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NATIONAL GOVERNORS ASSOCIATION

Winter Meeting

Saturday February 26, 2011

JW Marriott

1331 Pennsylvania Avenue, Northwest

Washington, D.C. 20004

Governor Chris Gregoire, NGA Chair, Presiding

Governor Dave Heineman, Nebraska, Vice Chair

Presentations by:

Dr. Michael E. Porter, Bishop William Lawrence

University Professor, Harvard Business School

Zhou Qiang, Party Secretary

Hunan Provincial Committee

1 P R O C E E D I N G S

2 (11:04 a.m.)

3 CHAIR GREGOIRE: Good morning everyone.

4 As NGA Chair, I would like to take this opportunity
5 to welcome each and every one of you to the 2011 NGA
6 Winter Meeting. I want to start by apologizing for
7 my laryngitis and to assure you that you can shake my
8 hand. This is just an overzealous reaction to the
9 Boeing Tanker Award. It's actually an attack of
10 allergies. And, Governor Kitzhaber, I took your
11 advice last night and shut up.

12 (Laughter)

13 CHAIR GREGOIRE: One little technical
14 piece of business, may I have a motion for the
15 adoption for the Rules of Procedure for the meeting?

16 (Motion duly made and seconded.)

17 CHAIR GREGOIRE: It's been moved and
18 second, is there any discussion?

19 (No response.)

20 CHAIR GREGOIRE: All those in favor,
21 please signify by saying, "aye".

22 (Chorus of ayes.)

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1 CHAIR GREGOIRE: Those opposed?

2 (No response.)

3 CHAIR GREGOIRE: The Ayes have it.

4 Part of the rules require that any
5 governor who wants to submit a new policy or
6 resolution for adoption at the meeting will need a
7 three-fourths vote to suspend the rules to do so.
8 Please submit any such requests in writing to David
9 Quam of the NGA staff by five o'clock Sunday,
10 February 27th.

11 I'd like, if I could, to start by taking a
12 moment to recognize our new colleagues. This is a
13 historic moment for the National Governors
14 Association to have 29 new colleagues.
15 Congratulations to each and every one of you and
16 welcome to the National Governors Association.

17 (Applause)

18 CHAIR GREGOIRE: All of us who are
19 incumbent governors would say to you, it's one of the
20 best jobs in America. We would also say to you that
21 based on the circumstances of our times, it is truly
22 one of the most challenging jobs in America.

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1 We have a wonderful group of governors,
2 spouses, former governors, state officials, federal
3 officials, foreign government dignitaries, our
4 corporate partners, members of the media, and many
5 others who are here today, and I want to thank all of
6 you for coming.

7 Anyone around this table knows that we
8 didn't get here without the tremendous support of a
9 spouse, a friend, a family member. Governor Heineman
10 and I are grateful to our two spouses, who are
11 leading-our spouses, as they move through this
12 meeting over the next three days. We'd like to
13 introduce to you our two spouses, and tell you that
14 today they will make all of us proud as they lead the
15 Spouses Delegation over to Walter Reed. There they
16 will participate in what's called, "Reach Out and
17 Read," supporting our military families. They will
18 read to children there and they will greet our
19 families. My husband, Mike, who is a Vietnam
20 Veteran, has dedicated his time to what we call, "The
21 First Mike of Washington State," to the veterans of
22 my home state of Washington, and all veterans across

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1 America.

2 So with that, an introduction of my
3 husband Mike and an introduction of Governor
4 Heineman's wife, Sally. Please, if you would stand.
5 Thank you.

6 (Applause)

7 CHAIR GREGOIRE: We are joined here today
8 by a delegation from the Hunan Province and Madam Lee
9 of the Chinese People's Friendship Association. We
10 also have a delegation from Canada who has joined us
11 today.

12 A point of personal privilege, if I might.
13 To all of us who have known Ray Scheppach, he has
14 served as Executive Director of the National
15 Governors Association for 28 years. He has seen us
16 through amazing times. He has led us through amazing
17 times. This is his last meeting. So please time, if
18 you would, to thank Ray for all he's done on behalf
19 of all of us over a 28-year span, and please join all
20 of us at a reception following our last plenary
21 session to honor Ray Scheppach and all that he has
22 done for our Nation and for our Nation's governors.

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1 Ray, please stand up and allow us to thank
2 you for what you have done.

3 (Applause and Standing Ovation)

4 CHAIR GREGOIRE: For those of you who do
5 not know where he's headed, he is headed to higher
6 education to inspire a generation to join us in
7 public service to lead the Nation of tomorrow.

8 Let me begin today by saying, we certainly
9 live in interesting times. In fact, the times are
10 down right challenging for all of us. From conflicts
11 abroad to fiscal challenges in the home front, to
12 families needing to save and build for their future,
13 these times are testing all of us. But as Americans,
14 we always face up to our challenges, and it's our job
15 as governors to lead those solutions and find a path
16 forward for a competitive America.

17 We are now just beginning to regain our
18 footing from the severest economic down-turn that
19 most of us will ever experience in our lifetimes. We
20 have not fully recovered and we may have many tough
21 fiscal challenges ahead. But as we gather here this
22 morning, all of us have one thing on our minds, and

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1 that is: How do we regain -- and regain quickly --
2 our competitive edge?

3 We're going to address that question over
4 the next three days, and leave you with a lot of good
5 ideas to take home to your home states to grow your
6 economies and balance your budgets. That is what
7 governors do at these meetings. We share ideas. We
8 share experiences. We figure out solutions to the
9 problems that we face. That's what the National
10 Governors Association is all about.

11 Our greatest opportunity and most urgent
12 challenge, is building a strong, competitive state
13 economy in each of our home states. All of the
14 demands that we face: healthcare, pensions,
15 infrastructure; will be much harder to meet if we
16 don't have thriving economies with more people
17 employed in high quality jobs in growing industries.
18 We also know that having a more educated population
19 is an essential ingredient for a competitive economy.
20 The days when jobs paid middle-class wages and
21 required only a high school diploma, are behind us.
22 The job market of tomorrow will belong to those who

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1 have some credential beyond high school -- a
2 certificate, or a degree -- and the jobs will move to
3 where those skilled workers are, and if we are not
4 careful, that means overseas.

5 That is why we are opening the 2011 Winter
6 Meeting with a discussion about competitiveness with
7 one of the leading experts in America on this
8 subject. It's also why I am focusing on college
9 attainment and productivity in my Chair's initiative,
10 "Complete to Compete." In fact, in front of you are
11 materials that tell you a little bit about this
12 initiative. I would like to draw your attention to a
13 couple of points.

14 Complete to Compete is about promoting
15 better measures of performance for our higher
16 education institutions. It's no longer enough to
17 know how many students are enrolling in our colleges.
18 We need to know how many students are actually
19 completing their certificates and degrees. How long
20 is it taking them? Can they get it done in four? Is
21 it taking well beyond that? Are they taking up a
22 spot that could go to an entering freshman? How many

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1 students end up in remedial classes--making up for
2 the K through 12 system, not preparing our students
3 for advanced education?

4 Complete to Compete is also about
5 highlighting what is working in our states, and when
6 it comes to graduating more students with
7 certificates and degrees that we need, as well as new
8 and innovative ideas for how we fund and maintain
9 high quality higher education in America. You will
10 be hearing more about this initiative and your
11 opportunity to participate over the course of the
12 meeting. And I encourage you to contact our NGA
13 staff if you would like more information or need more
14 resources to deal with these higher education issues
15 that are facing us today in these difficult economic
16 times.

17 We are truly fortunate today to be joined
18 by Dr. Michael Porter, who has spent his career
19 examining the factors that allow nations, states, and
20 businesses to compete in the modern global economy.
21 Professional Porter's Seminal 1990 publication, The
22 Competitive Advantage of Nations, presented a new

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1 theory that is well accepted today of how nations and
2 regions compete and what powers their economic
3 prosperity. Professor Porter's theory of Industrial
4 Clusters has given rise to new ways of thinking about
5 how governments create an environment for high
6 quality job growth and strong business expansion.
7 This way of thinking recognizes that human talent is
8 a critical element for such growth and that a State's
9 higher education system can be a powerful economic
10 engine if it is properly aligned with the region's
11 economic goals.

12 Professor Porter is recognized as the
13 father of the modern field of competitive strategy
14 and has been identified in a variety of rankings and
15 surveys as the world's most influential thinker on
16 management and competitiveness. He is the Bishop
17 William Lawrence University Professor based at
18 Harvard Business School. This position is the
19 highest professional recognition that can be awarded
20 to a Harvard faculty member. In 2001, Harvard
21 Business School and Harvard University jointly
22 created the Institute for Strategy and Competiveness,

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1 dedicated to furthering Professor Porter's work.

2 I commend his resume to you, you will find
3 it most interesting. One thing I personally found
4 most interesting, and would like some help on, is he
5 is the senior policy advisor to the Boston Red Sox.
6 My home team could use a little strategy session with
7 Dr. Porter.

8 (Laughter.)

9 CHAIR GREGOIRE: Is this why ya'll are
10 doing so good?

11 Professor Porter has been kind enough to
12 bring to each of us some very valuable and specific
13 analysis regarding our State's economy and its
14 competitive strength. I will say to you, if you paid
15 for this back home, it would cost you thousands of
16 dollars. You will find that analysis in materials in
17 front of you.

18 I think I speak for all of us in saying:
19 Tell us how we use this information to grow our
20 economies and get our citizens back to work -- the
21 fundamental challenge that each of us as governors
22 face.

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1 Dr. Porter, thank you for joining us, we
2 look forward to a discussion with you.

3 Dr. Porter?

4 (Applause)

5 PROFESSOR PORTER: Well, thank you
6 Governor. That's very kind and we are very hopeful
7 for the Red Sox this year. Hopefully, we will have a
8 good year.

9 But I am so honored to have this
10 opportunity to speak to all of you. It's really
11 quite a remarkable moment in our country's history
12 and also in the history of many of our states. You
13 have your hands full. All of you. The Country has
14 its hands full -- in terms of our competitiveness.
15 This is a time when I think our competitive position
16 in the United States is challenged at a level that
17 really I have never experienced before.

18 We all as states are focused on a
19 fundamental challenge of trying to get our fiscal
20 house in order -- your fiscal house in order. But
21 ultimately that is not going to solve our problem.
22 As Governor Gregoire just said, the only way to

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1 create prosperity and sustain that prosperity over
2 time is to actually build a competitive economy. And
3 that is a long-term agenda at a time when there is so
4 much pressure on now -- here and now -- dealing with
5 the fiscal problems.

6 So what I would like to talk about today
7 may seem a little difficult to think about at this
8 moment, but ultimately I think it's going to be the
9 single greatest agenda that will determine ultimately
10 the success of your states. And that is building a
11 economic strategy in which you can get the consensus
12 of all the key stakeholders in your state to create
13 competitiveness. That's the fundamental agenda.
14 That is the core agenda. If we can do that, there
15 will be the resources to deal with all the other
16 problems and issues that we have in society. If we
17 can do that, there will plenty of good jobs. That's
18 the ultimate agenda. That's the core agenda. How do
19 we build competitive state economies?

20 We have very limited time this morning and
21 we'll only be able to get started on that discussion.
22 In order to try to make this discussion continue,

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1 each of you, in front of you, has a presentation that
2 we prepared about your state. It has a lot of very
3 rich data to try to kind of benchmark where you are,
4 talk about the nature of your economy as it is today
5 -- how it's progressing, how it's doing -- and this
6 starts to provide some of the fact-base that I think
7 you will all need, and I'm sure many of you already
8 know, which is going to be necessary to create that
9 economic strategy.

10 I'm not going to--I would like you to put
11 that presentation aside for purposes of this
12 discussion, because I'm not going to following those
13 presentations. I'm going to talk to you now about
14 strategy for the next 20 minutes or so. This
15 presentation is background information for you. As
16 we go out of this meeting we would offer to work with
17 any of you at Harvard to continue this discussion.

18 Hopefully, we can have dialogue with you
19 and others about how we can create successful
20 economies in your states. This ultimately, I
21 believe, is the fundamental challenge you face.

22 Now as I said a minute ago, all of you

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1 have some very short-term challenges in terms of
2 achieving fiscal stability in your state. Governor
3 Gregoire talked about why that's so important. And
4 we all know that. But what we found in other
5 organizations is that when you are doing difficult
6 short-term things, particularly when you are cutting,
7 it's very important to be doing long-term things at
8 the same time.

9 You have got to offer not just the sort of
10 challenging short-term agenda to the citizens of your
11 state, but you've got to offer some kind of a
12 positive longer-term agenda. And if you can do these
13 two things together, we've found over and over again
14 that you'll be a lot more successful.

15 If all you are talking about is the
16 negative stuff, you'll get much less attraction, and
17 much less willingness of the citizens to move ahead
18 than if you can also offer a positive agenda. So
19 that is why, even at a time like this, an economic
20 strategy for the state that you talk a lot about,
21 that you get by in on, is incredibly important.

22 Now we see that states differ tremendously

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1 in economic performance. And this is just one of the
2 many charts that you will see in your package that
3 talks about, you know, how various states are doing
4 in terms of fundamentally the agenda of prosperity.

5 We see tremendous differences. We see
6 states that have very high levels of prosperity that
7 are not growing. We see states that are moving up.
8 We see states that are moving in every possible
9 direction. You have to kind of get a handle on where
10 your state stands. And that is going to dictate a
11 particular strategy that you will pursue. And the
12 question is: How do we think about that economic
13 strategy? What is it going to take for your state to
14 actually build some momentum and build that
15 competitive economy that is going to allow you to
16 actually create those jobs over time? That's the
17 agenda that we'd like to talk about today.

18 Now in order to do that, we have to
19 understand this whole idea of competitiveness. And
20 what I have found is that competitiveness is widely
21 misunderstood. And it's misunderstood in ways that
22 often create unnecessary divisiveness and controversy

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1 in states about economic strategy.

2 Competitiveness is fundamentally the
3 productivity with which you can use the states'
4 people and capital and natural resources in order to
5 produce valuable goods and services. If you're a
6 productive state, if you can produce a lot value in a
7 day of work in your state, you will be able to
8 support high wages. It's as simple as that. Your
9 prosperity is determined by your productivity. If
10 you are productive, you can be prosperous. If you
11 are not very productive, you're going to have a
12 really hard time competing versus other locations.

13 If you are setting policies that improve
14 productivity, you are going to ultimately improve the
15 wages and create jobs. If you are setting policies
16 that make it harder to be productive in business,
17 you're going to be moving in the wrong direction.

18 Productivity determines wages.
19 Productivity sets jobs. Productivity determines the
20 standard of living. This is the iron law of the
21 modern global economy. The more we are open to the
22 rest of the world, the more businesses can invest

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1 anywhere; it is productivity that determines whether
2 your particular state is going to succeed. And your
3 agenda must be kind of riveted on this question of,
4 "how can we improve productivity?"

5 Now to improve productivity, we also need
6 innovation. You know, if a company in your state is
7 doing the same thing that it did 10 years ago --
8 using the same production process, producing the same
9 products -- it's going to be very hard to succeed,
10 because we have all these others nations out there
11 with lower wages. So, this is why innovation is so
12 important.

13 We have to keep moving the bar,
14 particularly in the United States of America where we
15 want to have a high standard of living. We've got to
16 stimulate innovation, new processes, new products.
17 So part of a state competitiveness agenda has to be,
18 "how can we step up the level of innovation in our
19 state?"

20 In order to do that, again, we have to
21 create the right environment for business. That's
22 your job. Government's job is not to compete.

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1 Government's job is to create the right environment.
2 And what we find is that if you can create the right
3 environment for productivity and innovation,
4 competitiveness is not a zero-sum game.

5 Your state's success doesn't mean that
6 another state has to fail. If we're really
7 addressing fundamental productivity, we can all get
8 more prosperous. That is something on which there is
9 no doubt. But if we think the wrong way about
10 competitiveness, if we see it as a zero-sum game,
11 then we can get ourselves in serious trouble. And we
12 will talk a little bit later on about how states
13 should compete--because at some level you all do
14 compete. And the question is, "how should we do that
15 from a strategic point of view?"

16 Now this next slide we have for each of
17 you, and it really kind of benchmarks the performance
18 of your state. This is an example from New Jersey.
19 I've gotten to know Governor Christie a little bit
20 because he's also a trustee of Princeton University,
21 and we talk at trustee meetings from time to time, so
22 I'm going to take an opportunity to use New Jersey as
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1 an example.

2 You can see that New Jersey is the seventh
3 most prosperous state in America. Look at the
4 productivity metric here. It's also the seventh most
5 productive state, and that's not an accident.
6 Prosperity depends on productivity. You can also see
7 that it's the fifth highest wage state. Again,
8 that's no accident. These numbers are all connected.
9 Your productivity affects your wages, affects your
10 prosperity.

11 In order to be so productive, we see that
12 New Jersey has a very high ranking on innovation.
13 It's been a very good state in terms of generating
14 patents and new ideas. It also has strong clusters,
15 and we'll talk about that a little bit later on. The
16 historical prosperity of New Jersey is, I think, a
17 factor -- a set of all of those things coming
18 together. But as you look at this chart, you see
19 that there's some yellow and red highlighting. And
20 what that says is that New Jersey, although it's in a
21 good position today, has slowed down its productivity
22 improvement. It's slowed its rate of innovative.

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1 Its clusters are not growing any more. And so
2 Governor Christie's fundamental challenge is not the
3 level of prosperity in New Jersey; Governor
4 Christies' fundamental challenge is how to get the
5 engine of innovative and change and productivity
6 improvement going again. That's the fundamental
7 challenge.

8 Other states will be in very different
9 circumstances. Some of you have to create a stronger
10 foundation so you can kind of move up in the first
11 place. Others of you are starting to progress, but
12 you're going to have to make some transitions in
13 terms of the mix of industries.

14 Every state has a different strategic
15 challenge. Every state must have its own unique
16 strategy. And that state's strategy will require, it
17 will demand that you engage the private sector. If
18 you don't engage the private sector, all the economic
19 strategy stuff in the world will fail, because the
20 private sector is 85% or more of everything economic
21 in your state. And you have to get the private
22 sector on board. And that is a challenge at a time

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1 when things are a little bit partisan. There are a
2 lot of partisan issues that you have to deal with,
3 but competitiveness and economic strategy can't be
4 partisan. If it is, it won't work, because it
5 fundamentally has to engage the private sector to be
6 successful.

7 Now let's talk about strategy at the state
8 level. At the state level there are really three big
9 strategy issues that we see over and over again, as
10 we have had a chance to work at the state level not
11 only in the United States, but elsewhere in the
12 world.

13 Number one has to do with that general
14 business environment. Every one of you has a state
15 that is offering a business environment and that
16 business environment has got to support productivity.
17 So the question is: How do you improve it? Where
18 are the constraints in your business environment
19 relative to peers that are kind of at your level?
20 What is it going to take if you are going to want to
21 move up in terms of productivity? That's kind of
22 agenda number one.

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1 Agenda number two is your clusters. What
2 fields are you strong in? Where do you have emerging
3 or existing strength? Because what we find is that
4 modern competitiveness is not a function of having
5 lots of firms and lots of different industries. It
6 doesn't work that way. The way to really build high
7 productivity and high innovation is to build critical
8 masses of expertise and suppliers, and supporting
9 industries in particular fields, and every state
10 economy is specialized in a certain set of fields in
11 which it has built up some unique position.

12 And the question is: Where is your state?
13 Where are you specializing? And how can you
14 reinforce and improve that? That is the second
15 fundamental agenda.

16 The third agenda is the agenda that has to
17 do with multiple levels of geography, because your
18 competitiveness in the state is partly a function of
19 some federal policies, but your competitiveness in
20 the state is also affected by how well your
21 neighboring states do. What we found in our research
22 is: you want strong neighbors. Strong neighbors make

1 you more prosperous. That's the actual fact. But in
2 your state, your state is not homogenous, unless you
3 are tiny -- there a few of you that are pretty tiny.
4 But most of your states actually consist of multiple
5 sub-regions -- different metropolitan areas -- and in
6 some cases your actual economy crosses across state
7 borders. So, part of a successful state economic
8 strategy is to manage across geographic levels. Work
9 with your jurisdictions in a collaborative way, but
10 also work across state borders and also work
11 effectively with the Federal Government.

12 So as you are kind of critiquing and
13 thinking about your own economic plan, there better
14 be a piece on that stuff. Because if you don't, what
15 you are going to find is that you won't achieve the
16 success you're hoping for.

17 In terms of the business environment, the
18 business environment can really be understood as
19 consisting of four big pieces. One is the inputs
20 available, the people, the infrastructure, the
21 scientific capability, and so on. We've got to
22 improve the inputs--because if you are going to be

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1 more productive, you have to have better inputs. You
2 have to have more efficient infrastructure if you
3 want to be productive. You have to have better
4 people if you want to be more productive. You have
5 to have more science base if you want to be more
6 productive.

7 The second piece of this is the set of
8 rules that you put in place about how business is
9 done in your state -- the tax laws and other rules
10 and regulations that really govern competition. You
11 want to have rules that stimulate efficiency and
12 productivity.

13 A third piece has to do with the
14 availability of supporting industries in your state.
15 Do you have the right supporting industries that will
16 allow businesses to be efficient and productive? And
17 finally, what we call the "demand conditions".
18 Whether the state is a sophisticated market for goods
19 and services, because of regulations that you set
20 that encourage sophistication, because of policies
21 you set that really encourage new businesses to grow
22 because you really encourage and stimulate that

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1 demand.

2 Now at the state level there are many
3 different circumstances, but what I found is that
4 there are a number of issues that are really
5 important in almost every state in terms of the
6 business environment. Number one, "Regulation
7 and Permitting". Getting that to be efficient and
8 fast is fundamental. Most all of you have that
9 issue, and almost all of you can do better.

10 Number two, there's a lot of unnecessary
11 cost of doing business that we've allowed to grow up
12 in America and in many of your states. Unnecessary
13 cost in the sense that, we're spending more than the
14 value we are getting, and whether it is energy costs,
15 or whether it is health care costs, we have to find a
16 way to reduce those unnecessary costs.

17 You know, when there are unnecessary costs
18 of doing business, you know what that does? It
19 actually reduces the wages in your state. Remember,
20 wages depend on productivity. And if companies are
21 wasting money because they are spending too much time
22 on permitting, that just makes them less productive,

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1 and that means they can pay less. So don't think of
2 this as some abstract thing, these costs, think of it
3 as actually coming out of the pocketbooks of your
4 citizens. And states have an obligation to make the
5 environment as efficient and supportive of
6 productivity as possible.

7 Again, time is short. Most of you need to
8 get your training system better aligned with the
9 needs of industry. We see that in state after state.
10 Many of you need to improve your infrastructure. We
11 actually spend a fair amount of money on
12 infrastructure in America; we just don't spend it
13 very smartly. We don't spend it on those pieces of
14 infrastructure that really make the biggest economic
15 impact, because we tend to spread it around through
16 the political process that we put in place. If you
17 can do a better job of prioritizing infrastructure
18 investments, that will make a big difference--
19 infrastructure investments that really speed up
20 commerce, that support productivity in the economy.

21 Anything you can do to ease the burden on
22 small businesses will pay big dividends. Because we

1 know that small businesses really generate most of
2 the jobs. And any cost falls disproportionately on
3 small businesses, because they are small. Anything
4 they have to do hurts them more than the large
5 company.

6 And then finally, of course, is the issue
7 of education. Education is fundamental, and there
8 will be more discussion of that in this session, so I
9 won't cover that. But without the talent pool,
10 without the skill base, we simply can't be
11 productive. This, in a sense, is the biggest single
12 issue facing America. We don't have a strong enough
13 talent pool to allow us to justify our high wages,
14 and that's a challenge at the state level as well.

15 Now the business environment is part of
16 the story. Improving that overall environment for
17 all companies, but ultimately we find that really
18 true competitive success requires you to go farther,
19 and really understand the composition of your
20 economy. What kind of businesses is the state in?
21 Are those businesses developing these clusters?

22 When we look at a state economy, there are

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1 two basic types of industries. One kind of industry
2 is what we call "local industries". These are
3 industries that every state will have: retailing,
4 utilities, local healthcare. These are industries
5 that serve almost totally the local market. They
6 don't really compete with other locations because
7 they're based on serving the population that lives in
8 your state. They're important. They actually are
9 the majority of all jobs, are local jobs.

10 But there is also what we call the "traded
11 clusters" in the economy, or the traded jobs. These
12 are industries that actually have to compete across
13 states and across countries. And it's this traded
14 part of your economy, these traded clusters, that
15 really drive your prosperity. They have much higher
16 wages. They have much higher productivity. They
17 have much higher rates of innovation. You can see
18 some of the statistics here. We've given you data on
19 your state, in terms of the mix of your state
20 economy, in terms of the traded and the local
21 clusters.

22 What's a cluster? A cluster is critical

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1 mass in a particular field. This is our crown jewel
2 in Massachusetts. As Governor Patrick knows, better
3 than anybody, it's our Life Sciences cluster. And
4 you can see that a cluster is not only manufacturing
5 companies, it's also service companies, it's also
6 supporting institutions -- like universities, that
7 all come together around and build expertise and
8 technology in a particular field.

9 Here is another cluster, in Houston, in
10 oil and gas. This cluster got its start selling oil,
11 but because Houston has built this enormously
12 successful cluster, now Houston doesn't actually sell
13 much oil. What it sells is technology and services,
14 and skill and it supports very, very high wages.
15 It's a classic example of what happens when you can
16 truly build a cluster.

17 This is how productivity gets built. This
18 is how innovation occurs. When you can get a
19 critical mass in a series of fields in your state and
20 reinforce that process, and let state governments
21 support those clusters, that's how successful
22 economies get built.

23

1 We have growing evidence on how important
2 these clusters are. Here's what we know. We know
3 that if you can build a strong cluster, that is going
4 to create faster job growth. We know that if you can
5 build a strong cluster, that is going to provide
6 higher wages. We know that if you can build a strong
7 cluster, you'll have more patenting and other kinds
8 of innovation. We know that if you can build a
9 strong cluster, that's where the new businesses form.
10 New businesses don't form randomly in any field in
11 your state. They tend to grown disproportionately
12 out of the clusters that you have.

13 It's kind of a fly wheel, if you can get
14 that fly wheel turning, it spits out all kinds of
15 good things. And not only do more businesses form
16 out of the cluster, but also those business survive
17 better, they grow better over time. So these
18 clusters are something very fundamental to the
19 success of your state.

20 Now this slide is complicated -- and it's
21 in your package. There's a tendency to think that
22 some clusters are better than others, because some
23

1 clusters, like financial services, for example, have
2 higher wages than other clusters for example like
3 tourism. But what we found is that that actually is
4 the wrong way to think about it. What we find is the
5 dominant influence on prosperity is not what clusters
6 you're in, the dominant influence on prosperity is
7 how you compete in each of the clusters that you are
8 in. Seventy-five percent of all the differences
9 across states, in terms of wages, are not determined
10 by the mix of clusters that you have in your state,
11 but they're determined by how good you are in the
12 clusters you are in.

13 The lesson for economic development here
14 is very clear: Build on your strength. Don't chase
15 hot fields. Don't try to get into biotech just
16 because that's what everybody says is cool. Don't try
17 to do that; it won't work. You have to build on your
18 existing strengths. You have to build on your
19 emerging strengths. That's the way to build your
20 state economy. Don't dream about aerospace. Don't
21 dream about some field where you have no skill, no
22 capability and no real assets. It won't work. Your

23

1 strategy has got to build on your strength.

2 For each of you in your presentation, I've
3 given you the portfolio of clusters in your state.
4 This is South Carolina. The red clusters are
5 actually losing jobs over the last decade. The green
6 clusters are gaining jobs. The ones in the upper
7 right are gaining market share of employment in
8 America. The ones on the left are losing market
9 share in America. Every one of you has your own
10 portfolio. Every one of you has your own
11 circumstances. Getting a handle on this, what's
12 going on, and how you can help, is going to be
13 fundamental to your strategy, because these clusters
14 and their strength is going to really drive,
15 disproportionately, your prosperity.

16 Now what we find is that clusters in an
17 economy are interconnected. Some of them are
18 related. This chart is a little bit schematic in the
19 sense that it's trying to capture multiple
20 dimensions, but see the bubbles that are overlapping?
21 When a bubble overlaps, these are the 40 -- roughly
22 40 -- clusters that exist in a modern economy. And

23

1 when these bubbles overlap, that means they are
2 synergistic. So what that says is that if you are in
3 education and knowledge creation, that helps you
4 compete in medical devices. If you can put those two
5 together in your state, in a given location, that
6 creates an even greater strength. What that says
7 also is that the way states diversify is not random.

8 If you want your state to become more
9 diverse economically, it's not going to scattershot
10 all over this chart. It's going to tend to follow
11 the connections. So if you happen to be in medical
12 devices, that says that you have a better than
13 average chance of being successful in analytical
14 instruments, because they're connected, they share
15 skill and technology. This is how state economies
16 develop.

17 This is the cluster portfolio for
18 Massachusetts. You can now see why Massachusetts is
19 so prosperous. It has an array of strong clusters.
20 And the clusters that Massachusetts are in, are
21 interconnected; they are synergistic. There is a one
22 plus one plus one, equals five or six or seven. The

23

1 challenge we have in Massachusetts is how to keep the
2 vitality of these clusters going.

3 Okay --

4 (pause)

5 I'm having the dreaded computer issue
6 here.

7 Thank you Rich, there we go. There we go.

8 It's done. Okay, now this picture
9 actually is a great story about how state economies
10 evolve and develop. This is a story of San Diego.
11 It's a sub-region of California, of course, but it's
12 actually its own defined economy.

13 California needs a strategy not just for
14 California, it needs a strategy for each of these
15 defined regions -- we will see that in a minute.

16 You can see that the California economy
17 built one cluster to the next--but the clusters are
18 not random. The position in one area gave the region
19 some assets that allowed them to get into the next
20 area. And this is how, I think, each of you needs to
21 think about your state. Where do we have those
22 assets that we can build upon? How do we facilitate

23

1 that economic diversification process?

2 Now, let's talk just a second about
3 multiple geographic levels in your state. Obviously
4 all of you depend and are affected by federal policy
5 and federal programs. And one of the jobs you have
6 to accomplish, is you have to do a good job of
7 getting your fair share of the support from those
8 federal programs -- obviously all of you do work on
9 that a lot. All of you are affected by your
10 neighbors.

11 The Department of Commerce, when it
12 defines what an economy is, uses the concept of an
13 economic area -- you've probably heard of this.
14 Economic areas are regions in which the data shows
15 that commerce takes place. I've shown you a picture
16 of the northeast of the United States, and what you
17 can see is that actually Massachusetts is part of
18 three different economic areas. It's connected to
19 the Albany economic area. It's connected to the
20 Boston economic area, and then it's connected down
21 into the Connecticut economic area.

22 So this says that when you're thinking

23

1 about economic strategy for your state, you can't
2 think of your state as just the right unit. Your
3 state is usually not the right economic unit. Your
4 state is often connected to multiple economic units.
5 And doing the right--Setting the right policies to
6 kind of understand that and leverage that is going to
7 be very, very important.

8 The other thing is that many of your
9 states have both rural areas and urban areas. And
10 what we find is that rural areas are systematically
11 less prosperous. The average rural wage in America
12 is about \$32,000 for private sector. The average
13 urban wage is about \$45,000.

14 How to get those rural areas connected
15 into your state economic plan is a fundamental
16 challenge. We have a big problem in Massachusetts
17 here. We have a very high wage state in eastern
18 Massachusetts, and as Governor Patrick knows, we have
19 a below-average wage state everywhere else. And one
20 of the biggest challenges to move the prosperity of
21 Massachusetts is not to make the Boston region better
22 -- of course we'd love to do that -- but the real

23

1 problem is how to get the rest of the state that is
2 not really participating, engaged. So any state
3 economic strategy can't just look at the capital
4 city; it's got to understand how the state's success
5 is built up in these multiple geographic areas.

6 And here are a few comments that we can
7 talk about later. What I've been talking about, I
8 think the impression I hope you got, is that to build
9 a strategy for your state and to create
10 competitiveness, you're going to have to deal with a
11 fair number of things. There's no silver bullet on
12 competitiveness. You have to deal with a lot of
13 issues. Many things matter. The roads matter, the
14 schools matter, the regulations matter, lots of
15 things matter.

16 Where you have a problem like that, we
17 know you need a strategy. A strategy is not a list
18 of 55 action steps. I have seen a lot of state
19 economic plans and most of them are 55 action steps.
20 That's not a strategy. A strategy is where you
21 develop sort of an overarching view of where your
22 state can be unique, how your state can create a

23

1 unique platform for a particular set of businesses.

2 And as you understand that strategy, that starts to

3 give you a sense of priorities: What are those

4 things that I really need to do? Because these are

5 critical to how my state is going to be different.

6 Strategy is about being different.

7 Also, that kind of thinking should tell

8 you which weaknesses do I really need to deal with?

9 Because if I don't deal with those weaknesses, I'm

10 just not going to get anywhere in this direction.

11 Every state needs a strategy. Every state needs a

12 strategy that can allow it to find its own

13 distinctive role in the American economy and also in

14 the world economy. And I'm confident that every one

15 of you can develop a strategy because all of you have

16 assets. It's a question of doing the thinking to

17 kind of think about it that way.

18 Now, then there's the question of how

19 should you be competing with each other? Awkward

20 question, isn't it? We're all sitting around this

21 table. We're all members of the National Governors

22 Association. We're all trying to build competitive

23

1 economies, but yet, you know, we are competing at the
2 level of individual businesses deciding where to
3 locate. And I think one of the problems we have in
4 America is we haven't been competing the right way.

5 We've been falling into the trap, I see
6 around the world, and what I call zero-sum
7 competition. One state wins, the other losses. One
8 state wins, the other losses. We've been using the
9 wrong tools to compete. This slide really talks
10 about how we need to I think change the nature of
11 competition among states in America.

12 First of all, we can't just focus on
13 attracting new investment. We've got to focus even
14 more on getting our existing companies to invest more
15 in our state. We'll have much more success if we do
16 a good job of dealing with our existing companies,
17 than when we're out racing around looking for new
18 companies. Because it's those existing companies
19 that get more committed to the state that are really
20 going to drive your success.

21 Number two, we've got to stop competing
22 for every plant. We've got to start understanding,

23

1 look, our state has this position, we have these
2 strengths. Let's focus on reinforcing our strengths,
3 rather than trying to chase every particular deal.
4 We've got to be more strategic about the way we
5 compete. If we can each specialize and get better at
6 what we are good at, then we'll see everybody moving
7 up much more rapidly.

8 Offering general tax breaks, really is a
9 failed--it doesn't work. And all it does is just
10 take money from the state and give it to business in
11 a way that is not very productive. If we are going
12 to spend money in subsidies, we need to do it on
13 assets that are going to stay in our state. We can
14 support training, we can improve infrastructure, we
15 can help build institutions, those kinds of state
16 investments are going to lead to a long-term ROI.
17 Just competing on tax breaks is ultimately going to
18 be -- we're going to neutralize each other and not
19 get anywhere.

20 So we've got to think about how we support
21 and how we incent business to come to our state, not
22 just doing it. Now many states I find offer

23

1 subsidies to off-set the high cost of doing business
2 in the state. That is the wrong way to think about
3 it. What you've got to do is fundamentally lower the
4 cost of doing business. Don't punt. You know,
5 tackle the real problems, rather than try to use
6 subsidies to offset them or neutralize them. That
7 principle we found is effective over and over again.

8 Many states are a free-for-all. Every
9 city, every region, every jurisdiction, every county,
10 is out there scrambling around doing economic
11 development work. That doesn't work very well. The
12 states that are really successful, we find, are the
13 states that can get some appropriate efficiency and
14 collaboration across the jurisdictions, to understand
15 that it is not a zero-sum game. And these
16 jurisdictions should be looking for those investments
17 that fit its circumstances. And everybody shouldn't
18 be going after everything.

19 And finally, we've got to understand that
20 if we are going to attract investment, we've got to
21 engage the private sector. The best investment in
22 attraction efforts I've ever seen around the world

1 are those where government and the private sector do
2 it together, and where you can get business leaders
3 in a particular field to help you and work with you
4 to actually go recruit the next one, and the next
5 one. That will be much more effective, I promise
6 you.

7 We all also understand today that the
8 whole process of economic development has
9 fundamentally changed. It used to be a government
10 driven process. Today, economic development is a
11 collaborative process. It involved engaging
12 companies, universities, trade groups, and all kinds
13 of other institutions in the process.

14 Do you have that kind of collaborative
15 process going on in your state? Have you found a way
16 of really engaging these others actors around a fact-
17 based agenda and a true strategy for where
18 collectively all of you are going? At this time of
19 austerity, at this time when you are having to take
20 all these really tough actions in terms of your
21 budgets and your taxes, getting this kind of a
22 collaborative process going is just amazingly

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1 important I think in achieving ultimate success.

2 Let me just make a few final remarks, and
3 then we can, if we have time, have a few questions.
4 What we've got to understand is the goal of an
5 economic strategy for your state is to enhance
6 competitiveness. I hear too many governors say: "My
7 goal is to create jobs." You can't do that. The
8 only way to create jobs is to enhance
9 competitiveness. So we've got to get the cart before
10 the horse. It's about building competitiveness and
11 then that will create jobs.

12 Number two, as we go about doing that,
13 productivity and innovation must become the guiding
14 principles. Everything we do, every policy we set,
15 every executive order you sign, you've got to be
16 thinking: "Is this moving the ball on productivity?
17 Will this make us a more productive state? Is this
18 moving the ball on innovative? Will this allow more
19 innovative in our state?" If the answer is yes, it
20 is usually a good thing to do.

21 Number three, sometimes I find governors
22 get it into their heads that to do competitiveness

23

1 initiatives they need a lots and lots of new money.
2 And the answer is: You don't. This is really about
3 using your existing resources better. There's often
4 plenty of money being spent on economic development,
5 it's just not being spent very well. So don't think
6 that this is capital-intensive stuff. Yes, of course
7 infrastructure investments and so forth are, but I
8 think if we could just make our infrastructure
9 investments more effective we could get a huge
10 impact, even if we don't have more money, even if we
11 have less money.

12 Don't think of competitiveness as a money
13 thing. It's about setting the right rules, setting
14 the right policies, doing the right kind of
15 collaboration, having the right strategic agenda.
16 It's not about taking the checkbook out and writing
17 big checks.

18 As I've said several times, to do this
19 well you've got to mobilize the private sector.
20 You've got to get them on the team. They can do a
21 lot of this themselves--if you can just get them
22 energized and if you can get the private sector
23

1 feeling like, you know, we are all in this together.
2 I'm confident many of you are doing that, but I just
3 can't emphasize that enough from my experience around
4 the world.

5 And finally, I want to say that, coming
6 out of a bruising political campaign in which many of
7 you have been engaged recently, I want to say that
8 improving competitiveness and economic strategy is
9 not partisan. It is about building the prosperity of
10 everybody. And actually the benefits of a economic
11 strategy, or the kinds of things we have been talking
12 about, are going to be even greatest for the middle-
13 and lower-middle- income folks in your state than
14 they will be for the folks that are sort of at the
15 top. We've got to turn this issue into an issue of
16 getting results, not an issue of partisanship and
17 ideology. There is no ideology here.

18 In competitiveness there's the iron law of
19 productivity. It's just a fact. And we have to be
20 able to convince all of our colleagues, no matter
21 what discussion we've had on all these others issues,
22 we've got to convince our colleagues in the state to
23

1 think of that way. And partly that comes from being
2 clear about what we mean about competitiveness,
3 partly though, that is taking this kind of
4 collaborative approach to the process.

5 Well, hopefully each of you governors will
6 take a look at the presentation we've provided you.
7 This will give you some specific facts about your
8 state. We--again, this is meant to start the
9 discussion, not conclude it. We would be thrilled
10 now to take some questions, if time permits, and to
11 have dialogue with you and your economic development
12 directors over the coming years.

13 I will say this to conclude. I hope
14 things go better in Washington. I hope our Federal
15 Government is more successful in tackling some of the
16 issues that it has to tackle in terms of economic
17 strategy. But I will tell you that what is really
18 going to determine the success of America in
19 restoring competitiveness is actually what all of you
20 do. The real greatness of America from an economic
21 point of view is our decentralization. It's the fact
22 that every state and many cities take responsibility

23

1 to drive competitiveness themselves. I hope
2 Washington will help, but ultimately I have great
3 hopes that this group of people can actually be the
4 ones that turn around the competitiveness of this
5 country.

6 Thank you very much.

7 (Applause.)

8 CHAIR GREGOIRE: We do have time for
9 questions. Can we begin? Governor Herbert.

10 GOVERNOR HERBERT: Yes. Thank you. Thank
11 you, Dr. Porter. I think the states are the
12 laboratories of democracy, and I think we can lead
13 out on this economic recovery that the Nation needs.

14 I am fascinated though, with your
15 discussion about it's not about ideology and how that
16 works. There are certainly differences about--
17 amongst the economist in the country to stimulate or
18 not to stimulate. How do we get past the ideology?
19 Because there are certainly some differences as to
20 how we--

21 (Fire alarm sounds.)

22 GOVERNOR HERBERT: What did I do?

23

1 PROFESSOR PORTER: You shouldn't try to
2 change ideology.

3 (Laughter.)

4 (Meeting attendees are instructed to leave
5 the room.)

6 CHAIR GREGOIRE: Shall we continue?

7 PROFESSOR PORTER: This is much more like
8 my Harvard Business School class than an NGA meeting,
9 but let us quiet down if we can please, ladies and
10 gentlemen, and move quietly and we will continue the
11 discussion in the time we have left.

12 So, Governor Herbert, your question about
13 partisanship, I think there are many macroeconomic
14 issues like stimulus or not, that there is a lot of
15 debate on, but I think when you get down to the level
16 of competitiveness, there's actually quite a wide
17 consensus on many of these issues.

18 The big partisan issue that I encounter
19 over and over again is, if people think that
20 competitiveness means lower wages that gets very
21 partisan. But of course, competitiveness isn't about
22 lower wages--if you have lower wages that means you
23

1 are not competitive; competitiveness is about higher
2 wages. So if we can get everybody to understand that
3 it's about creating productivity so that we can
4 support higher wages, then I think a lot of the
5 partisan concerns tend to get less vigorous.

6 I think if you can communicate to your to
7 citizens that my job is to create conditions here so
8 we can all get paid more, but we can't get more
9 unless we earn that, unless we are able to be
10 productive, unless we are more efficient, unless we
11 have better skills, unless we have a more efficient
12 infrastructure, then, hopefully, that can be a less
13 partisan discussion than some of these broad issues
14 of stimulus or not stimulus, of exactly, you know,
15 should taxes be this high, or that high? Those
16 issues get very partisan. But a lot of the
17 fundamentals I find can be agreed upon certainly with
18 the business community.

19 So, I would not go into this thinking that
20 it has to be partisan, and I know that there's other
21 governors here who, I'm sure, have had some positive
22 experiences.

23

1 CHAIR GREGOIRE: So we will go to Governor
2 Hickenlooper, and then Governor Kitzhaber.

3 GOVERNOR HICKENLOOPER: Dr. Porter, You
4 were describing the importance of not having
5 resources leave the state; and that the competition
6 that often exists between states of going and
7 offering significant financial incentives to get a
8 corporation to build a plant or open an office in
9 their state--do you think it's feasible to consider
10 if the governors all agreed -- which would be about
11 talking hurting various animals -- but if we were to
12 all agree that they would, that no state would offer
13 a financial incentive for existing jobs, is that
14 right? They would only try to fuel new jobs or new
15 offices, but no one would try to poach a company from
16 one state to another? Is that how you look at that?

17 PROFESSOR PORTER: Well again, I tried to
18 frame the discussion as, what kind of competing
19 across states is just shifting from one state to
20 another, keeping the total the same. I call that
21 zero-sum. And what kind of competition is actually
22 healthy competition, that makes us stay better? That

23

1 builds strength.

2 I think in this particular area, I would
3 suggest maybe a distinction between general tax
4 breaks--that is, you just get lower taxes--and
5 incentives that are tied to the company making
6 investments in training in the state, in
7 infrastructure in the state. If we can get the
8 competition and incentive game to be about investing
9 in state assets rather than just giving tax breaks, I
10 think that would be a very great step forward. And
11 maybe that's something many states could agree on.
12 Because ultimately, you know, plants that come to
13 your state just because of low taxes are going to be
14 what economist call, footloose--that is, you know,
15 when that tax break runs out, you know, they're going
16 to be up for renewal, and they're going to go
17 somewhere else. So you want to attract investment to
18 your state because you offer some assets, because you
19 have a cluster in that area, because you have some
20 trained people in that area, and that's the way we
21 want to compete because that makes us all better,
22 that makes us all more productive.

23

1 Whether that's pie in the sky, Governor, I
2 hope you could lead us in that direction.

3 CHAIR GREGOIRE: Governor Kitzhaber and
4 then Governor Dalrymple.

5 GOVERNOR KITZHABER: Yes, thank you.

6 My question has to do with reconciling the
7 medical industry with your definition of
8 productivity, which I think is clearly the basis for
9 competitiveness. In Oregon and Washington, almost
10 half of the top 50 employers are hospitals and health
11 systems which grew right through the recession.

12 PROFESSOR PORTER: Right.

13 GOVERNOR KITZHABER: A lot of that growth
14 was people shuffling insurance papers and running
15 MRIs that probably didn't need to be taken.

16 PROFESSOR PORTER: Right.

17 GOVERNOR KITZHABER: You've got medical
18 devices that are extremely expensive that benefit
19 individuals, but have no really impact on population
20 health, and we are now spending about a fifth of our
21 GEP on that industry.

22 So can you talk a little about that

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1 apparent contradiction?

2 PROFESSOR PORTER: Absolutely. Well,
3 first of all healthcare delivery is a local industry,
4 not a traded industry. And that's part of the
5 problem. If healthcare delivery in your state had to
6 really compete with healthcare delivery organizations
7 all around the world for patients, they'd probably be
8 a lot more effective. It's a local industry, and
9 it's almost an industry where--almost a local
10 monopoly. That is, you know, people go to the local
11 hospital, and they don't really choose where to go.

12 I have done an enormous amount of work on
13 healthcare delivery and how to move away from the
14 mess that we are in, which has a lot to do I think
15 with defining value as the goal, starting to measure
16 health outcomes, starting to reduce the incredible
17 duplication and fragmentation of services that we
18 have in virtually every state. Every community
19 hospital offers every possible service, even though
20 they are subscale and can't be efficient, can't
21 deliver good results.

22 So any governor that would be interested,

23

1 I would be happy to send you some easy-to-read, not
2 too dense material about kind of some of the critical
3 steps to drive productivity in healthcare delivery.
4 I think we are starting to get some consensus on some
5 of the key principles there. I'm very encouraged
6 today. I wasn't a year ago or two years ago, I'm
7 getting more encouraged. I think there's been a
8 wakeup call in our healthcare delivery system, and
9 there's a lot more flexibility now to actually
10 change, but I think every governor needs to be making
11 sure that your HHS director, your Medicaid program,
12 is leading restructuring, not just pumping in more
13 money. Because if we pump in more patients and more
14 money, and we don't change the way we do it, we are
15 in deep, deep trouble.

16 CHAIR GREGOIRE: Governor Dalrymple and
17 then Governor Markell.

18 GOVERNOR DALRYMPLE: Yes, it seems like
19 years ago, whenever we saw state-by-state comparisons
20 of wages and personal income, you would always see
21 relative cost of living statistics state by state.
22 Why is it that I feel like I never see those

23

1 statistics any more?

2 PROFESSOR PORTER: Well, you should be
3 comparing your wages to your cost of living to really
4 understand your true prosperity. You know, if you
5 earn a very high income, but you have to pay a whole
6 lot for everything you need to buy, then somehow that
7 income produces less.

8 When we compare countries, that's pretty
9 easy to do. There's something called purchasing
10 power parity, and we adjust country incomes for what
11 the dollar will buy or what the yen will buy. But in
12 the state area, I agree with you, we don't tend to
13 see those comparisons. But when you are trying to
14 improve the standard of living of your state, you
15 know driving up that average wage is ultimately what,
16 what ultimately is going to matter. But you also
17 have to make sure that you are controlling the cost
18 of living the best you can--and if you have a high
19 cost of living, that's going to hurt you in competing
20 for talent.

21 And this is an issue Governor Patrick and
22 I, and many others in Massachusetts, have been

23

1 talking about for a long time. You know, we have a
2 tremendous magnet for talent, except that you can't
3 afford a house. And that's luckily getting better
4 now for unfortunate reasons.

5 But -- So I think the cost of living is
6 another agenda that I didn't emphasize, but in the
7 overall economic strategy equation, it's a piece of
8 the pie.

9 Thanks, Governor.

10 CHAIR GREGOIRE: Governor Markell.

11 GOVERNOR MARKELL: Thanks. I thought it
12 was a great presentation, and what I was wondering,
13 you mentioned that a state is best off when it has
14 strong neighbors.

15 PROFESSOR PORTER: Yes.

16 GOVERNOR MARKELL: And you then talked
17 about the importance of working together across state
18 lines, and I was just wondering if you could give a
19 couple of specifics about how states can work
20 together in a regional area when they've got
21 different policies and different industries and the
22 like, to really promote that.

23

1 PROFESSOR PORTER: Good. Well, one of the
2 things that we found is that, you know, if you are in
3 pharmaceuticals and your neighboring region--which
4 may be in the state next door--is also strong in
5 pharmaceuticals, it turns out that both of you are
6 disproportionately stronger than if you just had one
7 region in that area and not the neighbor. So--and
8 that's because the economic choices don't respect
9 state boundaries. They are more focused on where the
10 people are, where the geography is, and so you often
11 seen clusters and other economic activity kind of
12 spill across state borders. And all
13 of you have examples of that in your state.

14 So that says that, you know, if you are in
15 Delaware, you can't think of Delaware as the economy.
16 Delaware is connected south. Delaware is connected
17 into the Philadelphia region. And you need to think,
18 when you are thinking strategically about how to
19 drive Delaware forward in that particular case,
20 you've got to start thinking about, okay, how could I
21 make it easier, avoid any distortions or barriers, or
22 settling policy differences that would somehow hurt

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1 our ability to truly integrate across that whole
2 region. It's that kind of thinking that I was
3 suggesting, needs to be done.

4 And, you know, certainly having good
5 transportation and logistical connections is key.
6 You know, trying to harmonize, you know, sales taxes
7 and things like that so that we don't have, you know,
8 again these artificial things that would distort the
9 economically most productive thing to do. That would
10 be the way I would think about it.

11 CHAIR GREGOIRE: Is there one last
12 question?

13 Please.

14 GOVERNOR SHUMLIN: Thank you for the
15 presentation. You know, I think all of us around
16 this table share the same goal of wanting to create
17 jobs, and frankly that's what most of us ran on, or
18 are trying to do. I know that you refer to it as
19 competitiveness, and we would too if people that
20 elected us got excited about that, but they are more
21 concerned about a job, than they are about me telling
22 them, "hey I'm going to make you more competitive,"

23

1 they might think we're on the sports channel.

2 But my question is: My frustration as a
3 governor, and I bet we all share this is, when I go
4 talk to my job creators, and say, "hey, as governor,
5 what can I do to help you grow jobs?", their answer
6 nine times out of ten is, "hey, I've got jobs, I just
7 can't find the workforce that's trained to do those
8 jobs." And, that costs money.

9 So what we are trying to do in Vermont, is
10 to look at early childhood education, have kids be
11 more ready to learn that fall into this spectrum, but
12 you suggested that it doesn't cost money to become
13 more competitive. I ask, since education is one of
14 the places where governors can close the gap between
15 the jobs that are out there and the lack of folks to
16 do those jobs, how do we do that if we don't spend
17 more resources?

18 PROFESSOR PORTER: Well, Governor, you
19 raise excellent points, and I certainly don't want
20 any of us to over simplify this challenge. I would
21 make a couple of responses.

22 First of all I would say that absolutely
23

1 the talent and skill issue is, at some level, the
2 fundamental issue. Okay? We, you know, as we think
3 about productivity, as we think about supporting high
4 wages, ultimately the only way we will be successful
5 at that is to raise the skill level. The Americans
6 with very high skills and very high education are
7 just thriving. The Americans that don't have a high
8 school degree, or even that just have a high school
9 degree, are struggling. And it's all about skill.
10 It's all about education, and ultimately that is the
11 long-term agenda.

12 Now the question is: What do we do as
13 governors to try to move the needle on that? I would
14 say, first of all, that all of you are probably
15 spending money on training already today, every state
16 has training programs. You can spend that money a
17 lot better. You can get those programs much more
18 tied to your clusters, to the private sector needs,
19 if you think about to reorganize it.

20 Some states have moved faster than others.
21 If you have a little more money to spend on training,
22 so much the better, but ultimately there's a lot you

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1 can do just by doing it more effectively. I would
2 tell you that the private sector will spend more
3 money on training too, if you can't--if you can help
4 create the right framework. The private sector is
5 willing to step up on this, because the private
6 sector understands that it is lacking skilled people.
7 Companies don't want to train in-house. They would
8 love to have well trained people that they can just
9 hire. So they will often contribute. So I think you
10 can get the private sector to help co-fund training.

11 In the area of public education, the
12 statistics I've seen suggest in America that we spend
13 quite a bit on education, compared to other parts of
14 the world. The question is: Are we spending it
15 well? Do we have a structure that's spends it well?

16 In Massachusetts, we did, and we had a
17 commission a few years back and we have all these
18 school districts. And, there was an estimate of a
19 billion dollars that we were wasting because we had
20 all these school districts, and they were doing all
21 kinds of overhead functions and were redundant and
22 repetitive and so forth. So, again, I don't want to

23

1 make this simple, if we had more resources, obviously
2 we want to deploy them and spend them. But I just
3 find so much opportunity to deal with the human
4 resource issues much more effectively than we are now
5 if we are willing to take on some of the system
6 design and structural issues that we have in other
7 areas like healthcare.

8 And we have a moment here where maybe some
9 of these issues around fragmentation in school
10 districts, and of duplication, maybe we can take some
11 of these issues on, right now, given the overall
12 climate.

13 So I would encourage you to--Don't be
14 paralyzed by your budget. Realize there is a lot you
15 can do to kind of spend the money that you have
16 available better, and think structurally, and think
17 about innovation, you know, in terms of tackling some
18 of these things that we all know have been holding us
19 back and making us less effective.

20 Very good question, though, and I know
21 there will be extensive discussion of education
22 issues later in the program. So I was--I kind of

23

1 shied away from those, given the limited time, but
2 Governor you've asked the hard question.

3 Thank you.

4 (Applause.)

5 CHAIR GREGOIRE: On behalf of the National
6 Governors Association, thank you Dr. Porter. Not
7 only has he done a wonderful presentation here today,
8 but he has volunteered to give us his presentation--
9 which we will get out to each of you--but he's also
10 volunteered that there may be ways in which we can
11 continue this collaborative work with him with our
12 commerce departments, agency heads, and other ways.
13 So I can't tell you how valuable your vision and your
14 experience is to us, and we thank you for being here
15 today, and thank you for your continued friendship.

16 Thank you.

17 (Applause.)

18 CHAIR GREGOIRE: As many of us know,
19 President Hu Jintao, of China, visited our Nation
20 just this last month. While here, Governor Markell
21 and I served as witness to a Memorandum of
22 Understanding that was signed between the U.S. and

23

1 Chinese Governments concerning the establishment of a
2 U.S./China Governors Sub-National Cooperation. As
3 part of this cooperation, we will have a forum at our
4 meeting in July, in Utah. It will co-convened by the
5 National Governors Association and the Chinese
6 People's Association For Friendship with Foreign
7 Countries. It will serve as a platform to promote
8 peer-to-peer exchanges between U.S. Governors and
9 Chinese Provincial party leaders, and Governors.
10 Topics will be discussed that are of mutual interest.
11 We will explore opportunities in promoting practical
12 cooperation in friendship. We will talk about
13 education and the exchange of students. And we will
14 talk about trade.

15 On behalf of the National Governors
16 Association, I would like to welcome you, Party
17 Secretary, and I would like now for all of us to give
18 a warm welcome to Party Secretary Zhou of the Hunan
19 Province to say a few words about the U.S./China
20 Governors' Forum.

21 Mr. Secretary.

22 (Applause.)

23

1 PARTY SECRETARY ZHOU: (In Chinese.)

2 INTERPRETOR: Respected Governor Christie
3 Gregoire, Governors, ladies and gentlemen, dear
4 friends:

5 PARTY SECRETARY ZHOU: (In Chinese.)

6 INTERPRETOR: It gives me great pleasure
7 to attend the Winter Conference of National Governors
8 Association and inauguration of China/U.S. Governors
9 Forum.

10 PARTY SECRETARY ZHOU: (In Chinese.)

11 INTERPRETOR: I am from Hunan Province,
12 which is located in the central part of China. As
13 one of the oldest provinces in China, Hunan Province
14 was among the first Chinese provinces to interact
15 with the United States. About a hundred years ago,
16 the Yale-China Association, a nonprofit organization
17 affiliated with Yale University, established Xiangya
18 School in the Changsha, the capitol city of Hunan
19 Province. The school has now developed into Xiangya
20 School of Medicine, a renowned institution of higher
21 learning in the province. More than seventy years
22 ago, during the Second World War, General Chenault

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1 headed the American Flying Tigers to fight against
2 the Japanese invaders with local army and civilians
3 in the Zhijiang city of the Hunan Province. They
4 made important contribution to the victory of China's
5 war of resistance against the Japanese aggression,
6 and will always be remembered by the Chinese people.
7 A memorial museum was built in Zhijiang as an
8 educational site for the future generations. In
9 September, 2010, more than 300 Chinese and Americans,
10 including President Jimmy Carter and some veteran
11 Flying Tigers and their families, attended the
12 Zhijiang International Peace Festival to commemorate
13 those who have dedicated their lives to the world
14 peace during the Second World War.

15 PARTY SECRETARY ZHOU: (In Chinese.)

16 INTERPRETOR: There are a lot of provinces
17 in China with rapid economic growth. Hunan is just
18 one of them. This vibrant province was fast
19 development. In 2010, the Provincial GDP reached
20 1.59 trillion Yuan, representing a growth of 14.5
21 percent over the previous year. Since 2006, the GDP
22 has maintained an annual growth rate of over 14

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1 percent. In President Obama's State of the Union
2 Address on January 25th, he mentioned twice the
3 fastest computer in the world, Galaxy One. The
4 supercomputer was built in Hunan. And also he
5 mentioned the high speed rail. The design and
6 electrical control system was actually done by a
7 Hunan company.

8 Big companies in Hunan have extensive
9 international cooperation. For instance, several
10 heavy industries and prestigious companies nationwide
11 invested sixty-nine million dollars in the State of
12 Georgia to build an assembly center for construction
13 equipment. At present, cities in Hunan have formed
14 eleven pairs of sister-city relations with American
15 cities, and universities in Hunan have established
16 sister-university ties with nine-five American
17 universities. Fifteen Fortune 500 American companies
18 have invested or set up offices in Hunan. And all
19 have been quite successful.

20 PARTY SECRETARY ZHOU: (In Chinese.)

21 INTERPRETOR: Not long ago, President Hu
22 Jintao made a State visit to the United States at the
23

1 invitation of President Obama. The visit has
2 achieved important and fruitful results, one of the
3 them being the signing of the Memorandum of
4 Understanding concerning the establishment of
5 China/US Governors Forum for the Chinese Foreign
6 Ministry and the American State Department.

7 With the active efforts of the Chinese
8 People's Association for Friendship with Foreign
9 Countries, and the American National Governors
10 Association, the mechanism of China/US Governors
11 Forum, will be officially established. This is a
12 pioneering undertaking to expand by natural
13 cooperation. I believe with the establishment of
14 this Forum, there will be more frequent exchanges,
15 closer cooperation, and brighter prospects for the
16 local governments of our two countries. The
17 increasing exchanges and cooperation will enrich and
18 invigorate the China/US cooperative partnership based
19 on mutual respects, mutual benefits, and a win-win
20 outcome.

21 PARTY SECRETARY ZHOU: (In Chinese.)

22 INTERPRETOR: I have visited the United
23

1 States many times. In February 2009, I was in the
2 United States and visited with many business leaders,
3 most of whom were pessimistic. They told me they had
4 no idea when the economy could get out of the crisis.
5 During the visit this year, I have seen the strong
6 recovery of the U.S. economy. The economic recovery
7 in China and in the United States contributed greatly
8 to the recovery of the world economy.

9 In today's complex and changing world,
10 China and the United States face many common
11 challenges and risks. In responding to these
12 challenges and risks, I'm promoting the development
13 of China's Cooperative Partnership. The local
14 governments of our two countries can play effective
15 roles.

16 PARTY SECRETARY ZHOU: (In Chinese.)

17 INTERPRETOR: This morning, I have
18 extensive talks with different Governors in the
19 United States. We explored a lot of areas of common
20 interest. We all felt that time was not enough, and
21 I hope that the China/U.S. Governors Forum, and even
22 the National Governors Association meeting, can be

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1 held in China, or Hunan in particular so that we can
2 have more time to have more extensive dialogue.

3 PARTY SECRETARY ZHOU: (In Chinese.)

4 INTERPRETOR: I would like to suggest that
5 we strengthen dialogue and communication, deepen
6 economic cooperation, and expand people-to-people
7 exchanges. As a well known Chinese tourist
8 destination, Hunan Province sincerely invites
9 Governors and all their friends to visit Hunan and
10 explore more opportunities for cooperation.

11 PARTY SECRETARY ZHOU: (In Chinese.) Thank
12 you.

13 INTERPRETOR: In conclusion, I wish this
14 conference a complete success. Thank you.

15 (Applause.)

16 CHAIR GREGOIRE: Thank you Secretary Zhou.

17 Before we head into the Governors-only
18 meeting, which will be held in Salon One at one
19 o'clock, Secretary Zhou will join Governor Heineman
20 and myself, along with Madam Lee in signing an accord
21 that will establish a U.S./China Governors Forum.

22 If the media can please stay on the risers

23

1 in the back, then we will proceed to the signing
2 ceremony and take any questions you may have.

3 Again, Dr. Porter, on behalf of the
4 National Governors Association, thank you for joining
5 us. Thank you for your wonderful insights and we
6 look forward to a continuing great partnership with
7 you. My fellow Governors, I will see you at one
8 o'clock in Salon One.

9 Thank you all very much.

10 (Whereupon, at 12:35 p.m., the plenary
11 session of the National Governors Association was
12 adjourned.)

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NATIONAL GOVERNORS ASSOCIATION

Winter Meeting

Monday, February 28, 2011

JW Marriott

1331 Pennsylvania Avenue NW

Washington, DC 20004

Governor Chris Gregoire, NGA Chair, Presiding

Governor Dave Heineman, Nebraska, Vice Chair

Presentation by:

Bill Gates, Co-Chair Bill & Melinda Gates Foundation

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P R O C E E D I N G S

(2:43 p.m.)

CHAIR GREGOIRE: Good afternoon everyone.

While we are coming in from the previous meeting, I'd like to first thank my fellow governors for what has been a very thoughtful and thought-provoking substantive meeting. As we begin to close our meeting, one thing is clear: that all of us as governors stand united.

We are focused on the goals of getting our people back to work and making our economies more competitive.

Before we get to our distinguished speaker, I'd like to call Mike Beebe up. He is going to give out this year's public/private partnership award.

Five years ago NGA created what's called the "Public/Private Partnership Awards" to recognize NGA corporation fellow companies that have partnered with governors' offices to implement a program or project that makes a positive contribution to a state and its citizens. Each fall, all governors are

1 invited to nominate a corporate fellow company for
2 work in his or her state who demonstrates a
3 significant investment at the state level to perform
4 a public good in areas such as: education, health,
5 public safety, economic development, and the
6 environment. I want to thank all of our governors
7 who submitted nominations this year. They were
8 outstanding nominees. It was a difficult decision.
9 We had a volunteer committee, chaired by
10 public/private partnership expert Jack Bagley. They
11 came together; they evaluated based on cost savings,
12 innovation, sustainability and improved service
13 delivery.

14 I extend my thanks to Jack and the members
15 of the committee for their investment of time and
16 energy.

17 Without further delay, I call Governor
18 Mike Beebe to the podium to present the Arkansas
19 winning nomination for the 2011 NGA Public/Private
20 Partnership Award.

21 Governor Beebe.

22 **(Applause.)**

23

1 GOVERNOR BEEBE: Thank you. Thank you.

2 Thank you Madam Chairman, and thank all of you. I
3 would like to add my thanks to the committee. They
4 were extraordinarily bright this year in their
5 selection.

6 ***(Laughter.)***

7 GOVERNOR BEEBE: I've been bragging for as
8 long as most of you folks would listen to me over the
9 past few years about the statistical improvement in
10 so many arenas and so many areas that my state has
11 made, whether it's in employment numbers, and climbing
12 the scale with regard to our rankings in K through
13 12, advanced placement scores, being a model to be
14 emulated for pre-K; but we have one area where we are
15 notoriously lacking, and we are still at the bottom,
16 and it is shameful. And that is that we are one of
17 the worst states in the country with regard to
18 childhood hunger. And you can't have young people
19 learning in the school system if they are hungry in
20 the morning and throughout the day. And it is a
21 tragedy that just any of our children in this country
22 would be hungry and would be in the category of not

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1 being able to perform anything else because of just
2 that basic lack of food.

3 And so we've tried to work very hard; my
4 wife has--the First Lady of Arkansas has--been a
5 major pusher and player in trying to make sure that
6 the private sector and the public sector both get
7 engaged, put their money where their mouth is, and
8 indeed try to address this issue of childhood hunger.

9 More often than not, you find
10 organizations that have a particular expertise and
11 can do a lot in terms of helping guide and direct us
12 in the right direction. And Share Our Strength is
13 such an organization. And Share Our Strength has
14 provided enormous opportunities for us to be able to
15 know where to spend our time and spend our money and
16 then help aid and assist us in that regard.

17 But Share Our Strength can't do it alone,
18 and so what we did was we reached out to a little
19 company we've started up there called, Walmart.

20 ***(Laughter.)***

21 GOVERNOR BEEBE: And Walmart responded as
22 Walmart always does respond--you know, the governor

23

1 of Mississippi or the governor of Louisiana, or the
2 governor of Alabama will tell you how well Walmart
3 responded in Katrina, but that's another story. In
4 this case, they responded with both money and with
5 people to actually be a major contributor and a major
6 part of trying to address this issue of childhood
7 hunger in our state. They have made a sacrifice
8 money-wise and a sacrifice time- and people-wise to
9 help us address this problem.

10 So the award goes to Walmart--and if I
11 can get it right here Wal-Mart Stores, Inc.--and
12 accepting on behalf of Walmart is Gerard Derhman.
13 Would you all thank Walmart with me please?

14 **(Applause)**

15 **(Award Presented)**

16 MR. DERHMAN: Thank you Governor Beebe,
17 thank you.

18 **(Applause)**

19 CHAIR GREGOIRE: Thank you.

20 As we work toward the goals of getting
21 people back to work and making each of our economies
22 in our home states more competitive, another thing is

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1 clear, and that is the road to recovery runs through
2 our communities and technical colleges and our four-
3 year universities. We need more people to have an
4 education beyond high school. We need them to have
5 certificates and degrees that meet the needs of our
6 economy now and in the future. So that's why, as
7 NGA Chair, I devoted my focus onto college completion
8 and productivity.

9 The demands for certificates and degrees
10 is real, and it is growing. Nearly two-thirds of the
11 job openings over the next decade will require some
12 kind of credential or something beyond high school.
13 We're currently on track as a nation to fall short of
14 filling those openings by three million graduates.
15 Right now, we have a growing mismatch between the
16 jobs that are open, and the skills of the people who
17 are available to fill them. The Minneapolis Federal
18 Reserve estimates that as much as one-third of our
19 current unemployment rate is a result of this
20 mismatch and not the great recession.

21 At the same time, our states are facing
22 real and lasting limits on the resources that we have
23

1 to invest in higher education. Economic growth is
2 likely to be slower in the next few years than it's
3 been in recent years. And this will mean a slower
4 revenue growth in our states, and thus, plenty of
5 competition for those revenues from healthcare to
6 reform of our pensions to infrastructure at a time
7 we critically need to invest in education.

8 A challenge before us when it comes to
9 higher education is increasing productivity,
10 graduating more students with the knowledge and the
11 skills our states need and the resources we have. So
12 how is it that we meet that challenge?

13 First, we need to do a better job of
14 measuring the performance of our higher education
15 systems. As governors, we need to know how well our
16 colleges and universities are doing at moving
17 students through their certificates and their
18 degrees, if we're going to be able to make the kind
19 of smart investments, with very limited dollars, and
20 gauge the return on those investments.

21 To do this, NGA and the Complete College
22

1 America have developed college completion metrics
2 that 24 states have already endorsed. I
3 have asked my legislature to put it in statute.

4 Later this year, NGA will announce metrics
5 designed to gauge how well our colleges and our
6 universities are doing at graduating students with
7 certificates and degrees that our states actually
8 need.

9 Second, we must look at new ways of
10 providing and paying for higher education. This
11 includes everything from giving more of our high
12 school students a head start on college to funding
13 colleges based on completion instead of enrollment;
14 to redesigning college math classes so that they
15 teach students more and cost less. And because we
16 now have the Common Core Standards in nearly all of
17 our states, it is time to end the finger pointing
18 over college readiness and to eliminate the need for
19 remedial classes at our colleges and universities.
20 We can ill-afford remedial classes for 50 percent
21 of our students who go on to our community and
22 technical colleges.

23

1 Third, we have to focus on better serving
2 the students that we need for a competitive economy
3 but have not been able to do a very good job at
4 graduating. This includes our working adults. The
5 men and women who have to put in a full-shift and
6 then head off to class while taking care of
7 children or aging parents. For too many of these
8 students, the road through college ends before they
9 have a certificate or a degree. That simply must
10 change. We must get them over that hurdle.

11 The report in front of you provides
12 strategies and best practices in states for getting
13 more of our adult students to and through college.
14 These are things that we can do with the dollars that
15 we currently have, by making sure that our adult
16 students have access to financial aid and providing
17 programs and services that treat them like adults
18 with schedules that fit their lives.

19 So I encourage each of you to take a look
20 at this. Ask how well that your state can do in
21 educating these adult students when you get home and
22 allow them to get their certificate or their degree.

23

1 It's a big agenda, and governors will be
2 looking for support from all corners to get this job
3 done. We're fortunate right now to have an amazing
4 asset before us today, a prominent and influential
5 supporter in this effort across our country. Bill
6 Gates does not need an introduction to any of us
7 here. The work of his foundation, that of he and his
8 wife, Melinda, started in 1994. And what it has done
9 and what it stands for speaks for itself. Today the
10 Bill and Melinda Gates Foundation is synonymous with
11 education, innovation and improvement, working with
12 federal and state leaders, educators, entrepreneurs,
13 to make the promise of a quality education a reality
14 for more Americans.

15 The foundation's higher education goal is
16 simple, and it is inspiring: By 2025 the U.S. will
17 double the number of low income young adults who have
18 a post-secondary credential with labor market value.
19 Today Bill Gates has joined us to share with us his
20 insights about how we can achieve that ambitious and
21 necessary goal and the role that governors can and
22 must play in that effort.

23

1 So it is a great pleasure for me to
2 present to you a fellow Washingtonian--but really an
3 individual who is a citizen of the world--Bill Gates.

4 **(Applause.)**

5 MR. GATES: Well thank you all for having
6 me here. I want to particularly thank Governor
7 Gregoire and also the Vice-Chair, Governor Heineman,
8 for this opportunity. I also want to thank you for
9 the incredible amount of time that all of you put
10 into education. I think it's the key topic for the
11 future of the country, and I think, although there's
12 many groups that get involved, really you are in the
13 position to provide leadership. You're in the
14 position to make a huge difference here.

15 As was said, our foundation started about
16 16 years ago in some of our education work. And it
17 was about 10 years ago that we decided that this
18 would be our primary focus in the United States.
19 Outside the United States we work on a lot global
20 health issues, but here in the United States
21 education is our consuming focus.

22 What that's meant is things like working
23

1 in libraries, working on scholarships, but
2 overwhelmingly now it means the issues of making
3 sure that our both K through 12 and higher education
4 systems are far more productive than they've been to
5 date.

6 When we think about the key challenges
7 ahead, I think there is one measure that stands out
8 above all, and that is: Are we training people for
9 the jobs of tomorrow? Of the 100 kids who go
10 into ninth grade, right now only 44 of them
11 will get a post-secondary degree by the time they're
12 26. And as Governor Gregoire said, that's a
13 huge mismatch with where the job opportunities will
14 be. And so it is a big challenge.

15 The theme this year, the work on this
16 "Complete to Compete," I think is very exciting.
17 That's bringing some new metrics to really look at
18 the investments that are made in higher education and
19 understand why there's drastic differences between
20 different institutions in terms of the completion
21 rates.

22 So I've got a few slides today that I
23

1 think illustrate how I think about this education
2 problem, but I want to leave most of the time for
3 whatever questions or discussion people are
4 interested in. So let me step through some of these,
5 and then we'll have time for that discussion.

6 Now this is a challenging time in terms of
7 the budgets, and no one knows that better than each
8 of you. You are in a very tough time, which is good
9 in a way because it is forcing government to look at
10 all of its expenditures and decide which are the most
11 important. And if it were possible I would love all
12 the new educational activity to be done
13 incrementally. That is, for new initiatives to be
14 done with new money. Unfortunately, that doesn't
15 look like it's realistic. So, we have to look hard
16 at which of the monies that have been invested are
17 giving us the outcomes and look at how we make
18 changes. And when we look at these budget figures,
19 in some way, I think we all know this understates the
20 magnitude of the problem, because after all, health
21 costs continue to rise, and a lot of costs that have
22 been born at the federal level -- for example, Pell

23

1 Grants, Title I money -- there is an uncertain
2 future, in terms of what the size of those funds will
3 be. And if you really look at some of the
4 possibilities, the impact on research institutions,
5 on K through 12 funding, on the number of people
6 going to higher education, if you add what might
7 happen at the federal level into some of these
8 numbers, you can look and get quite concerned.

9 Also, the history of education is that
10 over the last 20 years, the spending has gone up--it
11 has about doubled the per pupil expenditure--while
12 during that time, if you take the constant as
13 benchmark, the NAEP numbers, which show the same
14 story as SAT scores, or international competitions
15 like PISA and TIMSS, those have been largely flat--
16 and so it's a big investment, and yet the outcomes
17 have not changed that much.

18 And so what we're being asked to do for
19 equity; what we're being asked to do for
20 competitiveness, is to literally flip these curves.
21 That is, take the performance curve and make it look
22 like the expenditure curve for the last 30 years, and
23

1 to take the spending curve and at best, make it flat.
2 So it's a huge challenge, but I'm going to give some
3 reasons why I think it's not impossible that that
4 would be achievable.

5 I think the best news here is that if we
6 take the very best teachers and we take the very best
7 institutions at either the K through 12 or high
8 school level, we actually do get fantastic results.
9 And I'm not talking about teachers who are paid out
10 of the ordinary, I'm not talking about school systems
11 that spend per pupil, money that's out of the
12 ordinary. There are schools that take kids from the
13 inner-city and actually spend less than average, and
14 get over 90 percent of those kids going on to a four-
15 year college. There are teachers where all the
16 students in their classroom get over two years of
17 educational improvement, simply by being in their
18 classroom for a year. And so, when we have that kind
19 of huge difference, we can see that if we simply take
20 the average performance of the teachers and the
21 institutions, and bring those up--not even half way
22 to what the very best are doing--we could be the

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1 best in the world. We could take that performance
2 curve and make it look like that expenditure curve.
3 And so, I think the fact that this doesn't require
4 inventing whole new teaching techniques--it doesn't
5 even require inventing whole new types of
6 institutions--it simply requires spreading best
7 practices in a very strong way that should give us a
8 belief that we can make a huge difference here.

9 Now the investments we've made have given
10 us a lot of adults--this is a chart that talks
11 about the K through 12 system, and starting in 1960
12 for every 1000 students, you had 40
13 instructors. Now, that is a very broad term, it
14 includes teachers or people who have to do anything
15 with instruction.

16 Now at that time, those teachers were
17 teaching in the classroom a lot of hours. Typically
18 over eight hours. Now that number's down quite a
19 bit, on a course of something like five hours, but
20 we've added other instructors. By 1980 it was up to
21 58 per 1000. Today it's up to 85. And
22 we've also added in about 40 people who are non-

23

1 instructional staff.

2 And so if you take all the adults in the
3 system, the broad measure, you have about an eight-to
4 -one ratio instead of what you had in the far past,
5 which was more like a twenty-to-one type of ratio.
6 So it's very different. And in there, I think, there
7 is an opportunity to use the people that we've got
8 and use them in a better way. A key element of that
9 is measuring their effectiveness. And that's not a
10 trivial thing to do, but it's an absolutely critical
11 thing to do.

12 You know if we think of any area of
13 endeavor in the world, we think of sports records, we
14 think of engineering capabilities, you would say
15 today that professionals are better than the
16 professionals of 50 years ago. It's simply, there's
17 a lot that's been learned and people do things in a
18 much better way. Education is an exception to that.
19 If somebody said the best math teacher ever taught
20 50 years ago, it would be hard to contradict, because
21 there's not this large body of knowledge that's been
22 transferred that either in the case of the best, or
23

1 in the case of even of the average, is carried along
2 and transferred and measured in a way that means that
3 teaching constantly gets better. And yet, I believe
4 that is very possible.

5 When we talk about measuring effective
6 teaching there are many different ways to do that.
7 Test scores are obviously going to be one element of
8 that, and in some subjects--reading, mathematics--
9 those things really do tell a great story about are
10 the kids learning to multiple and divide and the
11 basic things they need to know. As you get out into
12 other subject areas, that's more difficult. And as
13 you want to not only measure but also provide
14 feedback, you want analysis tools that get more
15 granular, in terms of saying to teacher: "what is it
16 you're good at?"; "what is it that you need to get
17 better at?"

18 One that we've been pioneering is taking
19 a camera and putting it in the classroom, and of
20 course with the magic of digital technology that
21 camera is very inexpensive; it's a camera that
22 captures not only the teacher, but also the student.

23

1 So as the lesson proceeds, you can see exactly when
2 did the students stop paying attention; when did they
3 start fidgeting; when did they start talking to each
4 other; and get a sense of, okay, what might have been
5 done differently there.

6 The photo we see here is a teacher
7 actually reviewing her own video. And when you talk
8 to teachers looking at their videos, it's fascinating
9 to hear what they have to say about it. It's "okay,
10 I should have given a better example here, I should
11 have called on those kids at the back who are kind of
12 losing their interest in what I was saying." And
13 really great teachers understand that it's a real-
14 time performance, and that they have to constantly be
15 seeing what's going on, and this tool helps them
16 understand that.

17 As we look at the analysis of these
18 techniques, whether it's calming a classroom down, or
19 drawing in the students who are doing well in the
20 subject, or on students who are somewhat behind, we
21 get very diagnostic information that can help
22 teachers be a lot better. And of course what we are

23

1 seeing is that the great classroom practice maps
2 exactly to what you would expect in terms of the
3 other measures--the peer evaluations of teachers,
4 the test score improvements of teachers.

5 We also do things where we go to the
6 students and we ask them questions. The two
7 questions that appear to be very diagnostic of great
8 teaching are, asking the students, "does your teacher
9 use the time in the classroom well?," and, secondly,
10 "when you're confused about a subject, does the
11 teacher help you understand it?" And the answers to
12 those simple questions, correlate very, very strongly
13 to teacher excellence.

14 Now part of the beauty of videos and
15 student interviews, or structured peer interviews, is
16 that they can be used on not only a more diagnostic
17 basis, but they can be used across more subject
18 areas, and they can be used to complement whatever
19 measures, including test-type measures there are, so
20 that people feel the system is very balanced and it's
21 not likely to be capricious. And if these things are
22 designed right, they can be done with fairly low

23

1 overhead.

2 Now we have a number of districts that
3 we're in across the country--three with intense
4 partnerships and three others with partnerships that
5 are less intense--where we're actually trying out
6 these evaluation systems. It's a real leap of faith
7 to go from a system that's been very seniority
8 driven, master's degree driven--which unfortunately, do
9 not correlate with effectiveness well at all--to go
10 to a new system, but if that system was great for
11 student outcomes--and everybody should be enthused
12 about it--so the willingness to try it out, to tune
13 it, to get it right, that does require a leap of
14 faith.

15 So we and many others are involved in
16 that. And I think this of all things will be the
17 most catalytic. If we look at the finances today, if
18 you break down compensation, it is in the category
19 slide shown here: base salary, education--that's the
20 master's degree bonus piece--longevity, that's about
21 seniority, and then the benefits piece. In any other
22 budget time, you'd probably want to layer on some

23

1 additional incentives for the teachers who are very
2 effective and for the teachers who help other
3 teachers become better. Over time, I think there's
4 very little doubt that teachers should be classified
5 into different levels, so those master teachers are
6 really getting rewarded, not only for what they do,
7 but for how they help others.

8 Today there's almost no system in the
9 United States where you say, "I'll take a little bit
10 larger class, I'll teach closer to more than the five
11 hours a day, I'll teach six hours a day, seven hours
12 a day, and get involved in things to help other
13 teachers." So, workload and results today are not a
14 meaningful component. And the question is: How
15 could you get there? Certainly, for new teachers as
16 this is being figured out, the ideal is not to make
17 long-term promises in terms of things like the
18 longevity or the master's degree portion, so that you
19 have that flexibility in these new systems that some
20 of that resource would be available for these
21 systems.

22 Another thing that I'm optimistic about is

1 the Common Core State Standards Initiative. This is
2 a thing where NGA played a central role in getting a
3 number of states together--44 of the states
4 now are signed up to this. Some states, about eight
5 right now, are in an aggressive implementation mode.
6 The Common Core is an amazing piece of work. I met
7 with the people doing this work. The work in
8 mathematics is very strong. It's simple enough that
9 a student can take some assessment tests and see for
10 themselves, "where am I?"; "what is it that I am good
11 at; what should I go back and try to do better on?"
12 And that idea that the student and the parents can
13 actually look and understand where they are is very
14 important. This standard--the Common Core--actually
15 reduces the size of the textbook.

16 One big difference between the United
17 States and many other countries is that we re-teach
18 the same concepts many times. Instead of teaching a
19 few concepts very well as you proceed up the math
20 ladder, we teach a lot in a somewhat redundant way.
21 And the Common Core brings that to a more focused
22 approach. So, this is a really great thing.

23

1 One of the benefits is going to be for the
2 states that opted into this, both the teacher
3 training and the online materials will be sharable
4 on a national basis. And so the ability to really
5 compete, see whose doing this well, see what works,
6 will be far better than when there were 50
7 different standards and you couldn't take something
8 that worked well in another state or bring it across.
9 Likewise, if a teacher was moving between systems,
10 they had to learn the new thing.

11 I mentioned we have some schools that do
12 extremely well. Charter schools of course only got
13 started in the late '90s, and at first a lot of them
14 were one-off, some of them succeeded very well, some
15 of them did not. If you look at the overall test
16 scores out of charter schools, partly because many of
17 them take on the toughest students, many of them are
18 not above average. But there is a number, including
19 some of them hopefully you all get a chance to visit--
20 -schools like, KIPP or Green Dot or Aspire, or YES--
21 there's over a dozen of these that do a pretty
22 amazing job, and they focus on kids in the inner-

23

1 city, they sometimes are able to get access to
2 buildings. That's a big difference, of course. You
3 have the strict regulatory limits, where some states
4 allow none, some have caps, but even in the states
5 where you're not up against the caps, sometimes the
6 access to the buildings or the reimbursement levels
7 are holding back these schools. Part of the reason
8 that these schools are so exciting is they try out
9 new things. So, for example, if we talk about what
10 is the role of technology in the classroom, can you
11 take your class and have half of them seeing where
12 they are in their math, and take your other half and
13 have a small group that is doing group learning; well
14 there are a number of charter schools that have
15 started with exactly that idea in mind so that
16 without breaking the budget they can lengthen the
17 school day, they can intensify the way that they
18 teach math, and it's really based on technology.

19 Now technology is just at the beginning--

20 I wouldn't say that, you know, that all the answers
21 are in on how it is to be used, but I'm very
22 optimistic. And it's the charter school structure

23

1 that's been part of allowing that to thrive and to be
2 figured out.

3 At the higher education level, the
4 difference we see in results between different
5 institutions is quite substantial, and I was fairly
6 amazed when the foundation was first getting into
7 higher education, that even basic questions about
8 graduation rates were hard to answer. To say, okay,
9 which schools graduate more people? Which of the
10 people who graduate from these schools go on and get
11 degrees? It's actually interesting. The private
12 for-profit part is very properly . . . people are taking a
13 very hard look at that and saying: Is the investment
14 of money appropriate? Are they doing the right
15 things? But those same types of questions about
16 outcomes and effectiveness really should be asked of
17 the whole higher education sector. There are some
18 exemplars here as well that are as phenomenal in
19 their own way as the great charter schools are in the
20 K through 12 arena. I happened to go to one them in
21 Tennessee, Tennessee Technology Center, where all the
22 elements had come together. That is, they were

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1 training people for the jobs that existed. They were
2 doing it with high camaraderie, supporting all of the
3 students very, very well, and they were doing it on a
4 very modest budget. And I'm sure that every state
5 has some of these gems that are doing a great job,
6 for which they deserve to be funded more.

7 Now on the other side it's a very tough
8 thing to say, okay, the ones that do not have high
9 graduation rates, why are students choosing to go to
10 that? Are they fully informed about the product that
11 they are investing their life into? And is there any
12 criteria under which state funding would favor those
13 that have the higher graduation rates over the ones
14 that don't, particularly in times where budgets are
15 tight?

16 I'm not saying that's an easy problem, but
17 if we can get the good measures, at least the data
18 will be there for people to be able to decide that.

19 The biggest investment the foundation
20 makes is in this issue of effective teaching in the
21 personnel system, how the measurement can be done;
22 for example, analyzing the videos of over 13,000
23

1 classes.

2 The second biggest investment is on this
3 technology piece, so that any student can assess
4 where they are on math. They don't have to graduate
5 from high school, get fairly good grades, and then
6 when they enter into the higher education
7 institution, they take a quiz and they are below the
8 cut-off and they are put into remedial math.

9 As soon as you are put into remedial math,
10 you're not making progress in your other courses;
11 it's kind of a humiliating thing, and those students
12 tend to disproportionately never get any type of
13 degree. In fact, there is over nine billion a year
14 spent on students who never get through the system,
15 and it's a very negative experience, both for them as
16 well as for the investment that doesn't pay off
17 there.

18 You know, people have talked about
19 personalized learning for a long, long time, but
20 finally we actually have the ability to do that where
21 you can assess knowledge, you can find the best
22 lecturers, find examples that happen to appeal to
23

1 that student, explained in a way that happen to
2 appeal to them. And so, I think some really great
3 things can happen with technology. In no sense is
4 this replacing teachers. Particularly as you are in
5 the lower grades; the role of the teacher is very,
6 very fundamental. As you get up all the way, to say,
7 higher education, there the idea that the lecture
8 piece can be done so that it's any time you want;
9 it's the best lecture in the world, and that the
10 study section piece is the only piece that has to be
11 done face-to-face. That kind of splitting of the
12 educational experience can be done. And there is
13 some very exciting work taking that idea and showing
14 that there's a lot of efficiency that can come out of
15 that. In fact, some people are better at lectures,
16 some people are better at the study groups, some
17 people are best at counseling students when they are
18 trying to figure out where they should go, what their
19 career should be.

20 Technology can be used in a lot of ways.
21 It can be used to help us gather data, like surveying
22 students can be very inexpensive to do. Figuring out
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1 which students are at risk of dropping out. In the
2 for-profit sectors, which despite some of its
3 challenges, does have some best practices that are
4 worth looking at. When a student doesn't show up,
5 within five minutes, they're being called on their
6 cell phone to find out--okay, where are you, what's
7 going on? And a counselor is brought in who's an
8 expert at talking to them about why are they having
9 difficulty, what is their plan, and helping make sure
10 that they move forward in their education career.
11 So, technology is definitely on our side; although,
12 it's not a panacea.

13 As Governor Gregoire said, the Complete to
14 Compete initiative is a great thing. In some ways,
15 it's very basic to be able to have these statistics
16 to know which of those students went into higher
17 education expecting to get a degree and which ones
18 did not, and to then go in and do some analysis--
19 understand what that's about: Does it vary by
20 subject? Does it vary by institution? What might
21 have changed to allow that student to get through?
22 Until we have standard metrics for this and we can
23

1 break it down by income level, by race, by the
2 different things that you like to see, it's hard to
3 have the dialogue and to identify the exemplars. And
4 so, I think "Complete to Compete" is a great step in
5 that direction.

6 Now because we're in an area of trade-offs,
7 there are a lot of ideas about what should and
8 shouldn't be done, and I will just quickly mention
9 some of those. Some of these are more controversial
10 than others. It's too bad that education is not
11 something that in the end we will be making huge
12 increases against. In fact, if we are not careful,
13 there is sort of a natural design of the way that
14 government spending works that more and more of it
15 will be spent on pension and medical, and less and
16 less of it will be spent on education, research and
17 infrastructure. And if you compare--to over
18 simplify that, call that: spending on the older
19 versus on the younger--that ratio would shift
20 dramatically and would be very different than a
21 number of the countries we compete with where they,
22 you could say, are abnormally focused on those

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1 made sure that the people you were retaining to teach
2 those somewhat larger classes were the more
3 effective teachers, you would have a budget saving;
4 you'd have the teacher making more money, and you'd
5 have better student outcomes. And so although you
6 know class sizes as they get into certain numbers,
7 say, above 30--you know, that's clearly
8 detrimental--within the range that people have been
9 investing, if you look at all the different trade-
10 offs, that's one that may not be appropriate, that
11 it's sacrosanct as you look at all the different
12 things going on.

13 In the college area, everybody should have
14 a sense of which of the colleges, both community and
15 four-year institutions, are doing very well. And
16 even break that down by the departments. It's
17 actually very interesting when you take higher ED and
18 think of it in that way, the amount of subsidization
19 is not that well correlated to the areas that
20 actually create jobs in the state--that create
21 income for the state. Now, in the past it felt fine
22 to just say, "okay, we're overall going to be

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1 generous to this sector," but in this era to break
2 down and really say, "what are the categories that
3 help fill jobs and drive that state economy in the
4 future," you'll find that it's not across the board,
5 in terms of everything that the state subsidizes in
6 higher education.

7 And then, finally, the point about
8 technology. I do think that there's a lot of
9 experimentation that should go on, even in tough
10 budget times. Foundations like ours can be
11 helpful on this, but the state will have to keep
12 involved and have people who are trying out ways of
13 using technology. It is not ready for prime time in
14 the sense that you can make a dramatic cut and just
15 by putting technology in and immediately be able to
16 retain the same output.

17 In the "Don't" category, at least one
18 state actually reduced the length of the school year.
19 The United States has one of the shortest school
20 years already, so that seems like going in the wrong
21 direction. We also have one of the shortest school
22 days in the world, and that's partly work-rule

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1 related, but it is very different.

2 I do wonder, in terms of committed dollars
3 into the degree longevity pay, if there's some way to
4 retain flexibility so that as the effectiveness pay
5 issues come along, it's clear that funding teachers
6 to be in different categories and to have some
7 incentive element that there's money that is
8 available for that.

9 And finally in terms of college
10 enrollment, there are some colleges that can actually
11 fund on the margin, that the tuition revenue--some of
12 which is from the student, some of which is from the
13 federal programs--that that actually can fund that
14 incremental student. So actually, absolute limits,
15 in some ways, work against the scale of economics
16 particularly for the strong institutions, are
17 very important.

18 In higher ed. what you'd really like to
19 see is that the student enrollments of your
20 effective institutions would go up, and the students
21 enrollments in your less effective institutions would
22 go down. And in order to make that dynamic work, you

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1 have to have room for expansion in the more effective
2 institutions.

3 So hopefully I've given you a sense that
4 there are some improvements that can be made. If you
5 take the huge amount of money that the United States
6 spends on education, even the state that's 50th
7 in the nation in terms of their per student
8 spending is spending more than most countries in the
9 world; including countries that are getting better
10 outcomes than we get. And so it's valuable to think,
11 you know, where can it be spent, how can it have an
12 impact? There are two books that I've found very
13 educational on these topics--I wish there were more
14 --and those are the two in front of you. One is the
15 *Where Your School Dollar Goes*, which is the
16 educational economics book, and then *Stretching the*
17 *School Dollar*. *Stretching the School Dollar* has a
18 number of case studies where people who are faced at
19 the district level with budget challenges were able
20 to do some good reallocations. Now many of the
21 superintendents who did those reallocations found
22 themselves without a job subsequently, so it's not as

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1 easy politically to do many of these things, but it
2 is important.

3 Again, I want to thank you for your focus
4 on education. I think it's the key issue in the
5 country, and our foundation will do its best to help
6 out on these things. You know, the goal is a pretty
7 tough one, which was to flip that curve and that is
8 to have the performance go up, even in a period where
9 the amount of money is not going to go up like it has
10 in the past.

11 Thank you.

12 **(Applause)**

13 CHAIR GREGOIRE: Well thank you, Bill, and
14 thank you for the commitment of the foundation. And
15 I'd like to start by asking probably a more personal
16 question, which is to say: When you look at a
17 foundation like the one that you and Melinda have,
18 what is it that brought you to decide that you would
19 invest so much in education and that would be your
20 priority?

21 MR. GATES: Well, our foundation has ended
22 up having two priorities. One was to look at the

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1 world as a whole, and say, what was the greatest
2 inequity? And there we looked at the children's
3 deaths, healthcare problems, and found there was a
4 magical solution, that if more vaccines could be
5 invented for things like malaria or tuberculosis,
6 that you could save lives, literally, for a few
7 thousand dollars. And that has these very powerful
8 impacts on improving health, and lowering population
9 growth that makes all goals far more achievable.

10 But we knew that, even though we had that
11 global issue, we wanted to pick something that was
12 important for the United States. The issue that we
13 thought would make the most difference for the
14 country because after all, we grew up here, the
15 fortune that we are spending, actually both Microsoft
16 fortune and the Berkshire fortune, were made because
17 of the incredible system in the United States--and
18 that's where we picked education. And fortunately,
19 we didn't have to judge, did we care more about the
20 overall success of the country, or equity within the
21 country. Because education is so central to both of
22 those things, that we didn't have to say, "okay,

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1 let's prioritize one over the other." You know, if
2 you care about any type of equity; if you care about
3 lower-income families having a chance to have their
4 children be successful; if you care about racial
5 inequities; education just jumps out so much ahead of
6 anything else. And, it's a little bit scary to look
7 at the fact that the things that the United States
8 has done well in education, including our strong
9 universities, other countries are mimicking those
10 things, and, unfortunately, some of the things we
11 don't do that well--like paying just on seniority--they didn't
12 choose to copy those things. And so,
13 the relative results they are getting are more
14 challenging. Now, in some ways that's good, those
15 are markets; it's not a zero-sum game. But we saw
16 that as the thing we wanted to get involved with.

17 At the time, we were quite naive about how
18 complicated it was, even understanding where the
19 funding came from, and how the decisions are made on
20 all the different levels and things like that, but
21 we've really gotten very excited about it. There are
22 times where it seems quite daunting. And all you

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1 have to do is go back and visit one of these great
2 schools, meet with the kids, meet with the teachers,
3 and remind yourself, this really can work, and then
4 you get rededicated to the cause. But, you know,
5 sometimes when you look at the numbers, particularly
6 with these budget things, you say, "how much progress
7 can we make in the next five to 10 years?" And I
8 still feel, with the right focus, in some ways at
9 least, it brings a willingness to look at what really
10 works and what doesn't--even though it's a
11 challenging situation.

12 CHAIR GREGOIRE: Well, and every governor
13 here thanks you for your commitment, both of you, and
14 the Foundation for Education.

15 Before I open it up to questions, I have
16 one more question for you, and that is: As you've
17 traveled the world with Microsoft, and now with the
18 foundation, I'm sure you've seen countries that we're
19 clearly going to be in competition with, or are
20 already, that have got it right with respect to
21 education, or at least parts of it, so that there are lessons
22 learned for us as governors. Could you share your

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1 thoughts on that?

2 MR. GATES: Well, there are a few things
3 that the United States got right that others still
4 do not have right. The quality of our best
5 universities is still overwhelmingly the best in the
6 world. If you took the top 20 universities, the
7 argument would be whether 15 to 19 of them
8 are United States based universities, and everybody
9 would put Cambridge in, and there's four or five
10 others, including one in China called Tsinghua, that
11 some would argue belongs on that list, but the U.S.
12 is way ahead on that, and that took many, many, many
13 decades to develop that. It's a combination of our
14 very best students have done well, and smart people
15 from all over the world wanted to come to these
16 universities, both at the undergraduate and graduate
17 level. And so, our net import of I.Q. into this
18 country has been mind-blowing, a huge advantage, and
19 there's no other country that's had that.

20 Now that in some ways is not quite as
21 powerful, and we make it hard sometimes for those
22 people to either come in or to stay, but it's still a

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1 mind-blowing thing. And so, in some ways, you know,
2 we need to double-down on that strength. The
3 strength of those universities, a lot of it is based
4 on the research dollars--some at the state level,
5 but largely from the federal level--that made those
6 things very, very strong. And so, that's a real
7 question. You know, is that element of support going
8 to be there for those institutions?

9 Whenever people tell you about these
10 overseas school systems that are very, very good,
11 please do take it with a grain of salt, because
12 there's a temptation for them to just to tell you
13 about the part that's good and not tell you the full
14 story. It's hard to run good education systems.
15 Nobody has a perfect education system, and there's
16 many elements that go into it--including cultural
17 elements. And when people look at the Finnish school
18 system, which scores very high, they do not have a
19 long school year. Now, they have their very best
20 students choose to become teachers, which used to be
21 the case in the United States--no longer the case.
22 They are kind of an exception. If you look at the
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1 other systems that work well, they run amazing
2 teacher personnel system, where they measure the
3 teachers, they run long school days, long school
4 years, and the interest of the students in going into
5 topics like mathematics, science and engineering is
6 just much, much higher than in the United States.
7 Outside of Asia, the numbers of engineers the world
8 is creating is going down, whereas net worldwide it's
9 going up because Asia, which mostly means India and
10 China, are increasing the number of people who
11 understand manufacturing, who understand product
12 design, all of those things.

13 And those numbers are very daunting when
14 you look at those. Those are, particularly if you
15 take someone like Microsoft, who wants to hire
16 engineers--you know that's our bread and butter
17 thing--it's a real challenge. So, there are strong
18 elements from these different systems. Singapore,
19 Korea--the one that was a real shocker was they
20 took a piece of China in the most recent data, and it
21 actually out-scored everyone. And these educational
22 reports that the OECD does, where they take the data
23

1 and analyze it, these are phenomenal reports--they
2 are extremely well done. I'm just amazed that they
3 do them so well. They interview the teachers. They
4 talk about class size. They talk about curriculum.
5 They get into all the different elements of why some
6 of these systems do better than others.

7 CHAIR GREGOIRE: Questions?

8 Please, Governor [Lincoln] Chafee.

9 GOVERNOR CHAFEE: Thank you, Mr. Gates.

10 On the Flip-the-Curve in your slides where
11 you show the cost-per-pupil and the ratio of adults-
12 per-1,000 students: when I was Mayor, my school
13 enrollment was declining--we were we're going from
14 20,000 students down to 18,500--at the
15 same time our costs were going up, so that is what
16 your graph showed. So I asked the question, "What's
17 going on here?" And the answer was, more children
18 are coming in with special needs--autism is a new
19 phenomenon, ADD, and we're just spending much more,
20 per the Supreme Court ruling of the '70s--the
21 public school system has to educate every child.

22 And I visited the Pawtucket High School,

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1 and I was going down the corridor and I looked into a
2 classroom, and there in this classroom were hoists
3 and wheelchairs, and so I spoke to the teacher and I
4 said--it was after school--"How many students do you
5 have?" And he said, "Eight." And I said, "How many
6 teachers?" And he said, "Three." And so, there's
7 our cost. And so has your foundation looked at how
8 we can better deal with this mandate, the necessary
9 mandate of educating all our special needs' students?

10 MR. GATES: Yeah, I think the analysis
11 would show that somewhere close to 15 percent of
12 that cost increase relates to special needs. So
13 that's a substantial category--it's not
14 overwhelming, but it is substantial. And the actual
15 cost per special needs' students varies a lot from
16 state to state. And so the question is: Are some
17 states doing a good job of getting specialists and
18 putting a lot these kids into a single location, is
19 that a good model? Does the transportation cost,
20 convenience work out to do it in that kind of scaled
21 way? Are there best practices in
22 that? I'm not an expert on that, but if you had to

23

1 take the five or six things that have caused all
2 those adult-to-student teacher ratios to change, and
3 really said, okay, let's dig into each one of those,
4 Special Education would be one that would jump out at
5 you.

6 CHAIR GREGOIRE: Governor [Gary Richard] Herbert,
7 and
8 then Governor [Bev] Perdue, and then Governor [Steven]
9 Beshear.

10 GOVERNOR HERBERT: Thank you.

11 Thank you Mr. Gates. We appreciate you
12 coming and spending some time with us. As the
13 Governor of Utah, which is number 50 in per-pupil
14 spending in the nation, not something we're
15 necessarily proud of, but it's a situation we have to
16 deal with uniquely so, as opposed to Governor Chafee,
17 where he's losing student population, ours is growing
18 dramatically. We have the highest birth rate in
19 America. We have about 20 percent larger family
20 size, and we have a lot of public land in our state,
21 which limits our ability to develop commercially.

22 That being the case, we've tried to think

1 outside the box in some ways. We've even tried the
2 voucher program, which became kind of World War III
3

1 between our legislature and others supporting the
2 voucher program, and those who claimed to represent
3 education. My question to you is, you've talked
4 about best practices, and certainly there's a lot of
5 those best practices out there in the private sector,
6 charter schools, *et cetera*, that are being advocated,
7 but we're having a hard time getting everybody to
8 agree on what those best practices are. And some of
9 the new technology and adaptive learning processes,
10 *et cetera*, we are getting pushback saying, "before
11 you do that, you will reduce our classroom sizes."
12 So, can you give me some suggestions on how we can
13 get people to come together that have different
14 points of view and very opinionated points of view,
15 to find what are the best practices that we should
16 embrace?

17 MR. GATES: Well a lot of the debate over the
18 years what's gone on in the education sector has been
19 a very strong argument that more resources should be
20 put into the sector. And in fact that happened; that
21 was very successful. Now that we are at the sea
22 change, where it's unlikely, in all but very, very
23

1 few states, that there will be substantial increases,
2 the dialogue has to change. You know of course there
3 will be a dialogue about, can education, you know, can
4 we minimize what cuts are made there; but the
5 dialogue is going to have to be about what effective
6 spending is. There's a virtual school in Utah that I
7 met with the principal of recently, who is just a
8 phenomenal piece of work, and he was, you know,
9 explaining how \$5,500 per student is not as generous
10 as many other people get, but he had figured out how
11 to make that virtual school work. There are states
12 that spend up to three times as much as Utah does,
13 and that's why whenever we talk about outcomes, we
14 really should talk about outcomes per dollar, and
15 measure things in terms that way. The *Stretching*
16 *Your School Dollar* talks about some cases where
17 people have applied that methodology and started to
18 say, okay, our non-educational costs are very high,
19 our elective classes are what's really costing us
20 money. The extra investment did not really go into
21 math and reading, and the core skills. Those, in
22 terms of how much time students spend, that's

1 actually down. And a lot of the professional
2 development dollars that went in are not high impact
3 dollars; unfortunately, that's the case.

4 I do think in many subject areas, the norm
5 of what excellence is, is pretty well understood--you
6 know, math and reading. No Child Left Behind has a
7 lot of things that people complain about, but it did
8 point out that a lot of schools were not doing well
9 on those core topics. And so there's been a little
10 bit of a shift back into focus on those core topics.
11 But the effectiveness discussion, you know, some
12 people will come to the table on that discussion,
13 because that's what we've got to play with at this
14 point in time.

15 GOVERNOR HERBERT: Thank you.

16 CHAIR GREGOIRE: Governor Perdue.

17 GOVERNOR PERDUE: Thank you, Governor
18 Gregoire.

19 Mr. Gates, North Carolina's been a
20 beneficiary of the Bill and Melinda Gates Foundation,
21 and I want to thank you for that: The investments
22 that you have allowed to be made in our state around
23

1 teacher effectiveness and quality, and the Shining
2 Star, I believe, is the New Schools Project, which
3 has allowed us to do some really cool innovation in
4 how we educate children at different pieces of the
5 structure with different opportunities for high
6 school and then early college completion where we
7 have kids who are juniors in high school signing a
8 pledge and if they do one extra year, they can get a
9 community college, or a career degree in five years.
10 It's pretty cool. I mean, it changing our state, and
11 it will change our state more. We adopted your model
12 for virtual education, and we have the fastest
13 growing virtual school in America, and the quality is
14 good.

15 But I go back to the premise you just
16 made, and I'd just like your thoughts on it. North
17 Carolina's been a leader in the Common Core, and I
18 hope very quickly to join with other governors on a
19 Common Evaluation System. So we all know where we're
20 going, rather than spending the hundreds of millions
21 of dollars we're spending individually in states;
22 and corporately spending on evaluation.

23

1 The data in this book; I read this book,
2 and I've marked the graph, and your data say, in
3 effect, that quality teachers are the bottom line to
4 a productive worker in America. And the data, I
5 believe, says that if you get a bad teacher three
6 years in a row, you might as well just drop out then,
7 because there's not a whole lot of hope for a plan of
8 salvation. I think we can break that, but it's still
9 true.

10 So if I'm a really bad teacher, Mr. Gates,
11 I'm a really bad teacher--I was a teacher, I hope I
12 was a good teacher, I might have been a bad one; I'm
13 glad my kids are old and have forgotten me by now--
14 but the bottom line, if I'm a really bad teacher, and
15 because my budget in North Carolina was really in bad
16 shape, and I decide, well I'm going to take this book
17 and the information we were presented today, and
18 it's not going to make a bit of difference if I save
19 money on my budget by adding four or five more kids
20 to a classroom, because that's the easy way to
21 balance the budget; you get rid of teachers, what's
22 going to happen to the kid that has a really bad

23

1 teacher when you dump four or five more first graders
2 into that class?

3 MR. GATES: Well, there's nothing worse
4 than having a bad teacher, and that's why our key
5 priority is the evaluation system, and getting it to
6 be multifaceted enough that there's broad acceptance-
7 -that teachers and parents see that it's been tried
8 in various places, they heard that it worked, they
9 heard that it's not capricious, they heard that it's
10 not high overhead, and it's operating like it does in
11 many professions. You know, in no profession do
12 people like to praise their evaluation system, but
13 they know it's a very necessary element that has to
14 be there.

15 And, right now because you don't have a
16 measure, so many things don't operate when you don't
17 have a measure. Your schools of education aren't
18 motivated to do anything spectacular because they
19 don't have a measure that would tell them, okay, that
20 doing this is good and doing this is not good. The
21 professional development money, those master's
22 degrees, there's so many elements in this system,

23

1 that until you have a measure, they are just sitting
2 there and it's all anecdotal.

3 Likewise, the use of technology. Can we
4 let teachers see other really good teachers? I'm a
5 big believer that you can raise that average quality
6 quite a bit, and the efficiency of doing that will be
7 pretty high because the technology will come in and
8 be a part of it. When my wife and I were in North
9 Carolina, which was about a year and half ago, we saw
10 some very straight forward things where the formative
11 assessment tests were being scanned and then the
12 teachers would all get together and talk about--well
13 your class did very well on that, my class did not do
14 as well--and the formative assessments were really
15 aligned with what the end of year test was--which
16 they hadn't done it yet, but was going to be--aligned
17 with what the college test was. As you say, that
18 boundary is a very tough boundary. But if you have
19 bad teachers in the system, that's a sin; and yet we
20 have not put the effort into something that
21 identifies who those people are and pushes them in
22 one of two directions: either to improve or to find
23

1 a more appropriate occupation.

2 CHAIR GREGOIRE: Unfortunately, we are
3 running out of time, so I think we only have
4 enough time for two more--if we can -- help make
5 them quick, so Governor Beshear and Governor [John]
6 Hickenlooper.

7 GOVERNOR BESHEAR: Thank you, Governor.

8 And thank you, Bill, thank you of the work
9 your foundation's doing in Kentucky also; I think
10 there's a lot of exciting things going on because of
11 that. You mentioned the Common Core Standards, and I
12 was proud that Kentucky was the first state to adopt
13 those, and you mentioned there are now 44 of
14 us. Can you give us kind of your brief thoughts
15 about just what will that do for us in the long run
16 to have those Common Core Standards nationwide?

17 MR. GATES: Well, it's kind of strange in
18 a way that there were ever 50 standards, you know,
19 because math and reading aren't that different in
20 different parts of the country. And we are the only
21 country that had such diversity of standards. And
22 it's great that this came together as states choosing

23

1 to get involved with it, so that they really have
2 some skin in the game, because after all, the real
3 work in terms of getting the tests aligned to it,
4 getting the teacher training aligned to it, will be
5 taking place at the state level.

6 Right now, it's the math, and reading, and
7 writing. The sciences are coming along--that's a
8 year or two behind the other ones. I think these
9 things are quite spectacular, and people have talked
10 about the value of the commonality--which is kind
11 of a common sense thing--but I think more and more
12 as they really get exposed to the work that's been
13 done here, they'll talk about the fact that students
14 can understand where they are. With previous
15 standards, there were so many vague words in them,
16 that only an educator would ever read that stuff and
17 even they would put it in their drawer because it was
18 just so thick and not very clear. Here, the clarity,
19 the understanding what their assessment against these
20 various conceptual skills will be, I think it's going
21 to be quite fantastic.

22 And it drew on looking at what was going

23

1 on internationally. It didn't just look at the 50
2 and sort of arbitrarily pick, okay, we'll pick a
3 little bit from this state, a little bit from that
4 state--it really was a re-think of what needed to go
5 on. And so, when we're working with innovative
6 technologists--and if you want to see a Web site that
7 I think is amazing, this KhanAcademy.org, that Saul
8 Khan does, it has lectures on all math and science
9 type things, starting from elementary school all the
10 way through. He's aligned that now to the Common
11 Core, and there's dozens of other innovators who have
12 ways of teaching things that are aligning to the
13 Common Core. So your ability to go out and pick
14 pieces and assemble them together will be better.
15 Whereas in the past, if you went out on the Web, you
16 didn't know if the math thing you were taking related
17 to your state's standards or some other state's
18 standards, and so there was never any learning and
19 growing that would build up from that. So, Common
20 Core is a great thing that leads states; over the
21 next several years we will start to see the benefits
22 of it, and we hope that over the next five years, all
23

1 44 states have it in their classrooms.

2 CHAIR GREGOIRE: Governor Hickenlooper,
3 you're the finale. Make it good.

4 GOVERNOR HICKENLOOPER: I'll try to be
5 brief, and certainly I want to express my . . . all of
6 our appreciation for your time and your work. I
7 mean, you are in many ways, I think the almost the
8 ultimate example of why capitalism works. And not
9 that we've lost the irony that perhaps the world's
10 most successful dropout is working so hard to make
11 sure . . .

12 ***(Laughter.)***

13 GOVERNOR HICKENLOOPER: . . . and get a good
14 education. Colorado is certainly known for many
15 things--world class skiing--but even in these hard
16 times, what we'd love to be known for is the state
17 that is the most rapidly reforming, and I think I
18 probably share it with every governor here, and
19 that's a wonderful competition to have. But even
20 without resources, I think we can accelerate the rate
21 of reform, especially in teacher effectiveness, which
22 you clearly see as a crux.

23

1 What would you describe, as you see them,
2 as the barriers to reform at that level; I mean, the
3 most significant ones?

4 MR. GATES: Well, the thing that Colorado
5 has that distinguishes it, and I would encourage
6 everyone to look at, is a law--I think it's SB191 -
7 --

8 GOVERNOR HICKENLOOPER: Yes.

9 MR. GATES: . . . that redefines tenure in a
10 very pro-student way. And it's in the process of
11 implementation. Our foundation is one many
12 organizations that's trying to contribute what we can
13 to make sure that that implementation is as strong as
14 possible. So, it's a great thing.

15 You know, my dream is that you have some
16 places, including Colorado, that teachers from around
17 the country can go and say, "hey, how bad is this
18 evaluation thing?" And that what they will hear is
19 that, "hey, this is great, because it really
20 identified what I needed to improve in; it really
21 identified a few people who didn't belong here; and
22 it gave them that clear message in an appropriate way,

23

1 and this is obviously the way this should be done."
2 And they will have a few complaints because these
3 things will continue to evolve. But that would be
4 really catalytic to have a few places in the country
5 where the evaluation system is going well. You know,
6 if I have a goal for three years for now, it's to
7 have that and then to see it spread from there.
8 Whether that can be done in these budgetary times,
9 I'm not sure, but I . . . you know, the Colorado law is
10 a great example of bringing all the people who should
11 care together. Even so, it was a close call, but
12 bringing the right people together to say, this is a
13 case where you have to do something that is tough now
14 that is beneficial for the future.

15 So, you know, there are a lot of different
16 experiments going on. Everybody needs to learn from
17 each other. We have a district, Pittsburgh in
18 Pennsylvania, Hillsboro in Florida, Memphis in
19 Tennessee are three that we're also doing teacher
20 effectiveness things. And in several of those cases,
21 the union has been a very good partner in helping to
22 design those things. Now, it's pretty radical, it

1 means that the compensation structure over time will
2 look very different than it does today. And that
3 requires political bravery to move to that change.

4 GOVERNOR HICKENLOOPER: It will be done in
5 three years.

6 MR. GATES: Excellent. Thank you.

7 **(Applause)**

8 CHAIR GREGOIRE: Thank you very, very
9 much. MR. GATES: Great to be here.

10 **(Applause)**

11 CHAIR GREGOIRE: Before Bill goes, I want
12 you to know that his presentation is on a jump-drive
13 at your seats. He returned here interrupting a
14 family vacation, which he does not often get, to come
15 here to speak to the nation's governors. Thank you
16 Bill Gates for your leadership; thank you for your
17 commitment to education.

18 **(Applause.)**

19 CHAIR GREGOIRE: We're now going to turn to
20 Governor Herbert who is going to give us a rousing
21 invitation to the 2011 Annual Meeting in Salt Lake
22 City.

23

1 GOVERNOR HERBERT: Very rousing, so we all
2 know it's July 15th, Salt Lake City, Utah, crossroads
3 to the West.

4 Cue the video.

5 ***(Laughter.)***

6 GOVERNOR HERBERT: We should have one.
7 There we go.

8 ***(Video shown)***

9 GOVERNOR HERBERT: Anyway, there's
10 something there for everybody, and we've got here
11 some calendars we're going to pass out to you,
12 believing that a picture is worth a thousand words.
13 You'll be able to see what Utah's all about, the
14 beautiful vistas and venues. As you know, we hosted
15 the Winter Olympics in 2002, in Salt Lake City.
16 We're looking forward, with great anticipation, of
17 hosting the governors here, this year, July 15th.

18 Bring your families. It's a very family
19 oriented State. There's going to be a lot of
20 activities for the families, for the spouses, we hope
21 to have the premier; in fact, I'm pretty sure we're
22 going to have the world premier of the next Harry

23

1 Potter movie for those who want to bring your
2 children. That's enough to bring everybody there,
3 isn't it?

4 **(Laughter.)**

5 GOVERNOR HERBERT: We have five national
6 parks. You saw some of them featured here in the
7 video, 43 state parks, all within just a few
8 hours drive, for those who want to spend a little
9 extra time. We're known for our skiing, but what
10 we're not as well known for is our golf. So, for
11 those of you who like to golf, we have Jack Nicklaus,
12 Greg Norman, Pete Dye, Johnny Miller, just to mention
13 a few. Five star hotels. The Grand America is going
14 to be the host of it downtown Salt Lake. You're
15 going to really enjoy the accommodations, the
16 opportunity to go up to Olympic Park and see where
17 the Olympics took place. A zip-line for the kids, and
18 we're going to have an opportunity to bobsled for
19 the governors. So, see if you can beat my time.
20 There will be competition, and it will be fun for
21 you. So, you will be able to see what took place at
22 Olympic Park.

23

1 It's not only going to be fun; we want you
2 have to have an enjoyable time, but it's going to be
3 productive, as NGA meetings are. But, again, just a
4 reminder, we will have a significant opportunity to
5 interface with our Chinese friends. The Chinese
6 delegation will be there as we work on developing our
7 state relationships and improve our exports and trade
8 relations.

9 So, it's going to be a great time in Utah.
10 We want you all there. Bring your families. It's
11 going to be a good time, productive and enjoyable.

12 Thank you.

13 CHAIR GREGOIRE: Great. Good job.

14 Now for those of you who saw how beautiful
15 it was, as Governor Herbert just mentioned, I've been
16 as attorney general, as he has to a number of these
17 places, and after I get done meeting and go home, all
18 I have to show for it is I watched that video that
19 you just showed us.

20 **(Laughter)**

21 CHAIR GREGOIRE: We're looking forward to
22 it, very much. And thank you for hosting.

23

1 We are now going to move on to our
2 adoption of the proposed policy positions. I'm going
3 to first call on Governor [Dave] Heineman, in the hopes that
4 we can move through quickly.

5 VICE-CHAIR HEINEMAN: Madam Chair, I just
6 want to acknowledge that Governor Herbert and the
7 great state of Utah have agreed to pay for all of our
8 expenses to golf and ski in Utah--thank you very
9 much.

10 **(Laughter)**

11 GOVERNOR HERBERT: With a grant from the
12 Bill Gates Foundation.

13 **(Laughter)**

14 VICE-CHAIR HEINEMAN: Madam Chair, I'd
15 just like to acknowledge the work of all of our
16 committee chairs and vice-chairs, and the committee
17 members; but if there's no objection, I would move
18 the adoption of all the committee policies, including
19 the executive committee *en bloc*.

20 CHAIR GREGOIRE: Is there a second?

21 **(Motion duly seconded)**

22 CHAIR GREGOIRE: Any discussion?

23

1 **(No response.)**

2 CHAIR GREGOIRE: All those in favor,
3 please signify by saying, "aye."

4 **(Ayes)**

5 CHAIR GREGOIRE: All those opposed.

6 **(No response.)**

7 CHAIR GREGOIRE: The ayes have it.

8 Let me ask you, if you could, to wait just
9 a moment. I have a very special presentation. It's
10 a unique one.

11 For those of you who are new to the NGA,
12 28 years ago during a seminar for new
13 governors in the great state of Utah, a young man, by
14 the name of Ray Scheppach interviewed for the job of
15 NGA Executive Director. I've since been told that
16 his wife said, "I don't know that you'll really like
17 it, it will be a short-time stint, you won't stay
18 very long, and you'll move onto something else." So,
19 we're 28 years later, and last night she
20 admitted, it had been a dream come true.

21 And thankfully for us, after that
22 interview, he was hired. Throughout the course of

23

1 Ray's tenure with us, he has worked for more than
2 300 governors. Two of which became
3 President, and many of whom have become members of
4 Congress, and a number of whom we saw this morning,
5 are members of Cabinet secretaries. He was
6 instrumental in many of NGA's successes over the
7 years, including:

- 8 ●Spearheading an historical overhaul of the
- 9 Nation's welfare system;
- 10 ●Advocating for state fiscal relief;
- 11 ●Championing unfunded mandate legislation; and
- 12 ●Working on Medicaid reform.

13 Now that I think of it Ray, we're still
14 working on all that junk.

15 ***(Laughter)***

16 CHAIR GREGOIRE: In all seriousness, his
17 tenure here and the work that NGA has accomplished on
18 behalf of the nation's governors, says a lot about
19 the type of person that Ray is, and the type of
20 people he surrounded himself with as a team at NGA.

21 This is a city that often gets caught up
22 in political partisanship. Ray, on the other hand,

23

1 has been a steady guiding force whose top priority
2 has always been what's best for the nation's
3 governors, and what's best for their states. When
4 Ray works with the governors, there are no "D's",
5 there are no "R's", there are no elephants, there are
6 no donkeys. He simply sees us as leaders of our
7 respective states, answering a call for public
8 service, making the lives of our citizens better.

9 Ray is often quoted as saying: "If you
10 care about public policy, this is the best job in
11 America." He has influenced federal domestic policy.
12 He has worked with individual governors on state
13 policy in their home states. His counsel, his
14 leadership, will be missed by all of us.

15 So, without further ado, I
16 would like to present Ray with a gift from our
17 governors. For those of you who don't know, an
18 outgoing governor receives a plaque from the NGA with
19 a photo of the governors from the year the
20 association was formed, which was 1908. It is with
21 Teddy Roosevelt, who was President. We feel that it is
22 only fitting that Ray is presented with the same

23

1 plaque. And it reads as follows:

2 "The Nation's
3 Governors commend Ray
4 Scheppach, National Governor's
5 Association Executive Director,
6 1983-2011, for his outstanding
7 leadership and dedication to
8 the vision that has guided the
9 Association since its founding
10 in 1908."

11 Ray, on behalf of all of
12 the governors of the nation, not only here, but those
13 in the past, we thank you, we acknowledge your
14 tremendous leadership, we congratulate you, and most
15 importantly, we ask you to go on now in education and
16 inspire a new generation to lead America to serve as
17 governors and to be the future for all of us.

18 Congratulations, and thank you for your
19 service to our country.

20 ***(Applause and a standing ovation)***

21 CHAIR GREGOIRE: You are all now invited
22 to a party, a reception, a champagne reception in
23

1 Ray's honor. I hope you will all join us.

2 I would like to thank Dave Heineman, who
3 has been a wonderful Vice-Chair for this meeting, and
4 on behalf of the nation's governors, congratulations
5 on a very successful 2010 Winter National Governors
6 Association meeting.

7 Thank you. See you in Utah.

8 **(Applause)**

9 **(Whereupon, at 4:03 p.m., Monday, February**
10 **28, 2011, the 2011 Winter Meeting of the National**
11 **Governors Association was adjourned.)**

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