's, you know, a third rail. You  
3 know, we promised more than we can deliver. The  
4 same thing with healthcare. You know, we did a  
5 great job of accessing--of taking up access  
6 this last time. But boy, we didn't do very much  
7 on the cost side, I can tell you that.

8 And you can see by the forecast I  
9 gave you what a significant issues that is. But  
10 on healthcare--I mean on Social Security--we're  
11 going to run through this "trust fund" by 2039.  
12 And the trust fund will be gone, all the interest  
13 on the trust fund will be gone. And by law, the  
14 payments to Social Security recipients have to  
15 drop that day by 20 percent in order for the  
16 revenues to match the outlays. And pretty soon,  
17 they'll have to drop by 24 percent. And  
18 so, what you're going to get from Social Security  
19 is going to go down if we do nothing. And so,  
20 what we have to do is figure out a way we can fix  
21 it, which we believe we can. So, that those  
22 payments drop at a much more gradual manner, or

1           that we get additional revenues to maintain that  
2           level of benefits. But it's going to go down  
3           unless we take action, because they promised more  
4           than they can deliver. And you can find that in  
5           every single area of the federal budget.

6                           SENATOR SIMPSON: Let me just add  
7           one thing. There is--and this is not about  
8           partisanship--I have no idea what's going to  
9           happen on election day, but it's going to be  
10          disruptive. Appropriators are resigning. Both  
11          parties, people who are on the Appropriations  
12          Committee, that's a whole new game to watch  
13          appropriators begin to step aside, because  
14          they're the money guys. They're the guys that  
15          have been setting it up and shoveling it out.  
16          And that's an interesting thing to watch. I have  
17          no idea what's going to happen. I don't cherish  
18          any result over another. But I'll tell you, it's  
19          going to be a big wake-up call around the whole  
20          United States. And I have no idea where it's  
21          going, but thank heaven we have a month then to  
22          work through the wreckage and see what's



1           happened. And maybe . . . and then watch out for a  
2           lame duck session, where people have just been  
3           saving stuff in their back pocket for 10 years,  
4           and have resigned after 20 years in the  
5           Senate, and say well, here's this baby that I  
6           never could get through. And I'm working it.

7                         But the other one, with regard to  
8           Social Security, there's a fray that's called  
9           scheduled benefits and payable benefits.  
10          Scheduled benefits in 2039 will not be made.  
11          Payable benefits will be made. There will be  
12          enough to make payable benefits, and they will be  
13          substantially 20 to 25 percent  
14          different than scheduled benefits. And that's  
15          the way it is if you do nothing. So, when you  
16          hear people say, and they do, we're going to deal  
17          with that. Well, each year you wait, this is . . .  
18          this is just a boulder rolling.

19                        CHAIRMAN DOUGLAS: Governor  
20          Gregoire.

21                        GOVERNOR [Chris] GREGOIRE: Well, I join  
22          the cause in saying thank you for your service,

1           your leadership, and for joining us today. I  
2           have to share with you, there isn't a person here  
3           that doesn't want you to succeed. Behind all  
4           that is a concern I'm sure by all of us. Does  
5           that mean that it's going to result on more  
6           demands on the states? In other words, more  
7           unfunded mandates, more rolling downhill. The  
8           concern of most governors here is are we going to  
9           be able to do healthcare reform, or are we just  
10          being asked to pick up a tab that we otherwise  
11          wouldn't be asked to pick up?

12                         So, with that in mind, we want you  
13          to succeed very much. What can we do to help you  
14          be successful? How can we partner with you so  
15          that your efforts will not result in the kind of  
16          skepticism that you heard here, but real reform  
17          and real change for all of us?

18                         MR. BOWLES: Governor, you're  
19          exactly right. One of the ways we balanced the  
20          budget in 1997 was that dirty word devolution.  
21          And we did devolve a lot of services without  
22          appropriate funding down to the states. And that

1           helped fix up the federal budget. Caused you a  
2           lot of headaches.

3                         I don't think you're going to see a  
4           lot of devolution coming from us, because the  
5           stakes are all, you know, are all broke, you  
6           know, are all in the same situation the federal  
7           government is. So, devolution is certainly, in  
8           my personal opinion, not the answer.

9                         How you can help us is we can't , , ,  
10          we don't have the resources. We're a deficit  
11          reduction committee, so we're not spending hardly  
12          any money. But so, we don't have the resources  
13          to do one of these national campaigns, and we've  
14          got to get the word out. So, our hope is to meet  
15          with people like you all. We're meeting with the  
16          National Chamber. We're meeting with, you know,  
17          anybody who will let us come meet with them. And  
18          we hope that you will spread the word that we've  
19          got to take action, and take action now. And  
20          deferring it to some later period of time is just  
21          irresponsible.

22                         SENATOR SIMPSON: I think one of



1           We have, what, 18 staff and a budget of \$500  
2           grand. But if we had any more, we would be in  
3           peril. We have to look like we're in rags and  
4           stagger through the village, you know, with a tin  
5           cup. And that's what we're doing beautifully,  
6           although we wear good clothing.

7                           CHAIRMAN DOUGLAS: But you sleep in  
8           your suit. Governor Perdue.

9                           GOVERNOR PERDUE: Thank you. Just  
10          a suggestion, Mr. co-chairs, and thank you for a  
11          really interesting presentation. As you read the  
12          title of the assignment you have, it's the  
13          federal budget and deficit issues. I would  
14          suggest that you wouldn't get a list of whines  
15          and complaints if you would ask the governors  
16          here, who we, I mean, we think of ourselves as  
17          the teammates. We're all in this together with  
18          the Congress and the Senate and the country. And  
19          we have some really good ideas that might not  
20          save you billions of dollars, but I could spend  
21          a half hour with you and give you 10 ways to fix  
22          Medicaid cost and help me do what I need to do in

1 the state.

2 I would think that would be a  
3 really helpful piece of information for you to  
4 have to include in your report. Some of the  
5 trimming of the bureaucracy and the red tape that  
6 people like the governors have to go through to  
7 do any kind of substantive change in their  
8 states.

9 I have a Medicaid waiver that has  
10 been two and-a-half years in process of being  
11 authorized. And that is ridiculous. And I would  
12 believe there are hundreds of those things. We  
13 wouldn't give you but 20 or 30, whatever  
14 you'd ask for, Erskine. But I know with the  
15 leadership of this organization, we have some  
16 core solutions to things that would really help  
17 the bankrupt states be more efficient.

18 MR. BOWLES: Thank you. That's  
19 what we came for is your ideas. And, you know,  
20 to talk about something really controversial,  
21 let's talk about Medicaid.

22 I mean, Medicaid is an enormous

1 cost. You could say from the numbers I gave you  
2 earlier, it is a cost that's going to grow and  
3 grow and grow. And of course, you all are  
4 paying a big portion of that.

5 I personally think that we've over  
6 promised; that we promised more than we can  
7 deliver. And I think the taxpayers can afford  
8 to make sure that everybody has a darn good  
9 Chevrolet, but nobody ought to get a Cadillac at  
10 the taxpayers' expense. And that's a very  
11 controversial opinion. But it's also based on  
12 reality of what we actually can afford to do.  
13 And so, we are looking for ideas on the Medicaid  
14 side that can help us bring down the cost of  
15 Medicaid. So, that we can actually give people  
16 what we can actually afford.

17 SENATOR SIMPSON: And don't forget  
18 the new healthcare bill is on the table. We  
19 didn't take this on if the President said you  
20 know, what we just accomplished there is off the  
21 table. We said--and he didn't, you know, he  
22 didn't challenge and he said it is on the table.

1 But here is something that's on the table, I  
2 think. I think in year 2014, under this bill,  
3 and they're still sorting through the stack, that  
4 states can throw their Medicaid back to the  
5 federal government. And some state, the DC  
6 if I'm not mistaken, the District of Columbia  
7 said we want to accelerate that, throw it back  
8 right now, and went to court to be sure that  
9 that burden would go back. And if that's the . . .  
10 that . . . I'm not . . . that's the first . . . I'm  
just  
11 not certain. But I think in 2014, there's some  
12 trigger mechanism in this new bill that enables  
13 the states to throw it back, or portions thereof,  
14 to the feds, which just makes the problem greater  
15 from the standpoint of what we all are  
16 portraying.

17 CHAIRMAN DOUGLAS: Governor [Bill]  
Ritter  
18 has graciously yielded his time, so we can try to  
19 get back on schedule.

20 But as we wrap up this discussion,  
21 I wonder as an association, if we might follow up  
22 on the points that Governor Gregoire and Governor



1           Perdue made.

2                           First of all, think about specific  
3           recommendations we would have, based on our own  
4           experience in managing in difficult times. We  
5           talked a lot about that at our roundtable  
6           yesterday. And convey those ideas to our guests  
7           and their commission, to the extent that they  
8           would be helpful in forming their deliberations.

9                           And secondly, later in the year,  
10          when the commission gets to the point of a  
11          recommendation with 14 of the 18  
12          votes, a very diverse group of people from  
13          different walks of life, perhaps NGA would care  
14          to endorse that process and urge the Congress to  
15          support the recommendations of this bipartisan  
16          commission as an important step to get our fiscal  
17          house in order. I don't know how you'd feel  
18          about that.

19                          But I think we've expressed a lot  
20          of support for the work they're doing, and the  
21          need to move toward some fiscal stability in the  
22          country. But if there's interest in that, we

1           could draft a letter and circulate it during the  
2           coming months and move forward. Why don't we do  
3           that?

4                                 Well, this has been a great  
5           discussion with two great Americans who've  
6           stepped forward to undertake a difficult task. I  
7           know all the governors are grateful to you for  
8           doing that, and wish you well in your  
9           deliberations. And we want to be here to help.  
10          We're all in this together as we serve to improve  
11          the lives of the people of our states, and make  
12          sure that future generations can bear a fiscal  
13          burden that's not oppressive.

14                                Thank you so much for being with us  
15          today. It's great to have you.

16                                It's time to move to the reports of  
17          our committees and recommended policy positions.  
18          All the governors have a packet of recommended  
19          policy statements color coded by committee at  
20          your place. And we'll proceed to adopt them.  
21          They were all sent to the governors originally on  
22          the 25th of June. And the standing committees,

1 of course, have reviewed them, along with our  
2 staff.

3 First, is the Economic Development  
4 and Commerce Committee, by Governor Markell.

5 Unless . . .

6 GOVERNOR MANCHIN: I believe that  
7 --I believe my good friend from Montana might  
8 have a motion here on all of our committee  
9 reports.

10 CHAIRMAN DOUGLAS: Natural  
11 Resource?

12 GOVERNOR MANCHIN: No, all of them.

13 GOVERNOR SCHWEITZER: I move we go  
14 in block.

15 CHAIRMAN DOUGLAS: By golly, you're  
16 using a lot of big words and Latin phrases today,  
17 Brian. Governor Schweitzer moves we adopt all  
18 the recommendations from all the committees in  
19 block, is there a second? Seconded. Discussion?  
20 All in favor of the motion say aye.

21 GOVERNORS: aye.

22 CHAIRMAN DOUGLAS: Opposed, no?

1 The eyes have it. We have approved them all.  
2 Thank you committees for your outstanding work.

3 I want to pause for just a moment  
4 to thank our gracious host and his team for their  
5 wonderful hospitality. Governor [Deval] Patrick and  
6 Diane, Dave O'Brien, Kim Whittaker, the entire  
7 Massachusetts Host Committee has been  
8 outstanding. We've had a great time. Thank you,  
9 Deval, so much.

10 I also want to thank the NGA team.  
11 Ray, David, John, all the policy directors and  
12 their staff have done an outstanding job. We've  
13 had a great annual meeting. But throughout the  
14 course of the year, they do a wonderful job for  
15 all of our committees.

16 Many of you may not know Susan  
17 Dotchin. I know Susan is here, but she's our  
18 planner who does all the logistics for our  
19 meetings, has done so for quite a few years. And  
20 want to thank Susan for her continued work on  
21 behalf of NGA. Susan, thank you.

22 As we move to the time of

1 transition of the association, I want to thank  
2 all of my colleagues for your participation, your  
3 hard work, your focus on some important issues.  
4 We live in a very diverse country and the  
5 membership in the National Governors Association  
6 reflects that diversity. We come from different  
7 areas of America; different points of view. We  
8 reflect the priorities of the people we serve.  
9 And sometimes in challenging fiscal and policy  
10 environments, those differences become evident.  
11 But the diversity of the NGA I think is also its  
12 strength, and it has been for more than a  
13 century. And I'm confident that we'll continue  
14 to work to find ways to achieve consensus, to  
15 find common ground, and move forward on behalf of  
16 the people we serve in the best interests of the  
17 American people.

18 So, I want to thank you, especially  
19 during this challenging year as we've focused on  
20 healthcare reform and other priorities. And  
21 although it's been challenging, it was less so  
22 because of the opportunity to work with an

1 outstanding gentleman from West Virginia.

2 And it'll be a privilege and honor  
3 to present him to you in just a few moments. In  
4 order to do that, let me call on Governor Beebe  
5 to report for the Nominating Committee.

6 GOVERNOR BEEBE: Thank you, Mr.  
7 Chairman. On behalf of the Committee, it's my  
8 privilege to recommend Governor Mitch Daniels of  
9 Indiana on the Executive Committee, together with  
10 Governor Deval Patrick, Massachusetts; Haley  
11 Barbour, Mississippi; Chris Christy, New Jersey;  
12 Ed Rendell, Pennsylvania; Jim Douglas of Vermont;  
13 Chris Gregoire of Washington. For NGA Vice  
14 Chair, Governor [Dave] Heineman of Nebraska. And for  
15 NGA Chair, Governor Manchin of West Virginia. I  
16 move the nominees be accepted in your terms, in  
17 block.

18 CHAIRMAN DOUGLAS: Any further  
19 nominations? If not, all in favor of the motion  
20 say aye.

21 GOVERNORS: aye.

22 CHAIRMAN DOUGLAS: Opposed no? The

1            ayes have it. You've adopted the report of the  
2            Nominating Committee.

3                            Before calling Joe up here, I want  
4            to give Governor [Gary] Herbert just a moment to talk  
5            about next year's annual meeting in Salt Lake  
6            City. Yes, I know, most of us are rotating out,  
7            but the emeriti are always welcome.

8                            GOVERNOR HERBERT: Well, thank you,  
9            Jim. Again, it's been a great meeting, and we  
10          thank Governor Patrick for his hosting, and for  
11          the opportunity we've had to be here in Boston. I  
12          think we've been able to accomplish a lot.

13                           I can tell you that this is the  
14          best summer meeting that I've ever been to. It's  
15          the only summer meeting I've ever been to, but it  
16          was great to be here, and again, talking about  
17          important things. And I think we have an impact  
18          on national politics by what we do as governors.

19                           We had a very elaborate video  
20          prepared to extol the virtues and the beauty of  
21          Utah. But because of the flood yesterday, caused  
22          by Jan Brewer, causing rain to come up on the

1           protesters, it's not functioning right now. And  
2           we didn't have the \$3.5 thousand it cost to put it  
3           back up. And being the fiscally conservative  
4           state that we are, in light of what we've heard  
5           here today, you'll just have to use your  
6           imagination.

7                               Utah has actually hosted the NGA  
8           before. But it's been a long time ago. In fact,  
9           so long ago, I'll just mention it was the year  
10          that Chuck Yeager flew faster than the speed of  
11          sound. Television was in its infancy, and "Meet  
12          the Press" made its television debut. Jackie  
13          Robinson broke the color barrier in baseball.  
14          And there were only 48 states in the  
15          Union. It was also a year that is near and dear  
16          to my heart, because it was the year I was born.  
17          The year was 1947, which is the last time that we  
18          had the opportunity to host the National  
19          Governors Association. And it's safe to say that  
20          things have changed significantly since that day.

21                              We had a few hundred thousand  
22          people in Utah, and now, it's one of the fastest



1 growing states in America. We have just under  
2 3 million. So, things have changed in Utah. But  
3 we've learned a lot of things. Our hospitality  
4 from the West is still as great as it ever has  
5 been. And we had an opportunity to host the  
6 world with the 2002 Winter Olympics. And we're  
7 anxiously looking forward to welcoming the  
8 National Governors Association to their annual  
9 meeting next July 15th through the 17th. So, we  
10 hope that everybody will take advantage of that  
11 opportunity.

12 Utah is a state of very diverse  
13 beauty. We have seasonal activities that  
14 everybody knows about, our skiing, and what we  
15 would say is some of the greatest snow on earth.

16 We also have beautiful red rock  
17 country, where you have outdoor recreation,  
18 mountain biking and hiking, Jeep safaris. We  
19 have five national parks, whether it be Zion or  
20 Canyonlands or Archers or Capitol Reef. We have  
21 some very outstanding beauty. In fact, right  
22 now, we have an increase in tourism in Utah to

1           our national parks, in spite of the downturn in  
2           the economy. And right now, we have, in fact  
3           there are more international visitors that come  
4           to our national parks than we have Americans.  
5           It's being discovered that we have a lot of  
6           beauty there that's being appreciated.

7                           And one of the last things I'll  
8           just mention here as I invite everybody to come  
9           and participate is, there's a lot of outdoor  
10          recreational activities, as you would find in an  
11          inner mountain West state. Great opportunities.  
12          The skiing is something that people understand  
13          and appreciate. But golf is also a mainstay.  
14          And so, what I have here to present to Governor  
15          Manchin and Governor Douglas is a ski cap in  
16          representation of our ski season and the greatest  
17          snow on earth. And Utah is also one of the  
18          states where you can actually go skiing in the  
19          morning and play golf in the afternoon. So, I'll  
20          give you a ball marker and a divot repair tool  
21          that show . . . that kind of exemplify the  
22          opportunities.

1                   You can actually go ski in the  
2 morning, golf in the afternoon, and water ski in  
3 the early evening. So, again it's a unique  
4 demographic, a unique climate. And we look  
5 forward to hosting July 15th through the 17th,  
6 the 2011 National Governors Association Summer  
7 Meeting. So, we welcome one and all.

8                   Now, we've got some staff here.  
9 Everybody who's here, that's stayed to the bitter  
10 end here gets a ski cap and a divot kit. So, we'll  
11 just pass those out. Have we got those out  
12 already? Oh, good. All right. We'll see you  
13 next July. Thank you very much.

14                   CHAIRMAN DOUGLAS: Well, Gary,  
15 thanks so much. As we've all learned, it's not  
16 an easy task, but I hope a pleasant one. And we  
17 appreciate your stepping up to the plate to host  
18 the Association next year.

19                   As we saw the camaraderie between  
20 Senator Simpson and Mr. Bowles earlier, I've  
21 enjoyed that camaraderie working this past year  
22 with an outstanding vice chairman. He is a great

1 governor of his state. He is a good personal  
2 friend. And he's going to make a fine leader for  
3 the NGA. Ladies and gentlemen, our new chairman,  
4 Governor Joe Manchin.

5 GOVERNOR MANCHIN: Thank you so  
6 kindly. Thank you so kindly. It has really been  
7 my pleasure to serve you the last year as the  
8 vice chairman, to my friend, Jim Douglas of  
9 Vermont. And he's a man of enormous integrity  
10 and honesty. Characteristics that run deep, it  
11 really does in the culture and tradition of New  
12 England.

13 Now, he also has another New  
14 England trait of being frugal, not cheap, but  
15 frugal. He is the only state that does not have  
16 a balanced budget amendment, but operates as if  
17 he does. And I think that speaks volumes.

18 He is tight with his state's money,  
19 but he is generous in his heart. And I think all  
20 of you found him to be a tremendous leader, a  
21 great friend, and an easy conversationalist. And  
22 Jim has a way about him that I think is so

1 refreshing.

2                   Throughout his term as chairman,  
3 he's maintained a focus on helping states change  
4 the healthcare delivery system, to both increase  
5 the quality of care, as well as to make the  
6 entire system more cost effective. And I think  
7 he has led by example in what they've been able  
8 to do in Vermont. And we're very appreciative of  
9 that and sharing it with us.

10                   Throughout the national healthcare  
11 debate, Democrat and Republican governors have  
12 struggled to find common ground. And the  
13 discussions we've had are often tense and  
14 contentious. I don't know of any other time,  
15 I've been here six years now, and that one  
16 probably strained us as much as any. But we  
17 still stayed together. And I think this is the  
18 last and best hope that America has of a  
19 bipartisan effort to really cure the most  
20 difficult problems that we have in America. And  
21 it sits right here with the NGA.

22                   His debates, however, recognize the

1           differing views of all of the governors. And Jim  
2           was able for all of us to be able to express our  
3           viewpoints. He understood the bipartisan nature  
4           of the organization, which is the cornerstone of  
5           our association. And we were founded over 100 years  
ago based on this cornerstone.

7                           And it's easy for each of us to  
8           stay in our partisan comfort zone. And we're  
9           getting a lot of encouragement from the national  
10          down to the state tickets. It is more difficult  
11          to reach across the aisle and say that you can  
12          support a provision, a statement, or policy  
13          offered by the other party. However, that is  
14          exactly what Jim did. He reached across the  
15          aisle for all of us. And we all met, I believe,  
16          in a very collegiate exchange.

17                           As states move into the  
18          implementation stage of healthcare reform, his  
19          leadership has continued under the guidance of  
20          the NGA. He has convened two major summits,  
21          bringing together your healthcare implementation  
22          teams from around the country. These summits and

1 teams have been able to draw framework for a new,  
2 more cost effective healthcare system in their  
3 states. Challenges remain, however, for ensuring  
4 the vision becomes a reality. But the work Jim  
5 has begun will continue for the next years.

6 As Jim completes his year as NGA  
7 chair, he's also leaves the office after eight  
8 years of being a very successful and popular  
9 governor, and has won four elections. Jim has  
10 been a public servant for 30 years, as he was  
11 elected to the state legislature the same year he  
12 graduated from Middlebury College.

13 Jim, all I can say is that we thank  
14 you. We honor you as our friend, and we wish you  
15 Godspeed and well in whatever you endeavor. We  
16 know you will continue to bring people together  
17 as you have with us. God bless.

18 CHAIRMAN DOUGLAS: Thank you.

19 GOVERNOR MANCHIN: In Jim's own  
20 way, he said he's never had to use the gavel with  
21 such a friendly group. Let me just say as we  
22 close our meeting in one of America's oldest

1 cities, and I want to reiterate what all of us,  
2 the spirit of extending the hospitality that  
3 Deval and Diane have done in opening up their  
4 beautiful state and their beautiful city of  
5 Boston, we appreciate so much. And I can tell  
6 you, each of . . . each of all of us felt extremely  
7 welcome. And it's been a wonderful experience to  
8 be back up in the Boston area for me and Gail.  
9 But for all of the people who come. And thank  
10 you again, Deval, and all of your staff. Because  
11 I know, I've seen all of the volunteers and all  
12 of the hard work that goes into these meetings.  
13 And they went beyond the call, and it shows.  
14 Thank you.

15 So, as we close out, as we close  
16 out the meeting in one of our oldest cities,  
17 we're calling to action, and my initiative will  
18 be one of America's newest challenges. Two of  
19 the biggest questions as governors we face are,  
20 how and when do we get to economic recovery; how  
21 do we increase the standard of living for all of  
22 our citizens. These aren't easy questions, but



1 making sure that more of our citizens have an  
2 education beyond high school has to be part of  
3 the answer. Both for economic recovery in the  
4 short term, and a better standard of living in  
5 the long term.

6 We need more high quality graduates  
7 with college certificates and degrees. Many more  
8 than we're on track to have over the next decade.  
9 Some of the statistics I'm going to share with  
10 you; it's really alarming.

11 If you look at the economic  
12 literature, it is clear that a good 75  
13 percent of productivity change in the U.S.  
14 economy, which is the source of all increases in  
15 real wages and real income, is due to the  
16 education and training of our workforce. But we  
17 also have to be--have real and lasting limits  
18 on what we can spend. That means we're doing and  
19 we're going to have to have some changes in how  
20 we provide and pay for higher education.

21 This is difficult, because  
22 everybody has become comfortable in what we've

1           been doing for far too long. Higher education is  
2           one of the areas where states have a lot of the  
3           responsibility, and where governors can, and must  
4           play a leadership role.

5                           When I thought about my initiative,  
6           I looked at it this way. As a governor, what and  
7           how do we have the most input in education.  
8           Primary and secondary education, secondary  
9           education, as a lot of our constituents would  
10          believe, that we have total control. And we  
11          have, in fact, very little control. But in  
12          higher education, we do have. We appoint most of  
13          our governing boards. We have a tremendous  
14          impact in the funding that goes into our  
15          colleges, individually, collectively. So, I felt  
16          that was an area where we, as governors, could  
17          play a role.

18                           This is why my initiative is called  
19          Complete to Compete. Complete to Compete. It'll  
20          focus on improving the performance of higher  
21          education systems all over the country. The name  
22          of the initiative says it very plainly. If we

1           want to compete economically, we're going to have  
2           to have more students completing college and  
3           quality certificates and degrees.

4                           And we have to do this with more  
5           limited resources, without reductions in the  
6           quality of our graduates. We can't afford to  
7           wait until the economy and our budgets improve to  
8           embrace the college completion agenda.

9                           By 2018, almost two-thirds of  
10          the jobs in this country will require some kind  
11          of higher skill sets. A generation ago, only  
12          about a quarter of our jobs required that level  
13          of education. Our college completion  
14          rates are not what they need to be. We went from  
15          first in the world to number 12 in the world  
16          in college graduation. At the same time, we  
17          spent more money on higher education. We need to  
18          get more out of the higher education dollars we  
19          spend. So, when you're spending more and the  
20          results are being less, you've got to change.

21                           I think we heard two fine  
22          presentations from our Senator Simpson and Mr.

1 Bowles that basically lay out the stark reality  
2 of what we're dealing with. At our current  
3 college completion rates, we'll be three million  
4 degrees short of what the workforce will demand  
5 by 2018. And we'll be eight million degrees  
6 short of, once again, leading the role in college  
7 attainment at the time.

8                   If we don't improve college  
9 completion rates in this country, our children  
10 will be less educated than we are. This will be  
11 the first time in the history that that has  
12 happened in the United States of America.  
13 We will not only be less competitive in the  
14 global economy, but we will be less secure as  
15 well.

16                   Complete to Compete will focus on  
17 two basic priorities. Improving how we measure  
18 performance and higher education. Our colleges  
19 and universities measure a lot, but not enough of  
20 it is about how well students are doing and  
21 moving towards certificates and degrees.  
22 Especially our low income and minority students

1           and working adults, non traditional students as  
2           we refer to them.

3                           Better metrics will help us make  
4           better decisions about how to spend our limited  
5           dollars state by state. Especially when it comes  
6           to the increasing graduation rates for those  
7           students most at risk of not completing college.  
8           NGA has developed a set of common completion  
9           metrics that I will ask all of you to consider  
10          adopting and reporting publicly.

11                          The document in front of you  
12          outlines the metrics. My state of West Virginia  
13          is already collecting the data to report on these  
14          metrics. And we will publicly release them soon.  
15          These metrics account for students transferring  
16          in and out of institutions, and both full and  
17          part-time students, as well as other factors.  
18          So, that we have a consistent way of talking  
19          honestly about performance at the state and  
20          campus levels.

21                          Collecting more accurate data is an  
22          important starting point to help us figure out



1 basis of completion, as well as enrollment. And  
2 we will create a plan that makes graduation for  
3 low income, and minority, and adult students a  
4 top priority. There will be more rewards and  
5 incentives based on that, which we think will  
6 have better outcome.

7 It also includes transforming  
8 remedial education, so that it costs less and  
9 produces better results in creating ways for  
10 students with a lot of credits, but no degree to  
11 come back and finish their degree.

12 We couldn't figure out why in the  
13 world so many people are taking college courses  
14 in different parts of your state institutions, but  
15 basically when they want to transfer, they don't  
16 all transfer. They're made to take it over and  
17 spend that dollar over and over and over. We  
18 think that we can help in that arena also.

19 Throughout the year, we'll work  
20 with governors and their staff, as well as the  
21 higher education business leaders in addition, to  
22 create these metrics. We will develop a series

1 of best practices and policy action governors can  
2 take to achieve increased college completion.  
3 Convene a national summit of governors, higher  
4 educational leaders, and other key individuals to  
5 raise awareness of the need to improve college  
6 completion, and existing dollars without  
7 sacrificing quality.

8 I don't think that people today  
9 believe that without spending more money you  
10 won't get better results. And I believe we can  
11 prove that by spending more money we've gotten  
12 far worse results. So, we have to change our  
13 thinking.

14 Across the nation, there are a  
15 number of states and institutions that have  
16 already implemented policies and practices  
17 designed to increase completion with limited  
18 resources, and without taking shortcuts on  
19 qualities. We can and we will learn from each  
20 one of you in the best practices that you have  
21 put forth in your own states.

22



1                   It's going to take all of us  
2                   working together; all of us pulling together. We  
3                   still face big fiscal challenges, and we will  
4                   have one of the biggest freshmen classes of  
5                   governors coming in, in the nation's history, in  
6                   January.

7                   But as I've said earlier, we can't  
8                   afford to wait. States must lead the way on this  
9                   agenda. Our colleges and universities educate a  
10                  majority of American students, and our economies  
11                  depend on having more high quality graduates.

12                  As the international marketplace  
13                  becomes more competitive, our path forward is to  
14                  improve completion rates for our colleges,  
15                  universities, and other post secondary  
16                  institutions. The future jobs and incomes of our  
17                  citizens demand it.

18                  I look forward to working with each  
19                  and every one of you in this coming challenging  
20                  time that we have, and to the millions of  
21                  Americans who are trying to make life better for  
22                  themselves and their children through a college

1 education.

2 It is the American dream that we  
3 all aspire to. We've got to make sure that we  
4 fulfill it now. Thank you, and I look forward to  
5 working with you. God bless.

6 As we finish and conclude our  
7 business now, we are going to go to the  
8 governor's only luncheon before you all depart.  
9 We'd like all of you to attend if you possibly  
10 can, if your schedules will allow. So, we will  
11 be convening that immediately if you will. Thank  
12 you.

13

14 *(Proceedings concluded at 11:30 a.m.)*

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COMMONWEALTH OF MASSACHUSETTS

I, PAULINE L. BAILEY, PROFESSIONAL  
COURT REPORTER, do hereby certify that the  
foregoing is a true and accurate transcription  
of my stenographic notes, to the best of my  
knowledge and ability.

WITNESS MY HAND, this 14th day of  
July, 2010.

\_\_\_\_\_  
Pauline L. Bailey

